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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	736,666	434,681	59.0%

As of September 21, 2013

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	681,228	414,155	60.8%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,133	933	82.3%
Initial entitlement for service-connected disability (>=8)	010	53,132	31,043	58.4%
Initial entitlement for service-connected disability (<=7)	110	175,828	110,883	63.1%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	8,414	1,976	23.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	617	504	81.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	436,470	266,700	61.1%
Increased entitlement due to hospitalization or surgery	320	2,414	1,137	47.1%
Spina bifida and/or birth defects reconsideration	420	201	183	91.0%
Reopened or new Agent Orange claims prior to 8/30/10	681	2,864	670	23.4%
Nehmer review cases based upon new Agent Orange presumptives	687	2	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	60	46	76.7%
Agent Orange claims where an interim decision was provided	409	93	80	86.0%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	377,407	261,907	69.4%	
Dependency	130	210,892	151,380	71.8%
Survivor restored entitlement	133	112	38	33.9%
Hospitalization adjustment (non-rating)	135	281	193	68.7%
Misc determinations	290	87,012	72,363	83.2%
Spina bifida and/or birth defects adjustments	450	27	22	81.5%
Future examination for disabilities	310	26,364	10,507	39.9%
Due process	600	52,719	27,404	52.0%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

EP	# Pending	# Pending Over 125	% Over 125	
Program Reviews	71,984	56,488	78.5%	
Income verification for unemployment	314	1,939	1,934	99.7%
Review of Hemodialysis related cases/conditions	680	57	32	56.1%
Review of Radiation related cases/conditions	682	981	940	95.8%
Review of Misc cases referred to central office	684	7,993	7,529	94.2%
Review of effective date related to herbicide exposure	685	110	110	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	12,463	8,663	69.5%
Social Security number verification	690 Group	48,441	37,280	77.0%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

EP	# Pending	# Pending Over 125	% Over 125	
Other	130,477	61,158	46.9%	
Pre-decisional hearings	173	2,390	1,870	78.2%
Correspondence	400	70,572	21,481	30.4%
Congressional correspondence	500	2,561	1,012	39.5%
Freedom of Information Act (FOIA) requests	510	27,826	14,400	51.8%
Review, including quality assurance	930	26,508	21,858	82.5%
Correction of errors	960	620	537	86.6%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		67,814	35,252	52.0%
Increased entitlement and/or reconsideration	120	17,943	6,453	36.0%
Initial entitlement - Veteran	180	13,082	5,186	39.6%
Initial entitlement - Survivor	190	36,789	23,613	64.2%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		78,418	38,777	49.4%
Hospitalization adjustment (non-rating)	135	1,250	230	18.4%
Dependency	137	8,457	4,067	48.1%
Income adjustments	150	36,977	26,262	71.0%
Annual eligibility verification reporting (EVRs)	155	7	7	100.0%
Misc determinations	297	12,404	4,030	32.5%
Due process	607	19,323	4,181	21.6%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		45,562	45,420	99.7%
Income Verification Match	154	45,501	45,361	99.7%
Cost of Living Adjustments	696	56	55	98.2%
Non-entitlement reviews	697	5	4	80.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		6,727	3,000	44.6%
Correspondence	407	4,218	2,174	51.5%
Congressional correspondence	507	1,318	14	1.1%
Internal quality reviews	937	1,191	812	68.2%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	46,267

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	15,353

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of September 21, 2013	NA	257,023

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	13,782
	All	145,216

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of September 21, 2013

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	91.0%	736,666	187.2	347.3

COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	91.0%	694,388	192.1	378.0
EASTERN AREA	90.5%	127,874	195.7	388.6
Baltimore	80.0%	9,896	266.0	579.1
Boston	86.7%	7,916	201.8	480.8
Buffalo	90.0%	7,840	170.8	318.1
Cleveland	93.4%	22,829	229.0	464.2
Detroit	89.4%	14,942	155.3	313.3
Hartford	91.8%	3,558	141.6	217.8
Indianapolis	90.3%	11,025	193.3	485.8
Manchester	93.6%	1,765	147.6	299.4
New York	81.0%	10,437	202.7	496.9
Newark	91.8%	4,100	143.5	260.4
Philadelphia	98.0%	16,303	198.3	367.1
Pittsburgh	89.6%	8,413	228.4	466.0
Providence	93.4%	3,590	107.6	115.8
Togus	98.4%	2,833	128.5	161.7
White River J.	85.0%	852	175.4	280.5
Wilmington	93.4%	1,575	163.6	255.8
SOUTHERN AREA	89.2%	235,962	190.1	347.0
Atlanta	81.3%	33,990	198.1	355.3
Columbia	92.2%	18,882	181.2	387.6
Huntington	86.7%	7,657	203.2	271.5
Jackson	83.3%	9,917	204.0	409.2
Louisville	92.7%	9,639	189.3	293.2
Montgomery	87.7%	15,743	183.5	348.6
Nashville	95.5%	15,719	134.2	197.2
Roanoke	89.8%	21,971	198.4	449.1
San Juan	91.9%	5,960	166.5	294.1
St. Petersburg	89.3%	47,954	196.2	373.8
Washington	N/A	42	342.3	459.4
Winston-Salem	91.0%	48,488	196.3	333.2

