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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	780,026	500,062	64.1%

As of August 03, 2013

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	727,934	479,156	65.8%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,192	967	81.1%
Initial entitlement for service-connected disability (>=8)	010	60,720	39,240	64.6%
Initial entitlement for service-connected disability (<=7)	110	199,255	137,526	69.0%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	8,241	1,653	20.1%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	550	444	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	453,816	297,736	65.6%
Increased entitlement due to hospitalization or surgery	320	1,984	829	41.8%
Spina bifida and/or birth defects reconsideration	420	185	167	90.3%
Reopened or new Agent Orange claims prior to 8/30/10	681	1,519	162	10.7%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	307	298	97.1%
Agent Orange claims where an interim decision was provided	409	165	134	81.2%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	363,008	250,746	69.1%	
Dependency	130	203,139	148,394	73.1%
Survivor restored entitlement	133	85	26	30.6%
Hospitalization adjustment (non-rating)	135	258	176	68.2%
Misc determinations	290	87,245	67,480	77.3%
Spina bifida and/or birth defects adjustments	450	22	14	63.6%
Future examination for disabilities	310	20,993	8,412	40.1%
Due process	600	51,266	26,244	51.2%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

EP	# Pending	# Pending Over 125	% Over 125	
Program Reviews	70,747	52,539	74.3%	
Income verification for unemployment	314	2,173	2,168	99.8%
Review of Hemodialysis related cases/conditions	680	47	27	57.4%
Review of Radiation related cases/conditions	682	1,004	967	96.3%
Review of Misc cases referred to central office	684	8,578	7,741	90.2%
Review of effective date related to herbicide exposure	685	116	113	97.4%
Cost of Living Adjustments (COLAs) and other reviews	690	11,926	8,277	69.4%
Social Security number verification	690 Group	46,903	33,246	70.9%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

EP	# Pending	# Pending Over 125	% Over 125	
Other	104,264	58,536	56.1%	
Pre-decisional hearings	173	2,317	1,796	77.5%
Correspondence	400	41,472	15,408	37.2%
Congressional correspondence	500	2,630	1,010	38.4%
Freedom of Information Act (FOIA) requests	510	27,733	14,355	51.8%
Review, including quality assurance	930	29,446	25,403	86.3%
Correction of errors	960	666	564	84.7%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		76,076	41,371	54.4%
Increased entitlement and/or reconsideration	120	18,618	7,966	42.8%
Initial entitlement - Veteran	180	14,408	6,106	42.4%
Initial entitlement - Survivor	190	43,050	27,299	63.4%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		88,895	45,420	51.1%
Hospitalization adjustment (non-rating)	135	1,502	208	13.8%
Dependency	137	8,961	4,472	49.9%
Income adjustments	150	44,111	29,829	67.6%
Annual eligibility verification reporting (EVRs)	155	8	8	100.0%
Misc determinations	297	14,251	5,348	37.5%
Due process	607	20,062	5,555	27.7%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		48,772	48,412	99.3%
Income Verification Match	154	47,183	47,172	100.0%
Cost of Living Adjustments	696	64	59	92.2%
Non-entitlement reviews	697	1,525	1,181	77.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		7,870	4,069	51.7%
Correspondence	407	4,237	2,274	53.7%
Congressional correspondence	507	1,440	10	0.7%
Internal quality reviews	937	2,193	1,785	81.4%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	52,636

