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*If Veterans don't help Veterans, who will?*

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<b>Compensation and Pension Rating Bundle</b> (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	797,804	519,270	65.1%

As of July 13, 2013

### Compensation

EP	# Pending	# Pending Over 125	% Over 125	
<b>Entitlement (Original and Supplemental)</b>	<b>745,225</b>	<b>498,411</b>	<b>66.9%</b>	
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	1,219	954	78.3%
Initial entitlement for service-connected disability (>=8)	010	63,195	42,819	67.8%
Initial entitlement for service-connected disability (<=7)	110	208,635	146,412	70.2%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	8,085	1,537	19.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	536	421	78.5%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	459,604	304,567	66.3%
Increased entitlement due to hospitalization or surgery	320	1,859	759	40.8%
Spina bifida and/or birth defects reconsideration	420	181	167	92.3%
Reopened or new Agent Orange claims prior to 8/30/10	681	1,201	109	9.1%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	517	510	98.6%
Agent Orange claims where an interim decision was provided	409	193	156	80.8%
Agent Orange presumptives <sup>3</sup>				

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
<b>Award Adjustments</b>	<b>359,379</b>	<b>246,123</b>	<b>68.5%</b>	
Dependency	130	200,827	147,356	73.4%
Survivor restored entitlement	133	74	25	33.8%
Hospitalization adjustment (non-rating)	135	243	176	72.4%
Misc determinations	290	88,128	65,543	74.4%
Spina bifida and/or birth defects adjustments	450	22	14	63.6%
Future examination for disabilities	310	19,946	7,887	39.5%
Due process	600	50,139	25,122	50.1%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

EP	# Pending	# Pending Over 125	% Over 125	
<b>Program Reviews</b>	<b>68,583</b>	<b>51,320</b>	<b>74.8%</b>	
Income verification for unemployment	314	2,218	2,213	99.8%
Review of Hemodialysis related cases/conditions	680	42	26	61.9%
Review of Radiation related cases/conditions	682	1,047	998	95.3%
Review of Misc cases referred to central office	684	8,888	7,778	87.5%
Review of effective date related to herbicide exposure	685	120	117	97.5%
Cost of Living Adjustments (COLAs) and other reviews	690	11,653	7,918	67.9%
Social Security number verification	690 Group	44,615	32,270	72.3%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

EP	# Pending	# Pending Over 125	% Over 125	
<b>Other</b>	<b>99,212</b>	<b>58,476</b>	<b>58.9%</b>	
Pre-decisional hearings	173	2,331	1,780	76.4%
Correspondence	400	37,456	15,597	41.6%
Congressional correspondence	500	2,651	1,102	41.6%
Freedom of Information Act (FOIA) requests	510	26,739	13,850	51.8%
Review, including quality assurance	930	29,369	25,572	87.1%
Correction of errors	960	666	575	86.3%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

### Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>80,841</b>	<b>43,290</b>	<b>53.5%</b>
Increased entitlement and/or reconsideration	120	19,504	8,563	43.9%
Initial entitlement - Veteran	180	15,065	5,951	39.5%
Initial entitlement - Survivor	190	46,272	28,776	62.2%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>92,923</b>	<b>45,373</b>	<b>48.8%</b>
Hospitalization adjustment (non-rating)	135	1,539	172	11.2%
Dependency	137	9,490	4,674	49.3%
Income adjustments	150	45,981	28,744	62.5%
Annual eligibility verification reporting (EVRs)	155	8	8	100.0%
Misc determinations	297	15,843	5,667	35.8%
Due process	607	20,062	6,108	30.4%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>49,372</b>	<b>49,019</b>	<b>99.3%</b>
Income Verification Match	154	47,745	47,740	100.0%
Cost of Living Adjustments	696	66	60	90.9%
Non-entitlement reviews	697	1,561	1,219	78.1%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>8,163</b>	<b>4,240</b>	<b>51.9%</b>
Correspondence	407	4,455	2,362	53.0%
Congressional correspondence	507	1,426	12	0.8%
Internal quality reviews	937	2,282	1,866	81.8%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

### Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	51,014

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	14,609

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of May 11, 2013	NA	252,531

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	13,725
	All	75,787

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

## COMPENSATION AND PENSION INVENTORY

As of July 13, 2013

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
<b>USA</b>	<b>89.9%</b>	<b>797,804</b>	<b>235.4</b>	<b>338.3</b>

## COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
<b>USA</b>	<b>89.9%</b>	<b>752,743</b>	<b>242.0</b>	<b>369.2</b>
<b>EASTERN AREA</b>	<b>89.0%</b>	<b>137,647</b>	<b>246.2</b>	<b>384.7</b>
Baltimore	81.2%	12,596	324.7	598.0
Boston	95.2%	10,070	296.9	479.1
Buffalo	91.2%	7,916	214.6	298.0
Cleveland	87.5%	24,205	266.7	462.0
Detroit	81.3%	14,805	180.4	309.0
Hartford	89.2%	2,890	126.8	214.4
Indianapolis	87.1%	13,198	297.9	486.3
Manchester	92.3%	1,866	175.7	298.0
New York	84.5%	10,903	252.9	508.3
Newark	83.6%	3,817	139.5	259.5
Philadelphia	93.3%	16,489	235.9	358.1
Pittsburgh	90.3%	10,232	287.2	474.2
Providence	94.0%	4,076	115.9	118.1
Togus	100.0%	2,390	147.8	148.0
White River J.	89.1%	860	194.2	267.6
Wilmington	85.9%	1,334	180.9	238.7
<b>SOUTHERN AREA</b>	<b>88.7%</b>	<b>246,925</b>	<b>227.9</b>	<b>331.6</b>
Atlanta	93.0%	32,491	222.8	342.5
Columbia	94.2%	20,473	239.1	371.2
Huntington	83.9%	8,133	225.1	245.9
Jackson	81.4%	9,306	239.1	401.2
Louisville	90.8%	10,336	223.4	279.9
Montgomery	89.2%	16,575	219.7	326.5
Nashville	93.7%	13,570	137.8	187.4
Roanoke	93.9%	26,606	277.4	442.3
San Juan	82.5%	5,400	184.9	274.6
St. Petersburg	88.9%	51,092	232.8	363.2
Washington	N/A	64	451.0	442.8
Winston-Salem	82.5%	52,879	226.3	326.8

\* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>745,224</b>	<b>498,410</b>	<b>66.9%</b>	<b>359,339</b>	<b>246,119</b>	<b>68.5%</b>	<b>68,583</b>	<b>51,320</b>	<b>74.8%</b>	<b>99,114</b>	<b>58,396</b>	<b>58.9%</b>	<b>33,253</b>	<b>1,553</b>	<b>249,709</b>
140,175	92,328	65.9%	63,491	42,581	67.1%	17,268	13,441	77.8%	21,369	11,933	55.8%	23,037	215	42,748
12,388	9,756	78.8%	6,094	5,084	83.4%	1,027	828	80.6%	2,459	1,540	62.6%	1	3	3,429
9,460	7,081	74.9%	5,674	3,975	70.1%	1,610	1,408	87.5%	965	615	63.7%	1	-	4,049
7,792	5,020	64.4%	4,925	3,163	64.2%	428	405	94.6%	620	356	57.4%	1	5	1,315
23,964	17,603	73.5%	9,445	7,236	76.6%	2,210	2,125	96.2%	3,741	1,517	40.6%	6	93	8,416
14,409	8,512	59.1%	5,095	2,304	45.2%	1,053	790	75.0%	2,672	1,617	60.5%	6	35	6,126
2,718	1,128	41.5%	1,629	579	35.5%	275	204	74.2%	945	95	10.1%	-	-	798
13,118	9,692	73.9%	6,637	4,725	71.2%	846	620	73.3%	1,470	993	67.6%	4	72	5,138
1,856	1,028	55.4%	1,114	676	60.7%	150	131	87.3%	143	70	49.0%	1	1	677
10,703	7,082	66.2%	4,320	2,422	56.1%	893	641	71.8%	659	390	59.2%	-	2	3,294
3,614	1,770	49.0%	1,591	812	51.0%	767	749	97.7%	1,029	377	36.6%	1	2	2,101
21,485	12,018	55.9%	7,394	5,071	68.6%	5,774	3,885	67.3%	3,738	2,940	78.7%	23,013	-	2,753
10,160	7,670	75.5%	4,550	3,913	86.0%	757	716	94.6%	1,273	900	70.7%	2	1	2,974
4,101	1,637	39.9%	1,652	626	37.9%	366	331	90.4%	209	135	64.6%	-	1	890
2,247	1,017	45.3%	2,291	1,261	55.0%	1,040	541	52.0%	946	84	8.9%	1	-	459
844	506	60.0%	481	317	65.9%	56	53	94.6%	212	90	42.5%	-	-	329
1,316	808	61.4%	599	417	69.6%	16	14	87.5%	288	214	74.3%	-	-	-
242,656	162,099	66.8%	117,750	87,668	74.5%	20,563	16,114	78.4%	25,412	14,284	56.2%	135	514	94,400
32,061	22,242	69.4%	13,695	10,890	79.5%	1,292	1,158	89.6%	3,599	1,964	54.6%	-	14	13,552
20,308	13,576	66.9%	7,310	4,210	57.6%	875	614	70.2%	1,452	905	62.3%	1	10	6,608
7,873	5,402	68.6%	2,271	1,234	54.3%	175	142	81.1%	973	585	60.1%	1	2	3,532
9,389	6,418	68.4%	4,118	3,138	76.2%	1,518	1,409	92.8%	1,642	848	51.6%	58	48	4,034
10,229	6,344	62.0%	7,020	5,803	82.7%	1,476	1,383	93.7%	2,423	1,360	56.1%	36	87	3,958
16,405	10,831	66.0%	8,293	6,068	73.2%	4,245	3,076	72.5%	2,296	958	41.7%	6	114	10,989
12,734	5,687	44.7%	7,139	3,470	48.6%	780	382	49.0%	2,268	1,220	53.8%	3	73	6,312
26,411	18,564	70.3%	10,181	7,798	76.6%	1,024	853	83.3%	2,418	1,197	49.5%	9	17	7,629
5,367	2,861	53.3%	3,344	2,209	66.1%	398	338	84.9%	1,439	1,292	89.8%	3	1	5,428
50,177	35,620	71.0%	19,644	15,060	76.7%	2,218	1,488	67.1%	2,979	1,431	48.0%	15	133	21,305
82	71	86.6%	196	150	76.5%	113	108	95.6%	679	674	99.3%	-	-	-
51,620	34,483	66.8%	34,539	27,638	80.0%	6,449	5,163	80.1%	3,244	1,850	57.0%	3	15	11,053

### COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
<b>CENTRAL AREA</b>	<b>90.8%</b>	<b>174,850</b>	<b>237.9</b>	<b>356.0</b>
Chicago	91.8%	16,879	298.9	548.8
Des Moines	97.1%	5,603	213.3	345.4
Fargo	90.8%	1,421	103.3	142.2
Houston	83.1%	34,394	265.3	455.3
Lincoln	93.9%	3,050	107.2	145.8
Little Rock	89.2%	7,912	201.7	335.3
Milwaukee	96.8%	7,152	130.1	188.1
Muskogee	91.5%	14,423	200.2	261.6
New Orleans	92.2%	13,333	254.9	387.8
Sioux Falls	94.4%	1,131	91.9	118.2
St. Louis	85.1%	19,020	251.2	381.7
St. Paul	90.8%	8,031	97.7	119.5
Waco	84.4%	37,274	275.6	472.8
Wichita	89.5%	5,227	191.1	303.6
<b>WESTERN AREA</b>	<b>90.9%</b>	<b>193,320</b>	<b>260.6</b>	<b>416.2</b>
Albuquerque	90.3%	4,942	181.4	279.9
Anchorage	85.0%	2,454	246.8	354.6
Boise	96.8%	2,458	148.6	216.6
Denver	96.9%	11,015	199.9	305.4
Cheyenne	91.5%	1,308	138.7	187.0
Fort Harrison	98.6%	2,601	178.6	233.8
Honolulu	85.5%	5,631	276.2	479.6
Los Angeles	91.9%	19,803	305.3	626.3
Manila	94.0%	1,480	129.7	236.6
Oakland	90.5%	22,674	327.0	591.5
Phoenix	83.1%	18,962	299.5	522.4
Portland	91.9%	13,509	230.5	358.0
Reno	98.3%	9,677	324.4	538.7
Salt Lake City	86.9%	23,312	250.4	370.3
San Diego	78.6%	26,383	232.7	346.5
Seattle	94.8%	27,111	241.5	340.7
Other	N/A	1	310.0	857.6

\* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
176,022	112,818	64.1%	77,577	44,186	57.0%	12,709	6,555	51.6%	24,010	15,167	63.2%	9,640	603	62,152
16,756	12,524	74.7%	6,859	5,152	77.4%	760	675	88.8%	3,146	2,147	68.2%	14	159	5,761
5,480	3,496	63.8%	3,066	1,578	51.5%	190	147	77.4%	353	164	46.5%	-	-	1,023
1,341	381	28.4%	701	36	5.1%	46	25	54.3%	80	46	57.5%	-	-	262
33,812	24,422	72.2%	14,582	10,282	70.5%	1,181	951	80.5%	5,987	4,567	76.3%	9	9	15,605
2,929	782	26.7%	2,082	320	15.4%	206	34	16.5%	814	338	41.5%	-	1	1,736
7,549	4,646	61.5%	5,918	4,133	69.8%	1,524	1,065	69.9%	1,482	1,157	78.1%	6	78	5,014
9,402	3,549	37.7%	4,175	2,039	48.8%	411	371	90.3%	494	198	40.1%	8,680	-	3,299
13,987	8,582	61.4%	7,046	2,627	37.3%	1,314	546	41.6%	1,490	349	23.4%	3	6	3,128
13,080	9,288	71.0%	6,349	4,493	70.8%	284	231	81.3%	2,038	1,562	76.6%	16	161	4,454
1,043	244	23.4%	966	79	8.2%	709	63	8.9%	206	57	27.7%	-	1	214
18,853	13,851	73.5%	5,770	2,872	49.8%	1,577	1,191	75.5%	2,311	1,479	64.0%	9	168	5,378
10,060	1,966	19.5%	4,003	209	5.2%	2,847	307	10.8%	1,519	267	17.6%	898	-	1,417
36,651	25,913	70.7%	14,180	9,237	65.1%	1,603	910	56.8%	3,541	2,386	67.4%	5	18	13,797
5,079	3,174	62.5%	2,080	1,129	54.3%	57	39	68.4%	549	450	82.0%	-	2	1,064
186,371	131,165	70.4%	100,521	71,684	71.3%	18,043	15,210	84.3%	28,323	17,012	60.1%	441	221	43,890
4,941	2,906	58.8%	2,516	1,812	72.0%	224	179	79.9%	956	494	51.7%	-	5	1,871
2,349	1,709	72.8%	2,575	2,136	83.0%	1,057	1,032	97.6%	523	330	63.1%	-	1	130
2,402	1,262	52.5%	1,721	1,093	63.5%	259	154	59.5%	533	334	62.7%	1	-	1,022
11,608	7,307	62.9%	7,946	5,786	72.8%	2,182	1,386	63.5%	2,341	1,309	55.9%	3	6	3,856
1,258	656	52.1%	489	295	60.3%	75	68	90.7%	235	159	67.7%	22	3	273
2,495	1,581	63.4%	1,749	803	45.9%	299	195	65.2%	219	112	51.1%	-	1	241
5,636	3,983	70.7%	2,016	913	45.3%	343	236	68.8%	889	669	75.3%	2	1	808
19,642	14,536	74.0%	7,630	6,166	80.8%	1,790	1,685	94.1%	2,439	1,172	48.1%	8	11	5,309
1,582	542	34.3%	1,037	286	27.6%	139	102	73.4%	617	442	71.6%	338	92	1,423
22,331	16,938	75.8%	11,498	9,810	85.3%	1,359	1,160	85.4%	5,529	4,058	73.4%	5	6	7,642
18,727	14,257	76.1%	7,543	5,214	69.1%	771	670	86.9%	1,921	865	45.0%	2	15	5,316
12,968	8,812	68.0%	7,144	5,285	74.0%	2,323	2,016	86.8%	1,612	469	29.1%	5	32	5,218
9,412	7,259	77.1%	3,170	2,479	78.2%	212	154	72.6%	657	442	67.3%	2	10	953
23,196	16,762	72.3%	15,022	12,267	81.7%	571	495	86.7%	3,329	2,606	78.3%	1	3	1,323
26,134	17,079	65.4%	8,251	5,318	64.5%	2,142	1,778	83.0%	2,472	1,627	65.8%	-	5	3,969
21,690	15,576	71.8%	20,214	12,021	59.5%	4,297	3,900	90.8%	4,051	1,924	47.5%	52	30	4,536
0	0		0	0		0	0		0	0		0	0	6,519

### PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
<b>USA (PMC's)</b>	<b>98.9%</b>	<b>45,061</b>	<b>126.2</b>	<b>141.5</b>
Philadelphia	98.3%	27,682	153.6	200.7
Milwaukee	100.0%	9,029	86.3	122.0
St. Paul	98.4%	7,670	65.8	112.8
Other (in transit)	N/A	680	223.7	183.3

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
80,841	43,290	53.5%	92,923	45,373	48.8%	49,372	49,019	99.3%	8,198	4,266	52.0%	17,760	13,055	2,822
50,419	31,571	62.6%	35,402	19,388	54.8%	24,105	24,102	100.0%	4,351	1,120	25.7%	8,257	5,905	1,126
12,314	3,244	26.3%	18,647	2,757	14.8%	7,096	7,092	99.9%	442	208	47.1%	1,536	1,236	719
17,708	8,246	46.6%	37,855	22,495	59.4%	17,909	17,572	98.1%	3,069	2,641	86.1%	7,812	5,914	977
400	229	57.3%	1,019	733	71.9%	262	253	96.6%	336	297	88.4%	155	-	-

### EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>13,725</b>	<b>14,811</b>	<b>(1,086)</b>	<b>-7.3%</b>	<b>75,787</b>	<b>81,002</b>	<b>(5,215)</b>	<b>-6.4%</b>
Buffalo	2,214	2,134	80	3.7%	8,645	9,698	(1,053)	-10.9%
Atlanta	1,642	1,395	247	17.7%	8,037	10,291	(2,254)	-21.9%
St. Louis	3,196	2,919	277	9.5%	17,422	17,725	(303)	-1.7%
Muskogee	6,673	8,363	(1,690)	-20.2%	41,683	43,288	(1,605)	-3.7%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.