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<b>Compensation and Pension Rating Bundle</b> (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
	<b>702,325</b>	<b>393,788</b>	<b>56.1%</b>

As of November 9, 2013

## Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>		<b>648,698</b>	<b>376,431</b>	<b>58.0%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	1,144	923	80.7%
Initial entitlement for service-connected disability (>=8)	010	48,607	25,802	53.1%
Initial entitlement for service-connected disability (<=7)	110	161,667	96,322	59.6%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	8,066	1,970	24.4%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	670	538	80.3%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	422,072	248,117	58.8%
Increased entitlement due to hospitalization or surgery	320	2,620	1,251	47.7%
Spina bifida and/or birth defects reconsideration	420	215	189	87.9%
Reopened or new Agent Orange claims prior to 8/30/10	681	3,560	1,261	35.4%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	30	14	46.7%
Agent Orange claims where an interim decision was provided	409	47	44	93.6%
Agent Orange presumptives <sup>3</sup>				
<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>398,332</b>	<b>272,586</b>	<b>68.4%</b>
Dependency	130	223,235	157,086	70.4%
Survivor restored entitlement	133	115	46	40.0%
Hospitalization adjustment (non-rating)	135	244	165	67.6%
Misc determinations	290	92,074	76,951	83.6%
Spina bifida and/or birth defects adjustments	450	30	22	73.3%
Future examination for disabilities	310	29,391	9,942	33.8%
Due process	600	53,243	28,374	53.3%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>75,199</b>	<b>58,703</b>	<b>78.1%</b>
Income verification for unemployability	314	1,724	1,685	97.7%
Review of Hemodialysis related cases/conditions	680	59	33	55.9%
Review of Radiation related cases/conditions	682	813	773	95.1%
Review of Misc cases referred to central office	684	7,661	7,326	95.6%
Review of effective date related to herbicide exposure	685	103	103	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	12,716	8,822	69.4%
Social Security number verification	690 Group	52,123	39,961	76.7%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>166,932</b>	<b>68,643</b>	<b>41.1%</b>
Pre-decisional hearings	173	2,494	1,981	79.4%
Correspondence	400	105,798	28,666	27.1%
Congressional correspondence	500	2,513	1,250	49.7%
Freedom of Information Act (FOIA) requests	510	29,983	15,741	52.5%
Review, including quality assurance	930	25,556	20,505	80.2%
Correction of errors	960	588	500	85.0%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>57,626</b>	<b>28,735</b>	<b>49.9%</b>
Increased entitlement and/or reconsideration	120	15,266	4,945	32.4%
Initial entitlement - Veteran	180	10,999	4,120	37.5%
Initial entitlement - Survivor	190	31,361	19,670	62.7%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>73,822</b>	<b>33,597</b>	<b>45.5%</b>
Hospitalization adjustment (non-rating)	135	1,179	315	26.7%
Dependency	137	8,189	3,795	46.3%
Income adjustments	150	31,907	21,763	68.2%
Annual eligibility verification reporting (EVRs)	155	7	6	85.7%
Misc determinations	297	12,101	3,544	29.3%
Due process	607	20,439	4,174	20.4%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>40,719</b>	<b>40,549</b>	<b>99.6%</b>
Income Verification Match	154	40,648	40,484	99.6%
Cost of Living Adjustments	696	65	61	93.8%
Non-entitlement reviews	697	6	4	66.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>6,094</b>	<b>2,894</b>	<b>47.5%</b>
Correspondence	407	4,052	2,284	56.4%
Congressional correspondence	507	902	12	1.3%
Internal quality reviews	937	1,140	598	52.5%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

### Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	46,056

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	15,653

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of November 9, 2013	NA	265,138

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	8,686
	All	82,625

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION RATING BUNDLE METRICS As of November 9, 2013							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

COMPENSATION AND PENSION RATING CLAIMS COMBINED											
# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level	
USA	702,325	167.2	56.1%	31,182	140,518	263.3	300.1	96.7%	89.8%	89.7%	94.5%

