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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
	697,389	393,292	56.4%

As of November 16, 2013

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		644,436	374,571	58.1%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,142	917	80.3%
Initial entitlement for service-connected disability (>=8)	010	47,814	25,306	52.9%
Initial entitlement for service-connected disability (<=7)	110	160,330	95,392	59.5%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	8,061	2,004	24.9%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	650	524	80.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	420,131	247,655	58.9%
Increased entitlement due to hospitalization or surgery	320	2,534	1,222	48.2%
Spina bifida and/or birth defects reconsideration	420	209	183	87.6%
Reopened or new Agent Orange claims prior to 8/30/10	681	3,492	1,311	37.5%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	29	15	51.7%
Agent Orange claims where an interim decision was provided	409	44	42	95.5%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		398,124	275,034	69.1%
Dependency	130	223,821	158,161	70.7%
Survivor restored entitlement	133	112	47	42.0%
Hospitalization adjustment (non-rating)	135	239	161	67.4%
Misc determinations	290	91,551	76,643	83.7%
Spina bifida and/or birth defects adjustments	450	30	22	73.3%
Future examination for disabilities	310	29,575	11,671	39.5%
Due process	600	52,796	28,329	53.7%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		74,473	58,984	79.2%
Income verification for unemployment	314	1,745	1,684	96.5%
Review of Hemodialysis related cases/conditions	680	56	34	60.7%
Review of Radiation related cases/conditions	682	801	760	94.9%
Review of Misc cases referred to central office	684	7,572	7,243	95.7%
Review of effective date related to herbicide exposure	685	99	99	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	12,701	8,953	70.5%
Social Security number verification	690 Group	51,499	40,211	78.1%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		169,480	69,175	40.8%
Pre-decisional hearings	173	2,613	2,063	79.0%
Correspondence	400	108,435	29,161	26.9%
Congressional correspondence	500	2,608	1,281	49.1%
Freedom of Information Act (FOIA) requests	510	29,980	15,898	53.0%
Review, including quality assurance	930	25,250	20,270	80.3%
Correction of errors	960	594	502	84.5%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		56,137	27,962	49.8%
Increased entitlement and/or reconsideration	120	14,826	4,750	32.0%
Initial entitlement - Veteran	180	10,553	3,924	37.2%
Initial entitlement - Survivor	190	30,758	19,288	62.7%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		72,767	32,846	45.1%
Hospitalization adjustment (non-rating)	135	1,163	322	27.7%
Dependency	137	7,982	3,635	45.5%
Income adjustments	150	31,344	21,151	67.5%
Annual eligibility verification reporting (EVRs)	155	7	6	85.7%
Misc determinations	297	11,796	3,500	29.7%
Due process	607	20,475	4,232	20.7%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		40,423	40,249	99.6%
Income Verification Match	154	40,355	40,188	99.6%
Cost of Living Adjustments	696	63	57	90.5%
Non-entitlement reviews	697	5	4	80.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		5,779	2,793	48.3%
Correspondence	407	3,777	2,226	58.9%
Congressional correspondence	507	935	13	1.4%
Internal quality reviews	937	1,067	554	51.9%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	45,153

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	15,635

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of November 16, 2013	NA	265,576

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	6,951
	All	75,837

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION RATING BUNDLE METRICS As of November 16, 2013

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

COMPENSATION AND PENSION RATING CLAIMS COMBINED

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	697,389	168.0	56.4%	51,649	160,985	261.2	294.7	96.7%	89.8%	89.7%	94.5%

