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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
	696,305	390,443	56.1%

As of November 23, 2013

Compensation

EP	# Pending	# Pending Over 125	% Over 125	
Entitlement (Original and Supplemental)	643,882	372,672	57.9%	
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,207	919	76.1%
Initial entitlement for service-connected disability (=>8)	010	47,618	24,992	52.5%
Initial entitlement for service-connected disability (<=7)	110	159,873	94,599	59.2%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,928	1,979	25.0%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	638	520	81.5%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	420,360	246,889	58.7%
Increased entitlement due to hospitalization or surgery	320	2,487	1,158	46.6%
Spina bifida and/or birth defects reconsideration	420	204	181	88.7%
Reopened or new Agent Orange claims prior to 8/30/10	681	3,497	1,382	39.5%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	#DIV/0!
Reopened or new Agent Orange claims After 9/01/10	405	27	12	44.4%
Agent Orange claims where an interim decision was provided	409	43	41	95.3%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

EP	# Pending	# Pending Over 125	% Over 125	
Award Adjustments	401,237	276,019	68.8%	
Dependency	130	226,365	159,010	70.2%
Survivor restored entitlement	133	108	48	44.4%
Hospitalization adjustment (non-rating)	135	227	160	70.5%
Misc determinations	290	91,690	77,046	84.0%
Spina bifida and/or birth defects adjustments	450	30	22	73.3%
Future examination for disabilities	310	29,875	11,386	38.1%
Due process	600	52,942	28,347	53.5%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

EP	# Pending	# Pending Over 125	% Over 125	
Program Reviews	75,300	59,621	79.2%	
Income verification for unemployment	314	1,722	1,684	97.8%
Review of Hemodialysis related cases/conditions	680	57	34	59.6%
Review of Radiation related cases/conditions	682	771	733	95.1%
Review of Misc cases referred to central office	684	7,659	7,266	94.9%
Review of effective date related to herbicide exposure	685	99	99	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	12,780	9,006	70.5%
Social Security number verification	690 Group	52,212	40,799	78.1%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

EP	# Pending	# Pending Over 125	% Over 125	
Other	172,842	70,422	40.7%	
Pre-decisional hearings	173	2,775	2,151	77.5%
Correspondence	400	111,335	30,038	27.0%
Congressional correspondence	500	2,561	1,307	51.0%
Freedom of Information Act (FOIA) requests	510	30,135	16,089	53.4%
Review, including quality assurance	930	25,427	20,330	80.0%
Correction of errors	960	609	507	83.3%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		54,923	26,911	49.0%
Increased entitlement and/or reconsideration	120	14,349	4,408	30.7%
Initial entitlement - Veteran	180	10,248	3,597	35.1%
Initial entitlement - Survivor	190	30,326	18,906	62.3%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		72,928	31,951	43.8%
Hospitalization adjustment (non-rating)	135	1,276	334	26.2%
Dependency	137	7,909	3,535	44.7%
Income adjustments	150	31,157	20,551	66.0%
Annual eligibility verification reporting (EVRs)	155	7	6	85.7%
Misc determinations	297	11,935	3,395	28.4%
Due process	607	20,644	4,130	20.0%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		40,207	39,977	99.4%
Income Verification Match	154	40,084	39,915	99.6%
Cost of Living Adjustments	696	117	58	49.6%
Non-entitlement reviews	697	6	4	66.7%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		5,565	2,752	49.5%
Correspondence	407	3,589	2,211	61.6%
Congressional correspondence	507	929	15	1.6%
Internal quality reviews	937	1,047	526	50.2%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	45,569

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	15,765

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of November 23, 2013	NA	266,179

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	7,339
	All	54,175

Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION RATING BUNDLE METRICS As of November 23, 2013							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

COMPENSATION AND PENSION RATING CLAIMS COMBINED											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	696,305	167.0	56.1%	75,334	184,670	259.5	289.7	96.8%	90.2%	89.1%	94.6%