COMPENSATION RATING CLAIM METRICS											
	Inventory # Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	644,645	172.8	58.2%	24,877	114,932	298.6	338.1	96.7%	89.8%	89.7%	94.5%
Eastern Area	126,062	179.2	58.3%	5,147	23,225	292.1	315.7	96.3%	89.4%	88.5%	93.5%
Baltimore	9,699	221.8	67.8%	201	663	379.4	427.0	89.2%	80.0%	77.6%	89.4%
Boston	7,367	172.3	55.2%	231	1,115	286.5	351.7	95.1%	88.5%	89.9%	94.5%
Buffalo	7,845	169.6	56.4%	233	1,239	279.4	304.6	97.0%	88.1%	90.0%	91.4%
Cleveland	21,425	212.7	64.6%	620	3,188	365.7	398.9	98.6%	95.2%	90.7%	95.0%
Detroit	15,180	154.7	55.7%	613	2,664	296.9	286.0	95.6%	87.9%	87.8%	94.4%
Hartford	3,759	162.9	59.8%	272	1,006	252.9	211.6	95.5%	91.7%	89.6%	97.6%
Indianapolis	11,618	163.8	53.1%	320	1,434	305.5	338.2	98.4%	94.9%	90.5%	88.2%
Manchester	1,666	141.7	51.6%	85	405	228.5	223.8	95.3%	86.3%	89.9%	97.9%
New York	10,381	179.4	57.7%	362	1,680	320.1	345.4	96.7%	89.6%	89.0%	95.0%
Newark	4,494	150.5	55.4%	241	760	260.0	252.3	93.0%	81.7%	82.3%	89.7%
Philadelphia (Non-PMC)	15,406	190.9	62.9%	782	3,363	271.9	311.1	97.7%	93.0%	90.4%	95.1%
Pittsburgh	7,768	191.3	60.6%	211	1,166	393.4	396.0	99.1%	92.0%	89.5%	93.9%
Providence	4,028	104.4	34.6%	520	2,407	81.3	96.3	99.0%	97.2%	93.5%	90.5%
Togus	2,920	128.1	39.6%	336	1,638	240.4	223.7	97.5%	94.3%	96.0%	96.8%
White River J.	943	160.1	56.5%	60	262	255.9	257.7	96.7%	84.1%	84.0%	88.8%
Wilmington	1,543	169.3	58.6%	60	235	312.6	331.1	96.7%	88.7%	84.0%	96.1%

PENSION RATING CLAIM METRICS											
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	37,360	101.7	32.2%	4,910	19,988	113.5	115.5	N/A	98.4%	98.4%	98.3%
Philadelphia PMC	23,781	123.0	44.0%	1,762	7,048	184.4	193.0	N/A	100.0%	98.0%	98.4%
Milwaukee PMC	6,148	65.6	13.4%	1,339	5,556	70.5	79.8	N/A	100.0%	99.6%	98.4%
St. Paul PMC	6,839	51.7	5.9%	1,767	7,179	74.3	65.4	N/A	95.5%	97.6%	98.0%
Other (in transit)	592	196.2	57.1%	42	203	158.0	175.2	N/A	N/A	N/A	N/A

Quick Start Claims Processing*							
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete MTD	Avg. Days to Complete MTD
USA	8,421	97.6	31.0%	855	2,812	146.6	154.5
San Diego	4,424	108.5	35.5%	423	1,763	142.0	156.3
Winston-Salem	3,997	85.6	26.1%	432	1,049	151.3	151.5

# COMPENSATION AND PENSION INVENTORY

As of November 9, 2013

\*All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the **initial** claims that establish entitlement.

