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VBA Monday Morning Workload Report

Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
As of January 11, 2014	686,861	403,761	58.8%

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	636,371	384,213	60.4%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (=>8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.8%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	409	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	409,635	292,244	71.3%	
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	116	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	30,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,137	45.4%
Due process	600	54,203	29,979	55.3%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Current Traditional Aggregate Tab

Compensation and Pension National Inventory - Historical Reporting Bundles*

*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.

As of January 11, 2014

Compensation Entitlement				Pension Entitlement			
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days
Original Entitlement - Veterans¹	205,652	123,931	60.26%	Original Entitlement	48,522	23,845	49.14%
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%
EP 010 - Initial entitlement for service-connected disability (=>8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%
Original Entitlement - Survivors²	8,134	2,318	28.50%	Pension Award Adjustments	70,765	29,010	41.0%
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%
Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.7%
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424	27.4%
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78	14.3%
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 697 - Non-entitlement reviews	10	4	40.0%
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
As of July 19, 2014		556,125	271,457	48.8%
Original Entitlement	Total	185,981	93,508	50.3%
Initial entitlement for service-connected disability (=>8)	EP 010	44,376	23,030	51.9%
Initial entitlement for service-connected disability (<=7)	EP 110	131,312	69,506	52.9%
Initial entitlement - Veteran's Pension	EP 180	3,980	176	4.4%
Initial claims from surviving spouses, children or parents	EP 140	6,313	796	12.6%
Supplemental Entitlement	Total	370,144	177,949	48.1%
Increased entitlement and/or reconsideration for Pension	EP 120	6,131	373	6.1%
Increased evaluation and/or additional claimed conditions	EP 020	342,539	167,691	49.0%
Future examination for disabilities	EP 310	19,468	9,146	47.0%
Increased entitlement due to hospitalization or surgery	EP 320	1,239	353	28.5%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	753	381	50.6%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	2	1	50.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	9	3	33.3%
Agent Orange claims where an interim decision was provided	EP 409	3	1	33.3%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	13,018	11,769	1,249	10.61%
Buffalo	2,076	1,873	203	10.8%
Atlanta	1,090	1,021	69	6.8%
St Louis	1,993	1,987	6	0.3%
Muskogee	7,859	6,888	971	14.1%
Total Education Claims - All Education Programs	57,024	52,249	4,775	9.14%
Buffalo	9,138	9,114	24	0.3%
Atlanta	4,441	3,809	632	16.6%
St Louis	16,001	14,629	1,372	9.4%
Muskogee	27,444	24,697	2,747	11.1%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of July 19, 2014
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Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	556,125	154.8	48.8%	59,868	1,033,751	202.3	236.0	95.79%	90.70%	90.26%	93.07%
Compensation Claims Processing											
USA Compensation Total	520,907	160.0	50.8%	49,279	849,391	228.2	262.6				
Eastern Area	100,129	160.8	49.5%	10,004	173,108	221.4	256.4	94.8%	90.9%	89.2%	91.5%
Baltimore	10,679	214.8	60.3%	737	10,897	290.7	332.8	86.1%	82.1%	80.4%	83.1%
Boston	6,662	168.9	53.4%	479	8,528	287.5	275.4	96.8%	92.1%	90.5%	90.7%
Buffalo	7,240	161.4	53.1%	613	9,243	272.9	271.7	94.9%	93.1%	89.1%	92.0%
Cleveland	11,999	145.2	41.7%	1,605	28,437	204.1	291.6	94.0%	90.0%	90.0%	93.8%
Detroit	11,359	130.2	41.0%	1,200	21,009	202.9	243.3	94.1%	87.1%	89.0%	90.2%
