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▶▶ July 2014 ◀◀

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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
	711,775	405,656	57.0%

As of October 26, 2013

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		656,726	386,489	58.9%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,156	943	81.6%
Initial entitlement for service-connected disability (>=8)	010	49,419	26,662	54.0%
Initial entitlement for service-connected disability (<=7)	110	164,460	99,570	60.5%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	8,282	2,020	24.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	676	536	79.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	426,231	254,118	59.6%
Increased entitlement due to hospitalization or surgery	320	2,613	1,268	48.5%
Spina bifida and/or birth defects reconsideration	420	209	185	88.5%
Reopened or new Agent Orange claims prior to 8/30/10	681	3,580	1,108	30.9%
Nehmer review cases based upon new Agent Orange presumptives	687	1	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	33	17	51.5%
Agent Orange claims where an interim decision was provided	409	66	62	93.9%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		393,575	272,269	69.2%
Dependency	130	220,020	156,277	71.0%
Survivor restored entitlement	133	118	45	38.1%
Hospitalization adjustment (non-rating)	135	255	169	66.3%
Misc determinations	290	91,386	76,688	83.9%
Spina bifida and/or birth defects adjustments	450	29	22	75.9%
Future examination for disabilities	310	29,146	10,797	37.0%
Due process	600	52,621	28,271	53.7%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		74,961	58,455	78.0%
Income verification for unemployability	314	1,708	1,682	98.5%
Review of Hemodialysis related cases/conditions	680	59	33	55.9%
Review of Radiation related cases/conditions	682	875	837	95.7%
Review of Misc cases referred to central office	684	7,786	7,394	95.0%
Review of effective date related to herbicide exposure	685	105	105	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	12,595	8,770	69.6%
Social Security number verification	690 Group	51,833	39,634	76.5%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
Other		156,809	68,098	43.4%
Pre-decisional hearings	173	2,415	1,950	80.7%
Correspondence	400	96,366	28,087	29.1%
Congressional correspondence	500	2,568	1,161	45.2%
Freedom of Information Act (FOIA) requests	510	29,199	15,492	53.1%
Review, including quality assurance	930	25,691	20,917	81.4%
Correction of errors	960	570	491	86.1%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		60,433	30,745	50.9%
Increased entitlement and/or reconsideration	120	16,262	5,533	34.0%
Initial entitlement - Veteran	180	11,682	4,501	38.5%
Initial entitlement - Survivor	190	32,489	20,711	63.7%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		75,364	35,532	47.1%
Hospitalization adjustment (non-rating)	135	1,205	302	25.1%
Dependency	137	8,301	3,942	47.5%
Income adjustments	150	33,575	23,309	69.4%
Annual eligibility verification reporting (EVRs)	155	6	6	100.0%
Misc determinations	297	11,872	3,718	31.3%
Due process	607	20,405	4,255	20.9%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		41,252	41,087	99.6%
Income Verification Match	154	41,193	41,031	99.6%
Cost of Living Adjustments	696	53	53	100.0%
Non-entitlement reviews	697	6	3	50.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		6,189	2,904	46.9%
Correspondence	407	3,989	2,232	56.0%
Congressional correspondence	507	1,037	14	1.4%
Internal quality reviews	937	1,163	658	56.6%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

	EP	# Pending
Burial	160	45,857

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
Accrued	165	15,567

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
Appeals	NA	262,622

As of October 26, 2013

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
Education	Ch 33	9,757
	All	95,162

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION RATING BUNDLE METRICS As of October 26, 2013							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

COMPENSATION AND PENSION RATING CLAIMS COMBINED											
# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level	
USA	711,775	172.2	57.0%	86,365	86,365	308.9	308.9	96.8%	90.2%	89.6%	94.5%

