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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	760,820	471,650	62.0%

As of August 24, 2013

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	708,055	451,298	63.7%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,164	960	82.5%
Initial entitlement for service-connected disability (>=8)	010	56,627	35,962	63.5%
Initial entitlement for service-connected disability (<=7)	110	189,063	126,052	66.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	8,739	1,888	21.6%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	576	481	83.5%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	446,664	284,152	63.6%
Increased entitlement due to hospitalization or surgery	320	2,143	986	46.0%
Spina bifida and/or birth defects reconsideration	420	192	173	90.1%
Reopened or new Agent Orange claims prior to 8/30/10	681	2,589	379	14.6%
Nehmer review cases based upon new Agent Orange presumptives	687	1	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	161	153	95.0%
Agent Orange claims where an interim decision was provided	409	136	112	82.4%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	368,025	254,489	69.1%	
Dependency	130	205,467	149,550	72.8%
Survivor restored entitlement	133	100	28	28.0%
Hospitalization adjustment (non-rating)	135	284	178	62.7%
Misc determinations	290	87,184	68,514	78.6%
Spina bifida and/or birth defects adjustments	450	23	18	78.3%
Future examination for disabilities	310	22,802	9,374	41.1%
Due process	600	52,165	26,827	51.4%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

EP	# Pending	# Pending Over 125	% Over 125	
Program Reviews	72,587	53,623	73.9%	
Income verification for unemployment	314	2,099	2,094	99.8%
Review of Hemodialysis related cases/conditions	680	54	29	53.7%
Review of Radiation related cases/conditions	682	1,058	1,009	95.4%
Review of Misc cases referred to central office	684	8,398	7,648	91.1%
Review of effective date related to herbicide exposure	685	113	109	96.5%
Cost of Living Adjustments (COLAs) and other reviews	690	12,155	8,454	69.6%
Social Security number verification	690 Group	48,710	34,280	70.4%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

EP	# Pending	# Pending Over 125	% Over 125	
Other	116,824	57,559	49.3%	
Pre-decisional hearings	173	2,353	1,813	77.1%
Correspondence	400	54,395	15,703	28.9%
Congressional correspondence	500	2,778	1,090	39.2%
Freedom of Information Act (FOIA) requests	510	28,219	14,347	50.8%
Review, including quality assurance	930	28,446	24,064	84.6%
Correction of errors	960	633	542	85.6%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		72,289	37,849	52.4%
Increased entitlement and/or reconsideration	120	18,039	7,002	38.8%
Initial entitlement - Veteran	180	13,856	5,590	40.3%
Initial entitlement - Survivor	190	40,394	25,257	62.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		84,094	43,143	51.3%
Hospitalization adjustment (non-rating)	135	1,481	223	15.1%
Dependency	137	9,076	4,358	48.0%
Income adjustments	150	41,222	28,825	69.9%
Annual eligibility verification reporting (EVRs)	155	7	7	100.0%
Misc determinations	297	12,585	4,543	36.1%
Due process	607	19,723	5,187	26.3%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		48,112	47,720	99.2%
Income Verification Match	154	46,545	46,485	99.9%
Cost of Living Adjustments	696	60	58	96.7%
Non-entitlement reviews	697	1,507	1,177	78.1%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		7,557	3,522	46.6%
Correspondence	407	4,520	2,206	48.8%
Congressional correspondence	507	1,328	11	0.8%
Internal quality reviews	937	1,709	1,305	76.4%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	46,886

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	14,803

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of August 24, 2013	NA	254,957

