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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
	705,113	400,835	56.8%

As of November 2, 2013

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		651,288	382,473	58.7%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,140	929	81.5%
Initial entitlement for service-connected disability (>=8)	010	49,477	25,596	51.7%
Initial entitlement for service-connected disability (<=7)	110	162,585	98,390	60.5%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	8,143	2,042	25.1%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	674	540	80.1%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	422,776	252,253	59.7%
Increased entitlement due to hospitalization or surgery	320	2,626	1,280	48.7%
Spina bifida and/or birth defects reconsideration	420	215	189	87.9%
Reopened or new Agent Orange claims prior to 8/30/10	681	3,563	1,187	33.3%
Nehmer review cases based upon new Agent Orange presumptives	687	1	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	31	14	45.2%
Agent Orange claims where an interim decision was provided	409	57	53	93.0%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		396,791	273,579	68.9%
Dependency	130	222,136	157,243	70.8%
Survivor restored entitlement	133	118	47	39.8%
Hospitalization adjustment (non-rating)	135	246	162	65.9%
Misc determinations	290	92,067	77,204	83.9%
Spina bifida and/or birth defects adjustments	450	29	22	75.9%
Future examination for disabilities	310	29,160	10,447	35.8%
Due process	600	53,035	28,454	53.7%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		75,347	59,076	78.4%
Income verification for unemployability	314	1,718	1,685	98.1%
Review of Hemodialysis related cases/conditions	680	57	35	61.4%
Review of Radiation related cases/conditions	682	833	797	95.7%
Review of Misc cases referred to central office	684	7,740	7,353	95.0%
Review of effective date related to herbicide exposure	685	104	104	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	12,605	8,805	69.9%
Social Security number verification	690 Group	52,290	40,297	77.1%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
Other		162,118	68,513	42.3%
Pre-decisional hearings	173	2,425	1,953	80.5%
Correspondence	400	101,232	28,463	28.1%
Congressional correspondence	500	2,535	1,217	48.0%
Freedom of Information Act (FOIA) requests	510	29,740	15,667	52.7%
Review, including quality assurance	930	25,614	20,720	80.9%
Correction of errors	960	572	493	86.2%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		57,981	29,729	51.3%
Increased entitlement and/or reconsideration	120	15,592	5,224	33.5%
Initial entitlement - Veteran	180	11,102	4,349	39.2%
Initial entitlement - Survivor	190	31,287	20,156	64.4%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		74,616	34,753	46.6%
Hospitalization adjustment (non-rating)	135	1,225	327	26.7%
Dependency	137	8,165	3,840	47.0%
Income adjustments	150	32,694	22,548	69.0%
Annual eligibility verification reporting (EVRs)	155	6	6	100.0%
Misc determinations	297	11,939	3,724	31.2%
Due process	607	20,587	4,308	20.9%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		40,981	40,807	99.6%
Income Verification Match	154	40,918	40,755	99.6%
Cost of Living Adjustments	696	58	49	84.5%
Non-entitlement reviews	697	5	3	60.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		6,082	2,897	47.6%
Correspondence	407	4,019	2,266	56.4%
Congressional correspondence	507	946	12	1.3%
Internal quality reviews	937	1,117	619	55.4%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	45,700

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	15,562

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of November 2, 2013	NA	264,270

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	8,686
	All	82,625

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION RATING BUNDLE METRICS As of November 2, 2013							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

COMPENSATION AND PENSION RATING CLAIMS COMBINED											
# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level	
USA	705,113	168.3	56.8%	6,553	115,889	268.7	308.2	96.7%	89.8%	89.7%	94.5%

