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▶▶ July 2014 ◀◀

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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)			
	# Pending	# Pending Over 125	% Over 125
	725,165	418,711	57.7%

As of October 5, 2013

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)				
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,148	936	81.5%
Initial entitlement for service-connected disability (>=8)	010	52,378	29,319	56.0%
Initial entitlement for service-connected disability (<=7)	110	170,375	104,999	61.6%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	8,377	2,071	24.7%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	648	518	79.9%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	431,550	259,098	60.0%
Increased entitlement due to hospitalization or surgery	320	2,423	1,186	48.9%
Spina bifida and/or birth defects reconsideration	420	203	183	90.1%
Reopened or new Agent Orange claims prior to 8/30/10	681	2,898	807	27.8%
Nehmer review cases based upon new Agent Orange presumptives	687	1	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	42	26	61.9%
Agent Orange claims where an interim decision was provided	409	81	71	87.7%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments				
Dependency	130	214,313	152,855	71.3%
Survivor restored entitlement	133	115	39	33.9%
Hospitalization adjustment (non-rating)	135	291	190	65.3%
Misc determinations	290	87,423	72,310	82.7%
Spina bifida and/or birth defects adjustments	450	28	22	78.6%
Future examination for disabilities	310	27,257	10,090	37.0%
Due process	600	53,068	27,672	52.1%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

EP	# Pending	# Pending Over 125	% Over 125	
Program Reviews				
Income verification for unemployment	314	1,936	1,931	99.7%
Review of Hemodialysis related cases/conditions	680	55	32	58.2%
Review of Radiation related cases/conditions	682	932	897	96.2%
Review of Misc cases referred to central office	684	7,902	7,429	94.0%
Review of effective date related to herbicide exposure	685	104	104	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	12,537	8,678	69.2%
Social Security number verification	690 Group	49,419	37,511	75.9%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

EP	# Pending	# Pending Over 125	% Over 125	
Other				
Pre-decisional hearings	173	2,399	1,912	79.7%
Correspondence	400	82,329	24,151	29.3%
Congressional correspondence	500	2,483	1,046	42.1%
Freedom of Information Act (FOIA) requests	510	28,107	14,454	51.4%
Review, including quality assurance	930	26,301	21,578	82.0%
Correction of errors	960	612	525	85.8%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		64,611	33,643	52.1%
Increased entitlement and/or reconsideration	120	17,253	6,019	34.9%
Initial entitlement - Veteran	180	12,530	5,025	40.1%
Initial entitlement - Survivor	190	34,828	22,599	64.9%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		77,060	37,074	48.1%
Hospitalization adjustment (non-rating)	135	1,128	236	20.9%
Dependency	137	8,355	3,938	47.1%
Income adjustments	150	35,694	25,261	70.8%
Annual eligibility verification reporting (EVRs)	155	7	7	100.0%
Misc determinations	297	12,192	3,787	31.1%
Due process	607	19,684	3,845	19.5%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		42,399	42,251	99.7%
Income Verification Match	154	42,338	42,194	99.7%
Cost of Living Adjustments	696	56	54	96.4%
Non-entitlement reviews	697	5	3	60.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		6,571	2,931	44.6%
Correspondence	407	4,047	2,177	53.8%
Congressional correspondence	507	1,356	14	1.0%
Internal quality reviews	937	1,168	740	63.4%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	45,314

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	15,420

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of October 5, 2013	NA	259,133

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	12,175
	All	130,864

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION INVENTORY

As of October 5, 2013

Rating Bundle			
3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD
90.2%	725,165	176.9	312.8

