



Uploaded to the VFC Website

▶▶ July 2014 ◀◀

This Document has been provided to you courtesy of Veterans-For-Change!

Feel free to pass to any veteran who might be able to use this information!

For thousands more files like this and hundreds of links to useful information, and hundreds of "Frequently Asked Questions, please go to:

[Veterans-For-Change](#)

If Veterans don't help Veterans, who will?

Note:

VFC is not liable for source information in this document, it is merely provided as a courtesy to our members & subscribers.



Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	% Over 125
	725,469	421,793	58.1%

As of September 28, 2013

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	670,764	401,952	59.9%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,138	932	81.9%
Initial entitlement for service-connected disability (>=8)	010	51,254	29,224	57.0%
Initial entitlement for service-connected disability (<=7)	110	171,713	106,366	61.9%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	8,198	1,997	24.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	642	508	79.1%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	432,172	260,701	60.3%
Increased entitlement due to hospitalization or surgery	320	2,414	1,174	48.6%
Spina bifida and/or birth defects reconsideration	420	201	183	91.0%
Reopened or new Agent Orange claims prior to 8/30/10	681	2,895	759	26.2%
Nehmer review cases based upon new Agent Orange presumptives	687	1	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	46	31	67.4%
Agent Orange claims where an interim decision was provided	409	90	77	85.6%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	379,374	262,385	69.2%	
Dependency	130	212,434	152,005	71.6%
Survivor restored entitlement	133	118	36	30.5%
Hospitalization adjustment (non-rating)	135	279	193	69.2%
Misc determinations	290	87,187	72,288	82.9%
Spina bifida and/or birth defects adjustments	450	28	22	78.6%
Future examination for disabilities	310	26,585	10,288	38.7%
Due process	600	52,743	27,553	52.2%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

EP	# Pending	# Pending Over 125	% Over 125	
Program Reviews	72,716	56,671	77.9%	
Income verification for unemployment	314	1,936	1,931	99.7%
Review of Hemodialysis related cases/conditions	680	56	32	57.1%
Review of Radiation related cases/conditions	682	944	899	95.2%
Review of Misc cases referred to central office	684	7,997	7,507	93.9%
Review of effective date related to herbicide exposure	685	106	106	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	12,528	8,687	69.3%
Social Security number verification	690 Group	49,149	37,509	76.3%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

EP	# Pending	# Pending Over 125	% Over 125	
Other	136,091	62,410	45.9%	
Pre-decisional hearings	173	2,388	1,876	78.6%
Correspondence	400	76,461	22,987	30.1%
Congressional correspondence	500	2,527	1,022	40.4%
Freedom of Information Act (FOIA) requests	510	27,710	14,318	51.7%
Review, including quality assurance	930	26,387	21,674	82.1%
Correction of errors	960	618	533	86.2%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		65,304	33,924	51.9%
Increased entitlement and/or reconsideration	120	17,471	6,117	35.0%
Initial entitlement - Veteran	180	12,630	5,059	40.1%
Initial entitlement - Survivor	190	35,203	22,748	64.6%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		76,883	37,406	48.7%
Hospitalization adjustment (non-rating)	135	1,157	235	20.3%
Dependency	137	8,295	3,973	47.9%
Income adjustments	150	35,715	25,396	71.1%
Annual eligibility verification reporting (EVRs)	155	7	7	100.0%
Misc determinations	297	12,417	3,913	31.5%
Due process	607	19,292	3,882	20.1%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		43,083	42,936	99.7%
Income Verification Match	154	43,020	42,877	99.7%
Cost of Living Adjustments	696	57	56	98.2%
Non-entitlement reviews	697	6	3	50.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		6,313	2,920	46.3%
Correspondence	407	3,979	2,137	53.7%
Congressional correspondence	507	1,158	13	1.1%
Internal quality reviews	937	1,176	770	65.5%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	45,671

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	15,366

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of September 28, 2013	NA	258,077