COMPENSATION RATING CLAIM METRICS											
	Inventory # Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	646,065	174.1	59.1%	5,183	95,238	308.5	346.7	96.7%	89.8%	89.7%	94.5%
Eastern Area	125,900	180.3	59.4%	1,049	19,127	299.6	321.4	96.3%	89.4%	88.5%	93.5%
Baltimore	9,730	224.0	68.6%	36	498	381.9	439.0	89.2%	80.0%	77.6%	89.4%
Boston	7,380	174.0	56.4%	41	925	319.0	365.9	95.1%	88.5%	89.9%	94.5%
Buffalo	7,741	170.7	57.6%	30	1,036	300.0	310.7	97.0%	88.1%	90.0%	91.4%
Cleveland	21,448	214.5	65.9%	161	2,729	356.5	404.4	98.6%	95.2%	90.7%	95.0%
Detroit	15,086	155.6	57.4%	159	2,210	289.6	282.9	95.6%	87.9%	87.8%	94.4%
Hartford	3,773	160.9	60.0%	57	791	239.5	193.7	95.5%	91.7%	89.6%	97.6%
Indianapolis	11,610	163.2	53.4%	65	1,179	329.2	348.1	98.4%	94.9%	90.5%	88.2%
Manchester	1,674	140.1	52.1%	21	341	241.0	223.7	95.3%	86.3%	89.9%	97.9%
New York	10,431	178.8	58.3%	82	1,400	312.0	349.9	96.7%	89.6%	89.0%	95.0%
Newark	4,496	149.9	56.6%	50	569	255.6	249.0	93.0%	81.7%	82.3%	89.7%
Philadelphia (Non-PMC)	15,727	190.5	62.7%	136	2,717	293.7	324.0	97.7%	93.0%	90.4%	95.1%
Pittsburgh	7,815	194.7	61.3%	51	1,006	370.6	395.3	99.1%	92.0%	89.5%	93.9%
Providence	3,588	107.2	39.3%	94	1,981	77.4	99.0	99.0%	97.2%	93.5%	90.5%
Togus	2,911	126.1	40.0%	64	1,366	206.8	218.9	97.5%	94.3%	96.0%	96.8%
White River J.	930	162.4	57.5%	1	203	-	258.2	96.7%	84.1%	84.0%	88.8%
Wilmington	1,560	171.1	59.4%	1	176	430.0	341.6	96.7%	88.7%	84.0%	96.1%

PENSION RATING CLAIM METRICS											
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	37,906	103.8	33.2%	1,076	16,154	109.9	115.7	N/A	98.4%	98.4%	98.3%
Philadelphia PMC	24,123	125.5	45.3%	377	5,663	189.0	195.4	N/A	100.0%	98.0%	98.4%
Milwaukee PMC	6,350	66.3	13.7%	213	4,432	77.1	82.4	N/A	100.0%	99.6%	98.4%
St. Paul PMC	6,843	54.3	6.6%	484	5,896	62.0	62.4	N/A	95.5%	97.6%	98.0%
Other (in transit)	590	196.9	57.3%	2	163	288.5	181.1	N/A	N/A	N/A	N/A

Quick Start Claims Processing*							
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete MTD	Avg. Days to Complete MTD
USA	8,819	97.6	28.6%	164	2,121	150.3	157.4
San Diego	4,572	108.0	33.1%	91	1,431	144.8	159.9
Winston-Salem	4,247	86.3	23.7%	73	690	157.2	152.3