COMPENSATION RATING CLAIM METRICS											
	Inventory # Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	651,975	178.0	59.1%	70,965	70,965	348.0	348.0	96.8%	90.2%	89.6%	94.5%
Eastern Area	126,498	182.6	59.1%	14,224	14,224	326.4	326.4	96.4%	89.7%	88.3%	93.6%
Baltimore	9,729	228.9	69.4%	366	366	454.8	454.8	91.3%	82.9%	76.9%	90.5%
Boston	7,403	176.8	56.6%	723	723	377.3	377.3	95.4%	86.5%	89.5%	94.4%
Buffalo	7,698	170.6	56.8%	852	852	312.1	312.1	97.1%	88.2%	88.1%	91.4%
Cleveland	21,620	218.0	66.2%	2,086	2,086	411.9	411.9	97.2%	91.2%	91.4%	95.0%
Detroit	15,156	155.7	55.8%	1,638	1,638	283.7	283.7	96.5%	88.9%	87.3%	93.7%
Hartford	3,728	157.7	59.0%	594	594	184.2	184.2	97.4%	95.3%	90.4%	98.8%
Indianapolis	11,699	165.3	52.3%	834	834	353.1	353.1	98.1%	94.0%	91.4%	97.1%
Manchester	1,631	145.7	53.9%	274	274	223.8	223.8	95.3%	87.1%	88.7%	97.5%
New York	10,569	181.9	58.2%	1,013	1,013	358.2	358.2	96.5%	88.0%	89.3%	95.0%
Newark	4,464	149.6	56.3%	368	368	239.7	239.7	93.3%	85.5%	83.5%	89.8%
Philadelphia (Non-PMC)	15,936	192.1	62.1%	2,080	2,080	331.7	331.7	98.2%	96.3%	91.2%	94.2%
Pittsburgh	7,922	202.8	62.8%	740	740	395.6	395.6	98.6%	90.8%	89.2%	94.3%
Providence	3,605	108.2	38.3%	1,463	1,463	104.8	104.8	98.6%	95.7%	92.9%	91.2%
Togus	2,866	125.5	40.4%	930	930	217.1	217.1	98.5%	95.7%	95.6%	97.6%
White River J.	876	162.9	58.3%	151	151	270.7	270.7	94.7%	80.9%	83.1%	89.2%
Wilmington	1,596	171.3	59.0%	112	112	336.6	336.6	96.6%	86.9%	83.3%	96.9%

PENSION RATING CLAIM METRICS											
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	39,339	105.3	33.0%	12,077	12,077	114.5	114.5	N/A	98.0%	98.4%	98.3%
Philadelphia PMC	24,793	127.6	45.2%	4,189	4,189	194.2	194.2	N/A	97.0%	97.6%	98.4%
Milwaukee PMC	6,527	69.6	14.8%	3,349	3,349	82.9	82.9	N/A	100.0%	99.2%	98.4%
St. Paul PMC	7,401	54.0	6.2%	4,414	4,414	61.7	61.7	N/A	99.0%	98.4%	98.0%
Other (in transit)	618	198.4	57.0%	125	125	157.3	157.3	N/A	N/A	N/A	N/A

Quick Start Claims Processing*							
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete MTD	Avg. Days to Complete MTD
USA	8,640	102.3	30.9%	1,568	1,568	158.8	158.8
San Diego	4,579	112.6	35.3%	1,064	1,064	163.4	163.4
Winston-Salem	4,061	90.6	25.9%	504	504	149.3	149.3