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	17,654
	All	141,032

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of August 24, 2013

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	90.8%	760,820	209.5	344.9

COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	90.8%	717,411	215.3	375.8
EASTERN AREA	89.4%	130,307	217.3	388.9
Baltimore	80.6%	10,941	293.1	587.5
Boston	91.4%	8,485	240.5	483.8
Buffalo	92.6%	7,658	193.8	311.4
Cleveland	92.8%	23,358	249.4	463.8
Detroit	86.2%	14,520	163.8	311.2
Hartford	91.2%	3,381	129.2	217.6
Indianapolis	88.9%	11,302	248.9	488.3
Manchester	93.7%	1,836	153.1	301.5
New York	80.3%	10,480	224.4	501.7
Newark	84.6%	3,967	138.3	260.2
Philadelphia	92.7%	16,320	209.0	365.2
Pittsburgh	87.7%	8,969	256.8	469.1
Providence	92.1%	3,977	110.9	117.4
Togus	100.0%	2,851	133.7	154.2
White River J.	88.3%	866	188.5	275.8
Wilmington	88.3%	1,396	174.4	250.7
SOUTHERN AREA	90.1%	241,089	208.8	341.4
Atlanta	83.3%	33,292	209.5	349.8
Columbia	94.4%	19,436	203.4	384.3
Huntington	85.5%	8,299	222.6	256.4
Jackson	86.9%	9,921	214.2	408.7
Louisville	91.4%	10,001	205.3	288.5
Montgomery	86.4%	16,283	205.9	337.6
Nashville	96.8%	14,745	135.7	192.6
Roanoke	93.7%	23,571	234.9	448.5
San Juan	84.5%	5,681	170.1	288.7
St. Petersburg	91.4%	50,803	216.7	369.0
Washington	N/A	37	317.9	455.6
Winston-Salem	94.3%	49,020	214.3	331.5

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
708,050	451,294	63.7%	367,989	254,486	69.2%	72,587	53,623	73.9%	116,728	57,477	49.2%	29,968	1,613	252,401
133,889	83,512	62.4%	64,098	43,351	67.6%	17,528	13,448	76.7%	25,237	11,920	47.2%	21,541	228	44,264
10,758	8,321	77.3%	5,898	5,124	86.9%	1,009	898	89.0%	4,867	1,600	32.9%	2	3	3,333
7,880	5,303	67.3%	5,857	4,042	69.0%	1,622	1,430	88.2%	1,044	627	60.1%	2	-	4,156
7,561	4,661	61.6%	4,588	3,132	68.3%	374	349	93.3%	595	332	55.8%	2	6	1,319
23,158	16,556	71.5%	9,900	7,675	77.5%	2,192	2,132	97.3%	3,925	1,429	36.4%	6	92	9,263
14,123	8,069	57.1%	4,830	2,050	42.4%	1,112	808	72.7%	2,829	1,501	53.1%	5	39	5,967
3,128	1,453	46.5%	1,877	612	32.6%	312	175	56.1%	1,141	99	8.7%	2	-	825
11,241	7,614	67.7%	6,650	4,883	73.4%	944	660	69.9%	1,501	954	63.6%	6	77	5,284
1,818	969	53.3%	1,177	813	69.1%	147	137	93.2%	105	41	39.0%	2	1	655
10,303	6,487	63.0%	4,279	2,307	53.9%	827	570	68.9%	865	423	48.9%	3	5	3,519
3,747	1,898	50.7%	1,536	825	53.7%	557	541	97.1%	1,015	395	38.9%	3	2	2,043
22,661	11,873	52.4%	7,741	5,398	69.7%	6,099	4,044	66.3%	4,063	3,010	74.1%	21,504	-	2,558
8,856	6,366	71.9%	4,533	3,853	85.0%	779	727	93.3%	1,609	975	60.6%	1	1	3,013
3,847	1,447	37.6%	1,779	622	35.0%	324	305	94.1%	183	122	66.7%	1	1	926
2,584	1,141	44.2%	2,353	1,248	53.0%	1,157	601	51.9%	981	81	8.3%	1	1	439
851	516	60.6%	527	356	67.6%	58	56	96.6%	224	118	52.7%	1	-	280
1,373	838	61.0%	573	411	71.7%	15	15	100.0%	290	213	73.4%	-	-	684
236,640	151,963	64.2%	120,575	91,798	76.1%	22,253	17,181	77.2%	37,116	14,005	37.7%	134	531	94,612
32,886	22,333	67.9%	14,459	11,561	80.0%	1,355	1,234	91.1%	4,355	2,055	47.2%	-	10	13,755
19,274	11,964	62.1%	7,843	4,776	60.9%	880	669	76.0%	1,745	810	46.4%	1	18	6,896
7,892	5,422	68.7%	2,499	1,491	59.7%	187	143	76.5%	1,023	622	60.8%	4	4	3,472
9,992	6,483	64.9%	4,418	3,352	75.9%	1,559	1,426	91.5%	1,849	747	40.4%	48	57	3,934
9,817	6,160	62.7%	7,201	6,163	85.6%	1,473	1,419	96.3%	2,455	1,378	56.1%	37	85	4,131
16,167	10,467	64.7%	8,696	6,077	69.9%	4,605	3,437	74.6%	2,372	942	39.7%	8	124	11,002
13,772	6,222	45.2%	7,259	4,006	55.2%	888	497	56.0%	2,689	1,376	51.2%	2	74	6,152
23,403	15,124	64.6%	10,607	8,026	75.7%	1,079	923	85.5%	11,794	1,119	9.5%	11	17	7,657
5,661	3,066	54.2%	3,353	2,536	75.6%	394	350	88.8%	1,501	1,313	87.5%	5	-	5,343
49,974	34,130	68.3%	19,626	15,373	78.3%	2,928	1,557	53.2%	3,297	1,369	41.5%	15	128	21,318
56	42	75.0%	190	143	75.3%	110	107	97.3%	632	626	99.1%	-	-	-
47,746	30,550	64.0%	34,424	28,294	82.2%	6,795	5,419	79.7%	3,404	1,648	48.4%	3	14	10,952

COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
CENTRAL AREA	93.2%	167,816	215.8	363.4
Chicago	93.4%	14,959	265.5	536.1
Des Moines	96.9%	5,057	186.8	352.1
Fargo	93.0%	1,666	112.8	144.7
Houston	91.2%	33,138	252.1	451.3
Lincoln	95.7%	3,620	109.0	148.0
Little Rock	94.0%	8,002	171.2	346.2
Milwaukee	95.0%	8,083	138.1	191.9
Muskogee	93.8%	14,405	188.7	271.8
New Orleans	95.5%	12,654	225.0	398.0
Sioux Falls	96.6%	1,266	98.0	121.0
St. Louis	86.6%	17,789	245.4	388.3
St. Paul	97.0%	9,028	101.3	124.8
Waco	87.5%	32,897	242.2	466.0
Wichita	90.2%	5,252	180.0	313.6
WESTERN AREA	90.4%	178,194	222.2	417.6
Albuquerque	91.7%	5,363	172.8	287.9
Anchorage	83.6%	2,178	207.5	364.1
Boise	95.2%	2,740	155.8	222.0
Denver	93.3%	10,571	175.9	317.0
Cheyenne	88.0%	1,395	150.4	192.0
Fort Harrison	96.5%	2,398	171.4	243.9
Honolulu	85.9%	4,844	209.4	479.4
Los Angeles	83.8%	18,821	266.2	598.0
Manila	94.7%	1,453	102.6	232.5
Oakland	87.7%	19,180	241.1	584.5
Phoenix	86.0%	16,379	257.2	517.6
Portland	93.9%	13,020	213.7	369.6
Reno	98.4%	8,137	293.3	527.3
Salt Lake City	90.6%	20,976	218.2	385.8
San Diego	83.8%	24,117	206.2	350.2
Seattle	94.4%	26,622	209.9	331.0
Other	N/A	5	329.8	854.4