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	11,758
	All	134,284

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of September 28, 2013

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	91.0%	725,469	180.7	347.5

COMPENSATION INVENTORY

Rating Bundle				
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA	91.0%	684,319	185.2	378.1
EASTERN AREA	90.5%	126,586	188.3	387.7
Baltimore	80.0%	9,590	246.5	574.2
Boston	86.7%	7,679	192.9	478.6
Buffalo	90.0%	7,713	170.0	317.1
Cleveland	93.4%	22,531	223.2	462.9
Detroit	89.4%	14,844	153.5	312.7
Hartford	91.8%	3,644	142.2	218.2
Indianapolis	90.3%	11,357	175.1	485.0
Manchester	93.6%	1,732	144.7	298.3
New York	81.0%	10,301	193.8	494.0
Newark	91.8%	4,150	142.5	260.2
Philadelphia	98.0%	16,210	194.0	367.5
Pittsburgh	89.6%	8,095	218.3	465.0
Providence	93.4%	3,507	107.1	114.2
Togus	98.4%	2,809	122.4	164.7
White River J.	85.0%	853	171.0	280.9
Wilmington	93.4%	1,571	160.9	258.1
SOUTHERN AREA	89.2%	233,229	185.0	348.3
Atlanta	81.3%	34,024	193.7	357.2
Columbia	92.2%	18,880	176.6	388.4
Huntington	86.7%	7,306	192.8	276.5
Jackson	83.3%	9,862	199.2	410.3
Louisville	92.7%	9,617	183.0	294.5
Montgomery	87.7%	15,527	176.6	351.0
Nashville	95.5%	15,852	134.5	198.0
Roanoke	89.8%	21,338	190.3	448.2
San Juan	91.9%	6,007	165.3	295.8
St. Petersburg	89.3%	47,162	189.9	374.8
Washington	N/A	41	331.5	461.8
Winston-Salem	91.0%	47,613	193.0	333.6

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
670,764	401,952	59.9%	379,347	262,382	69.2%	72,716	56,671	77.9%	135,978	62,329	45.8%	28,939	1,735	255,625
129,659	76,538	59.0%	64,860	44,590	68.7%	17,002	13,139	77.3%	40,746	13,106	32.2%	21,790	258	44,170
9,441	6,822	72.3%	5,976	5,111	85.5%	1,024	944	92.2%	19,955	1,630	8.2%	1	2	3,218
7,085	4,265	60.2%	5,996	4,293	71.6%	1,620	1,438	88.8%	1,073	657	61.2%	2	-	4,303
7,487	4,310	57.6%	4,262	3,161	74.2%	358	324	90.5%	507	258	50.9%	2	6	1,408
22,340	14,940	66.9%	10,407	7,913	76.0%	2,180	2,115	97.0%	4,089	1,793	43.8%	5	101	9,480
14,323	8,048	56.2%	4,719	1,835	38.9%	1,091	806	73.9%	2,762	1,480	53.6%	7	42	5,650
3,317	1,820	54.9%	2,024	701	34.6%	293	198	67.6%	1,179	436	37.0%	2	-	834
11,291	6,139	54.4%	6,716	5,155	76.8%	995	726	73.0%	1,394	867	62.2%	3	96	5,268
1,705	912	53.5%	1,194	864	72.4%	141	135	95.7%	133	42	31.6%	2	1	665
10,155	6,080	59.9%	4,184	2,333	55.8%	821	580	70.6%	886	414	46.7%	3	5	3,685
3,901	2,132	54.7%	1,536	832	54.2%	511	500	97.8%	1,090	656	60.2%	-	1	2,032
22,230	11,980	53.9%	7,737	5,634	72.8%	5,753	3,513	61.1%	4,250	2,963	69.7%	21,756	-	2,958
8,027	5,332	66.4%	5,242	3,965	75.6%	771	718	93.1%	1,741	952	54.7%	3	2	3,093
3,448	1,339	38.8%	1,427	483	33.8%	278	261	93.9%	198	106	53.5%	1	2	920
2,524	1,046	41.4%	2,305	1,551	67.3%	1,095	812	74.2%	1,031	530	51.4%	2	-	421
836	494	59.1%	522	332	63.6%	59	57	96.6%	181	140	77.3%	1	-	235
1,549	870	56.2%	613	427	69.7%	12	12	100.0%	277	182	65.7%	-	-	-
227,160	139,395	61.4%	123,564	92,740	75.1%	22,178	17,160	77.4%	39,402	15,795	40.1%	137	601	96,807
33,583	21,892	65.2%	14,539	11,829	81.4%	1,273	1,162	91.3%	4,813	2,193	45.6%	1	6	14,036
18,707	11,043	59.0%	8,238	4,982	60.5%	846	632	74.7%	1,855	835	45.0%	1	48	7,161
6,826	4,415	64.7%	2,519	1,650	65.5%	206	147	71.4%	1,084	681	62.8%	4	4	3,404
9,922	6,401	64.5%	4,684	3,515	75.0%	1,483	1,337	90.2%	1,928	880	45.6%	44	66	3,913
9,384	5,900	62.9%	7,292	6,188	84.9%	1,466	1,428	97.4%	2,458	1,993	81.1%	42	97	4,251
15,423	9,434	61.2%	9,124	6,300	69.0%	4,781	3,486	72.9%	2,651	1,395	52.6%	7	135	11,041
14,725	6,935	47.1%	7,561	4,203	55.6%	893	513	57.4%	2,943	1,494	50.8%	2	84	6,011
21,188	12,429	58.7%	10,808	8,059	74.6%	1,129	965	85.5%	12,615	1,527	12.1%	8	16	7,911
5,986	3,440	57.5%	3,425	2,637	77.0%	441	362	82.1%	1,482	1,299	87.7%	6	1	5,333
46,527	29,983	64.4%	19,287	15,087	78.2%	2,938	1,550	52.8%	3,640	1,352	37.1%	18	130	22,381
61	51	83.6%	205	181	88.3%	109	107	98.2%	596	592	99.3%	-	-	27
44,828	27,472	61.3%	35,882	28,109	78.3%	6,613	5,471	82.7%	3,337	1,554	46.6%	4	14	11,338