COMPENSATION AND PENSION INVENTORY

As of October 26, 2013

*All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending	# Pending
USA	303.9	656,726	386,489	58.9%	393,575	272,269	69.2%	74,961	58,455	78.0%	156,809	68,098	43.4%	29,235	1,776	259,653
Eastern Area	312.8	128,780	75,472	58.6%	65,730	45,149	68.7%	17,306	12,923	74.7%	57,573	14,870	25.8%	22,536	290	45,216
Baltimore	463.2	9,509	6,644	69.9%	6,208	5,264	84.8%	1,111	1,023	92.1%	36,178	1,870	5.2%	1	2	3,196
Boston	315.5	6,793	3,955	58.2%	6,043	4,289	71.0%	1,632	1,448	88.7%	1,064	733	68.9%	3	-	4,415
Buffalo	243.6	7,537	4,338	57.6%	4,141	2,981	72.0%	363	320	88.2%	566	286	50.5%	2	4	1,460
Cleveland	315.1	21,362	14,109	66.0%	10,648	8,202	77.0%	2,150	2,084	96.9%	4,100	2,062	50.3%	5	119	9,647
Detroit	130.0	14,592	8,235	56.4%	4,829	1,809	37.5%	1,111	836	75.2%	2,893	1,686	58.3%	4	51	5,813
Hartford	146.4	3,345	2,034	60.8%	2,057	771	37.5%	290	181	62.4%	1,190	766	64.4%	2	-	846
Indianapolis	376.5	11,629	6,083	52.3%	6,988	5,380	77.0%	1,122	817	72.8%	1,449	928	64.0%	4	104	5,206
Manchester	241.2	1,608	877	54.5%	1,205	879	72.9%	137	131	95.6%	135	60	44.4%	3	1	677
New York	188.8	10,225	6,041	59.1%	4,399	2,414	54.9%	824	585	71.0%	881	429	48.7%	3	4	3,820
Newark	151.5	4,170	2,387	57.2%	1,541	812	52.7%	507	498	98.2%	1,132	747	66.0%	1	2	2,061
Philadelphia	360.7	21,848	12,048	55.1%	7,825	5,860	74.9%	5,830	3,202	54.9%	4,309	3,056	70.9%	22,506	-	2,964
Pittsburgh	385.3	7,872	4,946	62.8%	5,165	3,859	74.7%	769	714	92.8%	1,853	995	53.7%	-	1	2,880
Providence	128.3	3,337	1,296	38.8%	1,373	430	31.3%	268	240	89.6%	331	102	30.8%	1	2	900
Togus	244.3	2,567	1,065	41.5%	2,101	1,386	66.0%	1,121	778	69.4%	1,043	850	81.5%	1	-	406
White River Junction	285.4	815	487	59.8%	581	361	62.1%	57	54	94.7%	136	105	77.2%	-	-	237
Wilmington	288.5	1,571	927	59.0%	626	452	72.2%	14	12	85.7%	313	195	62.3%	-	-	688
SOUTHERN AREA	303.1	222,117	135,488	61.0%	133,678	98,818	73.9%	22,430	17,826	79.5%	41,839	17,357	41.5%	139	601	97,715
Atlanta	318.1	33,008	21,195	64.2%	17,255	12,535	72.6%	1,330	1,220	91.7%	5,218	2,405	46.1%	-	6	14,334
Columbia	191.9	18,557	10,892	58.7%	9,301	5,898	63.4%	924	717	77.6%	2,029	878	43.3%	1	31	7,378
Huntington	226.1	6,243	3,921	62.8%	2,558	1,664	65.1%	202	135	66.8%	1,069	718	67.2%	4	6	3,361
Jackson	265.5	9,877	6,429	65.1%	4,674	3,582	76.6%	1,417	1,296	91.5%	2,087	960	46.0%	37	63	3,875
Louisville	415.4	9,938	6,071	61.1%	7,554	6,507	86.1%	1,485	1,456	98.0%	2,433	2,103	86.4%	46	98	4,246
Montgomery	295.2	15,653	9,592	61.3%	9,392	6,571	70.0%	4,872	3,596	73.8%	2,769	1,703	61.5%	8	141	11,014
Nashville	170.3	14,992	7,444	49.7%	7,659	4,293	56.1%	970	566	58.4%	3,018	1,669	55.3%	3	95	6,016
Roanoke	336.0	20,432	11,584	56.7%	11,391	8,373	73.5%	1,199	1,050	87.6%	13,151	1,808	13.7%	12	18	8,169
San Juan	260.5	6,078	3,730	61.4%	3,437	2,665	77.5%	492	411	83.5%	1,473	1,292	87.7%	5	1	5,387
St. Petersburg	317.9	44,084	28,559	64.8%	19,931	15,112	75.8%	2,874	1,510	52.5%	3,872	1,507	38.9%	20	130	22,581
Washington	337.7	60	46	76.7%	201	177	88.1%	109	107	98.2%	578	575	99.5%	-	-	27
Winston-Salem	318.4	43,195	26,025	60.3%	40,325	31,441	78.0%	6,556	5,762	87.9%	4,142	1,739	42.0%	3	12	11,327

