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VBA Monday Morning Workload Report

Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	636,371	384,213	60.4%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (=>8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	409	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	409,635	292,244	71.3%	
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	116	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	30,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,137	45.4%
Due process	600	54,203	29,979	55.3%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Current Traditional Aggregate Tab

Compensation and Pension National Inventory - Historical Reporting Bundles*							
*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.							
As of January 11, 2014							
Compensation Entitlement				Pension Entitlement			
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	
Original Entitlement - Veterans¹	205,652	123,931	60.26%	Original Entitlement	48,522	23,845	49.14%
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%
EP 010 - Initial entitlement for service-connected disability (=>8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%
Original Entitlement - Survivors²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010	41.0%
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%
Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.7%
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424	27.4%
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78	14.3%
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 697 - Non-entitlement reviews	10	4	40.0%
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		557,967	270,913	48.6%
As of July 12, 2014				
Original Entitlement	Total	186,566	94,062	50.4%
Initial entitlement for service-connected disability (=>8)	EP 010	44,427	23,165	52.1%
Initial entitlement for service-connected disability (<=7)	EP 110	131,745	69,974	53.1%
Initial entitlement - Veteran's Pension	EP 180	4,335	164	3.8%
Initial claims from surviving spouses, children or parents	EP 140	6,059	759	12.5%
Supplemental Entitlement	Total	371,401	176,851	47.6%
Increased entitlement and/or reconsideration for Pension	EP 120	6,452	335	5.2%
Increased evaluation and/or additional claimed conditions	EP 020	342,986	167,725	48.9%
Future examination for disabilities	EP 310	19,999	8,066	40.3%
Increased entitlement due to hospitalization or surgery	EP 320	1,128	313	27.7%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	823	408	49.6%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	1	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	8	3	37.5%
Agent Orange claims where an interim decision was provided	EP 409	4	1	25.0%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	11,769	10,612	1,157	10.90%
Buffalo	1,873	1,657	216	13.0%
Atlanta	1,021	1,007	14	1.4%
St Louis	1,987	1,876	111	5.9%
Muskogee	6,888	6,072	816	13.4%
Total Education Claims - All Education Programs	52,249	47,994	4,255	8.87%
Buffalo	9,114	8,481	633	7.5%
Atlanta	3,809	4,678	(869)	-18.6%
St Louis	14,629	13,149	1,480	11.3%
Muskogee	24,697	21,686	3,011	13.9%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of July 12, 2014
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Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	557,967	154.4	48.6%	36,830	1,010,713	202.9	236.8	95.79%	90.70%	90.26%	93.07%
Compensation Claims Processing											
USA Compensation Total	522,369	159.7	50.5%	30,277	830,389	228.8	263.4				
Eastern Area	100,543	159.7	49.3%	6,213	169,317	220.7	257.1	94.8%	90.9%	89.2%	91.5%
Baltimore	10,591	212.4	59.8%	445	10,605	282.5	333.6	86.1%	82.1%	80.4%	83.1%
Boston	6,766	167.0	52.5%	289	8,338	284.6	275.0	96.8%	92.1%	90.5%	90.7%
Buffalo	7,298	161.7	53.4%	371	9,001	279.7	271.9	94.9%	93.1%	89.1%	92.0%
Cleveland	12,103	145.3	41.9%	1,004	27,836	203.1	293.4	94.0%	90.0%	90.0%	93.8%
Detroit	11,489	128.9	41.5%	761	20,570	209.3	244.4	94.1%	87.1%	89.0%	90.2%