All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

COMPENSATION INVENTORY

	Rating Bundle				Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	90.2%	684,084	181.2	347.0	670,124	399,214	59.6%	382,495	263,178	68.8%	72,885	56,582	77.6%	142,231	63,666	44.8%	28,628	1,740	256,428
EASTERN AREA	89.7%	127,144	185.8	339.3	130,035	76,752	59.0%	65,134	44,548	68.4%	16,765	12,964	77.3%	45,391	13,554	29.9%	21,853	263	44,992
Baltimore	82.9%	9,767	238.5	494.3	9,577	6,771	70.7%	6,053	5,138	84.9%	1,061	968	91.2%	24,309	1,667	6.9%	1	2	3,198
Boston	86.5%	7,640	186.7	383.6	7,078	4,153	58.7%	5,962	4,237	71.1%	1,619	1,436	88.7%	1,067	667	62.5%	2	-	4,365
Buffalo	88.2%	7,832	169.6	302.5	7,638	4,379	57.3%	4,228	3,118	73.7%	359	322	89.7%	537	269	50.1%	2	6	1,389
Cleveland	91.2%	22,187	221.4	411.7	21,982	14,726	67.0%	10,495	7,957	75.8%	2,173	2,108	97.0%	4,202	1,838	43.7%	5	101	9,584
Detroit	88.9%	14,935	154.8	279.7	14,385	8,349	58.0%	4,808	1,820	37.9%	1,101	814	73.9%	2,795	1,554	55.6%	5	43	5,657
Hartford	95.3%	3,671	146.6	209.9	3,344	1,875	56.1%	2,037	702	34.5%	261	165	63.2%	1,196	493	41.2%	2	-	832
Indianapolis	94.0%	11,460	172.8	402.0	11,395	6,233	54.7%	6,722	5,193	77.3%	1,022	732	71.6%	1,424	872	61.2%	3	100	5,262
Manchester	87.1%	1,713	142.8	215.7	1,689	895	53.0%	1,197	865	72.3%	140	134	95.7%	138	48	34.8%	2	1	673
New York	88.0%	10,319	188.2	390.1	10,179	6,016	59.1%	4,125	2,332	56.5%	799	575	72.0%	862	414	48.0%	3	5	3,761
Newark	85.5%	4,278	143.1	232.3	3,999	2,195	54.9%	1,557	816	52.4%	510	500	98.0%	1,106	739	66.8%	-	1	2,029
Philadelphia	96.3%	16,148	193.3	329.9	22,309	12,126	54.4%	7,706	5,659	73.4%	5,518	3,377	61.2%	4,293	2,980	69.4%	21,820	-	2,991
Pittsburgh	90.8%	8,063	213.6	384.9	7,999	5,242	65.5%	5,222	3,956	75.8%	763	712	93.3%	1,766	960	54.4%	4	2	3,012
Providence	95.7%	3,843	105.4	104.9	3,521	1,380	39.2%	1,604	496	30.9%	269	253	94.1%	204	109	53.4%	1	2	910
Togus	95.7%	2,839	122.7	196.7	2,534	1,051	41.5%	2,282	1,510	66.2%	1,099	800	72.8%	1,047	631	60.3%	2	-	408
White River J.	80.9%	857	168.0	312.6	838	489	58.4%	522	328	62.8%	59	56	94.9%	171	134	78.4%	1	-	234
Wilmington	86.9%	1,592	161.5	362.4	1,568	872	55.6%	614	421	68.6%	12	12	100.0%	274	179	65.3%	-	-	687
SOUTHERN AREA	88.7%	234,123	181.7	353.0	227,766	139,159	61.1%	125,167	93,078	74.4%	22,259	17,169	77.1%	40,119	16,186	40.3%	142	597	96,819
Atlanta	81.4%	34,071	192.3	403.7	33,627	21,833	64.9%	15,387	12,200	79.3%	1,309	1,201	91.7%	4,962	2,222	44.8%	1	6	14,068
Columbia	94.7%	19,018	174.4	412.0	18,845	11,094	58.9%	8,335	5,017	60.2%	850	635	74.7%	1,879	837	44.5%	1	36	7,199
Huntington	85.3%	7,139	188.4	331.3	6,660	4,253	63.9%	2,505	1,644	65.6%	208	147	70.7%	1,102	698	63.3%	4	8	3,373
Jackson	84.1%	9,842	198.4	397.6	9,901	6,383	64.5%	4,761	3,538	74.3%	1,480	1,340	90.5%	1,983	892	45.0%	41	65	3,874
Louisville	89.3%	9,764	180.5	321.6	9,540	5,962	62.5%	7,314	6,222	85.1%	1,462	1,426	97.5%	2,468	2,042	82.7%	42	96	4,196
Montgomery	81.8%	15,706	176.6	345.1	15,602	9,483	60.8%	9,169	6,319	68.9%	4,783	3,484	72.8%	2,709	1,454	53.7%	8	138	11,057
Nashville	95.0%	16,066	135.1	232.2	14,950	7,133	47.7%	7,548	4,123	54.6%	912	528	57.9%	2,939	1,579	53.7%	2	90	5,980
Roanoke	92.2%	21,123	183.9	405.9	20,965	12,281	58.6%	10,836	8,039	74.2%	1,125	963	85.6%	12,705	1,601	12.6%	14	17	8,032
San Juan	92.7%	6,073	165.3	457.9	6,049	3,501	57.9%	3,430	2,639	76.9%	446	359	80.5%	1,472	1,292	87.8%	6	1	5,304
St. Petersburg	90.7%	46,654	187.5	334.5	46,059	29,751	64.6%	19,313	15,073	78.0%	2,979	1,546	51.9%	3,683	1,410	38.3%	20	126	22,391
Washington	N/A	41	317.2	0.0	62	50	80.6%	203	179	88.2%	109	107	98.2%	591	589	99.7%	-	-	27
Winston-Salem	92.1%	48,626	185.6	331.1	45,506	27,435	60.3%	36,366	28,085	77.2%	6,596	5,433	82.4%	3,626	1,570	43.3%	3	14	11,318