## COMPENSATION INVENTORY

	Non-Rating				Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending	# Pending			
<b>USA</b>	<b>303.9</b>	<b>648,698</b>	<b>376,431</b>	<b>58.0%</b>	<b>398,332</b>	<b>272,586</b>	<b>68.4%</b>	<b>75,199</b>	<b>58,703</b>	<b>78.1%</b>	<b>166,932</b>	<b>68,643</b>	<b>41.1%</b>	<b>29,736</b>	<b>1,796</b>	<b>262,007</b>			
<b>Eastern Area</b>	<b>313.8</b>	<b>127,987</b>	<b>74,308</b>	<b>58.1%</b>	<b>66,660</b>	<b>45,216</b>	<b>67.8%</b>	<b>17,250</b>	<b>13,174</b>	<b>76.4%</b>	<b>66,416</b>	<b>14,984</b>	<b>22.6%</b>	<b>23,222</b>	<b>295</b>	<b>45,926</b>			
Baltimore	470.5	9,488	6,480	68.3%	6,252	5,312	85.0%	1,153	1,049	91.0%	45,085	1,833	4.1%	1	2	3,282			
Boston	316.9	6,779	3,870	57.1%	6,143	4,275	69.6%	1,686	1,440	85.4%	1,059	715	67.5%	1	1	4,309			
Buffalo	240.6	7,632	4,397	57.6%	4,190	2,902	69.3%	351	312	88.9%	570	297	52.1%	3	4	1,494			
Cleveland	318.8	21,104	13,637	64.6%	10,834	8,304	76.6%	2,142	2,081	97.2%	3,978	1,906	47.9%	7	123	9,793			
Detroit	132.7	14,572	8,237	56.5%	4,639	1,734	37.4%	1,102	866	78.6%	2,920	1,777	60.9%	3	48	6,117			
Hartford	148.7	3,381	2,083	61.6%	2,070	827	40.0%	319	215	67.4%	1,203	857	71.2%	2	-	846			
Indianapolis	371.1	11,550	6,139	53.2%	7,215	5,481	76.0%	1,132	819	72.3%	1,449	935	64.5%	4	107	5,279			
Manchester	247.0	1,628	844	51.8%	1,232	901	73.1%	130	130	96.3%	134	64	47.8%	3	1	688			
New York	186.6	10,052	5,873	58.4%	4,410	2,394	54.3%	861	635	73.8%	895	436	48.7%	4	5	3,936			
Newark	149.7	4,195	2,369	56.5%	1,532	773	50.5%	498	491	98.6%	1,126	857	76.1%	1	1	2,061			
Philadelphia	357.1	21,369	11,895	55.7%	8,056	5,939	73.7%	5,559	3,295	59.3%	4,352	3,027	69.6%	23,190	-	2,939			
Pittsburgh	372.1	7,721	4,672	60.5%	5,230	3,886	74.3%	858	804	93.7%	1,859	1,009	54.3%	-	1	3,014			
Providence	132.0	3,559	1,347	37.8%	1,509	377	25.0%	240	220	91.7%	260	99	38.1%	1	2	865			
Togus	242.6	2,617	1,087	41.5%	2,063	1,271	61.6%	1,143	752	65.8%	1,064	872	82.0%	1	-	395			
White River Junction	289.1	824	485	58.9%	655	389	59.4%	57	54	94.7%	140	104	74.3%	1	-	252			
Wilmington	295.3	1,516	893	58.9%	630	451	71.6%	14	11	78.6%	322	196	60.9%	-	-	656			
<b>SOUTHERN AREA</b>	<b>300.3</b>	<b>218,848</b>	<b>131,637</b>	<b>60.1%</b>	<b>136,516</b>	<b>99,444</b>	<b>72.8%</b>	<b>22,416</b>	<b>17,686</b>	<b>78.9%</b>	<b>42,934</b>	<b>17,849</b>	<b>41.6%</b>	<b>148</b>	<b>617</b>	<b>98,494</b>			
Atlanta	299.8	32,683	20,709	63.4%	17,371	12,538	72.2%	1,347	1,240	92.1%	5,378	2,537	47.2%	1	5	14,339			
Columbia	195.5	18,534	10,710	57.8%	9,424	5,958	63.2%	895	664	74.2%	2,107	914	43.4%	1	29	7,440			
Huntington	226.4	6,048	3,773	62.4%	2,513	1,593	63.4%	220	134	60.9%	1,071	721	67.3%	5	6	3,322			
Jackson	272.6	9,874	6,371	64.5%	4,708	3,637	77.3%	1,386	1,238	89.3%	2,120	984	46.4%	39	62	3,859			
Louisville	394.4	9,956	6,053	60.8%	8,225	6,867	83.5%	1,496	1,451	97.0%	2,438	2,206	90.5%	47	99	4,259			
Montgomery	298.1	15,361	9,440	61.5%	9,480	6,650	70.1%	4,852	3,617	74.5%	2,736	1,695	62.0%	9	149	11,041			
Nashville	171.5	15,392	7,686	49.9%	7,918	4,288	54.2%	976	566	58.0%	3,068	1,830	59.6%	3	100	6,040			
Roanoke	336.8	20,754	11,531	55.6%	11,748	8,599	73.2%	1,257	1,073	85.4%	13,091	1,841	14.1%	14	18	8,298			
San Juan	270.5	6,050	3,780	62.5%	3,434	2,669	77.7%	485	404	83.3%	1,484	1,299	87.5%	5	-	5,399			
St. Petersburg	305.8	42,187	26,768	63.5%	21,211	15,176	71.5%	2,953	1,555	52.7%	4,090	1,501	36.7%	21	137	23,193			
Washington	342.5	67	51	76.1%	203	177	87.2%	109	107	98.2%	569	567	99.6%	-	-	25			
Winston-Salem	321.1	41,942	24,765	59.0%	40,281	31,292	77.7%	6,440	5,637	87.5%	4,782	1,754	36.7%	3	12	11,279			