COMPENSATION RATING CLAIM METRICS

	Inventory # Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	641,075	173.5	58.5%	41,445	131,500	294.8	331.9	96.7%	89.8%	89.7%	94.5%
Eastern Area	125,331	179.5	58.8%	8,714	26,792	293.3	312.9	96.3%	89.4%	88.5%	93.5%
Baltimore	9,718	220.5	68.0%	342	804	374.7	418.3	89.2%	80.0%	77.6%	89.4%
Boston	7,272	173.6	56.5%	361	1,245	295.4	346.7	95.1%	88.5%	89.9%	94.5%
Buffalo	7,760	171.3	56.8%	469	1,475	276.5	299.3	97.0%	88.1%	90.0%	91.4%
Cleveland	21,221	212.6	64.4%	1,061	3,629	365.4	394.3	98.6%	95.2%	90.7%	95.0%
Detroit	15,288	156.6	56.6%	894	2,945	293.9	286.1	95.6%	87.9%	87.8%	94.4%
Hartford	3,741	165.2	61.0%	408	1,142	263.1	224.2	95.5%	91.7%	89.6%	97.6%
Indianapolis	11,464	162.7	53.0%	726	1,840	311.2	334.2	98.4%	94.9%	90.5%	88.2%
Manchester	1,609	140.1	51.2%	181	501	240.4	229.3	95.3%	86.3%	89.9%	97.9%
New York	10,362	178.4	57.6%	613	1,931	327.3	344.3	96.7%	89.6%	89.0%	95.0%
Newark	4,467	154.0	57.4%	345	864	266.2	256.1	93.0%	81.7%	82.3%	89.7%
Philadelphia (Non-PMC)	15,293	191.4	63.7%	1,305	3,886	271.1	305.1	97.7%	93.0%	90.4%	95.1%
Pittsburgh	7,758	188.5	60.1%	360	1,315	410.9	400.7	99.1%	92.0%	89.5%	93.9%
Providence	3,950	108.4	35.2%	898	2,785	82.8	94.8	99.0%	97.2%	93.5%	90.5%
Togus	2,929	130.8	42.1%	565	1,867	221.1	219.9	97.5%	94.3%	96.0%	96.8%
White River J.	933	162.4	58.0%	98	300	210.0	242.7	96.7%	84.1%	84.0%	88.8%
Wilmington	1,566	168.9	57.7%	88	263	312.5	328.5	96.7%	88.7%	84.0%	96.1%

PENSION RATING CLAIM METRICS

	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	36,503	102.3	32.0%	7,851	22,929	114.2	115.5	N/A	98.4%	98.4%	98.3%
Philadelphia PMC	23,250	123.7	43.8%	2,831	8,117	182.8	191.3	N/A	100.0%	98.0%	98.4%
Milwaukee PMC	5,782	67.2	13.5%	2,304	6,523	71.3	78.7	N/A	100.0%	99.6%	98.4%
St. Paul PMC	6,883	51.6	5.8%	2,635	8,047	76.4	67.0	N/A	95.5%	97.6%	98.0%
Other (in transit)	588	193.5	55.1%	81	242	159.7	173.0	N/A	N/A	N/A	N/A

Quick Start Claims Processing*

	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete MTD	Avg. Days to Complete MTD
USA	8,233	99.2	30.5%	1,308	3,265	144.7	152.7
San Diego	4,238	109.8	35.1%	743	2,083	141.2	153.9
Winston-Salem	3,995	88.0	25.7%	565	1,182	149.3	150.6