* Revised to more accurately categorize the Agent Orange presumptive workload.

COMPENSATION INVENTORY

	Rating Bundle				Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	92.1%	157,264	185.0	349.5	156,929	91,759	58.5%	77,845	45,823	58.9%	13,169	8,820	67.0%	25,990	15,366	59.1%	6,285	681	64,226
Chicago	87.9%	13,220	215.3	413.6	13,125	8,379	63.8%	6,509	4,767	73.2%	823	652	79.2%	3,535	2,605	73.7%	18	169	5,950
Des Moines	92.7%	4,858	164.1	254.1	4,823	2,923	60.6%	2,975	2,080	69.9%	186	151	81.2%	390	193	49.5%	1	-	1,122
Fargo	93.3%	1,916	126.5	179.9	1,763	850	48.2%	428	149	34.8%	76	33	43.4%	88	55	62.5%	-	-	301
Houston	94.2%	30,656	231.0	377.2	30,151	20,639	68.5%	14,555	9,616	66.1%	1,418	966	68.1%	5,838	4,189	71.8%	5	10	16,528
Lincoln	95.6%	3,863	115.8	196.2	3,561	1,585	44.5%	1,854	426	23.0%	324	58	17.9%	530	225	42.5%	2	3	1,504
Little Rock	90.1%	8,081	148.1	295.0	7,444	4,067	54.6%	6,305	4,559	72.3%	1,575	1,320	83.8%	1,481	1,036	70.0%	6	84	5,148
Milwaukee	95.5%	8,909	150.7	242.0	10,840	5,413	49.9%	4,034	2,019	50.0%	256	168	65.6%	486	226	46.5%	6,129	-	3,128
Muskogee	91.3%	13,965	159.6	324.7	13,359	7,503	56.2%	7,905	3,531	44.7%	1,486	728	49.0%	2,591	725	28.0%	3	8	3,207
New Orleans	93.6%	11,526	190.1	390.0	11,146	6,891	61.8%	6,671	4,872	73.0%	290	242	83.4%	2,061	1,668	80.9%	18	190	4,490
Sioux Falls	93.0%	1,448	101.5	150.8	1,323	473	35.8%	1,069	471	44.1%	802	552	68.8%	166	113	68.1%	2	-	235
St. Louis	85.5%	15,071	209.0	408.7	14,899	10,223	68.6%	5,810	3,184	54.8%	1,568	1,322	84.3%	2,495	1,453	58.2%	11	190	5,709
St. Paul	93.6%	10,410	109.5	188.5	12,274	4,144	33.8%	3,106	576	18.5%	2,357	1,518	64.4%	1,586	280	17.7%	78	-	1,531
Waco	91.0%	27,981	191.9	357.1	27,116	15,531	57.3%	14,307	8,388	58.6%	1,944	1,082	55.7%	4,297	2,209	51.4%	9	26	14,176
Wichita	91.7%	5,360	169.1	374.4	5,105	3,138	61.5%	2,317	1,185	51.1%	64	28	43.8%	446	389	87.2%	3	1	1,197
WESTERN AREA	90.2%	165,552	173.1	343.3	165,393	91,544	58.9%	114,323	79,726	69.7%	20,692	17,629	85.2%	30,621	18,479	60.3%	346	195	44,226
Albuquerque	95.5%	5,573	168.5	275.0	5,332	3,212	60.2%	3,125	2,110	67.5%	190	156	82.1%	1,032	613	59.4%	-	7	1,879
Anchorage	87.3%	1,744	149.3	330.4	1,612	854	53.0%	2,837	2,255	79.5%	1,010	984	97.4%	448	360	80.4%	-	1	149
Boise	97.0%	3,072	164.2	360.5	2,971	1,831	61.6%	1,788	1,314	73.5%	297	192	64.6%	592	382	64.5%	2	-	1,076
Denver	87.0%	10,179	148.8	276.1	10,901	6,255	57.4%	8,833	6,588	74.6%	2,536	1,891	74.6%	2,693	1,500	55.7%	-	6	3,881
Cheyenne	91.6%	1,501	159.1	236.1	1,440	865	60.1%	545	370	67.9%	59	54	91.5%	246	157	63.8%	35	3	251
Fort Harrison	100.0%	2,083	159.6	250.6	1,933	1,228	63.5%	1,965	1,044	53.1%	374	186	49.7%	200	76	38.0%	-	2	235
Honolulu	85.7%	4,485	146.4	322.3	4,479	2,296	51.3%	2,146	1,145	53.4%	380	265	69.7%	982	701	71.4%	2	1	896
Los Angeles	77.4%	16,923	211.6	473.1	16,788	10,628	63.3%	8,367	6,558	78.4%	1,656	1,596	96.4%	2,556	1,411	55.2%	6	11	5,291
Manila	96.5%	1,366	87.7	136.1	1,463	305	20.8%	1,079	137	12.7%	311	177	56.9%	383	228	59.5%	253	70	1,287
Oakland	90.2%	18,781	161.8	399.1	18,665	10,490	56.2%	13,816	10,163	73.6%	1,549	1,273	82.2%	6,096	4,343	71.2%	5	9	7,775
Phoenix	93.8%	14,267	195.7	383.1	14,076	9,085	64.5%	8,365	5,620	67.2%	819	671	81.9%	2,804	1,262	45.0%	1	14	5,578
Portland	95.9%	12,304	177.2	352.8	11,438	7,203	63.0%	8,365	6,049	72.3%	2,653	2,238	84.4%	1,806	811	44.9%	3	28	5,305
Reno	86.7%	7,056	219.4	467.0	6,869	4,375	63.7%	3,411	2,577	75.5%	255	189	74.1%	722	470	65.1%	1	10	948
Salt Lake City	91.9%	18,380	165.3	358.2	18,168	10,113	55.7%	17,309	14,202	82.0%	2,109	1,879	89.1%	2,278	1,772	77.8%	-	-	1,152
San Diego	80.0%	22,843	170.8	309.8	22,410	12,422	55.4%	7,903	5,120	64.8%	2,037	1,672	82.1%	2,254	1,325	58.8%	-	7	4,001
Seattle	95.7%	24,995	160.7	287.2	16,848	10,382	61.6%	24,469	14,474	59.2%	4,457	4,206	94.4%	5,529	3,068	55.5%	38	26	4,522
Other	N/A	1	6.0	0.0	1	-	0.0%	26	3	11.5%	-	-	0.0%	110	81	73.6%	2	4	6,165