COMPENSATION AND PENSION INVENTORY

As of November 2, 2013

*All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending	# Pending
USA	304.2	651,288	382,473	58.7%	396,791	273,579	68.9%	75,347	59,076	78.4%	162,118	68,513	42.3%	29,357	1,792	261,177
Eastern Area	312.6	128,192	75,505	58.9%	65,976	45,193	68.5%	17,254	13,168	76.3%	61,961	15,028	24.3%	22,764	294	45,575
Baltimore	467.1	9,508	6,568	69.1%	6,231	5,297	85.0%	1,127	1,034	91.7%	40,510	1,829	4.5%	1	2	3,203
Boston	318.7	6,808	3,947	58.0%	6,035	4,295	71.2%	1,632	1,447	88.7%	1,048	728	69.5%	2	-	4,431
Buffalo	240.0	7,582	4,427	58.4%	4,150	2,942	70.9%	359	318	88.6%	569	297	52.2%	2	4	1,498
Cleveland	315.5	21,173	13,926	65.8%	10,741	8,254	76.8%	2,147	2,085	97.1%	4,040	2,005	49.6%	5	123	9,732
Detroit	131.6	14,531	8,447	58.1%	4,667	1,784	38.2%	1,113	848	76.2%	2,912	1,788	61.4%	3	49	6,023
Hartford	148.2	3,391	2,097	61.8%	2,066	799	38.7%	298	192	64.4%	1,200	841	70.1%	2	-	853
Indianapolis	370.4	11,541	6,169	53.5%	7,151	5,431	75.9%	1,128	832	73.8%	1,446	926	64.0%	4	106	5,212
Manchester	247.5	1,646	868	52.7%	1,206	884	73.3%	137	132	96.4%	132	61	46.2%	2	1	679
New York	185.6	10,107	5,979	59.2%	4,388	2,405	54.8%	830	602	72.5%	891	433	48.6%	3	5	3,834
Newark	152.7	4,201	2,417	57.5%	1,545	806	52.2%	503	495	98.4%	1,142	808	70.8%	1	1	2,065
Philadelphia	356.8	21,637	12,087	55.9%	7,968	5,907	74.1%	5,618	3,298	58.7%	4,305	3,039	70.6%	22,737	-	2,939
Pittsburgh	379.9	7,744	4,744	61.3%	5,164	3,827	74.1%	885	831	93.9%	1,888	1,019	54.0%	-	1	2,879
Providence	127.8	3,371	1,342	39.8%	1,302	403	31.0%	257	229	89.1%	362	94	26.0%	1	2	877
Togus	241.0	2,603	1,086	41.7%	2,094	1,321	63.1%	1,148	759	66.1%	1,051	859	81.7%	1	-	407
White River Junction	283.5	813	487	59.9%	648	385	59.4%	57	54	94.7%	140	104	74.3%	-	-	246
Wilmington	294.9	1,536	914	59.5%	620	453	73.1%	15	12	80.0%	325	197	60.6%	-	-	697
SOUTHERN AREA	302.8	219,950	133,441	60.7%	135,501	99,469	73.4%	22,474	17,860	79.5%	42,673	17,545	41.1%	142	616	98,594
Atlanta	319.9	32,741	20,937	63.9%	17,367	12,646	72.8%	1,360	1,255	92.3%	5,330	2,474	46.4%	1	5	14,324
Columbia	192.9	18,420	10,750	58.4%	9,351	5,914	63.2%	912	699	76.6%	2,094	901	43.0%	1	30	7,365
Huntington	228.8	6,024	3,788	62.9%	2,541	1,649	64.9%	208	137	65.9%	1,068	717	67.1%	4	7	3,346
Jackson	270.9	9,846	6,411	65.1%	4,676	3,607	77.1%	1,375	1,259	91.6%	2,114	982	46.5%	38	66	3,859
Louisville	407.0	9,920	6,082	61.3%	7,859	6,700	85.3%	1,486	1,456	98.0%	2,430	2,094	86.2%	46	98	4,271
Montgomery	296.4	15,438	9,471	61.3%	9,451	6,616	70.0%	4,862	3,617	74.4%	2,745	1,689	61.5%	8	143	11,020
Nashville	172.0	15,196	7,720	50.8%	7,703	4,328	56.2%	998	560	56.1%	3,053	1,695	55.5%	3	100	6,033
Roanoke	334.8	20,630	11,690	56.7%	11,612	8,505	73.2%	1,224	1,060	86.6%	13,065	1,843	14.1%	13	19	8,212
San Juan	265.8	6,062	3,799	62.7%	3,447	2,674	77.6%	483	402	83.2%	1,481	1,300	87.8%	5	2	5,398
St. Petersburg	309.8	42,904	27,705	64.6%	20,844	15,229	73.1%	2,879	1,539	53.5%	4,056	1,509	37.2%	20	134	23,430
Washington	346.1	66	49	74.2%	201	178	88.6%	109	107	98.2%	576	573	99.5%	-	-	25
Winston-Salem	318.8	42,703	25,039	58.6%	40,449	31,423	77.7%	6,578	5,769	87.7%	4,661	1,768	37.9%	3	12	11,311