## COMPENSATION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	<b>242.7</b>	<b>153,406</b>	<b>85,789</b>	<b>55.9%</b>	<b>76,780</b>	<b>45,036</b>	<b>58.7%</b>	<b>12,649</b>	<b>8,409</b>	<b>66.5%</b>	<b>26,100</b>	<b>15,580</b>	<b>59.7%</b>	<b>6,048</b>	<b>689</b>	<b>65,453</b>
Chicago	404.1	12,312	7,373	59.9%	6,307	4,870	77.2%	956	666	69.7%	4,068	3,221	79.2%	13	163	6,167
Des Moines	199.6	4,717	2,529	53.6%	2,863	1,884	65.8%	131	111	84.7%	336	177	52.7%	-	1	1,139
Fargo	117.5	1,897	1,032	54.4%	410	143	34.9%	88	37	42.0%	94	56	59.6%	-	-	315
Houston	240.1	28,972	19,148	66.1%	14,453	9,419	65.2%	1,335	950	71.2%	4,674	2,853	61.0%	5	9	16,790
Lincoln	111.0	3,543	1,631	46.0%	1,642	427	26.0%	406	105	25.9%	527	157	29.8%	1	2	1,515
Little Rock	291.0	7,266	3,856	53.1%	6,488	4,495	69.3%	1,544	1,261	81.7%	1,500	1,017	67.8%	5	89	5,174
Milwaukee	177.8	10,871	5,884	54.1%	4,198	2,225	53.0%	263	164	62.4%	465	212	45.6%	5,909	-	3,073
Muskogee	170.5	13,088	7,053	53.9%	7,568	3,571	47.2%	1,545	681	44.1%	2,907	1,141	39.3%	4	7	3,324
New Orleans	326.0	10,504	6,154	58.6%	7,250	5,084	70.1%	287	246	85.7%	2,194	1,745	79.5%	19	195	4,759
Sioux Falls	79.9	1,417	578	40.8%	975	66	6.8%	752	535	71.1%	158	130	82.3%	2	-	228
St. Louis	191.1	14,842	9,451	63.7%	5,600	3,248	58.0%	1,519	1,298	85.5%	2,748	1,622	59.0%	10	198	5,937
St. Paul	101.9	13,495	4,939	36.6%	2,711	664	24.5%	1,765	1,143	64.8%	1,275	581	45.6%	66	-	1,476
Waco	225.6	25,627	13,385	52.2%	13,923	7,800	56.0%	1,999	1,181	59.1%	4,702	2,294	48.8%	11	24	14,346
Wichita	164.8	4,855	2,776	57.2%	2,392	1,140	47.7%	59	31	52.5%	452	374	82.7%	3	1	1,210
<b>WESTERN AREA</b>	<b>341.3</b>	<b>148,457</b>	<b>84,697</b>	<b>57.1%</b>	<b>118,349</b>	<b>82,885</b>	<b>70.0%</b>	<b>22,884</b>	<b>19,434</b>	<b>84.9%</b>	<b>31,383</b>	<b>20,151</b>	<b>64.2%</b>	<b>315</b>	<b>192</b>	<b>45,338</b>
Albuquerque	275.4	5,191	3,090	59.5%	3,261	2,203	67.6%	186	153	82.3%	1,001	766	76.5%	-	4	1,906
Anchorage	385.7	1,688	880	52.1%	2,886	1,124	38.9%	1,124	976	86.8%	450	352	78.2%	-	1	150
Boise	247.2	3,019	1,842	61.0%	1,716	1,278	74.5%	320	218	68.1%	610	385	63.1%	2	-	1,091
Cheyenne	273.3	1,404	847	60.3%	592	371	62.7%	60	55	91.7%	232	162	69.8%	35	3	298
Denver	325.0	10,448	5,801	55.5%	9,016	6,853	76.0%	2,702	2,030	75.1%	2,679	1,586	59.2%	-	6	4,079
Ft. Harrison	224.0	1,809	1,093	60.4%	1,978	1,074	54.3%	372	171	46.0%	193	73	37.8%	-	3	247
Honolulu	155.1	4,382	2,263	51.6%	2,030	1,088	53.6%	302	223	73.8%	948	709	74.8%	2	1	932
Los Angeles	295.8	15,720	9,468	60.2%	9,138	6,630	72.6%	1,591	1,550	97.4%	2,545	1,504	59.1%	4	11	5,436
Manila	84.4	1,473	375	25.5%	1,051	142	13.5%	325	159	48.9%	400	233	58.3%	218	70	1,263
Oakland	416.3	19,232	10,597	55.1%	13,919	10,188	73.2%	1,578	1,284	81.4%	6,269	4,795	76.5%	6	9	7,991
Phoenix	267.3	14,442	9,139	63.3%	8,512	5,589	65.7%	820	675	82.3%	3,050	1,589	52.1%	1	14	5,767
Portland	325.3	10,851	6,560	60.5%	8,774	6,152	70.1%	2,862	2,309	80.7%	1,916	1,089	56.8%	3	28	5,474
Reno	323.5	6,618	4,029	60.9%	3,660	2,667	72.9%	264	200	75.8%	759	516	68.0%	1	10	1,120
Salt Lake City	394.4	15,211	7,911	52.0%	19,344	16,448	85.0%	4,024	3,714	92.3%	2,032	1,524	75.0%	-	-	1,069
San Diego	275.2	20,718	11,028	53.2%	8,138	5,288	65.0%	1,983	1,609	81.1%	2,176	1,291	59.3%	2	5	3,950
Seattle	381.7	16,251	9,774	60.1%	24,334	14,646	60.2%	4,371	4,108	94.0%	6,123	3,577	58.4%	41	27	4,565
Other	315.7	-	-	N/A	27	5	18.5%	-	-	N/A	99	79	79.8%	3	3	6,796

