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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	744,340	446,171	59.9%

As of September 14, 2013

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	688,678	425,342	61.8%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,155	930	80.5%
Initial entitlement for service-connected disability (>=8)	010	54,526	32,585	59.8%
Initial entitlement for service-connected disability (<=7)	110	179,254	115,072	64.2%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	8,601	2,036	23.7%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	610	493	80.8%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	439,056	272,171	62.0%
Increased entitlement due to hospitalization or surgery	320	2,343	1,106	47.2%
Spina bifida and/or birth defects reconsideration	420	200	177	88.5%
Reopened or new Agent Orange claims prior to 8/30/10	681	2,747	616	22.4%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	89	74	83.1%
Agent Orange claims where an interim decision was provided	409	97	82	84.5%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	375,696	261,387	69.6%	
Dependency	130	209,341	151,154	72.2%
Survivor restored entitlement	133	112	36	32.1%
Hospitalization adjustment (non-rating)	135	283	192	67.8%
Misc determinations	290	87,368	72,224	82.7%
Spina bifida and/or birth defects adjustments	450	26	20	76.9%
Future examination for disabilities	310	25,927	10,431	40.2%
Due process	600	52,639	27,330	51.9%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

EP	# Pending	# Pending Over 125	% Over 125	
Program Reviews	71,650	56,246	78.5%	
Income verification for unemployment	314	1,966	1,961	99.7%
Review of Hemodialysis related cases/conditions	680	56	32	57.1%
Review of Radiation related cases/conditions	682	992	950	95.8%
Review of Misc cases referred to central office	684	8,154	7,658	93.9%
Review of effective date related to herbicide exposure	685	110	110	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	12,411	8,635	69.6%
Social Security number verification	690 Group	47,961	36,900	76.9%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

EP	# Pending	# Pending Over 125	% Over 125	
Other	126,307	59,487	47.1%	
Pre-decisional hearings	173	2,368	1,857	78.4%
Correspondence	400	65,871	19,412	29.5%
Congressional correspondence	500	2,605	989	38.0%
Freedom of Information Act (FOIA) requests	510	28,021	14,427	51.5%
Review, including quality assurance	930	26,814	22,257	83.0%
Correction of errors	960	628	545	86.8%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		69,734	36,273	52.0%
Increased entitlement and/or reconsideration	120	18,183	6,630	36.5%
Initial entitlement - Veteran	180	13,517	5,368	39.7%
Initial entitlement - Survivor	190	38,034	24,275	63.8%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		79,872	40,177	50.3%
Hospitalization adjustment (non-rating)	135	1,281	224	17.5%
Dependency	137	8,564	4,141	48.4%
Income adjustments	150	38,317	27,198	71.0%
Annual eligibility verification reporting (EVRs)	155	6	6	100.0%
Misc determinations	297	12,349	4,191	33.9%
Due process	607	19,355	4,417	22.8%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		45,898	45,750	99.7%
Income Verification Match	154	45,832	45,689	99.7%
Cost of Living Adjustments	696	62	58	93.5%
Non-entitlement reviews	697	4	3	75.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		6,783	3,047	44.9%
Correspondence	407	4,192	2,163	51.6%
Congressional correspondence	507	1,356	14	1.0%
Internal quality reviews	937	1,235	870	70.4%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	47,639

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	15,196

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of September 14, 2013	NA	257,211

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	16,260
	All	156,678

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of September 14, 2013

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	91.0%	744,340	193.1	347.1

COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	91.0%	701,226	198.3	377.8
EASTERN AREA	90.5%	127,573	202.1	389.7
Baltimore	80.0%	10,002	277.2	581.1
Boston	86.7%	8,064	211.5	481.8
Buffalo	90.0%	7,701	175.6	317.0
Cleveland	93.4%	22,941	233.8	464.5
Detroit	89.4%	15,031	158.2	313.0
Hartford	91.8%	3,548	137.8	217.9
Indianapolis	90.3%	10,498	214.7	486.5
Manchester	93.6%	1,810	149.8	300.0
New York	81.0%	10,318	209.7	498.8
Newark	91.8%	4,080	141.8	260.3
Philadelphia	98.0%	16,173	201.9	367.2
Pittsburgh	89.6%	8,585	234.9	466.3
Providence	93.4%	3,580	112.6	117.9
Togus	98.4%	2,857	128.6	160.1
White River J.	85.0%	857	175.0	280.6
Wilmington	93.4%	1,528	166.7	254.8
SOUTHERN AREA	89.2%	237,521	194.9	345.8
Atlanta	81.3%	33,859	200.9	353.9
Columbia	92.2%	18,984	186.7	386.6
Huntington	86.7%	7,806	208.5	268.2
Jackson	83.3%	9,881	207.8	408.6
Louisville	92.7%	9,814	192.5	292.3
Montgomery	87.7%	15,827	190.4	346.1
Nashville	95.5%	15,588	134.0	196.1
Roanoke	89.8%	22,319	207.9	449.6
San Juan	91.9%	5,885	166.6	292.9
St. Petersburg	89.3%	49,011	202.3	372.7
Washington	N/A	37	337.4	459.4
Winston-Salem	91.0%	48,510	200.7	333.0