COMPENSATION AND PENSION INVENTORY

As of November 16, 2013

*All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending	# Pending
USA	305.8	644,436	374,571	58.1%	398,124	275,034	69.1%	74,473	58,984	79.2%	169,480	69,175	40.8%	29,511	1,830	262,487
Eastern Area	316.0	127,142	74,171	58.3%	66,667	45,710	68.6%	17,102	13,142	76.8%	69,911	15,123	21.6%	23,378	316	45,957
Baltimore	475.9	9,506	6,512	68.5%	6,263	5,346	85.4%	1,147	1,040	90.7%	48,652	1,883	3.9%	1	2	3,327
Boston	321.7	6,712	3,867	57.6%	6,098	4,352	71.4%	1,672	1,448	86.6%	1,044	707	67.7%	-	1	4,287
Buffalo	236.1	7,555	4,362	57.7%	4,298	2,907	67.6%	347	309	89.0%	577	301	52.2%	3	4	1,493
Cleveland	321.9	20,862	13,483	64.6%	10,879	8,380	77.0%	2,148	2,086	97.1%	3,963	1,899	47.9%	9	139	9,849
Detroit	133.4	14,622	8,334	57.0%	4,694	1,842	39.2%	1,082	865	79.9%	2,859	1,778	62.2%	3	48	6,071
Hartford	153.1	3,356	2,087	62.2%	1,993	912	45.8%	291	203	69.8%	1,209	904	74.8%	2	-	846
Indianapolis	370.9	11,383	6,035	53.0%	7,275	5,507	75.7%	1,156	836	72.3%	1,422	939	66.0%	4	110	5,290
Manchester	252.2	1,569	803	51.2%	1,232	910	73.9%	135	130	96.3%	138	68	49.3%	3	1	691
New York	189.7	9,968	5,832	58.5%	4,396	2,376	54.0%	838	621	74.1%	886	434	49.0%	4	6	3,946
Newark	151.1	4,175	2,401	57.5%	1,529	823	53.8%	500	489	97.8%	1,156	861	74.5%	1	1	2,052
Philadelphia	360.1	21,216	11,972	56.4%	8,064	5,989	74.3%	5,565	3,289	59.1%	4,367	3,030	69.4%	23,344	-	2,926
Pittsburgh	369.5	7,695	4,618	60.0%	5,217	3,876	74.3%	825	775	93.9%	1,864	1,043	56.0%	1	2	3,053
Providence	130.4	3,524	1,371	38.9%	1,439	354	24.6%	235	215	91.5%	243	100	41.2%	1	2	851
Togus	247.9	2,633	1,116	42.4%	2,007	1,279	63.7%	1,088	771	70.9%	1,068	885	82.9%	1	-	393
White River Junction	289.9	828	485	58.6%	653	405	62.0%	59	54	91.5%	138	99	71.7%	1	-	249
Wilmington	299.6	1,538	893	58.1%	630	452	71.7%	14	11	78.6%	325	192	59.1%	-	-	633
SOUTHERN AREA	301.9	217,760	131,417	60.3%	137,165	100,274	73.1%	22,263	17,480	78.5%	42,123	18,055	42.9%	144	608	98,477
Atlanta	301.1	32,671	20,661	63.2%	17,217	12,421	72.1%	1,261	1,157	91.8%	5,363	2,630	49.0%	1	6	14,373
Columbia	197.7	18,550	10,800	58.2%	9,466	6,001	63.4%	871	665	76.3%	2,090	931	44.5%	1	26	7,471
Huntington	230.3	6,057	3,809	62.9%	2,535	1,612	63.6%	219	133	60.7%	1,071	721	67.3%	5	4	3,313
Jackson	277.2	9,896	6,406	64.7%	4,625	3,583	77.5%	1,355	1,224	90.3%	2,137	1,001	46.8%	38	64	3,850
Louisville	389.4	9,935	6,088	61.3%	8,376	6,901	82.4%	1,519	1,442	94.9%	2,414	2,191	90.8%	47	99	4,256
Montgomery	301.4	15,365	9,467	61.6%	9,479	6,688	70.6%	4,876	3,589	73.6%	2,692	1,678	62.3%	8	152	11,039
Nashville	173.3	15,480	7,888	51.0%	7,891	4,492	56.9%	1,015	569	56.1%	3,071	1,844	60.0%	3	103	5,993
Roanoke	338.1	20,865	11,666	55.9%	11,869	8,727	73.5%	1,258	1,086	86.3%	13,080	1,875	14.3%	13	17	8,338
San Juan	267.1	6,065	3,782	62.4%	3,500	2,642	75.5%	478	389	81.4%	1,501	1,306	87.0%	5	1	5,395
St. Petersburg	303.7	41,667	26,430	63.4%	21,566	15,222	70.6%	2,942	1,540	52.3%	4,102	1,515	36.9%	20	125	23,130
Washington	334.2	65	48	73.8%	205	175	85.4%	109	107	98.2%	565	563	99.6%	-	-	25
Winston-Salem	324.9	41,144	24,372	59.2%	40,436	31,810	78.7%	6,360	5,579	87.7%	4,037	1,800	44.6%	3	11	11,294