COMPENSATION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	243.5	155,424	88,639	57.0%	76,987	46,105	59.9%	12,937	8,687	67.1%	26,215	16,040	61.2%	6,225	686	65,159
Chicago	394.0	12,644	7,745	61.3%	6,352	4,822	75.9%	913	669	73.3%	3,732	2,830	75.8%	16	167	6,085
Des Moines	202.1	4,743	2,633	55.5%	2,918	1,978	67.8%	145	124	85.5%	376	222	59.0%	-	-	1,122
Fargo	116.8	1,836	960	52.3%	392	148	37.8%	87	38	43.7%	97	60	61.9%	-	-	309
Houston	241.3	29,559	20,005	67.7%	14,304	9,474	66.2%	1,407	964	68.5%	5,458	3,683	67.5%	6	10	16,725
Lincoln	110.9	3,624	1,665	45.9%	1,730	456	26.4%	365	87	23.8%	465	178	38.3%	1	1	1,509
Little Rock	290.8	7,356	4,031	54.8%	6,395	4,586	71.7%	1,553	1,302	83.8%	1,483	1,025	69.1%	5	87	5,154
Milwaukee	176.9	11,186	5,717	51.1%	4,127	2,154	52.2%	260	167	64.2%	448	210	46.9%	6,088	-	3,141
Muskogee	169.8	13,106	7,142	54.5%	7,631	3,638	47.7%	1,562	760	48.7%	2,789	933	33.5%	4	7	3,293
New Orleans	336.5	10,888	6,565	60.3%	6,815	5,059	74.2%	286	242	84.6%	2,094	1,718	82.0%	19	194	4,635
Sioux Falls	113.1	1,376	542	39.4%	1,036	274	26.4%	809	560	69.2%	164	128	78.0%	2	-	237
St. Louis	197.2	14,925	9,832	65.9%	5,718	3,247	56.8%	1,538	1,315	85.5%	2,680	1,559	58.2%	10	195	5,935
St. Paul	108.9	13,305	4,695	35.3%	2,923	795	27.2%	2,005	1,318	65.7%	1,522	828	54.4%	59	-	1,523
Waco	229.7	25,923	14,152	54.6%	14,253	8,289	58.2%	1,944	1,111	57.2%	4,474	2,295	51.3%	12	24	14,268
Wichita	163.6	4,953	2,955	59.7%	2,393	1,185	49.5%	63	30	47.6%	433	371	85.7%	3	1	1,223
WESTERN AREA	338.7	150,405	86,890	57.8%	117,153	82,193	70.2%	22,288	19,019	85.3%	31,080	19,751	63.5%	332	195	44,921
Albuquerque	274.6	5,198	3,150	60.6%	3,162	2,202	69.6%	186	147	79.0%	1,027	719	70.0%	-	6	1,891
Anchorage	377.7	1,664	887	53.3%	2,919	2,298	78.7%	1,081	979	90.6%	449	358	79.7%	-	1	155
Boise	244.9	2,995	1,842	61.5%	1,738	1,305	75.1%	308	210	68.2%	610	394	64.6%	2	-	1,109
Cheyenne	270.8	1,386	831	60.0%	591	382	64.6%	59	53	89.8%	235	160	68.1%	35	3	295
Denver	317.1	10,639	5,991	56.3%	8,955	6,771	75.6%	2,616	1,929	73.7%	2,697	1,579	58.5%	-	6	3,976
Ft. Harrison	220.2	1,876	1,173	62.5%	1,935	1,045	54.0%	362	177	48.9%	193	79	40.9%	-	2	244
Honolulu	156.6	4,410	2,277	51.6%	2,133	1,148	53.8%	353	266	75.4%	948	722	76.2%	2	1	924
Los Angeles	297.6	16,097	9,845	61.2%	8,999	6,647	73.9%	1,618	1,573	97.2%	2,523	1,470	58.3%	5	10	5,305
Manila	79.3	1,472	348	23.6%	1,063	127	11.9%	310	173	55.8%	400	230	57.5%	237	70	1,290
Oakland	418.1	19,043	10,557	55.4%	13,974	10,188	72.9%	1,577	1,292	81.9%	6,164	4,643	75.3%	5	10	7,750
Phoenix	267.2	14,881	9,239	62.1%	8,513	5,720	67.2%	805	674	83.7%	3,024	1,570	51.9%	1	15	5,720
Portland	319.8	11,058	6,812	61.6%	8,736	6,215	71.1%	2,859	2,308	80.7%	1,917	1,003	52.3%	3	28	5,382
Reno	318.2	6,701	4,153	62.0%	3,636	2,652	72.9%	281	198	70.5%	766	500	65.3%	1	9	1,132
Salt Lake City	390.2	15,458	8,417	54.5%	18,522	15,678	84.6%	3,498	3,270	93.5%	2,096	1,619	77.2%	-	-	1,097
San Diego	274.2	21,246	11,494	54.1%	7,918	5,218	65.9%	1,996	1,640	82.2%	2,200	1,318	59.9%	-	6	4,079
Seattle	381.8	16,281	9,874	60.6%	24,359	14,597	59.9%	4,379	4,130	94.3%	5,831	3,387	58.1%	41	28	4,572
Other	316.2	-	-	N/A	27	4	14.8%	-	-	N/A	102	80	78.4%	3	4	6,642

PENSION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	183.2	60,433	30,745	50.9%	75,364	35,532	47.1%	41,252	41,087	99.6%	6,224	2,927	47.0%	16,622	13,791	2,969
Philadelphia	153.7	42,461	26,919	63.4%	26,979	14,009	51.9%	20,766	20,766	100.0%	3,591	908	25.3%	7,606	6,235	1,531
Milwaukee	56.7	7,315	970	13.3%	12,009	730	6.1%	4,604	4,602	100.0%	609	150	24.6%	1,019	820	697
St. Paul	234.2	10,343	2,684	25.9%	35,571	20,197	56.8%	15,468	15,467	100.0%	1,733	1,615	93.2%	7,851	6,736	741
Other (in transit)	N/A	314	172	54.8%	805	596	74.0%	414	252	60.9%	291	254	87.3%	146	-	-

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	9,757	10,661	(904)	-8.5%	95,162	110,774	(15,612)	-14.1%
Buffalo	883	856	27	3.2%	6,033	5,314	719	13.5%
Atlanta	637	677	(40)	-5.9%	5,226	6,831	(1,605)	-23.5%
St Louis	1,924	2,268	(344)	-15.2%	19,559	24,935	(5,376)	-21.6%
Muskogee	6,313	6,860	(547)	-8.0%	64,344	73,694	(9,350)	-12.7%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.