* Revised to more accurately categorize the Agent Orange presumptive workload.

PENSION INVENTORY

	Rating Bundle				Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	3 month Rating Accuracy	Claims Pending	Avg. Days Pending	Avg. Days to Complete FYTD	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA (PMC's)	98.5%	41,081	106.1	103.0	64,611	33,643	52.1%	77,060	37,074	48.1%	42,399	42,251	99.7%	6,608	2,956	44.7%	16,686	13,680	2,705
Philadelphia	96.9%	26,170	128.1	193.6	45,428	29,160	64.2%	26,758	13,510	50.5%	20,944	20,944	100.0%	3,982	891	22.4%	7,931	6,227	1,289
Milwaukee	100.0%	6,876	72.1	93.3	8,014	1,280	16.0%	12,102	859	7.1%	5,269	5,265	99.9%	529	160	30.2%	1,059	900	683
St. Paul	98.5%	7,467	52.7	54.6	10,862	3,027	27.9%	37,396	22,123	59.2%	15,790	15,790	100.0%	1,795	1,644	91.6%	7,545	6,553	733
Other (in transit)	N/A	568	205.5	140.8	307	176	57.3%	804	582	72.4%	396	252	63.6%	302	261	86.4%	151	-	-

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
	USA (Education)	12,175	11,758	417	3.5%	130,864	134,284	(3,420)
Buffalo	973	1,094	(121)	-11.1%	6,826	7,602	(776)	-10.2%
Atlanta	1,044	1,110	(66)	-5.9%	12,028	12,018	10	0.1%
St Louis	3,291	3,312	(21)	-0.6%	25,277	31,255	(5,978)	-19.1%
Muskogee	6,867	6,242	625	10.0%	86,733	83,409	3,324	4.0%

*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.