COMPENSATION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	244.0	152,154	84,947	55.8%	75,723	45,368	59.9%	12,305	8,597	69.9%	26,044	15,691	60.2%	5,677	713	65,616
Chicago	408.1	12,115	7,182	59.3%	6,218	4,821	77.5%	987	668	67.7%	4,113	3,259	79.2%	13	163	6,202
Des Moines	202.3	4,676	2,494	53.3%	2,811	1,857	66.1%	129	105	81.4%	318	176	55.3%	-	1	1,140
Fargo	117.3	1,863	1,024	55.0%	407	163	40.0%	86	41	47.7%	90	54	60.0%	-	-	318
Houston	241.5	28,637	18,986	66.3%	14,546	9,452	65.0%	1,339	952	71.1%	4,541	2,865	63.1%	5	10	16,796
Lincoln	109.0	3,388	1,585	46.8%	1,550	463	29.9%	412	129	31.3%	608	161	26.5%	1	2	1,546
Little Rock	294.7	7,260	3,830	52.8%	6,442	4,557	70.7%	1,433	1,145	79.9%	1,517	1,009	66.5%	7	94	5,185
Milwaukee	182.2	10,782	5,799	53.8%	4,125	2,258	54.7%	253	170	67.2%	429	205	47.8%	5,542	-	3,053
Muskogee	174.3	13,064	6,987	53.5%	7,460	3,893	52.2%	1,514	946	62.5%	2,879	1,185	41.2%	4	9	3,337
New Orleans	325.6	10,516	6,182	58.8%	7,240	5,143	71.0%	285	249	87.4%	2,202	1,756	79.7%	19	204	4,796
Sioux Falls	73.9	1,399	601	43.0%	989	102	10.3%	769	576	74.9%	156	130	83.3%	2	-	223
St. Louis	190.4	14,657	9,194	62.7%	5,678	3,322	58.5%	1,529	1,311	85.7%	2,766	1,641	59.3%	9	204	5,972
St. Paul	98.3	13,499	5,123	38.0%	2,451	680	27.7%	1,499	1,047	69.8%	1,254	571	45.5%	61	-	1,495
Waco	224.0	25,444	13,180	51.8%	13,409	7,518	56.1%	1,986	1,226	61.7%	4,727	2,312	48.9%	11	25	14,344
Wichita	163.2	4,854	2,780	57.3%	2,397	1,139	47.5%	84	32	38.1%	444	367	82.7%	3	1	1,209
WESTERN AREA	343.2	147,380	84,036	57.0%	118,543	83,677	70.6%	22,803	19,765	86.7%	31,294	20,227	64.6%	309	190	45,474
Albuquerque	276.3	5,151	3,066	59.5%	3,265	2,251	68.9%	184	151	82.1%	983	748	76.1%	-	3	1,911
Anchorage	387.3	1,684	874	51.9%	2,904	2,287	78.8%	1,120	1,026	91.6%	449	353	78.6%	-	1	158
Boise	244.8	3,014	1,842	61.1%	1,701	1,265	74.4%	321	223	69.5%	607	373	61.4%	2	-	1,096
Cheyenne	284.1	1,397	839	60.1%	597	387	64.8%	60	55	91.7%	237	168	70.9%	35	3	299
Denver	328.6	10,273	5,652	55.0%	9,057	6,899	76.2%	2,725	2,053	75.3%	2,649	1,583	59.8%	-	6	4,056
Ft. Harrison	226.1	1,778	1,086	61.1%	1,986	1,177	59.3%	372	241	64.8%	178	73	41.0%	-	3	241
Honolulu	151.5	4,397	2,298	52.3%	2,038	1,067	52.4%	285	216	75.8%	917	685	74.7%	2	1	929
Los Angeles	293.8	15,739	9,399	59.7%	9,259	6,641	71.7%	1,575	1,534	97.4%	2,509	1,486	59.2%	4	11	5,478
Manila	88.9	1,469	383	26.1%	1,001	148	14.8%	291	146	50.2%	400	229	57.3%	213	70	1,262
Oakland	416.8	19,245	10,663	55.4%	13,901	10,190	73.3%	1,578	1,298	82.3%	6,292	4,851	77.3%	6	8	8,057
Phoenix	268.1	14,298	9,079	63.5%	8,513	5,536	65.0%	826	684	82.8%	3,042	1,606	52.8%	1	14	5,776
Portland	329.0	10,770	6,455	59.9%	8,765	6,383	72.8%	2,854	2,441	85.5%	1,942	1,124	57.9%	2	29	5,471
Reno	327.2	6,565	4,010	61.1%	3,669	2,687	73.2%	279	196	70.3%	748	511	68.3%	1	10	1,127
Salt Lake City	398.2	14,924	7,684	51.5%	19,345	16,538	85.5%	3,952	3,760	95.1%	1,995	1,505	75.4%	-	-	1,038
San Diego	278.1	20,423	10,860	53.2%	8,170	5,337	65.3%	2,006	1,648	82.2%	2,162	1,292	59.8%	2	5	4,013
Seattle	383.1	16,253	9,846	60.6%	24,372	14,884	61.1%	4,375	4,093	93.6%	6,184	3,640	58.9%	41	26	4,562
Other	384.6	-	-	N/A	26	5	19.2%	-	-	N/A	108	79	73.1%	3	3	6,963

