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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	751,364	457,378	60.9%

As of September 07, 2013

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	697,488	437,373	62.7%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,146	939	81.9%
Initial entitlement for service-connected disability (>=8)	010	55,981	34,162	61.0%
Initial entitlement for service-connected disability (<=7)	110	183,237	119,654	65.3%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	8,674	2,063	23.8%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	596	489	82.0%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	442,402	278,093	62.9%
Increased entitlement due to hospitalization or surgery	320	2,304	1,067	46.3%
Spina bifida and/or birth defects reconsideration	420	196	177	90.3%
Reopened or new Agent Orange claims prior to 8/30/10	681	2,730	537	19.7%
Nehmer review cases based upon new Agent Orange presumptives	687	3	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	109	100	91.7%
Agent Orange claims where an interim decision was provided	409	110	92	83.6%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	372,091	256,351	68.9%	
Dependency	130	207,756	150,866	72.6%
Survivor restored entitlement	133	110	36	32.7%
Hospitalization adjustment (non-rating)	135	288	191	66.3%
Misc determinations	290	87,233	68,618	78.7%
Spina bifida and/or birth defects adjustments	450	24	20	83.3%
Future examination for disabilities	310	24,149	9,289	38.5%
Due process	600	52,531	27,331	52.0%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

EP	# Pending	# Pending Over 125	% Over 125	
Program Reviews	71,693	53,077	74.0%	
Income verification for unemployment	314	2,094	2,089	99.8%
Review of Hemodialysis related cases/conditions	680	64	34	53.1%
Review of Radiation related cases/conditions	682	1,025	977	95.3%
Review of Misc cases referred to central office	684	8,192	7,670	93.6%
Review of effective date related to herbicide exposure	685	110	110	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	12,308	8,556	69.5%
Social Security number verification	690 Group	47,900	33,641	70.2%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

EP	# Pending	# Pending Over 125	% Over 125	
Other	122,447	58,505	47.8%	
Pre-decisional hearings	173	2,351	1,832	77.9%
Correspondence	400	61,406	17,828	29.0%
Congressional correspondence	500	2,512	946	37.7%
Freedom of Information Act (FOIA) requests	510	28,149	14,448	51.3%
Review, including quality assurance	930	27,406	22,917	83.6%
Correction of errors	960	623	534	85.7%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		70,213	37,119	52.9%
Increased entitlement and/or reconsideration	120	18,015	6,784	37.7%
Initial entitlement - Veteran	180	13,650	5,537	40.6%
Initial entitlement - Survivor	190	38,548	24,798	64.3%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		80,873	41,417	51.2%
Hospitalization adjustment (non-rating)	135	1,316	206	15.7%
Dependency	137	8,705	4,279	49.2%
Income adjustments	150	39,144	27,868	71.2%
Annual eligibility verification reporting (EVRs)	155	7	7	100.0%
Misc determinations	297	12,375	4,292	34.7%
Due process	607	19,326	4,765	24.7%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		46,165	46,020	99.7%
Income Verification Match	154	46,103	45,961	99.7%
Cost of Living Adjustments	696	57	55	96.5%
Non-entitlement reviews	697	5	4	80.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		7,119	3,223	45.3%
Correspondence	407	4,486	2,240	49.9%
Congressional correspondence	507	1,300	10	0.8%
Internal quality reviews	937	1,333	973	73.0%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	47,697

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	15,050

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of September 07, 2013	NA	256,061

