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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	752,036	459,998	61.2%

As of August 31, 2013

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	699,352	440,114	62.9%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,195	964	80.7%
Initial entitlement for service-connected disability (>=8)	010	54,978	34,394	62.6%
Initial entitlement for service-connected disability (<=7)	110	185,289	121,691	65.7%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	8,819	1,954	22.2%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	580	487	84.0%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	443,211	278,762	62.9%
Increased entitlement due to hospitalization or surgery	320	2,200	1,002	45.5%
Spina bifida and/or birth defects reconsideration	420	194	177	91.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	2,640	468	17.7%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	130	120	92.3%
Agent Orange claims where an interim decision was provided	409	116	95	81.9%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	369,434	254,923	69.0%	
Dependency	130	206,341	149,769	72.6%
Survivor restored entitlement	133	107	32	29.9%
Hospitalization adjustment (non-rating)	135	288	179	62.2%
Misc determinations	290	87,209	68,547	78.6%
Spina bifida and/or birth defects adjustments	450	23	20	87.0%
Future examination for disabilities	310	23,207	9,343	40.3%
Due process	600	52,259	27,033	51.7%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

EP	# Pending	# Pending Over 125	% Over 125	
Program Reviews	72,626	53,741	74.0%	
Income verification for unemployment	314	2,095	2,090	99.8%
Review of Hemodialysis related cases/conditions	680	55	32	58.2%
Review of Radiation related cases/conditions	682	1,018	970	95.3%
Review of Misc cases referred to central office	684	8,316	7,789	93.7%
Review of effective date related to herbicide exposure	685	111	109	98.2%
Cost of Living Adjustments (COLAs) and other reviews	690	12,199	8,492	69.6%
Social Security number verification	690 Group	48,832	34,259	70.2%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

EP	# Pending	# Pending Over 125	% Over 125	
Other	119,908	57,488	47.9%	
Pre-decisional hearings	173	2,366	1,829	77.3%
Correspondence	400	58,027	16,199	27.9%
Congressional correspondence	500	2,655	1,072	40.4%
Freedom of Information Act (FOIA) requests	510	28,190	14,333	50.8%
Review, including quality assurance	930	28,038	23,516	83.9%
Correction of errors	960	632	539	85.3%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		70,622	36,874	52.2%
Increased entitlement and/or reconsideration	120	17,780	6,731	37.9%
Initial entitlement - Veteran	180	13,666	5,438	39.8%
Initial entitlement - Survivor	190	39,176	24,705	63.1%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		82,496	42,171	51.1%
Hospitalization adjustment (non-rating)	135	1,388	211	15.2%
Dependency	137	9,043	4,335	47.9%
Income adjustments	150	40,410	28,296	70.0%
Annual eligibility verification reporting (EVRs)	155	7	7	100.0%
Misc determinations	297	12,359	4,403	35.6%
Due process	607	19,289	4,919	25.5%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		47,847	47,394	99.1%
Income Verification Match	154	46,270	46,164	99.8%
Cost of Living Adjustments	696	58	56	96.6%
Non-entitlement reviews	697	1,519	1,174	77.3%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		7,410	3,346	45.2%
Correspondence	407	4,576	2,205	48.2%
Congressional correspondence	507	1,312	10	0.8%
Internal quality reviews	937	1,522	1,131	74.3%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	47,449

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	14,952

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of August 31, 2013	NA	255,298

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	16,786
	All	158,490

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of August 31, 2013

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	90.8%	752,036	203.3	346.0

COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	90.8%	708,995	209.0	376.6
EASTERN AREA	89.4%	128,788	210.7	389.5
Baltimore	80.6%	10,494	288.5	584.9
Boston	91.4%	8,267	229.0	483.4
Buffalo	92.6%	7,737	185.0	313.9
Cleveland	92.8%	23,077	241.5	464.9
Detroit	86.2%	14,654	161.1	312.2
Hartford	91.2%	3,433	132.1	217.9
Indianapolis	88.9%	11,027	235.7	488.2
Manchester	93.7%	1,815	152.2	301.8
New York	80.3%	10,432	219.6	501.0
Newark	84.6%	3,960	139.1	260.4
Philadelphia	92.7%	16,158	205.8	365.6
Pittsburgh	87.7%	8,790	245.8	468.1
Providence	92.1%	3,794	109.6	117.4
Togus	100.0%	2,814	132.0	156.5
White River J.	89.1%	860	180.8	278.8
Wilmington	88.3%	1,476	167.9	251.7
SOUTHERN AREA	90.1%	238,810	203.8	343.2
Atlanta	83.3%	33,346	205.1	351.5
Columbia	94.4%	19,274	197.7	385.1
Huntington	85.5%	8,103	218.5	261.1
Jackson	86.9%	9,843	212.3	408.7
Louisville	91.4%	10,038	194.7	290.4
Montgomery	86.4%	16,150	200.5	340.0
Nashville	96.8%	14,929	135.0	193.9
Roanoke	93.7%	22,869	224.4	449.4
San Juan	84.5%	5,743	167.7	290.6
St. Petersburg	91.4%	50,310	212.2	370.4
Washington	N/A	41	325.8	455.6
Winston-Salem	94.3%	48,164	211.1	332.4

