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VBA Monday Morning Workload Report

Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	636,371	384,213	60.4%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (=>8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	409	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	409,635	292,244	71.3%	
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	116	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	30,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,137	45.4%
Due process	600	54,203	29,979	55.3%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Current Traditional Aggregate Tab

Compensation and Pension National Inventory - Historical Reporting Bundles*

*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.

As of January 11, 2014

Compensation Entitlement				Pension Entitlement			
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days
Original Entitlement - Veterans¹	205,652	123,931	60.26%	Original Entitlement	48,522	23,845	49.14%
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%
EP 010 - Initial entitlement for service-connected disability (=>8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%
Original Entitlement - Survivors²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010	41.0%
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%
Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.7%
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424	27.4%
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78	14.3%
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 697 - Non-entitlement reviews	10	4	40.0%
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
As of June 28, 2014		555,180	268,348	48.3%
Original Entitlement	Total	185,552	93,416	50.3%
Initial entitlement for service-connected disability (=>8)	EP 010	42,822	22,685	53.0%
Initial entitlement for service-connected disability (<=7)	EP 110	132,437	69,847	52.7%
Initial entitlement - Veteran's Pension	EP 180	4,339	145	3.3%
Initial claims from surviving spouses, children or parents	EP 140	5,954	739	12.4%
Supplemental Entitlement	Total	369,628	174,932	47.3%
Increased entitlement and/or reconsideration for Pension	EP 120	6,417	257	4.0%
Increased evaluation and/or additional claimed conditions	EP 020	344,100	166,505	48.4%
Future examination for disabilities	EP 310	17,138	7,335	42.8%
Increased entitlement due to hospitalization or surgery	EP 320	955	321	33.6%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	1,007	510	50.6%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	1	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	6	3	50.0%
Agent Orange claims where an interim decision was provided	EP 409	4	1	25.0%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	10,431	10,066	365	3.63%
Buffalo	1,558	1,496	62	4.1%
Atlanta	885	860	25	2.9%
St Louis	1,959	2,139	(180)	-8.4%
Muskogee	6,029	5,571	458	8.2%
Total Education Claims - All Education Programs	44,799	40,146	4,653	11.59%
Buffalo	7,960	6,849	1,111	16.2%
Atlanta	4,271	5,468	(1,197)	-21.9%
St Louis	13,048	10,877	2,171	20.0%
Muskogee	19,520	16,952	2,568	15.1%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of June 28, 2014
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Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	555,180	154.1	48.3%	104,469	968,435	206.1	238.2	95.58%	90.35%	90.26%	93.52%
Compensation Claims Processing											
USA Compensation Total	521,133	158.9	50.2%	87,721	795,167	229.2	264.9				
Eastern Area	99,870	157.5	49.1%	19,148	162,010	217.8	258.9	94.0%	89.4%	89.2%	92.2%
Baltimore	9,903	191.2	57.5%	1,327	10,091	286.2	336.2	84.6%	82.4%	80.2%	84.8%
Boston	6,651	169.6	53.6%	843	8,005	257.5	274.5	98.5%	96.8%	90.4%	90.5%
Buffalo	7,340	161.5	53.0%	1,156	8,592	278.1	271.8	96.0%	93.3%	89.2%	92.4%
Cleveland	12,282	146.4	42.5%	2,623	26,667	206.0	297.5	95.1%	92.2%	90.5%	94.7%
Detroit	11,523	129.6	40.8%	2,277	19,688	212.0	246.1	92.6%	85.0%	89.9%	91.7%
