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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
	717,007	411,704	57.4%

As of October 19, 2013

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		660,997	391,605	59.2%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,138	938	82.4%
Initial entitlement for service-connected disability (>=8)	010	50,453	27,598	54.7%
Initial entitlement for service-connected disability (<=7)	110	166,496	101,451	60.9%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	8,521	2,120	24.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	676	530	78.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	427,790	256,433	59.9%
Increased entitlement due to hospitalization or surgery	320	2,526	1,237	49.0%
Spina bifida and/or birth defects reconsideration	420	209	183	87.6%
Reopened or new Agent Orange claims prior to 8/30/10	681	3,081	1,030	33.4%
Nehmer review cases based upon new Agent Orange presumptives	687	1	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	36	19	52.8%
Agent Orange claims where an interim decision was provided	409	70	66	94.3%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		390,616	270,272	69.2%
Dependency	130	218,245	155,336	71.2%
Survivor restored entitlement	133	113	39	34.5%
Hospitalization adjustment (non-rating)	135	268	181	67.5%
Misc determinations	290	90,269	75,359	83.5%
Spina bifida and/or birth defects adjustments	450	29	22	75.9%
Future examination for disabilities	310	29,053	11,190	38.5%
Due process	600	52,639	28,145	53.5%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		73,690	56,973	77.3%
Income verification for unemployability	314	1,700	1,683	99.0%
Review of Hemodialysis related cases/conditions	680	54	33	61.1%
Review of Radiation related cases/conditions	682	894	858	96.0%
Review of Misc cases referred to central office	684	7,833	7,310	93.3%
Review of effective date related to herbicide exposure	685	105	105	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	12,567	8,753	69.7%
Social Security number verification	690 Group	50,537	38,231	75.6%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
Other		151,575	67,866	44.8%
Pre-decisional hearings	173	2,388	1,935	81.0%
Correspondence	400	91,277	27,824	30.5%
Congressional correspondence	500	2,483	1,116	44.9%
Freedom of Information Act (FOIA) requests	510	28,993	15,290	52.7%
Review, including quality assurance	930	25,858	21,197	82.0%
Correction of errors	960	576	504	87.5%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		62,750	31,955	50.9%
Increased entitlement and/or reconsideration	120	16,751	5,798	34.6%
Initial entitlement - Veteran	180	12,229	4,762	38.9%
Initial entitlement - Survivor	190	33,770	21,395	63.4%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		76,781	36,796	47.9%
Hospitalization adjustment (non-rating)	135	1,159	267	23.0%
Dependency	137	8,471	4,087	48.2%
Income adjustments	150	34,858	24,471	70.2%
Annual eligibility verification reporting (EVRs)	155	7	7	100.0%
Misc determinations	297	11,993	3,770	31.4%
Due process	607	20,293	4,194	20.7%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		41,542	41,385	99.6%
Income Verification Match	154	41,483	41,329	99.6%
Cost of Living Adjustments	696	54	53	98.1%
Non-entitlement reviews	697	5	3	60.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		6,303	2,949	46.8%
Correspondence	407	3,973	2,232	56.2%
Congressional correspondence	507	1,184	15	1.3%
Internal quality reviews	937	1,146	702	61.3%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	46,364

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	15,510

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of October 19, 2013	NA	260,984

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	10,661
	All	110,774

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION RATING BUNDLE METRICS As of October 19, 2013							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

COMPENSATION AND PENSION RATING CLAIMS COMBINED											
# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level	
USA	717,007	174.6	57.4%	60,529	60,529	312.1	312.1	96.8%	90.2%	89.6%	94.5%