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
699,351	440,113	62.9%	369,395	254,917	69.0%	72,626	53,741	74.0%	119,822	57,408	47.9%	30,158	1,655	252,781
132,450	81,900	61.8%	64,141	43,489	67.8%	17,667	13,465	76.2%	27,807	11,903	42.8%	21,789	234	44,444
10,319	7,998	77.5%	5,898	5,116	86.7%	1,004	919	91.5%	7,195	1,600	22.2%	2	3	3,326
7,678	5,058	65.9%	5,847	3,995	68.3%	1,614	1,423	88.2%	1,072	638	59.5%	2	1	4,177
7,522	4,590	61.0%	4,611	3,195	69.3%	366	340	92.9%	593	320	54.0%	2	6	1,351
22,876	16,129	70.5%	10,020	7,719	77.0%	2,196	2,128	96.9%	4,013	1,411	35.2%	7	91	9,351
14,213	8,143	57.3%	4,716	1,990	42.2%	1,098	808	73.6%	2,872	1,477	51.4%	5	41	5,856
3,180	1,550	48.7%	1,909	632	33.1%	309	180	58.3%	1,156	94	8.1%	2	-	837
10,964	7,248	66.1%	6,696	4,963	74.1%	961	677	70.4%	1,480	924	62.4%	6	81	5,354
1,794	959	53.5%	1,184	833	70.4%	143	135	94.4%	104	28	26.9%	2	1	656
10,259	6,462	63.0%	4,324	2,348	54.3%	831	575	69.2%	885	430	48.6%	4	4	3,565
3,746	1,895	50.6%	1,529	820	53.6%	538	526	97.8%	1,017	421	41.4%	3	2	2,028
22,660	11,922	52.6%	7,729	5,446	70.5%	6,305	4,065	64.5%	4,104	3,013	73.4%	21,750	-	2,643
8,685	6,100	70.2%	4,467	3,805	85.2%	770	721	93.6%	1,651	990	60.0%	1	-	2,999
3,703	1,386	37.4%	1,727	603	34.9%	315	297	94.3%	173	115	66.5%	1	3	934
2,553	1,109	43.4%	2,353	1,249	53.1%	1,144	599	52.4%	976	115	11.8%	1	1	422
844	500	59.2%	534	353	66.1%	58	57	98.3%	223	118	52.9%	1	-	268
1,454	851	58.5%	597	422	70.7%	15	15	100.0%	293	209	71.3%	-	-	677
234,371	149,012	63.6%	120,789	91,613	75.8%	22,135	17,165	77.5%	37,757	14,138	37.4%	135	571	94,633
32,948	22,137	67.2%	14,320	11,478	80.2%	1,347	1,226	91.0%	4,432	2,080	46.9%	-	9	13,778
19,111	11,687	61.2%	7,858	4,768	60.7%	889	682	76.7%	1,754	806	46.0%	1	39	6,950
7,695	5,271	68.5%	2,474	1,526	61.7%	190	146	76.8%	1,052	637	60.6%	5	4	3,462
9,912	6,487	65.4%	4,421	3,356	75.9%	1,523	1,392	91.4%	1,852	738	39.8%	47	58	3,934
9,746	6,022	61.8%	7,322	6,165	84.2%	1,481	1,424	96.2%	2,474	1,467	59.3%	38	91	4,161
16,042	10,188	63.5%	8,794	6,102	69.4%	4,653	3,463	74.4%	2,366	992	41.9%	8	125	10,985
13,975	6,280	44.9%	7,327	4,028	55.0%	861	491	57.0%	2,776	1,394	50.2%	2	79	6,086
22,714	14,429	63.5%	10,682	7,997	74.9%	1,086	926	85.3%	12,271	1,134	9.2%	9	17	7,750
5,725	3,119	54.5%	3,359	2,590	77.1%	397	352	88.7%	1,501	1,320	87.9%	6	-	5,319
49,528	33,589	67.8%	19,518	15,290	78.3%	2,785	1,535	55.1%	3,371	1,374	40.8%	16	130	21,278
60	46	76.7%	212	155	73.1%	111	108	97.3%	626	620	99.0%	-	-	-
46,915	29,757	63.4%	34,502	28,158	81.6%	6,812	5,420	79.6%	3,282	1,576	48.0%	3	19	10,930