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
688,677	425,341	61.8%	375,665	261,385	69.6%	71,650	56,246	78.5%	126,217	59,407	47.1%	29,878	1,716	254,710
130,871	79,948	61.1%	65,210	44,844	68.8%	16,596	13,044	78.6%	33,232	12,319	37.1%	21,979	237	44,882
9,837	7,593	77.2%	5,946	5,140	86.4%	999	923	92.4%	12,490	1,522	12.2%	2	3	3,313
7,395	4,675	63.2%	5,997	4,361	72.7%	1,630	1,436	88.1%	1,073	633	59.0%	2	-	4,261
7,395	4,415	59.7%	4,559	3,264	71.6%	366	337	92.1%	544	276	50.7%	2	6	1,377
22,745	15,713	69.1%	10,154	7,820	77.0%	2,187	2,118	96.8%	4,108	1,545	37.6%	7	92	9,439
14,596	8,279	56.7%	4,803	1,974	41.1%	1,113	822	73.9%	2,798	1,497	53.5%	6	41	5,838
3,251	1,711	52.6%	1,947	675	34.7%	302	196	64.9%	1,156	264	22.8%	2	-	835
10,437	6,642	63.6%	6,734	5,065	75.2%	978	695	71.1%	1,393	872	62.6%	4	86	5,346
1,787	960	53.7%	1,208	856	70.9%	142	136	95.8%	119	38	31.9%	2	1	666
10,157	6,337	62.4%	4,325	2,388	55.2%	850	593	69.8%	910	452	49.7%	3	4	3,637
3,874	1,998	51.6%	1,523	832	54.6%	528	515	97.5%	1,055	548	51.9%	3	2	2,055
22,514	12,009	53.3%	7,701	5,531	71.8%	5,288	3,390	64.1%	4,203	2,974	70.8%	21,942	-	2,782
8,507	5,793	68.1%	5,179	3,988	77.0%	759	710	93.5%	1,688	947	56.1%	1	-	3,056
3,435	1,342	39.1%	1,707	599	35.1%	296	280	94.6%	193	110	57.0%	1	2	912
2,598	1,118	43.0%	2,289	1,575	68.8%	1,085	821	75.7%	1,001	304	30.4%	1	-	429
838	499	59.5%	541	357	66.0%	59	58	98.3%	210	143	68.1%	1	-	255
1,505	864	57.4%	597	419	70.2%	14	14	100.0%	291	194	66.7%	-	-	681
231,969	145,270	62.6%	122,562	92,180	75.2%	21,989	16,936	77.0%	38,326	15,148	39.5%	138	618	95,591
33,430	22,173	66.3%	14,541	11,707	80.5%	1,290	1,176	91.2%	4,569	2,167	47.4%	-	5	13,882
18,812	11,239	59.7%	8,021	4,781	59.6%	858	639	74.5%	1,790	832	46.5%	1	56	7,051
7,339	4,932	67.2%	2,540	1,626	64.0%	201	146	72.6%	1,094	654	59.8%	5	5	3,438
9,939	6,541	65.8%	4,568	3,475	76.1%	1,519	1,380	90.8%	1,882	822	43.7%	49	68	3,916
9,543	6,066	63.6%	7,329	6,198	84.6%	1,473	1,434	97.4%	2,486	1,885	75.8%	41	95	4,184
15,719	9,938	63.2%	8,923	6,199	69.5%	4,635	3,455	74.5%	2,395	1,242	51.9%	7	132	10,962
14,432	6,680	46.3%	7,603	4,202	55.3%	871	493	56.6%	2,864	1,421	49.6%	2	83	6,048
22,183	13,574	61.2%	10,753	8,017	74.6%	1,080	922	85.4%	12,476	1,285	10.3%	8	16	7,748
5,869	3,269	55.7%	3,452	2,645	76.6%	425	353	83.1%	1,481	1,297	87.6%	6	-	5,340
48,291	32,055	66.4%	19,430	15,199	78.2%	2,834	1,540	54.3%	3,468	1,343	38.7%	16	142	21,881
60	46	76.7%	210	155	73.8%	109	107	98.2%	605	600	99.2%	-	-	-
46,352	28,757	62.0%	35,192	27,976	79.5%	6,694	5,291	79.0%	3,216	1,600	49.8%	3	16	11,141

