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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)			
	# Pending	# Pending Over 125	% Over 125
	798,060	523,164	65.6%

As of July 06, 2013

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	745,862	501,895	67.3%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,202	961	80.0%
Initial entitlement for service-connected disability (>=8)	010	63,791	43,602	68.4%
Initial entitlement for service-connected disability (<=7)	110	209,923	148,360	70.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,792	1,633	21.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	523	411	78.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	458,693	305,172	66.5%
Increased entitlement due to hospitalization or surgery	320	1,874	758	40.4%
Spina bifida and/or birth defects reconsideration	420	179	157	87.7%
Reopened or new Agent Orange claims prior to 8/30/10	681	1,109	110	9.9%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	575	569	99.0%
Agent Orange claims where an interim decision was provided	409	201	162	80.6%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	357,564	244,823	68.5%	
Dependency	130	199,428	147,103	73.8%
Survivor restored entitlement	133	69	24	34.8%
Hospitalization adjustment (non-rating)	135	247	177	71.7%
Misc determinations	290	88,642	64,673	73.0%
Spina bifida and/or birth defects adjustments	450	22	12	54.5%
Future examination for disabilities	310	19,507	7,888	40.4%
Due process	600	49,649	24,946	50.2%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

EP	# Pending	# Pending Over 125	% Over 125	
Program Reviews	68,571	51,246	74.7%	
Income verification for unemployment	314	2,230	2,225	99.8%
Review of Hemodialysis related cases/conditions	680	42	26	61.9%
Review of Radiation related cases/conditions	682	1,049	997	95.0%
Review of Misc cases referred to central office	684	8,988	7,563	84.1%
Review of effective date related to herbicide exposure	685	120	117	97.5%
Cost of Living Adjustments (COLAs) and other reviews	690	11,575	7,848	67.8%
Social Security number verification	690 Group	44,567	32,470	72.9%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

EP	# Pending	# Pending Over 125	% Over 125	
Other	99,108	58,628	59.2%	
Pre-decisional hearings	173	2,336	1,783	76.3%
Correspondence	400	37,475	15,775	42.1%
Congressional correspondence	500	2,936	1,262	43.0%
Freedom of Information Act (FOIA) requests	510	26,442	13,758	52.0%
Review, including quality assurance	930	29,237	25,473	87.1%
Correction of errors	960	682	577	84.6%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		81,364	44,052	54.1%
Increased entitlement and/or reconsideration	120	19,687	8,894	45.2%
Initial entitlement - Veteran	180	14,908	6,016	40.4%
Initial entitlement - Survivor	190	46,769	29,142	62.3%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		95,039	45,285	47.6%
Hospitalization adjustment (non-rating)	135	1,635	183	11.2%
Dependency	137	10,217	5,023	49.2%
Income adjustments	150	46,768	28,044	60.0%
Annual eligibility verification reporting (EVRs)	155	8	8	100.0%
Misc determinations	297	16,418	5,861	35.7%
Due process	607	19,993	6,166	30.8%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		49,624	49,237	99.2%
Income Verification Match	154	47,957	47,953	100.0%
Cost of Living Adjustments	696	58	54	93.1%
Non-entitlement reviews	697	1,609	1,230	76.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		8,337	4,392	52.7%
Correspondence	407	4,575	2,487	54.4%
Congressional correspondence	507	1,443	13	0.9%
Internal quality reviews	937	2,319	1,892	81.6%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	51,051