Hartford	2,813	115.9	36.4%	280	5,253	181.5	227.7	97.6%	93.8%	92.5%	95.0%
Indianapolis	8,681	174.8	52.9%	675	14,563	262.5	269.4	96.2%	90.9%	90.5%	90.1%
Manchester	1,475	131.6	42.3%	173	2,638	191.0	213.8	95.2%	91.7%	89.1%	95.1%
New York	8,425	164.6	53.7%	688	12,649	240.8	285.0	96.1%	95.1%	91.3%	94.3%
Newark	2,910	129.5	39.5%	456	6,274	197.5	233.8	93.1%	85.9%	84.8%	86.2%
Philadelphia (Non-PMC)	14,098	184.3	60.5%	1,097	18,269	267.9	290.1	92.6%	86.7%	86.1%	93.5%
Pittsburgh	6,316	170.3	53.0%	598	9,849	255.2	307.9	93.0%	85.5%	88.1%	92.2%
Providence	3,731	90.1	23.7%	1,053	17,565	89.9	101.7	99.5%	97.6%	94.7%	89.2%
Togus	1,771	103.9	26.0%	185	4,722	129.4	172.4	99.5%	100.0%	95.1%	97.2%
White River J.	575	124.9	31.7%	72	1,514	242.0	219.1	91.0%	87.9%	85.9%	87.5%
Wilmington	1,395	161.5	51.5%	93	1,698	271.1	276.9	97.8%	91.9%	87.7%	88.8%
Pension Claims Processing											
USA Pension Total	18,415	58.6	8.4%	8,400	140,962	64.6	94.9		100.0%	98.9%	98.7%
Philadelphia PMC	5,754	66.3	12.4%	2,352	50,916	78.5	147.3		100.0%	98.8%	97.6%
Milwaukee PMC	4,751	47.6	5.1%	2,633	39,173	51.9	59.3		100.0%	99.6%	99.2%
St. Paul PMC	7,132	49.8	3.4%	3,221	48,437	63.1	65.4		100.0%	98.4%	99.2%
Other Pension	778	150.0	45.4%	194	2,436	95.7	157.4				
Quick Start Claims Processing											
USA Quick Start Total	7,700	75.0	18.1%	968	18,540	128.8	152.0				
San Diego	3,340	62.3	11.4%	455	10,007	98.9	137.3				
Winston-Salem	3,642	74.4	19.1%	474	7,265	148.0	159.5				
Other Quick Start	718	136.7	44.4%	39	1,268	243.4	225.5				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	9,103	121.5	42.9%	1,221	24,858	162.4	191.1				
Winston-Salem	1,988	50.1	10.2%	494	9,124	59.6	105.7				
Salt Lake City	6,139	139.2	53.2%	638	9,878	234.5	260.9				
Other Benefits Delivery at Discharge	976	155.4	44.1%	89	5,856	216.0	206.4				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of July 19, 2014			
<i>Notes about the data:</i>							
1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.							
2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	556,125	154.8	48.8%	59,868	1,033,751	202.3	236.0				
Compensation Claims Processing											
USA Compensation Total	520,907	160.0	50.8%	49,279	849,391	228.2	262.6				
Eastern Area	97,848	161.2	49.2%	10,059	179,032	223.0	261.4				
Baltimore	7,619	198.9	54.4%	322	5,720	285.1	291.0				
Boston	6,143	163.1	51.0%	411	7,319	286.9	262.5				
Buffalo	6,858	158.6	50.6%	577	9,416	278.1	286.7				
Cleveland	11,935	152.0	42.9%	1,583	24,850	204.9	283.1				
Detroit	10,963	127.4	39.6%	1,184	21,802	202.2	270.5				
Hartford	3,139	140.8	45.4%	397	7,539	218.1	268.2				
Indianapolis	7,852	165.6	48.7%	539	12,383	258.9	283.3				
Manchester	1,660	166.8	50.5%	228	3,497	225.2	246.7				
New York	8,011	160.9	52.4%	653	11,949	236.3	300.3				
Newark	2,786	138.3	40.6%	462	7,314	228.6	269.5				
Philadelphia (Non-PMC)	13,903	182.4	60.4%	1,161	23,549	254.7	261.7				
Pittsburgh	5,778	168.2	50.4%	533	8,616	259.5	307.2				
Providence	3,816	97.4	24.6%	1,096	18,870	102.2	125.0				
Togus	5,387	203.2	62.4%	713	12,576	242.8	277.5				
White River J.	750	146.2	41.3%	122	1,970	268.1	251.3				
Wilmington	1,248	143.9	46.6%	78	1,662	261.6	287.8				
Pension Claims Processing											
USA Pension Total	18,415	58.6	8.4%	8,400	140,962	64.6	94.9				
Philadelphia PMC	5,755	66.1	12.3%	2,348	50,396	78.3	147.6				
Milwaukee PMC	4,762	48.1	5.3%	2,638	39,227	52.2	59.6				
St. Paul PMC	7,131	49.8	3.4%	3,219	48,539	63.0	65.6				
Other Pension	767	149.1	45.0%	195	2,800	96.2	150.1				
Quick Start Claims Processing											
USA Quick Start Total	7,700	75.0	18.1%	968	18,540	128.8	152.0				
San Diego	3,323	61.7	11.2%	450	9,874	96.5	135.0				
Winston-Salem	3,610	74.3	19.1%	470	7,253	148.2	159.5				
Other Quick Start	767	135.5	43.5%	48	1,413	241.6	232.7				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	9,103	121.5	42.9%	1,221	24,858	162.4	191.1				
Winston-Salem	1,976	50.7	10.5%	494	9,077	59.8	105.5				
Salt Lake City	6,108	138.8	52.9%	636	9,864	234.6	260.8				
Other Benefits Delivery at Discharge	1,019	155.2	45.3%	91	5,917	214.4	206.1				