COMPENSATION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
CENTRAL AREA	93.0%	158,413	189.3	367.4
Chicago	90.0%	13,308	222.2	524.1
Des Moines	93.2%	4,892	166.9	353.9
Fargo	100.0%	1,854	125.4	147.1
Houston	94.0%	31,120	234.3	444.7
Lincoln	95.3%	3,835	116.3	150.4
Little Rock	90.6%	8,009	149.6	352.3
Milwaukee	94.6%	8,761	148.2	192.6
Muskogee	93.3%	14,049	164.2	283.8
New Orleans	93.8%	11,762	195.5	402.4
Sioux Falls	94.8%	1,405	99.0	124.5
St. Louis	90.5%	15,434	214.9	395.0
St. Paul	97.0%	10,115	109.4	127.7
Waco	88.2%	28,590	198.4	456.0
Wichita	88.1%	5,279	170.9	321.8
WESTERN AREA	90.8%	166,091	179.3	414.9
Albuquerque	91.5%	5,544	167.8	292.9
Anchorage	80.0%	1,755	152.1	364.6
Boise	96.9%	3,023	163.4	225.9
Denver	91.1%	10,380	152.6	324.8
Cheyenne	90.2%	1,500	159.7	195.8
Fort Harrison	98.2%	2,112	162.3	245.4
Honolulu	84.1%	4,418	150.6	470.5
Los Angeles	78.1%	17,312	218.8	573.0
Manila	93.3%	1,403	90.7	227.4
Oakland	92.6%	18,839	165.0	570.2
Phoenix	95.0%	14,691	203.1	507.2
Portland	96.9%	12,321	180.6	379.2
Reno	88.9%	7,073	231.7	523.1
Salt Lake City	90.5%	17,873	176.4	388.5
San Diego	87.3%	22,706	177.2	350.0
Seattle	98.0%	25,141	167.3	328.8
Other	N/A	0	0.0	849.1

* Revised to more accurately categorize the Agent Orange presumptive workload.