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	14,574

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of Aug 05, 2013	NA	254,076

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	14,970
	All	109,916

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of August 03, 2013

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	89.9%	780,026	223.7	341.8

COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	89.9%	736,132	229.8	372.6
EASTERN AREA	89.0%	133,983	234.0	386.5
Baltimore	81.2%	11,925	309.1	594.3
Boston	95.2%	9,192	275.0	482.5
Buffalo	91.2%	7,799	204.3	304.9
Cleveland	87.5%	23,984	261.2	463.7
Detroit	81.3%	14,572	172.6	309.2
Hartford	89.2%	3,130	127.7	215.7
Indianapolis	87.1%	12,476	281.1	487.9
Manchester	92.3%	1,914	165.1	300.2
New York	84.5%	10,753	237.9	505.2
Newark	83.6%	3,978	137.6	260.2
Philadelphia	93.3%	16,333	223.3	362.0
Pittsburgh	90.3%	9,563	271.2	473.2
Providence	94.0%	3,586	118.0	117.9
Togus	100.0%	2,555	145.0	150.0
White River J.	89.1%	897	190.2	271.4
Wilmington	85.9%	1,326	180.6	245.8
SOUTHERN AREA	88.7%	243,722	219.4	337.0
Atlanta	93.0%	33,204	212.9	345.9
Columbia	94.2%	19,815	222.1	378.7
Huntington	83.9%	8,233	227.2	250.2
Jackson	81.4%	9,539	228.6	404.8
Louisville	90.8%	10,068	213.8	284.9
Montgomery	89.2%	16,512	213.3	333.2
Nashville	93.7%	14,065	137.6	190.6
Roanoke	93.9%	25,143	255.5	446.1
San Juan	82.5%	5,537	174.2	283.0
St. Petersburg	88.9%	50,556	230.1	366.0
Washington	N/A	57	465.5	442.1
Winston-Salem	82.5%	50,993	221.6	329.7

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
727,934	479,156	65.8%	362,976	250,744	69.1%	70,747	52,539	74.3%	104,170	58,455	56.1%	33,217	1,563	251,380
137,319	89,090	64.9%	63,143	43,209	68.4%	17,478	13,536	77.4%	22,230	11,980	53.9%	23,530	214	43,747
11,730	9,194	78.4%	5,811	5,138	88.4%	1,024	879	85.8%	2,608	1,576	60.4%	2	3	3,384
8,633	6,241	72.3%	5,661	4,028	71.2%	1,606	1,422	88.5%	1,007	631	62.7%	1	-	4,120
7,715	4,872	63.1%	4,778	3,184	66.6%	374	351	93.9%	643	341	53.0%	1	6	1,303
23,750	17,402	73.3%	9,660	7,512	77.8%	2,196	2,124	96.7%	3,751	1,465	39.1%	6	88	8,770
14,224	8,460	59.5%	4,751	2,142	45.1%	1,079	817	75.7%	2,719	1,542	56.7%	6	34	6,003
2,927	1,314	44.9%	1,824	577	31.6%	316	189	59.8%	1,061	85	8.0%	-	-	803
12,414	8,998	72.5%	6,613	4,824	72.9%	875	629	71.9%	1,465	966	65.9%	6	74	5,225
1,900	1,037	54.6%	1,162	769	66.2%	148	135	91.2%	133	67	50.4%	3	1	664
10,565	6,838	64.7%	4,260	2,396	56.2%	864	586	67.8%	700	405	57.9%	2	4	3,409
3,770	1,864	49.4%	1,586	863	54.4%	648	634	97.8%	1,021	398	39.0%	2	2	2,062
22,053	11,927	54.1%	7,491	5,286	70.6%	6,121	4,112	67.2%	3,967	3,044	76.7%	23,496	-	2,640
9,437	6,979	74.0%	4,566	3,961	86.7%	758	724	95.5%	1,476	940	63.7%	3	1	3,018
3,616	1,500	41.5%	1,650	567	34.4%	343	299	87.2%	194	129	66.5%	1	1	916
2,400	1,107	46.1%	2,247	1,220	54.3%	1,054	566	53.7%	980	82	8.4%	1	-	460
880	535	60.8%	509	337	66.2%	57	55	96.5%	222	89	40.1%	-	-	295
1,305	822	63.0%	574	405	70.6%	15	14	93.3%	283	220	77.7%	-	-	675
239,330	157,838	65.9%	119,413	89,870	75.3%	21,398	16,623	77.7%	28,152	14,330	50.9%	133	503	94,529
32,800	22,322	68.1%	14,366	11,351	79.0%	1,315	1,198	91.1%	4,022	1,992	49.5%	-	10	13,649
19,657	12,729	64.8%	7,264	4,408	60.7%	888	651	73.3%	1,549	922	59.5%	1	8	6,709
7,892	5,484	69.5%	2,416	1,378	57.0%	186	142	76.3%	1,000	613	61.3%	2	4	3,490
9,606	6,483	67.5%	4,295	3,237	75.4%	1,489	1,384	92.9%	1,771	840	47.4%	51	52	3,972
9,886	6,284	63.6%	7,086	6,004	84.7%	1,478	1,413	95.6%	2,428	1,372	56.5%	35	83	3,985
16,368	10,740	65.6%	8,439	6,083	72.1%	4,402	3,292	74.8%	2,309	977	42.3%	8	116	10,982
13,271	5,989	45.1%	7,087	3,683	52.0%	851	458	53.8%	2,372	1,292	54.5%	1	73	6,202
24,953	16,798	67.3%	10,434	7,924	75.9%	1,066	910	85.4%	3,945	1,137	28.8%	11	15	7,738
5,514	2,943	53.4%	3,331	2,409	72.3%	397	347	87.4%	1,484	1,324	89.2%	4	-	5,407
49,654	35,444	71.4%	19,935	15,333	76.9%	2,491	1,524	61.2%	3,087	1,368	44.3%	17	127	21,427
77	62	80.5%	189	146	77.2%	111	109	98.2%	656	652	99.4%	-	-	-
49,652	32,560	65.6%	34,571	27,914	80.7%	6,724	5,195	77.3%	3,529	1,841	52.2%	3	15	10,968

COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
CENTRAL AREA	90.8%	172,112	227.9	359.9
Chicago	91.8%	16,064	285.6	543.8
Des Moines	97.1%	5,344	200.8	349.0
Fargo	90.8%	1,568	103.1	144.1
Houston	83.1%	33,662	259.8	453.6
Lincoln	93.9%	3,325	109.0	146.7
Little Rock	89.2%	7,949	185.4	341.8
Milwaukee	96.8%	7,756	134.7	189.2
Muskogee	91.5%	14,525	197.1	265.2
New Orleans	92.2%	12,974	240.8	393.0
Sioux Falls	94.4%	1,244	95.2	119.3
St. Louis	85.1%	18,753	252.8	384.3
St. Paul	90.8%	8,615	98.8	122.2
Waco	84.4%	35,083	259.7	469.6
Wichita	89.5%	5,250	185.4	308.3
WESTERN AREA	90.9%	186,315	242.1	416.6
Albuquerque	90.3%	5,233	178.5	283.2
Anchorage	85.0%	2,270	229.0	360.9
Boise	96.8%	2,639	147.8	220.1
Denver	96.9%	10,815	187.4	311.7
Cheyenne	91.5%	1,342	143.2	190.0
Fort Harrison	98.6%	2,511	173.9	239.0
Honolulu	85.5%	5,227	247.1	482.3
Los Angeles	91.9%	18,953	289.8	611.7
Manila	94.0%	1,476	113.3	234.6
Oakland	90.5%	20,992	288.3	589.5
Phoenix	83.1%	17,789	283.3	518.4
Portland	91.9%	13,404	223.6	363.3
Reno	98.3%	9,084	312.7	532.2
Salt Lake City	86.9%	22,373	232.2	379.2
San Diego	78.6%	25,326	217.3	348.8
Seattle	94.8%	26,881	224.1	333.7
Other	N/A	0	0.0	854.8

