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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	766,788	479,926	62.6%

As of August 17, 2013

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	713,949	459,132	64.3%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,160	954	82.2%
Initial entitlement for service-connected disability (>=8)	010	57,940	37,177	64.2%
Initial entitlement for service-connected disability (<=7)	110	192,328	129,573	67.4%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	8,622	1,775	20.6%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	572	471	82.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	448,175	287,465	64.1%
Increased entitlement due to hospitalization or surgery	320	2,092	935	44.7%
Spina bifida and/or birth defects reconsideration	420	190	171	90.0%
Reopened or new Agent Orange claims prior to 8/30/10	681	2,529	307	12.1%
Nehmer review cases based upon new Agent Orange presumptives	687	2	1	50.0%
Reopened or new Agent Orange claims After 9/01/10	405	194	185	95.4%
Agent Orange claims where an interim decision was provided	409	145	118	81.4%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	365,898	253,039	69.2%	
Dependency	130	203,894	148,675	72.9%
Survivor restored entitlement	133	93	26	28.0%
Hospitalization adjustment (non-rating)	135	261	177	67.8%
Misc determinations	290	87,263	68,019	77.9%
Spina bifida and/or birth defects adjustments	450	23	16	69.6%
Future examination for disabilities	310	22,617	9,476	41.9%
Due process	600	51,747	26,650	51.5%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

EP	# Pending	# Pending Over 125	% Over 125	
Program Reviews	71,558	52,699	73.6%	
Income verification for unemployment	314	2,115	2,110	99.8%
Review of Hemodialysis related cases/conditions	680	54	27	50.0%
Review of Radiation related cases/conditions	682	1,030	986	95.7%
Review of Misc cases referred to central office	684	8,461	7,501	88.7%
Review of effective date related to herbicide exposure	685	112	109	97.3%
Cost of Living Adjustments (COLAs) and other reviews	690	12,074	8,419	69.7%
Social Security number verification	690 Group	47,712	33,547	70.3%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

EP	# Pending	# Pending Over 125	% Over 125	
Other	114,904	57,951	50.4%	
Pre-decisional hearings	173	2,345	1,816	77.4%
Correspondence	400	52,234	15,542	29.8%
Congressional correspondence	500	2,790	1,080	38.7%
Freedom of Information Act (FOIA) requests	510	28,026	14,339	51.2%
Review, including quality assurance	930	28,882	24,631	85.3%
Correction of errors	960	627	543	86.6%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		73,075	38,578	52.8%
Increased entitlement and/or reconsideration	120	18,206	7,206	39.6%
Initial entitlement - Veteran	180	13,938	5,708	41.0%
Initial entitlement - Survivor	190	40,931	25,664	62.7%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		84,917	43,617	51.4%
Hospitalization adjustment (non-rating)	135	1,527	223	14.6%
Dependency	137	8,957	4,327	48.3%
Income adjustments	150	41,940	29,133	69.5%
Annual eligibility verification reporting (EVRs)	155	7	7	100.0%
Misc determinations	297	12,457	4,646	37.3%
Due process	607	20,029	5,281	26.4%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		48,371	47,971	99.2%
Income Verification Match	154	46,799	46,743	99.9%
Cost of Living Adjustments	696	59	57	96.6%
Non-entitlement reviews	697	1,513	1,171	77.4%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		7,608	3,665	48.2%
Correspondence	407	4,359	2,193	50.3%
Congressional correspondence	507	1,371	9	0.7%
Internal quality reviews	937	1,878	1,463	77.9%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	47,057

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	14,708

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of August 17, 2013	NA	254,619