Entitlement *			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
157,907	93,241	59.0%	78,264	46,064	58.9%	13,257	8,938	67.4%	25,468	15,178	59.6%	6,666	676	63,894
13,219	8,572	64.8%	6,568	4,782	72.8%	789	654	82.9%	3,461	2,540	73.4%	17	171	5,887
4,857	2,939	60.5%	2,975	2,057	69.1%	187	150	80.2%	363	178	49.0%	-	-	1,115
1,725	790	45.8%	451	140	31.0%	73	33	45.2%	85	52	61.2%	-	-	297
30,585	21,101	69.0%	14,569	9,698	66.6%	1,423	980	68.9%	5,766	4,174	72.4%	5	9	16,248
3,529	1,928	54.0%	1,928	450	23.3%	297	54	18.2%	537	230	42.8%	3	3	1,554
7,370	4,081	55.4%	6,255	4,553	72.8%	1,564	1,311	83.8%	1,464	1,028	70.2%	5	84	5,218
10,612	5,173	48.7%	4,070	2,005	49.3%	258	169	65.5%	513	226	44.1%	6,497	-	3,098
13,428	7,702	57.4%	7,963	3,539	44.4%	1,526	747	49.0%	2,527	697	27.6%	4	8	3,201
11,375	7,194	63.2%	6,655	4,872	73.2%	287	241	84.0%	2,023	1,644	81.3%	18	188	4,486
1,275	433	34.0%	1,087	547	50.3%	810	557	68.8%	164	111	67.7%	2	-	228
15,259	10,575	69.3%	5,858	3,151	53.8%	1,568	1,316	83.9%	2,446	1,402	57.3%	10	189	5,715
11,922	3,848	32.3%	3,238	565	17.4%	2,476	1,601	64.7%	1,426	268	18.8%	93	-	1,556
27,706	16,209	58.5%	14,380	8,527	59.3%	1,934	1,097	56.7%	4,254	2,236	52.6%	9	24	14,102
5,045	3,073	60.9%	2,267	1,178	52.0%	65	28	43.1%	439	392	89.3%	3	-	1,189
156,038	92,778	59.5%	112,659	78,988	70.1%	20,279	17,434	86.0%	30,362	18,250	60.1%	346	200	44,297
5,305	3,175	59.9%	3,125	2,105	67.4%	191	158	82.7%	1,018	601	59.0%	-	7	1,878
1,618	874	54.0%	2,869	2,283	79.6%	1,013	985	97.2%	451	360	79.8%	-	1	152
2,922	1,764	60.4%	1,802	1,332	73.9%	295	192	65.1%	578	378	65.4%	2	-	1,090
11,084	6,505	58.7%	8,785	6,570	74.8%	2,507	1,892	75.5%	2,660	1,457	54.8%	-	6	3,900
1,439	873	60.7%	508	355	69.9%	58	53	91.4%	248	156	62.9%	35	3	237
1,957	1,265	64.6%	1,975	1,066	54.0%	386	195	50.5%	190	76	40.0%	-	1	240
4,400	2,325	52.8%	2,131	1,125	52.8%	397	287	72.3%	1,010	709	70.2%	2	1	875
17,156	10,917	63.6%	8,275	6,479	78.3%	1,667	1,605	96.3%	2,530	1,389	54.9%	7	11	5,250
1,499	340	22.7%	1,010	132	13.1%	268	142	53.0%	345	216	62.6%	250	70	1,325
18,690	10,471	56.0%	13,016	9,716	74.6%	1,552	1,279	82.4%	6,038	4,298	71.2%	5	9	7,803
14,508	9,248	63.7%	8,320	5,611	67.4%	792	674	85.1%	2,738	1,217	44.4%	2	14	5,576
11,450	7,103	62.0%	8,215	6,027	73.4%	2,538	2,231	87.9%	1,798	787	43.8%	4	31	5,285
6,888	4,524	65.7%	3,343	2,563	76.7%	244	184	75.4%	687	467	68.0%	1	10	956
17,641	10,185	57.7%	17,151	14,000	81.6%	1,855	1,642	88.5%	2,367	1,843	77.9%	-	1	1,206
22,267	12,504	56.2%	7,893	5,169	65.5%	2,041	1,681	82.4%	2,267	1,325	58.4%	-	7	3,984
17,214	10,702	62.2%	24,241	14,455	59.6%	4,475	4,234	94.6%	5,437	2,971	54.6%	38	28	4,540
0	0		0	0		0	0		0	0		0	0	6,457

PENSION INVENTORY

	Rating Bundle			
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
USA (PMC's)	100.0%	41,150	106.5	141.4
Philadelphia	100.0%	26,102	128.9	213.7
Milwaukee	100.0%	7,008	72.7	115.2
St. Paul	100.0%	7,474	52.7	104.9
Other (in transit)	N/A	566	205.8	189.3

Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
65,304	33,924	51.9%	76,883	37,406	48.7%	43,083	42,936	99.7%	6,352	2,946	46.4%	16,730	13,628	2,452
45,522	29,171	64.1%	26,716	13,533	50.7%	21,274	21,274	100.0%	3,794	837	22.1%	8,012	6,178	1,068
8,279	1,379	16.7%	11,723	942	8.0%	5,580	5,577	99.9%	426	162	38.0%	1,089	931	660
11,208	3,203	28.6%	37,632	22,333	59.3%	15,833	15,832	100.0%	1,826	1,684	92.2%	7,469	6,519	724
295	171	58.0%	812	598	73.6%	396	253	63.9%	306	263	85.9%	160	-	-

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	11,758	13,782	(2,024)	-14.7%	134,284	145,216	(10,932)	-7.5%
Buffalo	1,094	1,368	(274)	-20.0%	7,602	12,522	(4,920)	-39.3%
Atlanta	1,110	1,204	(94)	-7.8%	12,018	14,896	(2,878)	-19.3%
St. Louis	3,312	4,412	(1,100)	-24.9%	31,255	34,375	(3,120)	-9.1%
Muskogee	6,242	6,798	(556)	-8.2%	83,409	83,423	(14)	0.0%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.