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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)			
	# Pending	# Pending Over 125	% Over 125
	785,899	506,936	64.5%

As of July 27, 2013

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)				
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,176	963	81.9%
Initial entitlement for service-connected disability (>=8)	010	60,418	40,501	67.0%
Initial entitlement for service-connected disability (<=7)	110	202,292	140,422	69.4%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	8,117	1,580	19.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	554	437	78.9%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	456,552	300,093	65.7%
Increased entitlement due to hospitalization or surgery	320	1,956	795	40.6%
Spina bifida and/or birth defects reconsideration	420	185	167	90.3%
Reopened or new Agent Orange claims prior to 8/30/10	681	1,380	140	10.1%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	374	367	98.1%
Agent Orange claims where an interim decision was provided	409	168	136	81.0%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments				
Dependency	130	202,299	147,882	73.1%
Survivor restored entitlement	133	82	25	30.5%
Hospitalization adjustment (non-rating)	135	253	182	71.9%
Misc determinations	290	87,483	66,919	76.5%
Spina bifida and/or birth defects adjustments	450	22	14	63.6%
Future examination for disabilities	310	21,177	8,684	41.0%
Due process	600	50,891	25,819	50.7%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

EP	# Pending	# Pending Over 125	% Over 125	
Program Reviews				
Income verification for unemployment	314	2,199	2,194	99.8%
Review of Hemodialysis related cases/conditions	680	46	26	56.5%
Review of Radiation related cases/conditions	682	1,033	985	95.4%
Review of Misc cases referred to central office	684	8,691	7,841	90.2%
Review of effective date related to herbicide exposure	685	116	113	97.4%
Cost of Living Adjustments (COLAs) and other reviews	690	11,821	8,116	68.7%
Social Security number verification	690 Group	46,009	32,520	70.7%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

EP	# Pending	# Pending Over 125	% Over 125	
Other				
Pre-decisional hearings	173	2,320	1,786	77.0%
Correspondence	400	39,030	15,416	39.5%
Congressional correspondence	500	2,634	1,070	40.6%
Freedom of Information Act (FOIA) requests	510	27,387	14,108	51.5%
Review, including quality assurance	930	29,445	25,508	86.6%
Correction of errors	960	663	559	84.3%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		77,561	41,879	54.0%
Increased entitlement and/or reconsideration	120	18,958	8,205	43.3%
Initial entitlement - Veteran	180	14,507	6,013	41.4%
Initial entitlement - Survivor	190	44,096	27,661	62.7%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		90,543	46,040	50.8%
Hospitalization adjustment (non-rating)	135	1,496	199	13.3%
Dependency	137	9,026	4,584	50.8%
Income adjustments	150	44,887	29,929	66.7%
Annual eligibility verification reporting (EVRs)	155	8	8	100.0%
Misc determinations	297	14,831	5,437	36.7%
Due process	607	20,295	5,883	29.0%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		48,982	48,629	99.3%
Income Verification Match	154	47,362	47,358	100.0%
Cost of Living Adjustments	696	65	59	90.8%
Non-entitlement reviews	697	1,555	1,212	77.9%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		7,990	4,155	52.0%
Correspondence	407	4,295	2,286	53.2%
Congressional correspondence	507	1,417	10	0.7%
Internal quality reviews	937	2,278	1,859	81.6%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	51,898

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	14,609

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of July 29, 2013	NA	252,858

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	13,433
	All	93,433

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of July 27, 2013

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	89.9%	785,899	229.2	340.3

COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	89.9%	741,759	235.5	371.3
EASTERN AREA	89.0%	135,058	239.9	385.8
Baltimore	81.2%	12,206	317.5	596.3
Boston	95.2%	9,545	283.9	481.6
Buffalo	91.2%	7,846	208.7	303.5
Cleveland	87.5%	23,919	265.1	463.3
Detroit	81.3%	14,421	176.0	309.3
Hartford	89.2%	3,090	128.9	214.7
Indianapolis	87.1%	12,836	290.6	487.1
Manchester	92.3%	1,875	167.7	300.3
New York	84.5%	10,777	244.7	506.1
Newark	83.6%	3,944	136.9	260.7
Philadelphia	93.3%	16,414	227.3	360.7
Pittsburgh	90.3%	9,813	278.4	474.7
Providence	94.0%	3,678	119.7	117.7
Togus	100.0%	2,487	146.8	149.1
White River J.	89.1%	887	188.3	271.1
Wilmington	85.9%	1,320	184.5	242.2
SOUTHERN AREA	88.7%	245,077	223.6	335.1
Atlanta	93.0%	33,235	216.1	344.3
Columbia	94.2%	19,949	228.7	376.3
Huntington	83.9%	8,343	227.1	247.7
Jackson	81.4%	9,499	233.8	403.2
Louisville	90.8%	10,335	217.4	283.2
Montgomery	89.2%	16,502	216.2	331.1
Nashville	93.7%	13,891	138.3	189.1
Roanoke	93.9%	25,746	265.5	444.6
San Juan	82.5%	5,463	178.1	280.4
St. Petersburg	88.9%	50,570	232.6	365.2
Washington	N/A	63	458.8	445.4
Winston-Salem	82.5%	51,481	225.6	328.8