Hartford	2,872	113.4	35.2%	170	5,143	176.4	228.6	97.6%	93.8%	92.5%	95.0%
Indianapolis	8,628	175.0	52.8%	390	14,278	263.8	269.6	96.2%	90.9%	90.5%	90.1%
Manchester	1,527	129.7	41.5%	93	2,558	192.2	214.6	95.2%	91.7%	89.1%	95.1%
New York	8,349	166.1	54.0%	440	12,401	224.8	285.4	96.1%	95.1%	91.3%	94.3%
Newark	2,950	131.0	40.5%	280	6,098	200.8	235.0	93.1%	85.9%	84.8%	86.2%
Philadelphia (Non-PMC)	14,028	182.7	59.8%	725	17,897	268.7	290.6	92.6%	86.7%	86.1%	93.5%
Pittsburgh	6,404	167.1	52.5%	366	9,617	257.3	309.2	93.0%	85.5%	88.1%	92.2%
Providence	3,798	88.5	23.6%	677	17,189	89.3	101.9	99.5%	97.6%	94.7%	89.2%
Togus	1,774	102.1	25.6%	98	4,635	129.5	173.2	99.5%	100.0%	95.1%	97.2%
White River J.	552	130.7	34.4%	53	1,495	245.9	218.9	91.0%	87.9%	85.9%	87.5%
Wilmington	1,414	159.5	50.4%	51	1,656	297.1	277.9	97.8%	91.9%	87.7%	88.8%
Pension Claims Processing											
USA Pension Total	18,801	57.2	7.8%	5,087	137,649	65.2	95.7		100.0%	98.9%	98.7%
Philadelphia PMC	5,863	64.3	11.1%	1,451	50,015	79.8	148.6		100.0%	98.8%	97.6%
Milwaukee PMC	4,769	47.6	5.2%	1,655	38,195	49.5	59.4		100.0%	99.6%	99.2%
St. Paul PMC	7,397	48.0	3.0%	1,894	47,110	63.9	65.5		100.0%	98.4%	99.2%
Other Pension	772	151.2	44.9%	87	2,329	146.8	162.1				
Quick Start Claims Processing											
USA Quick Start Total	7,560	75.4	19.4%	621	18,193	125.1	152.4				
San Diego	3,290	61.5	12.2%	300	9,852	94.4	137.8				
Winston-Salem	3,551	76.6	21.3%	294	7,085	145.8	159.7				
Other Quick Start	719	133.1	43.4%	27	1,256	241.4	225.3				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	9,237	119.0	43.7%	845	24,482	161.3	191.5				
Winston-Salem	2,011	45.7	9.9%	354	8,984	59.7	106.4				
Salt Lake City	6,250	137.4	54.5%	444	9,684	234.2	261.4				
Other Benefits Delivery at Discharge	976	153.0	44.0%	47	5,814	237.6	206.5				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of July 12, 2014			
<i>Notes about the data:</i>							
1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.							
2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	557,967	154.4	48.6%	36,830	1,010,713	202.9	236.8				
Compensation Claims Processing											
USA Compensation Total	522,369	159.7	50.5%	30,277	830,389	228.8	263.4				
Eastern Area	98,100	160.3	49.1%	6,255	175,228	221.8	262.2				
Baltimore	7,370	195.7	54.0%	225	5,623	276.3	290.8				
Boston	6,214	161.0	50.2%	248	7,156	287.3	261.9				
Buffalo	6,883	159.3	51.0%	357	9,196	283.9	287.1				
Cleveland	12,030	152.2	43.3%	976	24,243	202.9	285.0				
Detroit	11,067	126.2	40.1%	748	21,366	208.5	272.1				
Hartford	3,246	140.8	45.5%	225	7,367	206.5	269.0				
Indianapolis	7,719	165.6	48.3%	318	12,162	259.8	283.8				
Manchester	1,739	161.0	50.3%	118	3,387	223.2	247.4				
New York	7,914	162.2	52.7%	417	11,713	220.7	301.0				
Newark	2,855	141.0	42.2%	284	7,136	232.9	270.7				
Philadelphia (Non-PMC)	13,816	180.6	59.5%	801	23,189	253.8	261.8				
Pittsburgh	5,802	166.3	50.3%	341	8,424	261.9	308.4				
Providence	3,811	98.1	25.7%	700	18,474	98.4	125.3				
Togus	5,635	201.5	61.5%	369	12,232	240.8	278.4				
White River J.	741	153.5	42.6%	89	1,937	259.5	250.6				
Wilmington	1,258	142.5	45.6%	39	1,623	290.1	289.1				
Pension Claims Processing											
USA Pension Total	18,801	57.2	7.8%	5,087	137,649	65.2	95.7				
Philadelphia PMC	5,862	64.2	11.0%	1,450	49,498	79.8	148.9				
Milwaukee PMC	4,781	48.0	5.4%	1,656	38,245	49.7	59.7				
St. Paul PMC	7,393	48.0	2.9%	1,894	47,214	63.9	65.7				
Other Pension	765	151.3	44.8%	87	2,692	145.8	153.9				
Quick Start Claims Processing											
USA Quick Start Total	7,560	75.4	19.4%	621	18,193	125.1	152.4				
San Diego	3,270	60.7	12.0%	296	9,720	92.2	135.5				
Winston-Salem	3,535	76.4	21.2%	291	7,074	145.8	159.7				
Other Quick Start	755	134.2	43.3%	34	1,399	234.1	232.5				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	9,237	119.0	43.7%	845	24,482	161.3	191.5				
Winston-Salem	2,014	46.2	10.2%	353	8,936	59.8	106.2				
Salt Lake City	6,216	136.9	54.2%	443	9,671	234.2	261.4				
Other Benefits Delivery at Discharge	1,007	154.2	45.7%	49	5,875	233.2	206.2				