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
172,677	109,966	63.7%	77,828	44,125	56.8%	13,425	6,824	50.8%	24,700	15,126	61.2%	9,112	624	62,639
15,947	11,715	73.5%	6,395	4,920	76.9%	737	670	90.9%	3,222	2,210	68.6%	14	159	5,768
5,248	3,388	64.6%	3,089	1,679	54.4%	207	149	72.0%	374	169	45.2%	-	-	1,078
1,463	460	31.4%	610	53	8.7%	53	30	56.6%	78	44	56.4%	-	-	269
33,015	23,992	72.7%	14,809	10,138	68.5%	1,327	973	73.3%	6,028	4,572	75.8%	9	10	15,631
3,152	998	31.7%	2,010	316	15.7%	210	41	19.5%	795	343	43.1%	-	1	1,697
7,492	4,500	60.1%	6,002	4,199	70.0%	1,534	1,153	75.2%	1,464	1,123	76.7%	6	81	5,058
9,839	4,144	42.1%	4,153	2,060	49.6%	409	360	88.0%	497	198	39.8%	8,354	-	3,278
14,109	8,666	61.4%	7,259	2,751	37.9%	1,414	590	41.7%	1,920	337	17.6%	4	6	3,113
12,695	8,806	69.4%	6,458	4,616	71.5%	285	237	83.2%	1,953	1,515	77.6%	17	167	4,510
1,129	324	28.7%	1,080	110	10.2%	785	80	10.2%	200	58	29.0%	-	1	217
18,547	13,806	74.4%	5,712	2,831	49.6%	1,543	1,205	78.1%	2,237	1,411	63.1%	11	178	5,496
10,520	2,395	22.8%	3,864	272	7.0%	3,073	328	10.7%	1,567	299	19.1%	692	-	1,490
34,439	23,602	68.5%	14,031	9,010	64.2%	1,778	971	54.6%	3,838	2,412	62.8%	5	19	13,923
5,082	3,170	62.4%	2,156	1,170	54.3%	70	37	52.9%	527	435	82.5%	-	2	1,111
178,608	122,262	68.5%	102,792	73,540	71.5%	18,446	15,556	84.3%	29,088	17,019	58.5%	442	222	44,115
5,083	3,099	61.0%	2,692	1,916	71.2%	216	174	80.6%	994	510	51.3%	-	6	1,890
2,148	1,513	70.4%	2,711	2,174	80.2%	1,043	1,015	97.3%	524	323	61.6%	-	1	127
2,578	1,417	55.0%	1,735	1,192	68.7%	274	160	58.4%	536	350	65.3%	1	-	1,044
11,426	7,094	62.1%	8,187	6,075	74.2%	2,344	1,562	66.6%	2,483	1,352	54.5%	2	5	3,816
1,294	724	56.0%	488	319	65.4%	73	67	91.8%	234	162	69.2%	22	3	248
2,388	1,580	66.2%	1,818	887	48.8%	336	215	64.0%	204	104	51.0%	-	1	247
5,232	3,492	66.7%	1,975	870	44.1%	410	285	69.5%	906	662	73.1%	2	1	790
18,781	13,924	74.1%	7,733	6,236	80.6%	1,738	1,656	95.3%	2,436	1,131	46.4%	9	12	5,375
1,574	491	31.2%	1,004	210	20.9%	155	82	52.9%	528	376	71.2%	337	87	1,409
20,689	15,160	73.3%	11,541	9,511	82.4%	1,390	1,184	85.2%	5,739	4,080	71.1%	4	8	7,761
17,570	13,069	74.4%	7,620	5,253	68.9%	783	675	86.2%	2,058	924	44.9%	2	18	5,461
12,864	8,775	68.2%	7,289	5,549	76.1%	2,323	2,061	88.7%	1,679	525	31.3%	6	33	5,219
8,825	6,665	75.5%	3,236	2,543	78.6%	237	173	73.0%	677	449	66.3%	3	11	937
22,241	15,011	67.5%	15,703	12,897	82.1%	731	584	79.9%	3,225	2,486	77.1%	1	1	1,261
25,120	15,736	62.6%	7,964	5,316	66.8%	2,171	1,752	80.7%	2,476	1,502	60.7%	-	5	3,978
20,795	14,512	69.8%	21,096	12,592	59.7%	4,222	3,911	92.6%	4,389	2,083	47.5%	53	30	4,552
0	0		0	0		0	0		0	0		0	0	6,350

PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA (PMC's)	98.9%	43,894	120.7	142.5
Philadelphia	98.3%	27,795	143.9	208.7
Milwaukee	100.0%	8,399	85.0	120.4
St. Paul	98.4%	7,051	62.3	110.5
Other (in transit)	N/A	649	226.0	184.7

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
76,076	41,371	54.4%	88,895	45,420	51.1%	48,772	48,412	99.3%	7,904	4,094	51.8%	19,419	13,009	2,696
49,248	31,181	63.3%	33,364	19,193	57.5%	23,970	23,968	100.0%	4,394	1,045	23.8%	8,505	5,869	1,070
10,909	2,967	27.2%	17,111	2,384	13.9%	6,822	6,818	99.9%	455	202	44.4%	1,669	1,116	739
15,513	6,994	45.1%	37,430	23,123	61.8%	17,706	17,368	98.1%	2,710	2,552	94.2%	9,082	6,024	887
406	229	56.4%	990	720	72.7%	274	258	94.2%	345	295	85.5%	163	-	-

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	14,970	13,433	1,537	11.4%	109,916	93,433	16,483	17.6%
Buffalo	2,005	1,869	136	7.3%	12,737	9,570	3,167	33.1%
Atlanta	1,773	1,478	295	20.0%	8,937	8,015	922	11.5%
St. Louis	4,363	3,180	1,183	37.2%	27,637	23,169	4,468	19.3%
Muskogee	6,829	6,906	(77)	-1.1%	60,605	52,679	7,926	15.0%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.