COMPENSATION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	243.4	154,088	87,834	57.0%	76,884	45,861	59.6%	12,744	8,570	67.2%	26,168	15,874	60.7%	6,115	688	65,291
Chicago	401.0	12,482	7,650	61.3%	6,300	4,874	77.4%	938	669	71.3%	4,026	3,191	79.3%	15	165	6,104
Des Moines	200.0	4,678	2,586	55.3%	2,913	1,956	67.1%	139	116	83.5%	380	226	59.5%	-	1	1,124
Fargo	123.6	1,870	1,022	54.7%	380	151	39.7%	83	38	45.8%	91	54	59.3%	-	-	316
Houston	241.4	29,159	19,570	67.1%	14,354	9,497	66.2%	1,367	962	70.4%	4,959	3,180	64.1%	6	9	16,709
Lincoln	112.7	3,571	1,656	46.4%	1,671	441	26.4%	395	100	25.3%	449	171	38.1%	1	2	1,554
Little Rock	288.5	7,303	3,948	54.1%	6,404	4,543	70.9%	1,539	1,278	83.0%	1,525	1,025	67.2%	5	89	5,175
Milwaukee	177.2	11,243	5,943	52.9%	4,153	2,212	53.3%	264	165	62.5%	448	211	47.1%	5,979	-	3,123
Muskogee	170.9	13,097	7,164	54.7%	7,522	3,633	48.3%	1,522	727	47.8%	2,908	1,079	37.1%	4	7	3,307
New Orleans	328.0	10,613	6,330	59.6%	7,120	5,087	71.4%	285	243	85.3%	2,159	1,745	80.8%	19	194	4,672
Sioux Falls	82.1	1,411	585	41.5%	1,019	90	8.8%	796	557	70.0%	158	132	83.5%	2	-	236
St. Louis	198.0	14,886	9,741	65.4%	5,615	3,270	58.2%	1,540	1,310	85.1%	2,724	1,608	59.0%	10	197	5,976
St. Paul	105.2	13,244	5,028	38.0%	2,743	735	26.8%	1,869	1,220	65.3%	1,264	588	46.5%	60	-	1,521
Waco	228.2	25,667	13,738	53.5%	14,273	8,211	57.5%	1,945	1,156	59.4%	4,643	2,297	49.5%	11	23	14,265
Wichita	162.4	4,864	2,873	59.1%	2,417	1,161	48.0%	62	29	46.8%	434	367	84.6%	3	1	1,209
WESTERN AREA	339.8	149,058	85,693	57.5%	118,405	83,051	70.1%	22,875	19,478	85.1%	31,215	19,986	64.0%	333	190	45,136
Albuquerque	275.0	5,199	3,133	60.3%	3,212	2,199	68.5%	186	154	82.8%	1,026	785	76.5%	-	4	1,902
Anchorage	379.9	1,681	891	53.0%	2,901	2,277	78.5%	1,102	978	88.7%	458	366	79.9%	-	1	151
Boise	245.4	3,041	1,875	61.7%	1,732	1,292	74.6%	321	210	65.4%	609	393	64.5%	2	-	1,104
Cheyenne	277.1	1,389	862	62.1%	589	376	63.8%	59	53	89.8%	236	166	70.3%	35	3	295
Denver	321.0	10,606	6,019	56.8%	9,001	6,830	75.9%	2,646	1,972	74.5%	2,663	1,567	58.8%	-	6	4,041
Ft. Harrison	224.2	1,846	1,129	61.2%	1,927	1,049	54.4%	363	174	47.9%	192	72	37.5%	-	2	249
Honolulu	155.7	4,338	2,236	51.5%	2,077	1,135	54.6%	324	244	75.3%	959	723	75.4%	2	1	925
Los Angeles	295.5	15,694	9,650	61.5%	9,120	6,643	72.8%	1,602	1,555	97.1%	2,541	1,491	58.7%	5	11	5,292
Manila	82.1	1,475	368	24.9%	1,083	137	12.7%	314	159	50.6%	387	237	61.2%	236	69	1,291
Oakland	417.9	19,057	10,695	56.1%	13,980	10,251	73.3%	1,576	1,289	81.8%	6,222	4,749	76.3%	6	9	7,896
Phoenix	265.9	14,535	8,962	61.7%	8,524	5,665	66.5%	815	669	82.1%	3,013	1,580	52.4%	1	14	5,755
Portland	321.7	10,968	6,779	61.8%	8,789	6,198	70.5%	2,862	2,315	80.9%	1,898	1,034	54.5%	3	27	5,428
Reno	319.7	6,610	4,086	61.8%	3,657	2,665	72.9%	271	200	73.8%	779	527	67.7%	1	10	1,118
Salt Lake City	391.4	15,409	7,955	51.6%	19,233	16,416	85.4%	4,028	3,739	92.8%	2,061	1,556	75.5%	-	-	1,077
San Diego	273.1	21,053	11,216	53.3%	7,961	5,214	65.5%	2,001	1,627	81.3%	2,210	1,303	59.0%	1	6	4,026
Seattle	383.0	16,157	9,837	60.9%	24,619	14,704	59.7%	4,405	4,140	94.0%	5,961	3,437	57.7%	41	27	4,586
Other	310.8	-	-	N/A	25	5	20.0%	-	-	N/A	101	80	79.2%	3	4	6,581

PENSION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	180.6	57,981	29,729	51.3%	74,616	34,753	46.6%	40,981	40,807	99.6%	6,116	2,922	47.8%	16,343	13,770	3,093
Philadelphia	153.2	40,964	26,112	63.7%	27,020	13,870	51.3%	20,705	20,697	100.0%	3,490	943	27.0%	7,492	6,262	1,619
Milwaukee	55.5	6,941	846	12.2%	12,063	699	5.8%	4,470	4,468	100.0%	607	161	26.5%	961	808	736
St. Paul	231.7	9,790	2,620	26.8%	34,733	19,594	56.4%	15,392	15,391	100.0%	1,718	1,568	91.3%	7,743	6,700	738
Other (in transit)	N/A	286	151	52.8%	800	590	73.8%	414	251	60.6%	301	250	83.1%	147	-	-

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	8,686	9,757	(1,071)	-11.0%	82,625	95,162	(12,537)	-13.2%
Buffalo	1,113	883	230	26.0%	8,171	6,033	2,138	35.4%
Atlanta	598	637	(39)	-6.1%	4,695	5,226	(531)	-10.2%
St. Louis	1,875	1,924	(49)	-2.5%	19,546	19,559	(13)	-0.1%
Muskogee	5,100	6,313	(1,213)	-19.2%	50,213	64,344	(14,131)	-22.0%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.