Hartford	2,833	112.5	35.6%	616	4,945	186.6	230.6	97.5%	95.0%	93.2%	95.3%
Indianapolis	8,665	170.9	51.5%	1,680	13,807	238.2	269.9	96.6%	92.1%	90.8%	90.3%
Manchester	1,542	128.9	41.2%	220	2,450	201.4	215.5	95.8%	90.6%	89.1%	96.9%
New York	8,296	164.7	53.4%	1,481	11,904	224.7	287.9	94.4%	92.1%	90.2%	94.0%
Newark	2,998	132.9	42.2%	937	5,775	189.9	237.2	90.5%	76.9%	83.7%	87.6%
Philadelphia (Non-PMC)	14,142	183.0	60.1%	2,119	16,985	268.4	291.6	91.1%	81.4%	87.1%	94.6%
Pittsburgh	6,315	169.2	54.1%	1,044	9,189	265.3	311.9	92.3%	85.0%	88.9%	94.4%
Providence	3,793	89.9	23.3%	2,122	16,397	85.1	102.6	99.0%	96.3%	94.1%	88.3%
Togus	1,672	101.6	25.5%	377	4,489	150.9	174.8	95.1%	95.3%	94.7%	96.8%
White River J.	525	143.4	37.9%	134	1,440	215.1	218.0	94.1%	88.1%	86.0%	88.4%
Wilmington	1,390	161.9	51.2%	192	1,586	241.2	277.3	93.7%	84.1%	87.2%	90.4%
Pension Claims Processing											
USA Pension Total	18,639	55.3	7.1%	13,232	132,235	68.2	96.9		99.5%	98.9%	98.5%
Philadelphia PMC	6,008	63.0	10.4%	4,040	48,350	90.0	150.9		98.4%	98.8%	97.6%
Milwaukee PMC	4,777	46.2	4.8%	3,990	36,491	49.0	59.9		100.0%	99.6%	99.2%
St. Paul PMC	7,093	44.9	2.1%	4,970	45,158	62.7	65.6		100.0%	98.5%	98.8%
Other Pension	761	148.4	43.2%	232	2,236	134.1	162.9				
Quick Start Claims Processing											
USA Quick Start Total	6,853	81.1	20.9%	1,574	17,483	130.0	153.5				
San Diego	2,939	65.2	12.4%	742	9,502	101.5	139.3				
Winston-Salem	3,207	84.1	23.6%	756	6,756	147.3	160.4				
Other Quick Start	707	133.8	43.8%	76	1,225	236.4	224.9				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	8,555	131.3	46.5%	1,942	23,550	165.6	192.6				
Winston-Salem	1,495	58.7	12.8%	750	8,603	71.0	108.4				
Salt Lake City	6,074	146.3	55.6%	992	9,183	230.7	263.0				
Other Benefits Delivery at Discharge	986	148.6	41.5%	200	5,764	197.4	206.2				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of June 28, 2014			
Notes about the data: 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	555,180	154.1	48.3%	104,469	968,435	206.1	238.2				
Compensation Claims Processing											
USA Compensation Total	521,133	158.9	50.2%	87,721	795,167	229.2	264.9				
Eastern Area	97,447	158.7	49.3%	18,429	167,912	219.2	264.0				
Baltimore	6,836	159.7	48.0%	585	5,375	262.8	291.4				
Boston	6,168	163.2	51.0%	747	6,863	250.2	260.8				
Buffalo	6,865	160.6	51.4%	1,066	8,813	292.4	287.4				
Cleveland	12,209	153.3	44.1%	2,547	23,108	204.0	289.1				
Detroit	11,086	127.4	39.7%	2,079	20,497	209.5	274.9				
Hartford	3,253	141.8	47.4%	771	7,109	227.7	271.2				
Indianapolis	7,602	160.6	46.2%	1,293	11,778	233.3	284.8				
Manchester	1,798	161.4	51.6%	267	3,252	269.8	248.3				
New York	7,865	161.6	52.5%	1,330	11,245	225.1	304.4				
Newark	2,941	146.5	45.3%	764	6,820	226.6	272.6				
Philadelphia (Non-PMC)	14,000	181.4	60.1%	2,209	22,210	242.3	261.9				
Pittsburgh	5,664	170.0	53.5%	938	8,033	268.7	310.9				
Providence	3,825	101.7	26.4%	2,096	17,655	93.8	126.6				
Togus	5,469	206.5	64.1%	1,376	11,741	247.9	280.4				
White River J.	646	174.0	48.8%	216	1,846	247.0	250.2				
Wilmington	1,220	144.3	45.7%	145	1,567	223.2	289.3				
Pension Claims Processing											
USA Pension Total	18,639	55.3	7.1%	13,232	132,235	68.2	96.9				
Philadelphia PMC	6,002	62.7	10.3%	4,041	47,834	89.9	151.2				
Milwaukee PMC	4,785	46.6	5.1%	3,990	36,540	49.1	60.1				
St. Paul PMC	7,089	44.8	2.0%	4,973	45,262	62.9	65.8				
Other Pension	763	148.1	43.0%	228	2,599	132.3	154.3				
Quick Start Claims Processing											
USA Quick Start Total	6,853	81.1	20.9%	1,574	17,483	130.0	153.5				
San Diego	2,939	64.4	12.1%	744	9,374	102.1	137.0				
Winston-Salem	3,185	84.0	23.5%	747	6,748	147.3	160.4				
Other Quick Start	729	136.0	44.4%	83	1,361	224.6	232.4				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	8,555	131.3	46.5%	1,942	23,550	165.6	192.6				
Winston-Salem	1,499	59.3	12.9%	748	8,556	70.9	108.2				
Salt Lake City	6,031	146.0	55.3%	991	9,176	230.7	262.9				
Other Benefits Delivery at Discharge	1,025	149.6	44.0%	203	5,818	196.5	205.9				