COMPENSATION RATING CLAIM METRICS											
	Inventory # Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	654,329	180.8	59.7%	49,946	49,946	351.6	351.6	96.8%	90.2%	89.6%	94.5%
Eastern Area	126,744	184.4	59.5%	9,953	9,953	329.8	329.8	96.4%	89.7%	88.3%	93.6%
Baltimore	9,737	232.6	70.2%	240	240	469.4	469.4	91.3%	82.9%	76.9%	90.5%
Boston	7,497	177.6	56.9%	539	539	386.1	386.1	95.4%	86.5%	89.5%	94.4%
Buffalo	7,775	171.0	56.8%	575	575	315.2	315.2	97.1%	88.2%	88.1%	91.4%
Cleveland	21,835	220.8	66.6%	1,481	1,481	411.9	411.9	97.2%	91.2%	91.4%	95.0%
Detroit	15,158	156.2	56.3%	1,112	1,112	282.4	282.4	96.5%	88.9%	87.3%	93.7%
Hartford	3,699	154.4	57.7%	444	444	176.2	176.2	97.4%	95.3%	90.4%	98.8%
Indianapolis	11,439	170.7	54.6%	507	507	369.4	369.4	98.1%	94.0%	91.4%	97.1%
Manchester	1,654	145.0	53.7%	214	214	219.7	219.7	95.3%	87.1%	88.7%	97.5%
New York	10,502	185.1	58.5%	705	705	361.8	361.8	96.5%	88.0%	89.3%	95.0%
Newark	4,370	148.0	55.0%	257	257	242.0	242.0	93.3%	85.5%	83.5%	89.8%
Philadelphia (Non-PMC)	16,015	193.9	62.3%	1,479	1,479	343.1	343.1	98.2%	90.8%	91.2%	94.2%
Pittsburgh	7,978	205.7	63.2%	564	564	389.9	389.9	98.6%	90.8%	89.2%	94.3%
Providence	3,808	103.6	36.2%	1,026	1,026	105.2	105.2	98.6%	95.7%	92.9%	91.2%
Togus	2,791	125.5	40.7%	621	621	215.3	215.3	98.5%	95.7%	95.6%	97.6%
White River J.	887	161.5	57.8%	114	114	281.4	281.4	94.7%	80.9%	83.1%	89.2%
Wilmington	1,599	168.6	58.2%	75	75	367.8	367.8	96.6%	86.9%	83.3%	96.9%

PENSION RATING CLAIM METRICS											
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	40,586	106.5	33.5%	8,257	8,257	109.6	109.6	N/A	98.5%	98.4%	98.3%
Philadelphia PMC	25,693	128.9	45.7%	2,607	2,607	195.0	195.0	N/A	96.9%	97.6%	98.4%
Milwaukee PMC	6,675	70.0	15.3%	2,489	2,489	83.2	83.2	N/A	100.0%	99.2%	98.4%
St. Paul PMC	7,630	55.6	6.5%	3,066	3,066	56.7	56.7	N/A	98.5%	98.4%	98.0%
Other (in transit)	588	201.6	56.8%	95	95	168.9	168.9	N/A	N/A	N/A	N/A

Quick Start Claims Processing*							
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete MTD	Avg. Days to Complete MTD
USA	8,855	102.0	31.4%	1,078	1,078	156.4	156.4
San Diego	4,755	113.8	36.2%	732	732	159.5	159.5
Winston-Salem	4,100	88.2	25.8%	346	346	149.9	149.9