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
167,879	104,060	62.0%	78,055	44,641	57.2%	13,553	7,021	51.8%	24,889	14,596	58.6%	7,877	643	63,025
14,857	10,452	70.4%	6,491	4,829	74.4%	736	669	90.9%	3,416	2,172	63.6%	16	167	5,794
4,988	3,112	62.4%	3,069	1,806	58.8%	192	150	78.1%	394	172	43.7%	-	-	1,113
1,563	560	35.8%	559	75	13.4%	71	28	39.4%	91	46	50.5%	-	-	286
32,442	23,152	71.4%	14,804	10,024	67.7%	1,396	966	69.2%	5,975	4,259	71.3%	5	9	15,781
3,380	1,189	35.2%	2,278	366	16.1%	278	44	15.8%	703	310	44.1%	-	1	1,703
7,439	4,288	57.6%	6,110	4,291	70.2%	1,551	1,204	77.6%	1,414	1,053	74.5%	6	80	5,100
10,068	4,461	44.3%	4,052	2,010	49.6%	368	310	84.2%	496	194	39.1%	7,537	-	3,191
13,873	8,435	60.8%	7,589	2,999	39.5%	1,501	674	44.9%	2,121	326	15.4%	4	6	3,161
12,396	8,282	66.8%	6,418	4,724	73.6%	285	239	83.9%	1,994	1,571	78.8%	20	175	4,525
1,138	352	30.9%	1,105	147	13.3%	821	103	12.5%	192	54	28.1%	-	1	213
17,595	12,810	72.8%	5,862	3,097	52.8%	1,556	1,257	80.8%	2,240	1,348	60.2%	12	181	5,463
10,873	2,728	25.1%	3,572	325	9.1%	2,863	350	12.2%	1,373	282	20.5%	268	-	1,512
32,249	21,173	65.7%	13,947	8,783	63.0%	1,868	995	53.3%	3,991	2,396	60.0%	9	21	14,048
5,018	3,066	61.1%	2,199	1,165	53.0%	67	32	47.8%	489	413	84.5%	-	2	1,135
169,642	111,759	65.9%	105,261	74,696	71.0%	19,253	15,973	83.0%	29,486	16,956	57.5%	416	211	44,121
5,198	3,136	60.3%	2,811	1,963	69.8%	210	170	81.0%	988	486	49.2%	-	6	1,904
2,027	1,348	66.5%	2,814	2,237	79.5%	1,042	1,011	97.0%	494	302	61.1%	-	1	130
2,665	1,542	57.9%	1,807	1,266	70.1%	283	175	61.8%	545	360	66.1%	1	-	1,054
11,215	6,790	60.5%	8,464	6,328	74.8%	2,493	1,787	71.7%	2,587	1,387	53.6%	1	5	3,837
1,347	772	57.3%	515	343	66.6%	73	65	89.0%	234	156	66.7%	22	3	230
2,261	1,480	65.5%	1,895	907	47.9%	365	208	57.0%	202	90	44.6%	-	2	242
4,837	2,958	61.2%	1,957	882	45.1%	401	276	68.8%	959	645	67.3%	2	1	806
18,664	12,996	69.6%	7,827	6,253	79.9%	1,714	1,635	95.4%	2,578	1,155	44.8%	7	11	5,411
1,532	431	28.1%	972	189	19.4%	137	78	56.9%	534	354	66.3%	3	72	1,375
18,954	12,879	67.9%	11,379	9,126	80.2%	1,471	1,235	84.0%	5,967	4,135	69.3%	4	9	7,781
16,175	11,554	71.4%	7,785	5,282	67.8%	784	673	85.8%	2,172	927	42.7%	2	18	5,440
12,354	8,226	66.6%	7,690	5,795	75.4%	2,462	2,147	87.2%	1,726	562	32.6%	4	33	5,222
7,916	5,823	73.6%	3,302	2,553	77.3%	243	182	74.9%	666	461	69.2%	2	11	991
20,784	13,798	66.4%	16,078	13,066	81.3%	1,296	749	57.8%	3,043	2,342	77.0%	-	1	1,258
23,824	14,645	61.5%	7,758	5,317	68.5%	2,111	1,718	81.4%	2,288	1,339	58.5%	-	7	4,005
19,889	13,381	67.3%	22,207	13,189	59.4%	4,168	3,864	92.7%	4,503	2,255	50.1%	37	31	4,435
0	0		0	0		0	0		0	0		0	0	6,379

PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA (PMC's)	100.0%	43,409	112.4	143.1
Philadelphia	100.0%	27,500	134.4	214.0
Milwaukee	100.0%	7,836	79.6	118.5
St. Paul	100.0%	7,452	56.0	108.3
Other (in transit)	N/A	621	227.9	185.1

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
72,289	37,849	52.4%	84,094	43,143	51.3%	48,112	47,720	99.2%	7,591	3,547	46.7%	16,918	13,188	2,556
47,732	29,905	62.7%	31,342	17,256	55.1%	23,760	23,760	100.0%	4,515	926	20.5%	8,039	5,927	1,036
10,069	2,221	22.1%	14,767	1,785	12.1%	6,499	6,497	100.0%	413	173	41.9%	1,256	1,032	722
14,101	5,506	39.0%	37,049	23,413	63.2%	17,528	17,201	98.1%	2,317	2,151	92.8%	7,472	6,229	798
387	217	56.1%	936	689	73.6%	325	262	80.6%	346	297	85.8%	151	-	-

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	17,654	17,803	(149)	-0.8%	141,032	126,323	14,709	11.6%
Buffalo	2,499	2,495	4	0.2%	17,564	14,285	3,279	23.0%
Atlanta	1,511	1,725	(214)	-12.4%	12,111	10,074	2,037	20.2%
St. Louis	3,995	4,172	(177)	-4.2%	37,734	31,771	5,963	18.8%
Muskogee	9,649	9,411	238	2.5%	73,623	70,193	3,430	4.9%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.