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	14,572

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of July 6, 2013	NA	250,923

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	14,811
	All	81,002

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of July 06, 2013

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	89.9%	798,060	237.4	337.7

COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	89.9%	753,304	243.8	368.5
EASTERN AREA	89.0%	137,211	249.5	384.4
Baltimore	81.2%	12,707	329.4	598.8
Boston	95.2%	10,110	302.4	478.3
Buffalo	91.2%	7,856	215.5	296.5
Cleveland	87.5%	24,077	269.0	461.4
Detroit	81.3%	14,730	183.1	308.7
Hartford	89.2%	2,732	127.3	214.3
Indianapolis	87.1%	13,398	298.1	487.5
Manchester	92.3%	1,840	175.3	297.9
New York	84.5%	10,945	256.3	508.9
Newark	83.6%	3,767	138.7	258.8
Philadelphia	93.3%	16,301	240.0	356.8
Pittsburgh	90.3%	10,348	288.5	474.4
Providence	94.0%	3,849	125.7	118.3
Togus	100.0%	2,344	145.7	147.3
White River J.	89.1%	847	193.4	267.2
Wilmington	85.9%	1,360	180.5	235.7
SOUTHERN AREA	88.7%	246,241	228.6	330.6
Atlanta	93.0%	31,755	222.0	342.3
Columbia	94.2%	20,558	241.2	369.5
Huntington	83.9%	8,229	227.1	243.3
Jackson	81.4%	9,218	238.5	400.1
Louisville	90.8%	10,030	226.9	279.4
Montgomery	89.2%	16,475	218.0	325.7
Nashville	93.7%	13,212	138.8	186.8
Roanoke	93.9%	26,936	279.6	441.1
San Juan	82.5%	5,369	183.6	273.5
St. Petersburg	88.9%	51,276	233.0	361.9
Washington	N/A	63	445.6	442.8
Winston-Salem	82.5%	53,120	226.2	326.8

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
745,862	501,895	67.3%	357,564	244,823	68.5%	68,571	51,246	74.7%	99,108	58,628	59.2%	33,852	1,561	248,112
139,521	93,088	66.7%	63,281	42,201	66.7%	17,380	13,398	77.1%	21,681	12,182	56.2%	23,569	223	42,333
12,493	9,925	79.4%	6,128	5,038	82.2%	1,013	812	80.2%	2,440	1,541	63.2%	1	3	3,471
9,593	7,228	75.3%	5,541	3,951	71.3%	1,595	1,407	88.2%	957	608	63.5%	-	-	4,017
7,733	5,004	64.7%	4,940	3,176	64.3%	456	429	94.1%	642	349	54.4%	1	5	1,310
23,827	17,688	74.2%	9,448	7,098	75.1%	2,221	2,122	95.5%	4,040	1,695	42.0%	5	106	8,306
14,350	8,623	60.1%	5,009	2,342	46.8%	1,035	754	72.9%	2,641	1,651	62.5%	7	31	5,913
2,558	1,071	41.9%	1,587	591	37.2%	271	193	71.2%	908	88	9.7%	-	-	773
13,321	9,807	73.6%	6,603	4,641	70.3%	834	607	72.8%	1,456	977	67.1%	5	70	5,076
1,832	1,003	54.7%	1,111	670	60.3%	152	128	84.2%	143	68	47.6%	1	1	680
10,739	7,140	66.5%	4,335	2,371	54.7%	890	641	72.0%	662	390	58.9%	1	2	3,257
3,556	1,715	48.2%	1,621	830	51.2%	807	785	97.3%	1,143	481	42.1%	1	2	2,106
20,990	12,085	57.6%	7,311	4,942	67.6%	5,881	3,863	65.7%	3,741	2,935	78.5%	23,546	-	2,817
10,278	7,801	75.9%	4,531	3,894	85.9%	753	714	94.8%	1,258	887	70.5%	-	1	2,960
3,879	1,710	44.1%	1,662	628	37.8%	360	335	93.1%	207	127	61.4%	-	1	887
2,199	992	45.1%	2,379	1,310	55.1%	1,040	543	52.2%	939	81	8.6%	1	1	436
832	501	60.2%	479	312	65.1%	56	51	91.1%	215	92	42.8%	-	-	324
1,341	795	59.3%	596	407	68.3%	16	14	87.5%	289	212	73.4%	-	-	-
242,165	162,311	67.0%	116,890	86,966	74.4%	20,602	16,060	78.0%	25,108	14,345	57.1%	137	510	94,232
31,330	21,785	69.5%	12,980	10,455	80.5%	1,285	1,141	88.8%	3,489	1,970	56.5%	-	15	13,363
20,393	13,671	67.0%	7,314	4,063	55.6%	845	575	68.0%	1,422	890	62.6%	1	10	6,530
7,961	5,535	69.5%	2,278	1,199	52.6%	178	140	78.7%	966	593	61.4%	-	2	3,556
9,312	6,334	68.0%	4,055	3,080	76.0%	1,516	1,405	92.7%	1,633	846	51.8%	59	47	4,055
9,916	6,209	62.6%	7,006	5,728	81.8%	1,474	1,376	93.4%	2,408	1,350	56.1%	37	82	4,013
16,306	10,697	65.6%	8,269	6,025	72.9%	4,239	3,079	72.6%	2,292	953	41.6%	6	111	10,964
12,601	5,613	44.5%	7,007	3,414	48.7%	752	368	48.9%	2,208	1,193	54.0%	4	76	6,394
26,751	18,969	70.9%	10,205	7,787	76.3%	1,056	852	80.7%	2,424	1,235	50.9%	10	17	7,608
5,333	2,818	52.8%	3,285	2,160	65.8%	399	331	83.0%	1,425	1,284	90.1%	3	2	5,416
50,347	35,658	70.8%	19,584	14,919	76.2%	2,287	1,402	61.3%	2,942	1,448	49.2%	15	134	21,142
81	68	84.0%	197	152	77.2%	114	109	95.6%	686	681	99.3%	-	-	-
51,834	34,954	67.4%	34,710	27,984	80.6%	6,457	5,282	81.8%	3,213	1,902	59.2%	2	14	11,191

COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
CENTRAL AREA	90.8%	175,340	239.6	354.9
Chicago	91.8%	17,045	300.6	550.4
Des Moines	97.1%	5,608	221.7	344.0
Fargo	90.8%	1,355	102.4	141.7
Houston	83.1%	34,573	266.7	455.9
Lincoln	93.9%	2,878	104.7	145.8
Little Rock	89.2%	7,963	204.2	332.5
Milwaukee	96.8%	6,967	127.5	187.7
Muskogee	91.5%	14,491	199.3	261.6
New Orleans	92.2%	13,560	255.7	386.8
Sioux Falls	94.4%	1,082	92.0	117.3
St. Louis	85.1%	18,985	248.9	381.1
St. Paul	90.8%	7,884	97.1	118.6
Waco	84.4%	37,690	278.9	473.7
Wichita	89.5%	5,259	193.4	301.3
WESTERN AREA	90.9%	194,511	262.9	416.6
Albuquerque	90.3%	4,961	181.6	277.9
Anchorage	85.0%	2,485	245.0	355.7
Boise	96.8%	2,413	144.9	216.2
Denver	96.9%	11,093	202.2	303.8
Cheyenne	91.5%	1,294	138.0	185.5
Fort Harrison	98.6%	2,622	176.7	232.4
Honolulu	85.5%	5,661	279.3	479.3
Los Angeles	91.9%	20,033	309.9	628.7
Manila	94.0%	1,504	137.6	237.4
Oakland	90.5%	22,892	330.8	592.0
Phoenix	83.1%	19,197	301.5	523.5
Portland	91.9%	13,563	228.6	356.7
Reno	98.3%	9,736	326.1	539.3
Salt Lake City	86.9%	23,481	250.7	369.1
San Diego	78.6%	26,726	235.1	345.2
Seattle	94.8%	26,850	245.2	344.0
Other	N/A	1	303.0	857.6