COMPENSATION AND PENSION INVENTORY

As of October 19, 2013

*All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending	# Pending
USA	304.0	660,997	391,605	59.2%	390,616	270,272	69.2%	73,690	56,973	77.3%	151,575	67,866	44.8%	29,342	1,768	258,125
Eastern Area	313.0	129,171	76,116	58.9%	65,613	45,132	68.8%	16,919	12,783	75.6%	52,849	14,662	27.7%	22,538	280	45,088
Baltimore	459.3	9,527	6,729	70.6%	6,169	5,218	84.6%	1,100	1,005	91.4%	31,681	1,811	5.7%	2	2	3,185
Boston	311.3	6,856	4,012	58.5%	6,096	4,312	70.7%	1,640	1,449	88.4%	1,061	717	67.6%	2	-	4,407
Buffalo	249.0	7,608	4,384	57.6%	4,138	3,021	73.0%	365	321	87.9%	565	284	50.3%	2	4	1,396
Cleveland	313.9	21,574	14,346	66.5%	10,581	8,140	76.9%	2,153	2,087	96.9%	4,107	2,116	51.5%	5	112	9,611
Detroit	128.5	14,591	8,295	56.9%	4,915	1,841	37.5%	1,114	821	73.7%	2,834	1,642	57.9%	5	48	5,724
Hartford	152.2	3,321	1,965	59.2%	2,063	771	37.4%	294	177	60.2%	1,192	654	54.9%	2	-	845
Indianapolis	380.7	11,370	6,205	54.6%	6,844	5,308	77.6%	1,074	779	72.5%	1,448	918	63.4%	4	103	5,247
Manchester	238.1	1,628	886	54.4%	1,194	871	72.9%	138	132	95.7%	133	61	45.9%	3	1	668
New York	195.3	10,164	6,047	59.5%	4,332	2,407	55.6%	825	587	71.2%	858	421	49.1%	3	5	3,792
Newark	156.7	4,075	2,277	55.9%	1,569	842	53.7%	507	495	97.6%	1,123	745	66.3%	-	1	2,030
Philadelphia	365.7	22,150	12,218	55.2%	7,676	5,802	75.6%	5,470	3,112	56.9%	4,317	3,055	70.8%	22,505	-	2,976
Pittsburgh	386.9	7,919	5,002	63.2%	5,240	3,915	74.7%	771	714	92.6%	1,816	988	54.4%	3	2	2,950
Providence	135.7	3,484	1,312	37.7%	1,437	435	30.3%	279	239	85.7%	229	108	47.2%	1	2	913
Togus	242.2	2,509	1,034	41.2%	2,155	1,446	67.1%	1,118	799	71.5%	1,046	844	80.7%	1	-	412
White River Junction	279.6	821	488	59.4%	586	359	61.3%	57	54	94.7%	135	106	78.5%	-	-	245
Wilmington	288.8	1,574	916	58.2%	618	444	71.8%	14	12	85.7%	304	192	63.2%	-	-	687
SOUTHERN AREA	303.2	224,086	137,172	61.2%	131,910	97,405	73.8%	22,146	17,036	76.9%	41,161	17,241	41.9%	146	605	97,266
Atlanta	320.6	33,198	21,466	64.7%	16,862	12,387	73.5%	1,298	1,196	92.1%	5,118	2,355	46.0%	1	6	14,298
Columbia	190.5	18,651	11,034	59.2%	9,223	5,822	63.1%	893	680	76.1%	2,017	880	43.6%	1	32	7,372
Huntington	227.4	6,387	4,089	64.0%	2,472	1,685	68.2%	207	138	66.7%	1,078	735	68.2%	4	8	3,343
Jackson	262.1	9,833	6,438	65.5%	4,648	3,539	76.1%	1,432	1,308	91.3%	2,050	963	47.0%	39	65	3,882
Louisville	418.4	9,869	5,989	60.7%	7,331	6,306	86.0%	1,477	1,446	97.9%	2,450	2,100	85.7%	44	98	4,191
Montgomery	293.5	15,527	9,466	61.0%	9,321	6,471	69.4%	4,820	3,445	71.5%	2,769	1,671	60.3%	8	142	11,031
Nashville	169.0	14,926	7,323	49.1%	7,672	4,290	55.9%	951	538	56.6%	2,960	1,667	56.3%	5	92	5,982
Roanoke	336.1	20,731	11,923	57.5%	11,202	8,250	73.6%	1,152	1,003	87.1%	13,002	1,754	13.5%	12	18	8,062
San Juan	256.6	6,042	3,668	60.7%	3,422	2,652	77.5%	454	379	83.5%	1,470	1,297	88.2%	6	1	5,302
St. Petersburg	313.5	44,804	29,098	64.9%	19,997	15,103	75.5%	2,913	1,500	51.5%	3,849	1,506	39.1%	23	130	22,460
Washington	339.8	59	47	79.7%	201	178	88.6%	109	106	97.2%	582	579	99.5%	-	-	27
Winston-Salem	321.6	44,059	26,631	60.4%	39,559	30,722	77.7%	6,440	5,297	82.3%	3,816	1,734	45.4%	3	13	11,316