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
CENTRAL AREA	93.0%	163,447	201.8	366.0
Chicago	90.0%	14,016	244.5	529.2
Des Moines	93.2%	5,030	179.5	352.7
Fargo	100.0%	1,787	119.7	145.8
Houston	94.0%	32,233	242.8	448.3
Lincoln	95.3%	3,784	111.1	149.9
Little Rock	90.6%	8,084	157.7	351.0
Milwaukee	94.6%	8,431	143.6	192.4
Muskogee	93.3%	14,372	176.2	279.0
New Orleans	93.8%	12,240	212.1	400.5
Sioux Falls	94.8%	1,393	94.1	123.8
St. Louis	90.5%	16,740	232.4	391.8
St. Paul	97.0%	9,639	105.5	126.6
Waco	88.2%	30,470	217.2	461.0
Wichita	88.1%	5,228	176.6	318.0
WESTERN AREA	90.8%	172,684	196.9	416.5
Albuquerque	91.5%	5,569	169.2	290.6
Anchorage	80.0%	1,938	173.3	367.9
Boise	96.9%	2,917	160.1	224.5
Denver	91.1%	10,413	160.5	322.7
Cheyenne	90.2%	1,453	157.3	194.3
Fort Harrison	98.2%	2,193	163.7	246.7
Honolulu	84.1%	4,568	173.6	475.4
Los Angeles	78.1%	18,274	243.7	584.2
Manila	93.3%	1,396	93.3	229.5
Oakland	92.6%	19,261	190.8	577.0
Phoenix	95.0%	15,596	234.3	512.1
Portland	96.9%	12,515	195.4	376.6
Reno	88.9%	7,582	262.8	525.2
Salt Lake City	90.5%	19,372	186.5	388.5
San Diego	87.3%	23,399	186.8	351.1
Seattle	98.0%	26,238	186.0	329.4
Other	N/A	1	397.0	852.1