* Revised to more accurately categorize the Agent Orange presumptive workload.

Claims Pending	Entitlement *		Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
681,228	414,155	60.8%	377,378	261,905	69.4%	71,984	56,488	78.5%	130,276	61,076	46.9%	29,275	1,741	254,562
131,020	78,692	60.1%	64,996	44,730	68.8%	16,855	13,048	77.4%	36,427	12,741	35.0%	21,798	252	44,173
9,739	7,351	75.5%	5,978	5,163	86.4%	1,011	930	92.0%	15,762	1,583	10.0%	1	3	3,258
7,274	4,501	61.9%	6,010	4,328	72.0%	1,624	1,444	88.9%	1,064	640	60.2%	1	-	4,281
7,537	4,402	58.4%	4,465	3,235	72.5%	360	329	91.4%	527	272	51.6%	2	6	1,406
22,636	15,369	67.9%	10,251	7,849	76.6%	2,182	2,112	96.8%	4,070	1,710	42.0%	6	98	9,457
14,492	8,137	56.1%	4,741	1,876	39.6%	1,107	817	73.8%	2,726	1,480	54.3%	7	43	5,769
3,235	1,768	54.7%	1,978	680	34.4%	298	194	65.1%	1,163	355	30.5%	2	-	831
10,963	6,406	58.4%	6,713	5,103	76.0%	985	708	71.9%	1,377	849	61.7%	4	91	5,298
1,738	940	54.1%	1,213	871	71.8%	141	135	95.7%	127	38	29.9%	2	1	670
10,280	6,313	61.4%	4,255	2,370	55.7%	819	578	70.6%	898	437	48.7%	3	4	3,649
3,893	2,078	53.4%	1,511	812	53.7%	514	500	97.3%	1,074	584	54.4%	3	3	2,039
22,433	12,014	53.6%	7,681	5,577	72.6%	5,622	3,426	60.9%	4,234	2,970	70.1%	21,759	-	2,846
8,337	5,615	67.4%	5,293	4,007	75.7%	768	719	93.6%	1,713	950	55.5%	3	-	3,085
3,500	1,320	37.7%	1,525	522	34.2%	281	264	94.0%	196	109	55.6%	1	2	909
2,578	1,105	42.9%	2,260	1,567	69.3%	1,070	820	76.6%	1,007	411	40.8%	3	1	430
833	496	59.5%	521	343	65.8%	59	58	98.3%	196	156	79.6%	1	-	245
1,552	877	56.5%	601	427	71.0%	14	14	100.0%	293	197	67.2%	-	-	-
229,915	142,153	61.8%	123,327	92,755	75.2%	22,031	17,193	78.0%	38,748	15,507	40.0%	140	615	95,924
33,556	22,040	65.7%	14,561	11,780	80.9%	1,281	1,170	91.3%	4,677	2,203	47.1%	-	5	13,983
18,708	11,081	59.2%	8,110	4,911	60.6%	848	627	73.9%	1,800	824	45.8%	1	54	7,105
7,178	4,790	66.7%	2,530	1,639	64.8%	203	145	71.4%	1,111	667	60.0%	4	7	3,432
9,975	6,456	64.7%	4,588	3,487	76.0%	1,527	1,387	90.8%	1,897	849	44.8%	49	65	3,913
9,423	5,940	63.0%	7,279	6,205	85.2%	1,471	1,432	97.3%	2,455	1,936	78.9%	42	95	4,217
15,636	9,677	61.9%	9,028	6,247	69.2%	4,757	3,493	73.4%	2,445	1,315	53.8%	8	134	11,006
14,576	6,794	46.6%	7,606	4,199	55.2%	874	513	58.7%	2,897	1,456	50.3%	1	85	6,020
21,843	12,981	59.4%	10,816	8,055	74.5%	1,089	931	85.5%	12,520	1,412	11.3%	8	16	7,790
5,942	3,356	56.5%	3,453	2,655	76.9%	427	357	83.6%	1,478	1,295	87.6%	6	1	5,337
47,256	30,889	65.4%	19,300	15,114	78.3%	2,823	1,530	54.2%	3,596	1,339	37.2%	17	138	21,918
63	51	81.0%	206	160	77.7%	109	107	98.2%	599	594	99.2%	-	-	26
45,759	28,098	61.4%	35,850	28,303	78.9%	6,622	5,501	83.1%	3,273	1,617	49.4%	4	15	11,177

COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
CENTRAL AREA	93.0%	160,996	195.8	366.8
Chicago	90.0%	13,713	233.4	526.4
Des Moines	93.2%	4,937	172.9	353.0
Fargo	100.0%	1,827	122.5	146.3
Houston	94.0%	31,744	238.7	446.4
Lincoln	95.3%	3,826	113.1	150.3
Little Rock	90.6%	8,047	153.8	352.3
Milwaukee	94.6%	8,591	145.9	192.6
Muskogee	93.3%	14,219	170.6	281.6
New Orleans	93.8%	12,026	204.1	401.5
Sioux Falls	94.8%	1,380	96.4	124.4
St. Louis	90.5%	16,150	226.7	393.4
St. Paul	97.0%	9,766	108.3	127.3
Waco	88.2%	29,509	206.4	458.3
Wichita	88.1%	5,261	175.5	319.4
WESTERN AREA	90.8%	169,556	188.6	416.1
Albuquerque	91.5%	5,586	168.7	292.2
Anchorage	80.0%	1,880	161.4	368.1
Boise	96.9%	2,970	162.3	225.1
Denver	91.1%	10,319	156.2	324.2
Cheyenne	90.2%	1,478	158.4	194.8
Fort Harrison	98.2%	2,151	158.5	247.0
Honolulu	84.1%	4,507	162.5	473.5
Los Angeles	78.1%	17,898	231.4	578.7
Manila	93.3%	1,388	92.7	228.7
Oakland	92.6%	19,023	177.2	573.9
Phoenix	95.0%	14,978	221.0	509.8
Portland	96.9%	12,332	189.4	377.8
Reno	88.9%	7,331	248.9	524.8
Salt Lake City	90.5%	18,787	181.1	388.9
San Diego	87.3%	23,182	181.7	350.7
Seattle	98.0%	25,746	179.0	329.5
Other	N/A	0	0.0	850.7