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	17,803
	All	126,323

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of August 17, 2013

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	90.8%	766,788	213.8	344.1

COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	90.8%	723,320	219.8	374.9
EASTERN AREA	89.4%	131,984	222.0	388.2
Baltimore	80.6%	11,261	296.9	589.3
Boston	91.4%	8,732	249.8	484.2
Buffalo	92.6%	7,667	198.1	309.4
Cleveland	92.8%	23,787	254.2	464.2
Detroit	86.2%	14,538	168.2	310.0
Hartford	91.2%	3,318	126.4	217.1
Indianapolis	88.9%	11,508	260.2	488.1
Manchester	93.7%	1,856	158.7	300.5
New York	80.3%	10,538	229.0	502.8
Newark	84.6%	3,987	137.1	260.3
Philadelphia	92.7%	16,399	212.4	364.5
Pittsburgh	87.7%	9,177	259.4	470.3
Providence	92.1%	4,130	107.5	117.5
Togus	100.0%	2,820	135.7	152.6
White River J.	89.1%	876	189.7	274.2
Wilmington	88.3%	1,390	176.4	248.9
SOUTHERN AREA	90.1%	241,607	212.4	340.1
Atlanta	83.3%	33,384	210.2	348.6
Columbia	94.4%	19,549	209.0	383.1
Huntington	85.5%	8,224	224.3	254.7
Jackson	86.9%	9,827	218.6	408.2
Louisville	91.4%	9,772	210.0	287.6
Montgomery	86.4%	16,313	209.2	336.1
Nashville	96.8%	14,582	136.3	191.9
Roanoke	93.7%	24,140	242.1	447.9
San Juan	84.5%	5,680	170.5	286.9
St. Petersburg	91.4%	50,694	221.2	368.1
Washington	N/A	39	315.0	455.6
Winston-Salem	94.3%	49,403	217.3	330.8

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
713,948	459,132	64.3%	365,864	253,037	69.2%	71,558	52,699	73.6%	114,814	57,869	50.4%	29,707	1,591	251,995
135,406	85,167	62.9%	63,708	43,246	67.9%	17,261	13,334	77.2%	23,545	11,990	50.9%	21,447	223	44,169
11,068	8,558	77.3%	5,865	5,135	87.6%	1,016	889	87.5%	3,386	1,613	47.6%	2	3	3,350
8,106	5,595	69.0%	5,847	4,061	69.5%	1,628	1,434	88.1%	1,032	623	60.4%	2	-	4,135
7,602	4,701	61.8%	4,633	3,131	67.6%	384	358	93.2%	627	339	54.1%	2	7	1,329
23,570	17,018	72.2%	9,822	7,621	77.6%	2,193	2,126	96.9%	3,815	1,453	38.1%	6	93	9,167
14,218	8,151	57.3%	4,739	2,061	43.5%	1,113	800	71.9%	2,821	1,524	54.0%	5	37	5,999
3,067	1,392	45.4%	1,823	593	32.5%	305	174	57.0%	1,123	90	8.0%	2	-	816
11,452	7,953	69.4%	6,561	4,835	73.7%	921	639	69.4%	1,483	948	63.9%	6	75	5,235
1,841	1,001	54.4%	1,174	801	68.2%	146	136	93.2%	130	66	50.8%	2	1	650
10,360	6,578	63.5%	4,233	2,303	54.4%	830	567	68.3%	843	422	50.1%	2	4	3,499
3,761	1,861	49.5%	1,595	865	54.2%	562	545	97.0%	1,014	394	38.9%	3	2	2,071
22,511	11,852	52.6%	7,635	5,365	70.3%	5,823	3,987	68.5%	4,028	3,030	75.2%	21,411	-	2,575
9,063	6,531	72.1%	4,561	3,880	85.1%	777	722	92.9%	1,564	967	61.8%	1	1	3,010
4,007	1,451	36.2%	1,798	595	33.1%	325	283	87.1%	181	124	68.5%	1	-	928
2,552	1,157	45.3%	2,337	1,238	53.0%	1,165	604	51.8%	981	80	8.2%	1	-	443
860	520	60.5%	518	353	68.1%	58	56	96.6%	220	101	45.9%	1	-	285
1,368	848	62.0%	567	409	72.1%	15	14	93.3%	297	216	72.7%	-	-	677
237,130	153,484	64.7%	120,366	91,100	75.7%	21,936	16,626	75.8%	37,035	14,112	38.1%	132	518	94,563
32,975	22,338	67.7%	14,510	11,527	79.4%	1,321	1,195	90.5%	4,252	2,014	47.4%	-	12	13,731
19,388	12,149	62.7%	7,791	4,700	60.3%	886	658	74.3%	1,667	875	52.5%	1	12	6,805
7,893	5,388	68.3%	2,428	1,474	60.7%	190	141	74.2%	1,014	616	60.7%	3	3	3,466
9,894	6,501	65.7%	4,364	3,339	76.5%	1,522	1,403	92.2%	1,865	815	43.7%	49	51	3,932
9,589	6,100	63.6%	7,191	6,133	85.3%	1,464	1,414	96.6%	2,468	1,382	56.0%	36	85	4,084
16,184	10,522	65.0%	8,618	6,069	70.4%	4,432	3,314	74.8%	2,398	968	40.4%	8	120	11,006
13,579	6,095	44.9%	7,225	3,934	54.4%	878	500	56.9%	2,618	1,339	51.1%	2	75	6,136
23,962	15,666	65.4%	10,505	7,975	75.9%	1,068	929	87.0%	12,169	1,139	9.4%	9	16	7,712
5,656	3,022	53.4%	3,359	2,491	74.2%	395	345	87.3%	1,494	1,315	88.0%	5	-	5,358
49,839	34,602	69.4%	19,705	15,372	78.0%	2,914	1,526	52.4%	3,108	1,319	42.4%	16	131	21,346
57	42	73.7%	193	142	73.6%	110	107	97.3%	638	632	99.1%	-	-	-
48,114	31,059	64.6%	34,477	27,944	81.1%	6,756	5,094	75.4%	3,344	1,698	50.8%	3	13	10,987

COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
CENTRAL AREA	93.2%	169,326	219.6	362.4
Chicago	93.4%	15,383	270.8	538.6
Des Moines	96.9%	5,108	190.0	351.6
Fargo	93.0%	1,639	109.7	145.0
Houston	91.2%	33,315	255.0	451.7
Lincoln	95.7%	3,496	110.4	147.2
Little Rock	94.0%	8,029	176.3	344.5
Milwaukee	95.0%	7,955	136.7	191.2
Muskogee	93.8%	14,415	189.7	270.3
New Orleans	95.5%	12,802	229.9	396.8
Sioux Falls	96.6%	1,270	99.7	120.4
St. Louis	86.6%	18,191	249.1	386.5
St. Paul	97.0%	8,963	100.5	123.8
Waco	87.5%	33,518	247.4	467.2
Wichita	90.2%	5,242	181.4	312.3
WESTERN AREA	90.4%	180,402	228.4	417.6
Albuquerque	91.7%	5,356	174.0	286.6
Anchorage	83.6%	2,244	213.9	364.9
Boise	95.2%	2,688	154.2	221.5
Denver	93.3%	10,652	178.9	315.4
Cheyenne	88.0%	1,375	147.6	191.3
Fort Harrison	96.5%	2,408	171.8	242.5
Honolulu	85.9%	4,964	221.9	481.0
Los Angeles	83.8%	18,901	272.7	602.1
Manila	94.7%	1,445	104.6	233.1
Oakland	87.7%	19,230	257.7	586.3
Phoenix	86.0%	16,817	267.0	518.1
Portland	93.9%	13,092	217.1	367.3
Reno	98.4%	8,537	300.2	529.4
Salt Lake City	90.6%	21,282	223.4	384.3
San Diego	83.8%	24,463	209.1	350.4
Seattle	94.4%	26,948	212.8	331.6
Other	N/A	1	3.0	854.8

