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*If Veterans don't help Veterans, who will?*

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<b>Compensation and Pension Rating Bundle</b> (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	793,211	515,012	64.9%

As of July 20, 2013

## Compensation

EP	# Pending	# Pending Over 125	% Over 125	
<b>Entitlement (Original and Supplemental)</b>	<b>740,394</b>	<b>493,306</b>	<b>66.6%</b>	
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	1,187	959	80.8%
Initial entitlement for service-connected disability (>=8)	010	61,872	41,754	67.5%
Initial entitlement for service-connected disability (<=7)	110	205,635	143,709	69.9%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	8,247	1,540	18.7%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	538	423	78.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	458,945	303,256	66.1%
Increased entitlement due to hospitalization or surgery	320	1,902	791	41.6%
Spina bifida and/or birth defects reconsideration	420	181	167	92.3%
Reopened or new Agent Orange claims prior to 8/30/10	681	1,259	120	9.5%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	444	437	98.4%
Agent Orange claims where an interim decision was provided	409	184	150	81.5%
Agent Orange presumptives <sup>3</sup>				

<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
<b>Award Adjustments</b>	<b>360,587</b>	<b>248,316</b>	<b>68.9%</b>	
Dependency	130	201,507	147,701	73.3%
Survivor restored entitlement	133	75	25	33.3%
Hospitalization adjustment (non-rating)	135	248	182	73.4%
Misc determinations	290	87,846	66,214	75.4%
Spina bifida and/or birth defects adjustments	450	22	14	63.6%
Future examination for disabilities	310	20,475	8,762	42.8%
Due process	600	50,414	25,418	50.4%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

EP	# Pending	# Pending Over 125	% Over 125	
<b>Program Reviews</b>	<b>68,790</b>	<b>51,293</b>	<b>74.6%</b>	
Income verification for unemployment	314	2,204	2,199	99.8%
Review of Hemodialysis related cases/conditions	680	42	26	61.9%
Review of Radiation related cases/conditions	682	1,060	1,004	94.7%
Review of Misc cases referred to central office	684	8,848	7,678	86.8%
Review of effective date related to herbicide exposure	685	117	114	97.4%
Cost of Living Adjustments (COLAs) and other reviews	690	11,756	8,003	68.1%
Social Security number verification	690 Group	44,763	32,269	72.1%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

EP	# Pending	# Pending Over 125	% Over 125	
<b>Other</b>	<b>100,342</b>	<b>58,422</b>	<b>58.2%</b>	
Pre-decisional hearings	173	2,305	1,769	76.7%
Correspondence	400	38,195	15,446	40.4%
Congressional correspondence	500	2,620	1,082	41.3%
Freedom of Information Act (FOIA) requests	510	27,104	13,985	51.6%
Review, including quality assurance	930	29,455	25,572	86.8%
Correction of errors	960	663	568	85.7%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>79,923</b>	<b>43,035</b>	<b>53.8%</b>
Increased entitlement and/or reconsideration	120	19,385	8,440	43.5%
Initial entitlement - Veteran	180	14,863	6,053	40.7%
Initial entitlement - Survivor	190	45,675	28,542	62.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>91,665</b>	<b>45,846</b>	<b>50.0%</b>
Hospitalization adjustment (non-rating)	135	1,500	181	12.1%
Dependency	137	9,137	4,593	50.3%
Income adjustments	150	45,511	29,445	64.7%
Annual eligibility verification reporting (EVRs)	155	8	8	100.0%
Misc determinations	297	15,331	5,549	36.2%
Due process	607	20,178	6,070	30.1%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>49,185</b>	<b>48,835</b>	<b>99.3%</b>
Income Verification Match	154	47,554	47,550	100.0%
Cost of Living Adjustments	696	69	61	88.4%
Non-entitlement reviews	697	1,562	1,224	78.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>8,233</b>	<b>4,247</b>	<b>51.6%</b>
Correspondence	407	4,443	2,352	52.9%
Congressional correspondence	507	1,496	11	0.7%
Internal quality reviews	937	2,294	1,884	82.1%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

### Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	49,803

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	14,645

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of May 11, 2013	NA	252,522

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	12,793
	All	79,648

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

## COMPENSATION AND PENSION INVENTORY

As of July 20, 2013

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	89.9%	793,211	232.9	339.2

## COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	89.9%	748,232	239.4	370.1
<b>EASTERN AREA</b>	<b>89.0%</b>	<b>136,452</b>	<b>243.7</b>	<b>385.5</b>
Baltimore	81.2%	12,444	320.1	597.5
Boston	95.2%	9,923	291.3	480.4
Buffalo	91.2%	7,856	212.0	301.0
Cleveland	87.5%	24,083	266.9	463.0
Detroit	81.3%	14,590	178.2	309.6
Hartford	89.2%	2,978	128.4	214.3
Indianapolis	87.1%	13,030	296.5	486.6
Manchester	92.3%	1,891	170.8	299.0
New York	84.5%	10,890	249.2	508.0
Newark	83.6%	3,866	137.4	260.3
Philadelphia	93.3%	16,410	232.2	359.6
Pittsburgh	90.3%	10,009	282.8	475.5
Providence	94.0%	3,839	119.5	118.4
Togus	100.0%	2,435	148.8	148.0
White River J.	89.1%	886	192.8	268.3
Wilmington	85.9%	1,322	184.4	239.8
<b>SOUTHERN AREA</b>	<b>88.7%</b>	<b>246,409</b>	<b>226.2</b>	<b>333.2</b>
Atlanta	93.0%	33,140	219.9	342.7
Columbia	94.2%	20,119	233.9	374.0
Huntington	83.9%	8,233	225.0	246.9
Jackson	81.4%	9,426	238.3	402.0
Louisville	90.8%	10,263	221.6	281.8
Montgomery	89.2%	16,560	217.6	328.9
Nashville	93.7%	13,661	138.6	188.2
Roanoke	93.9%	26,290	272.1	443.5
San Juan	82.5%	5,398	183.0	277.5
St. Petersburg	88.9%	50,843	233.3	364.4
Washington	N/A	64	458.0	442.8
Winston-Salem	82.5%	52,412	225.9	327.5

\* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>740,393</b>	<b>493,305</b>	<b>66.6%</b>	<b>360,549</b>	<b>248,313</b>	<b>68.9%</b>	<b>68,790</b>	<b>51,293</b>	<b>74.6%</b>	<b>100,249</b>	<b>58,343</b>	<b>58.2%</b>	<b>32,376</b>	<b>1,547</b>	<b>249,693</b>
139,221	91,442	65.7%	63,388	42,947	67.8%	16,945	13,295	78.5%	21,638	11,926	55.1%	22,465	210	42,863
12,238	9,622	78.6%	6,015	5,118	85.1%	1,027	833	81.1%	2,491	1,562	62.7%	2	3	3,419
9,325	6,869	73.7%	5,698	4,055	71.2%	1,609	1,425	88.6%	969	615	63.5%	1	-	4,058
7,734	4,987	64.5%	4,912	3,164	64.4%	401	378	94.3%	623	346	55.5%	1	6	1,299
23,846	17,546	73.6%	9,511	7,314	76.9%	2,206	2,124	96.3%	3,737	1,486	39.8%	5	89	8,505
14,197	8,344	58.8%	4,989	2,306	46.2%	1,066	795	74.6%	2,698	1,574	58.3%	6	33	6,151
2,776	1,199	43.2%	1,708	583	34.1%	293	211	72.0%	1,000	95	9.5%	-	-	806
12,954	9,613	74.2%	6,601	4,755	72.0%	845	617	73.0%	1,472	989	67.2%	6	72	5,175
1,879	1,036	55.1%	1,120	704	62.9%	148	129	87.2%	143	71	49.7%	2	1	676
10,692	7,077	66.2%	4,310	2,450	56.8%	872	631	72.4%	674	395	58.6%	1	2	3,331
3,660	1,757	48.0%	1,576	833	52.9%	714	696	97.5%	1,030	389	37.8%	1	2	2,062
21,642	11,939	55.2%	7,492	5,156	68.8%	5,548	3,800	68.5%	3,833	2,961	77.3%	22,437	-	2,730
9,941	7,466	75.1%	4,519	3,923	86.8%	753	709	94.2%	1,307	916	70.1%	2	1	2,992
3,872	1,585	40.9%	1,608	611	38.0%	350	315	90.0%	202	131	64.9%	-	1	902
2,294	1,060	46.2%	2,251	1,237	55.0%	1,042	566	54.3%	957	84	8.8%	1	-	452
869	525	60.4%	486	327	67.3%	55	52	94.5%	221	95	43.0%	-	-	305
1,302	817	62.7%	592	411	69.4%	16	14	87.5%	281	217	77.2%	-	-	-
242,113	161,322	66.6%	118,028	88,537	75.0%	20,775	16,042	77.2%	25,820	14,243	55.2%	133	502	94,405
32,718	22,519	68.8%	13,829	11,096	80.2%	1,314	1,159	88.2%	3,758	1,961	52.2%	-	14	13,546
19,955	13,166	66.0%	7,254	4,325	59.6%	862	624	72.4%	1,507	914	60.7%	1	8	6,635
7,892	5,446	69.0%	2,356	1,287	54.6%	168	139	82.7%	984	595	60.5%	1	2	3,552
9,508	6,477	68.1%	4,157	3,209	77.2%	1,536	1,418	92.3%	1,701	871	51.2%	56	49	4,039
10,140	6,351	62.6%	7,021	5,897	84.0%	1,468	1,382	94.1%	2,435	1,361	55.9%	36	83	3,984
16,399	10,810	65.9%	8,356	6,083	72.8%	4,285	3,069	71.6%	2,297	965	42.0%	7	113	11,023
12,840	5,774	45.0%	7,100	3,545	49.9%	806	380	47.1%	2,290	1,262	55.1%	3	78	6,270
26,102	18,095	69.3%	10,282	7,836	76.2%	1,056	872	82.6%	2,433	1,143	47.0%	9	16	7,621
5,371	2,904	54.1%	3,336	2,300	68.9%	399	340	85.2%	1,451	1,298	89.5%	3	-	5,409
49,928	35,734	71.6%	19,812	15,193	76.7%	2,261	1,480	65.5%	2,948	1,403	47.6%	14	124	21,350
83	70	84.3%	201	151	75.1%	113	108	95.6%	671	666	99.3%	-	-	-
51,177	33,976	66.4%	34,324	27,615	80.5%	6,507	5,071	77.9%	3,345	1,804	53.9%	3	15	10,976