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	16,065
	All	162,964

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of September 07, 2013

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	91.0%	751,364	199.1	346.5

COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	91.0%	708,271	204.5	377.2
EASTERN AREA	90.5%	128,502	207.2	389.7
Baltimore	80.0%	10,291	285.0	583.1
Boston	86.7%	8,119	222.3	482.6
Buffalo	90.0%	7,727	180.4	315.7
Cleveland	93.4%	22,965	239.7	464.5
Detroit	89.4%	15,109	157.0	313.0
Hartford	91.8%	3,493	135.2	217.8
Indianapolis	90.3%	10,722	227.7	487.6
Manchester	93.6%	1,826	150.5	301.9
New York	81.0%	10,454	215.6	500.1
Newark	91.8%	4,016	140.8	260.3
Philadelphia	98.0%	16,005	205.2	366.5
Pittsburgh	89.6%	8,781	241.7	467.5
Providence	93.4%	3,817	111.5	118.0
Togus	98.4%	2,834	130.7	158.4
White River J.	85.0%	870	181.3	279.4
Wilmington	93.4%	1,473	171.1	253.1
SOUTHERN AREA	89.2%	239,335	200.1	344.4
Atlanta	81.3%	33,695	203.7	352.6
Columbia	92.2%	19,226	192.5	385.8
Huntington	86.7%	8,021	216.7	263.7
Jackson	83.3%	9,887	211.3	408.8
Louisville	92.7%	10,057	196.2	290.6
Montgomery	87.7%	15,978	196.9	342.7
Nashville	95.5%	15,191	135.5	195.1
Roanoke	89.8%	22,677	217.3	449.7
San Juan	91.9%	5,785	169.1	291.4
St. Petersburg	89.3%	49,851	208.8	371.2
Washington	N/A	39	330.8	459.3
Winston-Salem	91.0%	48,928	204.4	332.8

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
697,487	437,372	62.7%	372,057	256,348	68.9%	71,693	53,077	74.0%	122,356	58,426	47.8%	30,344	1,707	253,572
132,011	81,616	61.8%	64,893	43,935	67.7%	16,749	12,823	76.6%	29,975	12,013	40.1%	21,971	239	44,663
10,117	7,885	77.9%	5,919	5,124	86.6%	1,002	918	91.6%	9,313	1,484	15.9%	2	3	3,318
7,547	4,879	64.6%	5,816	3,961	68.1%	1,594	1,405	88.1%	1,072	630	58.8%	2	-	4,238
7,516	4,518	60.1%	4,549	3,269	71.9%	357	330	92.4%	581	298	51.3%	2	6	1,372
22,768	16,096	70.7%	10,096	7,793	77.2%	2,192	2,125	96.9%	4,109	1,522	37.0%	8	93	9,422
14,674	8,288	56.5%	4,750	1,975	41.6%	1,112	816	73.4%	2,793	1,501	53.7%	6	41	5,837
3,238	1,642	50.7%	1,916	639	33.4%	307	176	57.3%	1,156	100	8.7%	2	-	825
10,657	6,990	65.6%	6,726	5,021	74.7%	968	682	70.5%	1,420	883	62.2%	5	85	5,365
1,801	964	53.5%	1,211	849	70.1%	143	135	94.4%	95	23	24.2%	2	1	658
10,285	6,473	62.9%	4,340	2,374	54.7%	838	586	69.9%	906	447	49.3%	4	4	3,577
3,808	1,964	51.6%	1,558	832	53.4%	531	519	97.7%	1,024	497	48.5%	3	2	2,025
22,439	12,001	53.5%	7,732	5,493	71.0%	5,448	3,478	63.8%	4,178	2,997	71.7%	21,931	-	2,721
8,687	6,016	69.3%	4,937	3,992	80.9%	770	721	93.6%	1,630	970	59.5%	1	-	3,012
3,594	1,401	39.0%	1,860	587	31.6%	306	288	94.1%	181	119	65.7%	1	3	923
2,576	1,116	43.3%	2,346	1,239	52.8%	1,107	571	51.6%	990	209	21.1%	1	1	427
853	519	60.8%	543	360	66.3%	59	58	98.3%	225	122	54.2%	1	-	266
1,451	864	59.5%	594	427	71.9%	15	15	100.0%	302	211	69.9%	-	-	677
234,569	148,659	63.4%	121,453	91,885	75.7%	22,084	17,042	77.2%	38,003	14,710	38.7%	135	613	95,080
33,290	22,341	67.1%	14,451	11,597	80.3%	1,304	1,179	90.4%	4,519	2,146	47.5%	-	5	13,871
19,057	11,560	60.7%	7,874	4,791	60.8%	876	663	75.7%	1,767	837	47.4%	1	58	6,995
7,619	5,196	68.2%	2,454	1,517	61.8%	196	144	73.5%	1,041	641	61.6%	4	6	3,443
9,950	6,539	65.7%	4,517	3,426	75.8%	1,537	1,401	91.2%	1,868	760	40.7%	48	63	3,911
9,771	6,219	63.6%	7,329	6,185	84.4%	1,472	1,424	96.7%	2,486	1,762	70.9%	40	94	4,179
15,868	10,099	63.6%	8,868	6,164	69.5%	4,662	3,481	74.7%	2,354	1,125	47.8%	7	131	10,941
14,241	6,563	46.1%	7,374	4,112	55.8%	859	483	56.2%	2,782	1,417	50.9%	2	84	6,081
22,528	14,116	62.7%	10,746	8,011	74.5%	1,083	923	85.2%	12,457	1,152	9.2%	8	17	7,728
5,766	3,189	55.3%	3,403	2,613	76.8%	398	353	88.7%	1,490	1,310	87.9%	6	-	5,324
49,090	33,228	67.7%	19,497	15,312	78.5%	2,844	1,554	54.6%	3,409	1,361	39.9%	16	139	21,623
58	47	81.0%	212	154	72.6%	111	108	97.3%	620	614	99.0%	-	-	-
47,331	29,562	62.5%	34,728	28,003	80.6%	6,742	5,329	79.0%	3,210	1,585	49.4%	3	16	10,984

COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
CENTRAL AREA	93.0%	164,745	208.0	365.1
Chicago	90.0%	14,325	254.8	531.6
Des Moines	93.2%	5,074	182.1	352.8
Fargo	100.0%	1,770	116.5	145.2
Houston	94.0%	32,700	246.5	449.2
Lincoln	95.3%	3,675	111.8	149.3
Little Rock	90.6%	7,966	164.0	349.5
Milwaukee	94.6%	8,229	143.3	192.2
Muskogee	93.3%	14,256	182.0	276.7
New Orleans	93.8%	12,289	217.8	399.9
Sioux Falls	94.8%	1,331	97.0	122.8
St. Louis	90.5%	17,141	236.0	390.6
St. Paul	97.0%	9,395	103.9	126.2
Waco	88.2%	31,340	228.8	462.8
Wichita	88.1%	5,254	178.0	316.1
WESTERN AREA	90.8%	175,688	205.3	416.9
Albuquerque	91.5%	5,485	171.0	289.8
Anchorage	80.0%	2,064	195.8	365.5
Boise	96.9%	2,896	157.1	223.5
Denver	91.1%	10,454	165.1	321.2
Cheyenne	90.2%	1,433	154.7	193.4
Fort Harrison	98.2%	2,256	163.9	246.6
Honolulu	84.1%	4,653	184.8	477.1
Los Angeles	78.1%	18,462	255.1	588.2
Manila	93.3%	1,396	95.8	230.4
Oakland	92.6%	19,592	203.4	579.4
Phoenix	95.0%	16,304	245.6	515.3
Portland	96.9%	12,816	201.0	374.6
Reno	88.9%	7,703	275.5	525.8
Salt Lake City	90.5%	20,030	192.5	387.5
San Diego	87.3%	23,758	193.6	350.9
Seattle	98.0%	26,386	193.8	329.9
Other	N/A	1	390.0	852.1