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
169,404	105,674	62.4%	77,594	44,359	57.2%	13,547	6,948	51.3%	24,886	14,829	59.6%	7,701	638	62,845
15,276	10,815	70.8%	6,453	4,887	75.7%	739	663	89.7%	3,434	2,199	64.0%	16	167	5,759
5,022	3,181	63.3%	3,090	1,779	57.6%	198	148	74.7%	392	164	41.8%	-	-	1,138
1,535	507	33.0%	571	72	12.6%	56	28	50.0%	86	46	53.5%	-	-	281
32,632	23,423	71.8%	14,721	10,064	68.4%	1,347	969	71.9%	6,042	4,416	73.1%	4	9	15,615
3,281	1,135	34.6%	2,139	362	16.9%	261	41	15.7%	731	321	43.9%	1	1	1,704
7,480	4,373	58.5%	6,063	4,245	70.0%	1,556	1,192	76.6%	1,417	1,068	75.4%	6	79	5,106
9,915	4,341	43.8%	4,062	1,998	49.2%	367	321	87.5%	469	194	41.4%	7,295	-	3,242
13,882	8,410	60.6%	7,473	2,904	38.9%	1,463	627	42.9%	2,148	328	15.3%	4	6	3,126
12,531	8,466	67.6%	6,400	4,677	73.1%	288	238	82.6%	1,959	1,541	78.7%	21	172	4,519
1,127	352	31.2%	1,122	148	13.2%	829	108	13.0%	192	55	28.6%	-	1	220
17,987	13,171	73.2%	5,763	2,946	51.1%	1,549	1,236	79.8%	2,246	1,370	61.0%	12	181	5,436
10,856	2,578	23.7%	3,669	312	8.5%	2,975	355	11.9%	1,334	295	22.1%	333	-	1,497
32,863	21,824	66.4%	13,894	8,807	63.4%	1,853	990	53.4%	3,945	2,414	61.2%	9	20	14,075
5,017	3,098	61.8%	2,174	1,158	53.3%	66	32	48.5%	491	418	85.1%	-	2	1,127
172,008	114,807	66.7%	104,196	74,332	71.3%	18,814	15,791	83.9%	29,348	16,938	57.7%	427	212	44,125
5,207	3,128	60.1%	2,660	1,928	72.5%	213	170	79.8%	981	487	49.6%	-	6	1,895
2,090	1,419	67.9%	2,802	2,243	80.0%	1,048	1,016	96.9%	516	317	61.4%	-	1	124
2,617	1,486	56.8%	1,766	1,233	69.8%	278	176	63.3%	544	363	66.7%	1	-	1,046
11,295	6,832	60.5%	8,319	6,173	74.2%	2,396	1,664	69.4%	2,531	1,353	53.5%	2	6	3,851
1,327	749	56.4%	509	335	65.8%	83	73	88.0%	236	161	68.2%	3	3	244
2,271	1,496	65.9%	1,854	914	49.3%	342	221	64.6%	209	96	45.9%	-	2	247
4,963	3,122	62.9%	1,942	877	45.2%	416	288	69.2%	954	648	67.9%	2	1	814
18,741	13,232	70.6%	7,702	6,239	81.0%	1,722	1,635	94.9%	2,537	1,134	44.7%	7	11	5,390
1,530	428	28.0%	959	180	18.8%	140	80	57.1%	512	356	69.5%	343	73	1,358
18,982	13,317	70.2%	11,433	9,257	81.0%	1,464	1,229	83.9%	5,869	4,106	70.0%	4	9	7,764
16,614	12,072	72.7%	7,689	5,230	68.0%	780	670	85.9%	2,106	944	44.8%	2	19	5,439
12,458	8,372	67.2%	7,530	5,713	75.9%	2,395	2,107	88.0%	1,738	561	32.3%	4	33	5,211
8,295	6,149	74.1%	3,263	2,559	78.4%	231	178	77.1%	681	461	67.7%	1	11	992
21,115	14,293	67.7%	15,959	13,113	82.2%	1,073	705	65.7%	3,060	2,370	77.5%	1	1	1,262
24,266	14,959	61.6%	7,774	5,266	67.7%	2,064	1,717	83.2%	2,385	1,402	58.8%	-	6	4,025
20,237	13,753	68.0%	22,035	13,072	59.3%	4,169	3,862	92.6%	4,489	2,179	48.5%	38	30	4,463
0	0		0	0		0	0		0	0		0	0	6,293

PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA (PMC's)	100.0%	43,468	113.8	143.3
Philadelphia	100.0%	27,370	136.3	213.2
Milwaukee	100.0%	7,946	82.0	119.2
St. Paul	100.0%	7,521	56.7	109.1
Other (in transit)	N/A	631	223.0	185.1

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
73,075	38,578	52.8%	84,917	43,617	51.4%	48,371	47,971	99.2%	7,641	3,690	48.3%	17,350	13,115	2,624
47,890	30,136	62.9%	31,925	17,864	56.0%	23,857	23,857	100.0%	4,412	917	20.8%	8,027	5,893	1,059
10,290	2,416	23.5%	14,899	1,854	12.4%	6,592	6,589	100.0%	423	182	43.0%	1,242	1,034	718
14,492	5,805	40.1%	37,158	23,232	62.5%	17,604	17,266	98.1%	2,459	2,295	93.3%	7,930	6,188	847
403	221	54.8%	935	667	71.3%	318	259	81.4%	347	296	85.3%	151	-	-

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	17,803	17,723	80	0.5%	126,323	110,964	15,359	13.8%
Buffalo	2,495	2,259	236	10.4%	14,285	14,376	(91)	-0.6%
Atlanta	1,725	1,825	(100)	-5.5%	10,074	9,645	429	4.4%
St. Louis	4,172	4,572	(400)	-8.7%	31,771	32,848	(1,077)	-3.3%
Muskogee	9,411	9,067	344	3.8%	70,193	54,095	16,098	29.8%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.