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
733,171	485,600	66.2%	362,172	249,522	68.9%	69,915	51,795	74.1%	101,388	58,367	57.6%	33,300	1,555	250,115
138,045	89,982	65.2%	63,465	43,126	68.0%	17,183	13,314	77.5%	22,037	12,000	54.5%	23,070	214	42,993
12,003	9,490	79.1%	5,964	5,159	86.5%	1,027	866	84.3%	2,504	1,562	62.4%	1	3	3,407
8,970	6,558	73.1%	5,690	4,040	71.0%	1,610	1,428	88.7%	982	615	62.6%	1	-	4,083
7,728	4,962	64.2%	4,843	3,151	65.1%	380	357	93.9%	620	344	55.5%	1	6	1,303
23,685	17,385	73.4%	9,589	7,411	77.3%	2,195	2,122	96.7%	3,793	1,508	39.8%	5	91	8,650
14,066	8,164	58.0%	4,938	2,242	45.4%	1,068	815	76.3%	2,731	1,535	56.2%	6	32	6,084
2,888	1,272	44.0%	1,790	583	32.6%	319	220	69.0%	1,043	87	8.3%	-	-	803
12,765	9,368	73.4%	6,580	4,782	72.7%	852	619	72.7%	1,457	973	66.8%	6	74	5,207
1,860	1,022	54.9%	1,142	735	64.4%	148	135	91.2%	140	70	50.0%	3	1	664
10,584	6,912	65.3%	4,286	2,418	56.4%	883	610	69.1%	698	395	56.6%	2	4	3,372
3,723	1,803	48.4%	1,604	861	53.7%	672	658	97.9%	1,029	391	38.0%	2	2	2,051
21,892	11,873	54.2%	7,513	5,211	69.4%	5,802	3,819	65.8%	3,940	3,055	77.5%	23,038	-	2,698
9,672	7,214	74.6%	4,573	3,982	87.1%	751	715	95.2%	1,410	928	65.8%	3	1	2,997
3,708	1,544	41.6%	1,633	591	36.2%	341	309	90.6%	203	133	65.5%	1	-	917
2,330	1,074	46.1%	2,267	1,226	54.1%	1,063	572	53.8%	980	86	8.8%	1	-	462
870	516	59.3%	482	327	67.8%	57	55	96.5%	220	92	41.8%	-	-	295
1,301	825	63.4%	571	407	71.3%	15	14	93.3%	287	226	78.7%	-	-	-
240,639	159,785	66.4%	118,771	89,440	75.3%	21,156	16,378	77.4%	26,327	14,283	54.3%	128	504	94,380
32,817	22,403	68.3%	14,200	11,292	79.5%	1,324	1,196	90.3%	3,851	1,962	50.9%	-	12	13,620
19,790	12,951	65.4%	7,267	4,387	60.4%	860	637	74.1%	1,498	913	60.9%	1	8	6,664
8,002	5,545	69.3%	2,399	1,339	55.8%	178	141	79.2%	1,005	603	60.0%	1	3	3,516
9,575	6,494	67.8%	4,212	3,211	76.2%	1,514	1,402	92.6%	1,734	858	49.5%	51	50	4,006
10,148	6,339	62.5%	7,077	5,965	84.3%	1,478	1,381	93.4%	2,429	1,367	56.3%	36	83	3,962
16,351	10,747	65.7%	8,358	6,036	72.2%	4,340	3,097	71.4%	2,321	972	41.9%	8	116	11,009
13,083	5,889	45.0%	7,074	3,630	51.3%	823	449	54.6%	2,323	1,276	54.9%	1	76	6,225
25,553	17,484	68.4%	10,398	7,876	75.7%	1,054	886	84.1%	2,581	1,151	44.6%	9	16	7,612
5,437	2,920	53.7%	3,344	2,372	70.9%	397	343	86.4%	1,462	1,310	89.6%	3	-	5,428
49,660	35,586	71.7%	19,895	15,241	76.6%	2,490	1,538	61.8%	3,062	1,413	46.1%	15	127	21,414
83	69	83.1%	198	152	76.8%	113	111	98.2%	663	658	99.2%	-	-	-
50,140	33,358	66.5%	34,349	27,939	81.3%	6,585	5,197	78.9%	3,398	1,800	53.0%	3	13	10,924

COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
CENTRAL AREA	96.8%	173,329	232.4	358.4
Chicago	91.8%	16,346	292.3	545.5
Des Moines	97.1%	5,450	205.5	347.8
Fargo	90.8%	1,491	103.1	143.6
Houston	83.1%	34,050	261.9	454.5
Lincoln	93.9%	3,230	107.5	146.5
Little Rock	89.2%	8,004	190.5	339.4
Milwaukee	96.8%	7,581	133.7	188.5
Muskogee	91.5%	14,414	201.0	262.9
New Orleans	92.2%	13,026	247.4	391.2
Sioux Falls	94.4%	1,198	97.2	118.5
St. Louis	85.1%	19,015	254.1	383.2
St. Paul	90.8%	8,431	98.5	121.3
Waco	84.4%	35,888	266.2	470.8
Wichita	89.5%	5,205	187.1	306.9
WESTERN AREA	90.9%	188,294	250.6	416.0
Albuquerque	90.3%	5,150	178.7	282.5
Anchorage	85.0%	2,343	233.7	359.5
Boise	96.8%	2,538	151.1	218.6
Denver	96.9%	10,870	193.2	309.6
Cheyenne	91.5%	1,324	141.0	189.2
Fort Harrison	98.6%	2,549	178.9	235.7
Honolulu	85.5%	5,437	258.9	481.7
Los Angeles	91.9%	19,083	297.0	616.3
Manila	94.0%	1,457	120.2	234.3
Oakland	90.5%	21,749	303.9	590.3
Phoenix	83.1%	18,199	290.6	518.7
Portland	91.9%	13,412	226.7	361.9
Reno	98.3%	9,270	318.5	534.1
Salt Lake City	86.9%	22,375	244.5	375.6
San Diego	78.6%	25,588	225.1	347.8
Seattle	94.8%	26,950	230.9	335.1
Other	N/A	1	324.0	854.8