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
164,701	101,361	61.5%	77,676	44,689	57.5%	13,423	7,083	52.8%	25,000	14,567	58.3%	7,842	658	63,424
14,231	9,880	69.4%	6,481	4,775	73.7%	736	668	90.8%	3,426	2,181	63.7%	16	172	5,863
5,020	3,188	63.5%	3,044	1,805	59.3%	187	146	78.1%	382	165	43.2%	-	-	1,131
1,641	670	40.8%	467	89	19.1%	60	31	51.7%	80	49	61.3%	-	-	296
32,035	22,724	70.9%	14,594	10,035	68.8%	1,371	984	71.8%	5,747	4,098	71.3%	5	9	15,992
3,444	1,305	37.9%	2,176	353	16.2%	289	41	14.2%	654	298	45.6%	1	1	1,644
7,409	4,221	57.0%	6,113	4,293	70.2%	1,540	1,207	78.4%	1,449	1,046	72.2%	6	81	5,160
10,248	4,839	47.2%	3,944	1,948	49.4%	366	300	82.0%	498	195	39.2%	7,561	-	3,137
13,743	8,329	60.6%	7,567	3,073	40.6%	1,465	656	44.8%	2,219	429	19.3%	4	7	3,191
12,038	7,991	66.4%	6,420	4,765	74.2%	283	238	84.1%	1,995	1,582	79.3%	17	179	4,459
1,209	360	29.8%	1,085	135	12.4%	798	91	11.4%	206	77	37.4%	-	1	212
16,947	12,063	71.2%	5,983	3,196	53.4%	1,578	1,290	81.7%	2,276	1,371	60.2%	11	184	5,542
11,114	3,198	28.8%	3,532	361	10.2%	2,827	356	12.6%	1,409	275	19.5%	211	-	1,524
30,604	19,499	63.7%	14,002	8,656	61.8%	1,860	1,043	56.1%	4,188	2,386	57.0%	10	22	14,121
5,018	3,094	61.7%	2,268	1,205	53.1%	63	32	50.8%	471	415	88.1%	-	2	1,152
166,206	105,736	63.6%	108,035	75,839	70.2%	19,437	16,129	83.0%	29,378	17,136	58.3%	396	197	44,125
5,256	3,200	60.9%	2,981	2,018	67.7%	195	160	82.1%	988	499	50.5%	-	6	1,902
1,925	1,232	64.0%	2,848	2,251	79.0%	1,042	1,010	96.9%	491	331	67.4%	-	1	126
2,799	1,654	59.1%	1,802	1,296	71.9%	286	183	64.0%	554	371	67.0%	1	-	1,044
11,115	6,642	59.8%	8,635	6,471	74.9%	2,444	1,868	76.4%	2,622	1,396	53.2%	-	6	3,833
1,384	827	59.8%	511	354	69.3%	62	55	88.7%	234	157	67.1%	35	3	235
2,117	1,363	64.4%	1,954	934	47.8%	377	193	51.2%	195	81	41.5%	-	1	238
4,639	2,675	57.7%	2,020	885	43.8%	401	266	66.3%	990	666	67.3%	2	1	785
18,267	12,584	68.9%	7,955	6,360	79.9%	1,693	1,630	96.3%	2,571	1,204	46.8%	7	11	5,372
1,484	379	25.5%	934	135	14.5%	156	104	66.7%	477	294	61.6%	300	66	1,384
19,391	11,883	61.3%	11,637	9,074	78.0%	1,485	1,248	84.0%	5,960	4,164	69.9%	4	8	7,795
16,096	11,396	70.8%	8,066	5,446	67.5%	788	666	84.5%	2,465	1,152	46.7%	2	17	5,430
12,096	7,899	65.3%	7,891	5,857	74.2%	2,501	2,159	86.3%	1,729	601	34.8%	5	31	5,265
7,501	5,378	71.7%	3,319	2,564	77.3%	247	190	76.9%	671	465	69.3%	2	10	992
19,851	12,202	61.5%	16,291	13,200	81.0%	1,338	742	55.5%	2,686	2,115	78.7%	-	1	1,241
23,387	13,926	59.5%	7,806	5,215	66.8%	2,077	1,700	81.8%	2,218	1,297	58.5%	-	6	4,004
18,898	12,496	66.1%	23,385	13,779	58.9%	4,345	3,955	91.0%	4,527	2,343	51.8%	38	29	4,479
0	0		0	0		0	0		0	0		0	0	6,280

PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA (PMC's)	100.0%	43,093	109.9	143.1
Philadelphia	100.0%	27,285	130.9	215.3
Milwaukee	100.0%	7,788	78.1	117.5
St. Paul	100.0%	7,414	56.9	107.3
Other (in transit)	N/A	606	220.1	187.1

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
70,213	37,119	52.9%	80,873	41,417	51.2%	46,165	46,020	99.7%	7,155	3,251	45.4%	17,353	13,340	2,489
47,063	29,943	63.6%	29,640	16,251	54.8%	23,632	23,632	100.0%	4,391	937	21.3%	8,164	6,010	1,000
9,715	2,112	21.7%	13,405	1,416	10.6%	6,192	6,190	100.0%	404	173	42.8%	1,225	1,018	720
13,081	4,868	37.2%	36,963	23,113	62.5%	15,952	15,952	100.0%	2,028	1,857	91.6%	7,819	6,312	769
354	196	55.4%	865	637	73.6%	389	246	63.2%	332	284	85.5%	145	-	-

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	16,065	16,786	(721)	-4.3%	162,964	158,490	4,474	2.8%
Buffalo	1,754	2,066	(312)	-15.1%	20,404	20,152	252	1.3%
Atlanta	1,320	1,435	(115)	-8.0%	15,395	14,804	591	4.0%
St. Louis	4,212	4,146	66	1.6%	38,661	37,305	1,356	3.6%
Muskogee	8,779	9,139	(360)	-3.9%	88,504	86,229	2,275	2.6%

*Chapter 33 is the new Post-9/11GI Bill. *All* represents all Education Benefit Programs including Chapter 33 claims.