PENSION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	175.5	56,137	27,962	49.8%	72,767	32,846	45.1%	40,423	40,249	99.6%	5,817	2,818	48.4%	15,642	13,805	3,089
Philadelphia	152.5	39,958	24,725	61.9%	27,328	13,564	49.6%	20,624	20,620	100.0%	3,211	901	28.1%	7,389	6,290	1,626
Milwaukee	53.6	6,489	726	11.2%	11,381	562	4.9%	4,192	4,190	100.0%	601	167	27.8%	819	759	752
St. Paul	224.9	9,408	2,369	25.2%	33,272	18,140	54.5%	15,179	15,178	100.0%	1,682	1,487	88.4%	7,280	6,756	711
Other (in transit)	N/A	282	142	50.4%	786	580	73.8%	428	261	61.0%	323	263	81.4%	154	-	-

APPEALS INVENTORY

	Number of Notice of Disagreements Pending	Avg. Days Pending for Notice of Disagreements	Number of Statement of Cases Pending	Number of Form 9s Pending	Avg. Days Pending for Form 9s	Number of Remands Returned to the Regional Office	Number of Claims Certified to the Board of Veterans Appeals	Avg. Days Pending for Remands at a Regional Office	Number of Remands sent to the Appeals Management Center	Avg. Days Pending for Remands at the Appeals Management Center
USA	180,130	412.0	16,242	61,425	618.0	16,772	319	553.0	6,963	172.0

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	6,951	6,981	(30)	-0.4%	75,837	78,183	(2,346)	-3.0%
Buffalo	1,277	1,138	139	12.2%	9,965	10,948	(983)	-9.0%
Atlanta	799	663	136	20.5%	6,919	5,133	1,786	34.8%
St Louis	2,011	2,103	(92)	-4.4%	21,856	19,519	2,337	12.0%
Muskogee	2,864	3,077	(213)	-6.9%	37,097	42,583	(5,486)	-12.9%

*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.