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
173,821	110,735	63.7%	77,922	44,193	56.7%	13,261	6,785	51.2%	24,306	15,100	62.1%	9,662	613	62,371
16,227	11,965	73.7%	6,437	4,958	77.0%	742	670	90.3%	3,208	2,191	68.3%	14	159	5,780
5,350	3,354	62.7%	3,091	1,645	53.2%	210	146	69.5%	376	175	46.5%	-	-	1,069
1,393	419	30.1%	668	49	7.3%	52	29	55.8%	74	42	56.8%	-	-	270
33,359	24,148	72.4%	14,818	10,220	69.0%	1,310	977	74.6%	6,025	4,546	75.5%	8	9	15,482
3,066	902	29.4%	2,066	310	15.0%	206	39	18.9%	797	318	39.9%	-	1	1,714
7,542	4,574	60.6%	5,989	4,182	69.8%	1,516	1,127	74.3%	1,465	1,143	78.0%	6	80	5,050
9,699	3,898	40.2%	4,166	2,053	49.3%	415	369	88.9%	477	196	41.1%	8,816	-	3,296
13,985	8,630	61.7%	7,219	2,695	37.3%	1,422	586	41.2%	1,791	342	19.1%	3	5	3,103
12,714	8,978	70.6%	6,454	4,599	71.3%	286	238	83.2%	1,941	1,506	77.6%	16	163	4,478
1,083	299	27.6%	1,078	107	9.9%	789	82	10.4%	199	56	28.1%	-	1	220
18,810	13,916	74.0%	5,785	2,862	49.5%	1,560	1,204	77.2%	2,262	1,433	63.4%	11	173	5,499
10,299	2,125	20.6%	3,945	267	6.8%	2,969	339	11.4%	1,512	295	19.5%	783	-	1,451
35,234	24,392	69.2%	14,090	9,082	64.5%	1,711	939	54.9%	3,649	2,418	66.3%	5	20	13,871
5,060	3,135	62.0%	2,116	1,164	55.0%	73	40	54.8%	530	439	82.8%	-	2	1,088
180,666	125,098	69.2%	102,014	72,763	71.3%	18,315	15,318	83.6%	28,718	16,984	59.1%	440	224	44,064
5,002	3,004	60.1%	2,715	1,913	70.5%	217	174	80.2%	1,008	526	52.2%	-	5	1,877
2,212	1,575	71.2%	2,691	2,140	79.5%	1,038	1,016	97.9%	533	332	62.3%	-	1	130
2,481	1,386	55.9%	1,727	1,160	67.2%	270	158	58.5%	529	342	64.7%	1	-	1,052
11,486	7,157	62.3%	8,082	5,977	74.0%	2,318	1,429	61.6%	2,430	1,343	55.3%	3	5	3,816
1,276	686	53.8%	490	311	63.5%	76	70	92.1%	231	157	68.0%	22	3	262
2,417	1,576	65.2%	1,806	861	47.7%	333	213	64.0%	193	94	48.7%	-	1	243
5,430	3,716	68.4%	1,985	872	43.9%	394	273	69.3%	893	664	74.4%	2	1	800
18,909	14,051	74.3%	7,630	6,222	81.5%	1,750	1,662	95.0%	2,388	1,128	47.2%	8	13	5,357
1,552	521	33.6%	1,024	247	24.1%	139	85	61.2%	539	385	71.4%	339	92	1,397
21,427	15,798	73.7%	11,587	9,626	83.1%	1,388	1,181	85.1%	5,715	4,101	71.8%	4	7	7,681
17,968	13,415	74.7%	7,612	5,193	68.2%	779	669	85.9%	2,023	902	44.6%	2	16	5,499
12,865	8,698	67.6%	7,227	5,462	75.6%	2,325	2,054	88.3%	1,675	507	30.3%	5	33	5,228
9,017	6,865	76.1%	3,202	2,532	79.1%	231	164	71.0%	648	447	69.0%	3	11	948
22,246	15,642	70.3%	15,464	12,628	81.7%	656	522	79.6%	3,248	2,516	77.5%	1	1	1,285
25,366	16,247	64.1%	7,946	5,262	66.2%	2,164	1,732	80.0%	2,421	1,539	63.6%	-	5	4,001
21,012	14,761	70.3%	20,826	12,357	59.3%	4,237	3,916	92.4%	4,244	2,001	47.1%	50	30	4,488
0	0		0	0		0	0		0	0		0	0	6,307

PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA (PMC's)	98.9%	44,140	124.2	141.8
Philadelphia	98.3%	27,763	149.3	205.4
Milwaukee	100.0%	8,700	86.4	120.9
St. Paul	98.4%	7,022	62.3	111.1
Other (in transit)	N/A	655	226.3	183.6

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
77,561	41,879	54.0%	90,543	46,040	50.8%	48,982	48,629	99.3%	8,021	4,180	52.1%	18,593	13,052	2,743
49,525	31,202	63.0%	33,857	19,543	57.7%	24,004	24,002	100.0%	4,343	1,055	24.3%	8,343	5,879	1,113
11,480	3,068	26.7%	17,825	2,561	14.4%	6,909	6,905	99.9%	438	203	46.3%	1,618	1,158	743
16,150	7,373	45.7%	37,839	23,186	61.3%	17,801	17,463	98.1%	2,901	2,625	90.5%	8,480	6,015	887
406	236	58.1%	1,022	750	73.4%	268	259	96.6%	339	297	87.6%	152	-	-

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	13,433	12,793	640	5.0%	93,433	79,648	13,785	17.3%
Buffalo	1,869	2,122	(253)	-11.9%	9,570	9,137	433	4.7%
Atlanta	1,478	1,460	18	1.2%	8,015	7,580	435	5.7%
St. Louis	3,180	2,468	712	28.8%	23,169	16,210	6,959	42.9%
Muskogee	6,906	6,743	163	2.4%	52,679	46,721	5,958	12.8%

*Chapter 33 is the new Post-9/11GI Bill. *All* represents all Education Benefit Programs including Chapter 33 claims.