## PENSION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>178.3</b>	<b>57,626</b>	<b>28,735</b>	<b>49.9%</b>	<b>73,822</b>	<b>33,597</b>	<b>45.5%</b>	<b>40,719</b>	<b>40,549</b>	<b>99.6%</b>	<b>6,130</b>	<b>2,919</b>	<b>47.6%</b>	<b>16,320</b>	<b>13,857</b>	<b>3,131</b>
Philadelphia	152.3	40,624	25,312	62.3%	27,073	13,467	49.7%	20,662	20,659	100.0%	3,473	964	27.8%	7,522	6,294	1,637
Milwaukee	53.9	7,235	819	11.3%	11,598	601	5.2%	4,346	4,344	100.0%	622	159	25.6%	867	811	758
St. Paul	228.3	9,487	2,457	25.9%	34,363	18,943	55.1%	15,281	15,280	100.0%	1,713	1,535	89.6%	7,783	6,752	736
Other (in transit)	N/A	280	147	52.5%	788	586	74.4%	430	266	61.9%	322	261	81.1%	148	-	-

## APPEALS INVENTORY

	Number of Notice of Disagreements Pending	Avg. Days Pending for Notice of Disagreements	Number of Statement of Cases Pending	Number of Form 9s Pending	Avg. Days Pending for Form 9s	Number of Remands Returned to the Regional Office	Number of Claims Certified to the Board of Veterans Appeals	Avg. Days Pending for Remands at a Regional Office	Number of Remands sent to the Appeals Management Center	Avg. Days Pending for Remands at the Appeals Management Center
<b>USA</b>	<b>180,010</b>	<b>409.0</b>	<b>15,100</b>	<b>61,360</b>	<b>615.0</b>	<b>16,690</b>	<b>315</b>	<b>551.0</b>	<b>6,796</b>	<b>173.0</b>

## EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>8,686</b>	<b>9,757</b>	<b>(1,071)</b>	<b>-11.0%</b>	<b>82,625</b>	<b>95,162</b>	<b>(12,537)</b>	<b>-13.2%</b>
Buffalo	1,113	883	230	26.0%	8,171	6,033	2,138	35.4%
Atlanta	598	637	(39)	-6.1%	4,695	5,226	(531)	-10.2%
St Louis	1,875	1,924	(49)	-2.5%	19,546	19,559	(13)	-0.1%
Muskogee	5,100	6,313	(1,213)	-19.2%	50,213	64,344	(14,131)	-22.0%

\*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.