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
176,420	113,833	64.5%	77,316	44,592	57.7%	12,519	6,586	52.6%	23,941	15,082	63.0%	9,705	604	61,657
16,899	12,754	75.5%	6,937	5,401	77.9%	789	691	87.6%	3,140	2,152	68.5%	14	159	5,731
5,474	3,638	66.5%	3,051	1,544	50.6%	187	145	77.5%	342	165	48.2%	-	-	1,001
1,276	355	27.8%	685	33	4.8%	46	25	54.3%	80	43	53.8%	-	1	260
33,958	24,578	72.4%	14,468	10,373	71.7%	1,199	952	79.4%	5,905	4,568	77.4%	7	8	15,445
2,761	727	26.3%	2,043	309	15.1%	194	33	17.0%	811	333	41.1%	-	1	1,693
7,597	4,662	61.4%	5,971	4,145	69.4%	1,549	1,040	67.1%	1,481	1,164	78.6%	6	77	5,029
9,152	3,393	37.1%	4,202	2,057	49.0%	427	379	88.8%	469	191	40.7%	8,642	-	3,281
14,125	8,620	61.0%	6,638	2,639	39.8%	1,118	554	49.6%	1,710	349	20.4%	4	8	3,128
13,299	9,438	71.0%	6,300	4,465	70.9%	287	238	82.9%	2,041	1,561	76.5%	16	161	4,504
1,008	226	22.4%	960	75	7.8%	704	64	9.1%	215	61	28.4%	-	1	200
18,813	13,787	73.3%	5,903	3,014	51.1%	1,575	1,199	76.1%	2,242	1,449	64.6%	10	169	5,266
9,924	2,042	20.6%	3,931	197	5.0%	2,852	310	10.9%	1,476	254	17.2%	999	-	1,352
37,027	26,395	71.3%	14,130	9,253	65.5%	1,534	917	59.8%	3,478	2,339	67.3%	7	17	13,723
5,107	3,218	63.0%	2,097	1,087	51.8%	58	39	67.2%	551	453	82.2%	-	2	1,044
187,755	132,662	70.7%	100,037	71,059	71.0%	18,070	15,202	84.1%	28,226	16,937	60.0%	441	222	43,683
4,963	2,896	58.4%	2,489	1,783	71.6%	224	175	78.1%	958	489	51.0%	-	5	1,848
2,376	1,690	71.1%	2,505	2,056	82.1%	1,076	1,026	95.4%	513	327	63.7%	-	1	124
2,362	1,202	50.9%	1,704	1,074	63.0%	253	159	62.8%	539	327	60.7%	1	-	1,021
11,659	7,379	63.3%	7,861	5,702	72.5%	2,103	1,347	64.1%	2,324	1,293	55.6%	3	6	3,767
1,240	643	51.9%	484	273	56.4%	75	67	89.3%	239	159	66.5%	2	3	273
2,514	1,565	62.3%	1,740	767	44.1%	301	193	64.1%	234	125	53.4%	-	1	236
5,669	4,021	70.9%	2,043	913	44.7%	360	263	73.1%	883	672	76.1%	2	1	789
19,864	14,778	74.4%	7,637	6,191	81.1%	1,799	1,700	94.5%	2,490	1,159	46.5%	8	10	5,352
1,606	586	36.5%	1,064	321	30.2%	139	99	71.2%	617	456	73.9%	3	98	1,444
22,555	17,156	76.1%	11,510	9,804	85.2%	1,369	1,152	84.1%	5,501	4,073	74.0%	5	6	7,598
18,960	14,400	75.9%	7,550	5,182	68.6%	769	661	86.0%	1,908	846	44.3%	2	14	5,316
13,004	8,781	67.5%	7,137	5,237	73.4%	2,327	2,014	86.5%	1,567	414	26.4%	5	32	5,184
9,468	7,328	77.4%	3,141	2,443	77.8%	184	154	83.7%	635	435	68.5%	1	10	896
23,360	17,031	72.9%	14,974	12,096	80.8%	566	491	86.7%	3,348	2,617	78.2%	1	-	1,337
26,459	17,461	66.0%	8,313	5,327	64.1%	2,207	1,813	82.1%	2,489	1,666	66.9%	-	4	3,931
21,696	15,745	72.6%	19,885	11,890	59.8%	4,318	3,888	90.0%	3,981	1,879	47.2%	49	31	4,567
1	1	100.0%	40	5	12.5%	-	-	0.0%	152	82	53.9%	-	2	6,207

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA (PMC's)	98.9%	44,756	129.4	141.6
Philadelphia	98.3%	27,389	156.2	199.8
Milwaukee	100.0%	9,078	87.3	122.5
St. Paul	98.4%	7,597	74.9	112.6
Other (in transit)	N/A	692	224.1	182.3

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
81,364	44,052	54.1%	95,039	45,285	47.6%	49,624	49,237	99.2%	8,372	4,418	52.8%	17,199	13,011	2,811
50,271	31,528	62.7%	36,788	19,480	53.0%	24,165	24,163	100.0%	4,428	1,214	27.4%	8,209	5,902	1,118
12,592	3,426	27.2%	19,030	2,612	14.8%	7,199	7,197	100.0%	463	220	47.5%	1,519	1,242	732
18,089	8,861	49.0%	38,205	22,261	58.3%	18,002	17,628	97.9%	3,131	2,681	85.6%	7,326	5,867	961
412	237	57.5%	1,016	732	72.0%	258	249	96.5%	350	303	86.6%	145	-	-

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	14,811	14,088	723	5.1%	81,002	84,083	(3,081)	-3.7%
Buffalo	2,134	1,827	307	16.8%	9,698	9,819	(121)	-1.2%
Atlanta	1,395	1,354	41	3.0%	10,291	8,925	1,366	15.3%
St. Louis	2,919	2,822	97	3.4%	17,725	17,691	34	0.2%
Muskogee	8,363	8,085	278	3.4%	43,288	47,648	(4,360)	-9.2%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.