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
160,507	96,031	59.8%	78,426	46,273	59.0%	13,171	9,028	68.5%	25,180	14,981	59.5%	6,976	670	63,763
13,622	9,029	66.3%	6,603	4,797	72.6%	745	656	88.1%	3,424	2,376	69.4%	18	172	5,886
4,897	3,008	61.4%	2,938	1,997	68.0%	185	149	80.5%	356	172	48.3%	-	-	1,116
1,708	747	43.7%	441	124	28.1%	70	34	48.6%	85	52	61.2%	-	-	297
31,133	21,657	69.6%	14,786	9,841	66.6%	1,432	983	68.6%	5,739	4,163	72.5%	5	9	16,174
3,523	1,467	41.6%	2,004	433	21.6%	278	49	17.6%	556	240	43.2%	3	3	1,563
7,401	4,164	56.3%	6,198	4,566	73.7%	1,562	1,308	83.7%	1,436	1,026	71.4%	6	81	5,200
10,512	5,020	47.8%	4,040	1,989	49.2%	242	172	71.1%	503	212	42.1%	6,758	-	3,097
13,592	7,952	58.5%	7,866	3,522	44.8%	1,529	759	49.6%	2,364	680	28.8%	4	6	3,214
11,622	7,522	64.7%	6,652	4,858	73.0%	281	235	83.6%	2,023	1,613	79.7%	18	185	4,489
1,244	402	32.3%	1,077	549	51.0%	808	557	68.9%	182	108	59.3%	2	-	222
15,967	11,229	70.3%	5,920	3,160	53.4%	1,571	1,307	83.3%	2,355	1,380	58.6%	10	189	5,611
11,653	3,619	31.1%	3,258	620	19.0%	2,493	1,694	68.0%	1,443	272	18.8%	139	-	1,553
28,608	17,121	59.8%	14,354	8,594	59.9%	1,897	1,092	57.6%	4,265	2,287	53.6%	10	23	14,157
5,025	3,094	61.6%	2,289	1,223	53.4%	78	31	39.7%	449	400	89.1%	3	2	1,184
159,786	97,279	60.9%	110,629	78,147	70.6%	19,927	17,219	86.4%	29,921	17,847	59.6%	361	204	44,370
5,343	3,191	59.7%	3,093	2,102	68.0%	192	162	84.4%	1,012	604	59.7%	-	7	1,887
1,730	997	57.6%	2,898	2,335	80.6%	1,018	991	97.3%	478	376	78.7%	-	1	141
2,867	1,727	60.2%	1,790	1,324	74.0%	288	188	65.3%	568	372	65.5%	2	-	1,061
11,002	6,527	59.3%	8,734	6,533	74.8%	2,458	1,871	76.1%	2,606	1,416	54.3%	-	6	3,944
1,418	856	60.4%	508	357	70.3%	58	51	87.9%	240	151	62.9%	35	3	240
1,993	1,270	63.7%	1,969	1,090	55.4%	388	195	50.3%	181	74	40.9%	-	1	245
4,485	2,448	54.6%	2,057	1,126	54.7%	403	294	73.0%	1,006	704	70.0%	2	1	872
17,725	11,574	65.3%	8,142	6,424	78.9%	1,665	1,610	96.7%	2,597	1,356	52.2%	7	12	5,316
1,480	345	23.3%	977	131	13.4%	223	127	57.0%	383	230	60.1%	263	72	1,349
18,856	10,887	57.7%	12,214	9,292	76.1%	1,533	1,276	83.2%	5,990	4,237	70.7%	5	9	7,765
14,783	9,955	67.3%	8,235	5,559	67.5%	789	673	85.3%	2,625	1,181	45.0%	2	14	5,511
11,637	7,349	63.2%	8,001	5,989	74.9%	2,527	2,230	88.2%	1,775	721	40.6%	6	32	5,285
7,141	4,852	67.9%	3,350	2,584	77.1%	235	187	79.6%	708	472	66.7%	1	10	981
18,626	10,937	58.7%	16,679	13,701	82.1%	1,597	1,406	88.0%	2,429	1,904	78.4%	-	1	1,213
22,750	12,928	56.8%	7,905	5,163	65.3%	2,037	1,686	82.8%	2,240	1,310	58.5%	-	7	4,004
17,950	11,436	63.7%	24,077	14,437	60.0%	4,516	4,272	94.6%	5,083	2,739	53.9%	38	28	4,556
0	0		0	0		0	0		0	0		0	0	6,332

PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA (PMC's)	100.0%	42,278	107.1	142.0
Philadelphia	100.0%	26,722	129.6	213.9
Milwaukee	100.0%	7,353	73.9	116.1
St. Paul	100.0%	7,633	53.0	105.8
Other (in transit)	N/A	570	207.4	188.4

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
67,814	35,252	52.0%	78,418	38,777	49.4%	45,562	45,420	99.7%	6,762	3,026	44.8%	16,990	13,608	2,461
46,441	29,522	63.6%	27,705	14,354	51.8%	23,464	23,464	100.0%	4,123	873	21.2%	8,105	6,185	1,053
8,921	1,608	18.0%	12,477	1,114	8.9%	5,814	5,812	100.0%	424	169	39.9%	1,166	948	679
12,146	3,950	32.5%	37,394	22,693	60.7%	15,890	15,890	100.0%	1,903	1,717	90.2%	7,562	6,475	729
306	172	56.2%	842	616	73.2%	394	254	64.5%	312	267	85.6%	157	-	-

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	13,782	16,260	(2,478)	-15.2%	145,216	156,678	(11,462)	-7.3%
Buffalo	1,368	1,475	(107)	-7.3%	12,522	16,145	(3,623)	-22.4%
Atlanta	1,204	1,323	(119)	-9.0%	14,896	14,911	(15)	-0.1%
St. Louis	4,412	5,394	(982)	-18.2%	34,375	36,621	(2,246)	-6.1%
Muskogee	6,798	8,068	(1,270)	-15.7%	83,423	89,001	(5,578)	-6.3%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.