COMPENSATION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	244.1	155,495	89,801	57.8%	77,295	46,343	60.0%	12,984	8,738	67.3%	26,522	16,262	61.3%	6,318	683	64,648
Chicago	390.0	12,899	8,056	62.5%	6,426	4,827	75.1%	884	651	73.6%	3,582	2,713	75.7%	24	166	5,978
Des Moines	202.5	4,760	2,750	57.8%	2,931	2,021	69.0%	152	127	83.6%	369	208	56.4%	-	-	1,126
Fargo	116.9	1,815	909	50.1%	402	164	40.8%	84	36	42.9%	100	57	57.0%	-	-	302
Houston	244.7	29,800	20,320	68.2%	14,383	9,608	66.8%	1,387	951	68.6%	5,961	4,226	70.9%	6	10	16,652
Lincoln	109.9	3,543	1,615	45.6%	1,720	453	26.3%	343	80	23.3%	485	178	36.7%	2	2	1,496
Little Rock	287.4	7,392	4,011	54.3%	6,437	4,606	71.6%	1,565	1,314	84.0%	1,496	1,038	69.4%	6	87	5,155
Milwaukee	174.9	11,051	5,628	50.9%	4,117	2,119	51.5%	255	169	66.3%	492	230	46.7%	6,151	-	3,144
Muskogee	169.6	13,161	7,303	55.5%	7,859	3,677	46.8%	1,540	730	47.4%	2,777	908	32.7%	6	8	3,263
New Orleans	337.5	10,936	6,717	61.4%	6,738	5,017	74.5%	287	241	84.0%	2,071	1,714	82.8%	20	193	4,534
Sioux Falls	120.7	1,350	518	38.4%	1,042	382	36.7%	807	570	70.6%	169	130	76.9%	2	-	235
St. Louis	200.7	14,699	9,880	67.2%	5,741	3,228	56.2%	1,556	1,327	85.3%	2,607	1,527	58.6%	9	192	5,797
St. Paul	99.2	12,946	4,408	34.0%	2,883	709	24.6%	2,101	1,384	65.9%	1,602	669	41.8%	77	-	1,533
Waco	231.8	26,113	14,605	55.9%	14,230	8,339	58.6%	1,958	1,128	57.6%	4,372	2,282	52.2%	12	24	14,214
Wichita	161.6	5,030	3,081	61.3%	2,386	1,193	50.0%	65	30	46.2%	439	382	87.0%	3	1	1,219
WESTERN AREA	339.1	152,245	88,516	58.1%	115,771	81,388	70.3%	21,641	18,416	85.1%	30,938	19,621	63.4%	338	196	44,663
Albuquerque	271.7	5,294	3,210	60.6%	3,175	2,186	68.9%	188	152	80.9%	1,053	721	68.5%	-	5	1,897
Anchorage	375.8	1,625	865	53.2%	2,898	2,294	79.2%	1,006	980	97.4%	443	354	79.9%	-	1	154
Boise	241.9	2,979	1,834	61.6%	1,760	1,313	74.6%	299	201	67.2%	605	392	64.8%	2	-	1,097
Cheyenne	261.3	1,390	844	60.7%	566	374	66.1%	58	53	91.4%	236	162	68.6%	35	3	279
Denver	314.7	10,690	6,049	56.6%	8,861	6,704	75.7%	2,594	1,880	72.5%	2,664	1,545	58.0%	-	6	3,925
Ft. Harrison	215.5	1,919	1,218	63.5%	1,943	1,053	54.2%	365	178	48.8%	185	79	42.7%	-	2	238
Honolulu	161.7	4,485	2,315	51.6%	2,138	1,158	54.2%	377	278	73.7%	939	715	76.1%	2	1	916
Los Angeles	313.6	16,328	10,056	61.6%	8,497	6,626	78.0%	1,631	1,578	96.8%	2,525	1,454	57.6%	5	10	5,321
Manila	78.9	1,494	338	22.6%	1,081	134	12.4%	302	183	60.6%	388	231	59.5%	246	70	1,285
Oakland	420.3	18,879	10,504	55.6%	13,956	10,198	73.1%	1,559	1,283	82.3%	6,128	4,544	74.2%	4	11	7,761
Phoenix	268.0	14,187	9,226	65.0%	8,475	5,689	67.1%	810	670	82.7%	2,920	1,531	52.4%	1	15	5,617
Portland	318.3	11,267	6,931	61.5%	8,566	6,183	72.2%	2,815	2,263	81.1%	1,886	983	52.1%	3	28	5,377
Reno	316.7	6,738	4,223	62.7%	3,611	2,621	72.6%	276	195	70.7%	741	499	67.3%	1	10	1,005
Salt Lake City	390.4	16,871	9,013	53.4%	17,970	15,041	83.7%	2,963	2,734	92.3%	2,179	1,696	77.8%	-	-	1,137
San Diego	271.8	21,638	11,808	54.6%	7,892	5,200	65.9%	2,003	1,625	81.1%	2,264	1,354	59.8%	-	6	4,095
Seattle	379.1	16,461	10,082	61.2%	24,382	14,614	59.9%	4,395	4,143	94.3%	5,782	3,361	58.1%	39	28	4,559
Other	300.5	-	-	N/A	27	4	14.8%	-	-	N/A	105	80	76.2%	2	4	6,460

PENSION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	186.5	62,750	31,955	50.9%	76,781	36,796	47.9%	41,542	41,385	99.6%	6,338	2,973	46.9%	17,022	13,742	2,859
Philadelphia	154.5	44,008	27,851	63.3%	27,064	14,124	52.2%	20,812	20,812	100.0%	3,725	946	25.4%	7,824	6,234	1,352
Milwaukee	57.5	7,674	1,065	13.9%	12,250	767	6.3%	4,750	4,747	99.9%	605	147	24.3%	1,092	847	709
St. Paul	239.0	10,758	2,867	26.6%	36,653	21,311	58.1%	15,574	15,574	100.0%	1,720	1,625	94.5%	7,957	6,661	798
Other (in transit)	N/A	310	172	55.5%	814	594	73.0%	406	252	62.1%	288	255	88.5%	149	-	-

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	10,661	11,021	(360)	-3.3%	110,774	124,275	(13,501)	-10.9%
Buffalo	856	764	92	12.0%	5,314	5,941	(627)	-10.6%
Atlanta	677	874	(197)	-22.5%	6,831	8,902	(2,071)	-23.3%
St Louis	2,268	2,929	(661)	-22.6%	24,935	27,629	(2,694)	-9.8%
Muskogee	6,860	6,454	406	6.3%	73,694	81,803	(8,109)	-9.9%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.