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
162,895	98,779	60.6%	78,460	46,643	59.4%	13,346	9,160	68.8%	25,029	14,608	58.4%	7,383	661	63,676
13,925	9,468	68.0%	6,623	4,794	72.4%	738	663	89.8%	3,396	2,156	63.5%	16	173	5,856
4,988	3,136	62.9%	2,994	2,038	68.1%	183	150	82.0%	355	163	45.9%	-	-	1,127
1,668	689	41.3%	450	114	25.3%	64	32	50.0%	83	51	61.4%	-	-	303
31,581	22,216	70.3%	14,724	9,961	67.7%	1,408	985	70.0%	5,746	4,052	70.5%	5	9	16,127
3,480	1,383	39.7%	2,128	441	20.7%	289	49	17.0%	608	268	44.1%	3	2	1,585
7,428	4,189	56.4%	6,196	4,533	73.2%	1,540	1,280	83.1%	1,433	1,020	71.2%	6	79	5,182
10,360	4,863	46.9%	3,990	1,977	49.5%	243	177	72.8%	528	210	39.8%	7,135	-	3,129
13,719	8,193	59.7%	7,810	3,442	44.1%	1,516	714	47.1%	2,314	590	25.5%	4	6	3,205
11,912	7,801	65.5%	6,543	4,836	73.9%	282	236	83.7%	2,007	1,603	79.9%	18	181	4,482
1,249	383	30.7%	1,110	586	52.8%	823	567	68.9%	199	96	48.2%	2	-	225
16,551	11,755	71.0%	5,967	3,184	53.4%	1,569	1,301	82.9%	2,290	1,371	59.9%	11	187	5,577
11,473	3,345	29.2%	3,412	851	24.9%	2,735	1,892	69.2%	1,384	266	19.2%	170	-	1,540
29,567	18,283	61.8%	14,227	8,641	60.7%	1,877	1,082	57.8%	4,229	2,355	55.7%	10	22	14,175
4,994	3,075	61.6%	2,286	1,245	54.5%	79	32	40.5%	457	407	89.1%	3	2	1,163
162,942	101,344	62.2%	109,433	77,718	71.0%	19,719	17,106	86.7%	29,630	17,332	58.5%	378	200	44,186
5,330	3,202	60.1%	3,061	2,075	67.8%	198	163	82.3%	992	490	49.4%	-	7	1,904
1,779	1,076	60.5%	2,867	2,333	81.4%	1,022	997	97.6%	497	348	70.0%	-	1	128
2,812	1,684	59.9%	1,804	1,320	73.2%	285	190	66.7%	552	373	67.6%	1	-	1,038
11,091	6,577	59.3%	8,669	6,525	75.3%	2,333	1,856	79.8%	2,612	1,412	54.1%	-	6	3,910
1,392	842	60.5%	509	359	70.5%	61	54	88.5%	236	150	63.6%	35	3	240
2,053	1,331	64.8%	1,961	1,118	57.0%	379	202	53.3%	194	82	42.3%	-	1	248
4,556	2,553	56.0%	2,077	1,148	55.3%	404	295	73.0%	998	670	67.1%	2	1	808
18,092	12,146	67.1%	8,017	6,395	79.8%	1,684	1,627	96.6%	2,584	1,259	48.7%	7	11	5,345
1,489	360	24.2%	974	143	14.7%	189	121	64.0%	429	249	58.0%	278	68	1,351
19,067	11,344	59.5%	11,639	9,069	77.9%	1,537	1,278	83.1%	5,981	4,190	70.1%	5	9	7,774
15,400	10,626	69.0%	8,136	5,494	67.5%	791	672	85.0%	2,578	1,175	45.6%	2	17	5,464
11,808	7,583	64.2%	7,955	5,988	75.3%	2,506	2,204	87.9%	1,746	644	36.9%	5	30	5,271
7,385	5,170	70.0%	3,350	2,581	77.0%	238	190	79.8%	662	459	69.3%	2	10	978
19,195	11,526	60.0%	16,594	13,685	82.5%	1,533	1,317	85.9%	2,543	2,009	79.0%	1	1	1,228
22,981	13,307	57.9%	7,892	5,184	65.7%	2,058	1,692	82.2%	2,207	1,317	59.7%	-	7	3,969
18,512	12,017	64.9%	23,928	14,301	59.8%	4,501	4,248	94.4%	4,819	2,505	52.0%	40	28	4,530
0	0		0	0		0	0		0	0		0	0	6,375

PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA (PMC's)	100.0%	43,114	107.5	142.7
Philadelphia	100.0%	27,188	129.1	214.7
Milwaukee	100.0%	7,644	76.0	116.9
St. Paul	100.0%	7,708	54.4	106.6
Other (in transit)	N/A	574	213.9	188.0

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
69,734	36,273	52.0%	79,872	40,177	50.3%	45,898	45,750	99.7%	6,819	3,075	45.1%	17,760	13,476	2,501
47,087	29,777	63.2%	28,926	15,430	53.3%	23,573	23,572	100.0%	4,162	856	20.6%	8,159	6,117	1,028
9,461	1,881	19.9%	13,056	1,258	9.6%	6,008	6,004	99.9%	412	170	41.3%	1,173	968	708
12,869	4,437	34.5%	37,038	22,870	61.7%	15,923	15,923	100.0%	1,925	1,773	92.1%	8,277	6,391	765
317	178	56.2%	852	619	72.7%	394	251	63.7%	320	276	86.3%	151	-	-

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	16,260	16,065	195	1.2%	156,678	162,964	(6,286)	-3.9%
Buffalo	1,475	1,754	(279)	-15.9%	16,145	20,404	(4,259)	-20.9%
Atlanta	1,323	1,320	3	0.2%	14,911	15,395	(484)	-3.1%
St. Louis	5,394	4,212	1,182	28.1%	36,621	38,661	(2,040)	-5.3%
Muskogee	8,068	8,779	(711)	-8.1%	89,001	88,504	497	0.6%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.