COMPENSATION RATING CLAIM METRICS											
	Inventory # Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	641,391	172.3	58.2%	60,514	150,569	291.7	326.0	96.8%	90.2%	89.1%	94.6%
Eastern Area	125,097	178.4	58.6%	12,787	30,865	289.7	308.6	96.4%	89.7%	87.8%	93.5%
Baltimore	9,766	217.8	67.7%	464	926	367.4	409.0	91.3%	82.9%	77.0%	90.4%
Boston	7,196	169.2	55.5%	534	1,418	313.4	346.2	95.4%	86.5%	88.6%	93.8%
Buffalo	7,935	169.9	56.8%	644	1,650	270.6	294.3	97.1%	88.2%	89.2%	91.9%
Cleveland	20,976	210.7	64.1%	1,515	4,083	363.8	389.5	97.2%	91.2%	91.0%	95.0%
Detroit	15,367	156.0	55.8%	1,471	3,522	287.8	284.7	96.5%	88.9%	84.9%	93.8%
Hartford	3,734	162.9	59.9%	629	1,363	268.1	237.2	97.4%	95.3%	90.9%	98.4%
Indianapolis	11,486	161.6	53.2%	1,018	2,132	310.4	331.0	98.1%	94.0%	90.8%	88.7%
Manchester	1,575	135.5	49.6%	275	595	241.5	231.8	95.3%	87.1%	87.0%	96.5%
New York	10,336	177.8	57.4%	873	2,191	312.1	335.9	96.5%	88.0%	89.1%	95.3%
Newark	4,552	153.0	56.8%	492	1,011	266.3	257.8	93.3%	85.5%	83.7%	87.6%
Philadelphia (Non-PMC)	15,323	192.8	64.4%	1,806	4,387	268.9	300.8	98.2%	90.8%	92.6%	93.0%
Pittsburgh	7,647	186.3	59.6%	566	1,521	370.5	386.3	98.6%	90.8%	88.5%	93.3%
Providence	3,816	112.7	39.3%	1,349	3,236	86.8	94.8	98.6%	95.7%	93.6%	94.5%
Togus	2,861	132.4	42.8%	854	2,156	216.7	218.2	98.5%	95.7%	94.5%	97.7%
White River J.	914	163.2	59.7%	167	369	208.6	236.1	94.7%	80.9%	81.2%	88.4%
Wilmington	1,613	164.5	55.4%	130	305	301.8	320.1	96.6%	86.9%	80.8%	97.6%

PENSION RATING CLAIM METRICS											
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	35,554	99.8	30.8%	11,626	26,704	118.3	117.1	N/A	98.4%	98.4%	98.3%
Philadelphia PMC	22,473	121.1	42.3%	4,394	9,680	186.8	191.7	N/A	100.0%	98.0%	98.4%
Milwaukee PMC	5,766	65.9	13.0%	3,151	7,370	71.5	77.9	N/A	100.0%	99.6%	98.4%
St. Paul PMC	6,714	49.3	5.3%	3,952	9,364	77.9	69.0	N/A	95.5%	97.6%	98.0%
Other (in transit)	601	193.8	56.2%	129	290	162.0	171.8	N/A	N/A	N/A	N/A

Quick Start Claims Processing*							
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete MTD	Avg. Days to Complete MTD
USA	8,021	101.5	30.0%	1,747	3,704	143.0	150.9
San Diego	4,089	112.4	35.0%	996	2,336	138.8	151.5
Winston-Salem	3,932	90.2	24.7%	751	1,368	148.5	150.0

COMPENSATION AND PENSION INVENTORY

As of November 23, 2013

*All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending	# Pending
USA	305.6	643,882	372,672	57.9%	401,237	276,019	68.8%	75,300	59,621	79.2%	172,842	70,422	40.7%	29,942	1,852	263,028
Eastern Area	316.9	126,831	73,863	58.2%	66,836	45,913	68.7%	17,603	13,330	75.7%	72,531	15,410	21.2%	23,723	325	45,988
Baltimore	478.3	9,570	6,521	68.1%	6,290	5,374	85.4%	1,143	1,033	90.4%	51,173	1,925	3.8%	1	2	3,366
Boston	324.1	6,675	3,782	56.7%	6,089	4,353	71.5%	1,862	1,453	78.0%	1,039	707	68.0%	-	1	4,271
Buffalo	237.2	7,670	4,467	58.2%	4,351	2,904	66.7%	347	309	89.0%	556	305	54.9%	3	4	1,521
Cleveland	323.3	20,613	13,252	64.3%	10,968	8,405	76.6%	2,149	2,089	97.2%	3,977	1,927	48.5%	8	142	9,863
Detroit	132.1	14,692	8,256	56.2%	4,724	1,850	39.2%	1,085	883	81.4%	2,847	1,811	63.6%	3	48	5,990
Hartford	154.3	3,367	2,064	61.3%	1,996	976	48.9%	301	203	67.4%	1,214	955	78.7%	1	-	852
Indianapolis	372.5	11,411	6,071	53.2%	7,322	5,572	76.1%	1,171	862	73.6%	1,465	963	65.7%	5	117	5,308
Manchester	256.7	1,538	761	49.5%	1,226	921	75.1%	135	130	96.3%	139	68	48.9%	3	2	693
New York	188.1	9,953	5,804	58.3%	4,409	2,368	53.7%	849	631	74.3%	913	452	49.5%	5	6	3,930
Newark	149.2	4,211	2,416	57.4%	1,590	822	51.7%	503	492	97.8%	1,175	868	73.9%	1	1	2,089
Philadelphia	361.9	21,091	12,049	57.1%	8,093	6,032	74.5%	5,846	3,453	59.1%	4,436	3,060	69.0%	23,689	-	2,932
Pittsburgh	369.5	7,584	4,515	59.5%	5,172	3,838	74.2%	814	768	94.3%	1,846	1,091	59.1%	1	2	3,113
Providence	123.8	3,463	1,401	40.5%	1,380	428	31.0%	234	211	90.2%	222	91	41.0%	1	-	835
Togus	248.7	2,580	1,123	43.5%	1,944	1,217	62.6%	1,089	746	68.7%	1,061	892	84.1%	1	-	395
White River Junction	295.3	828	498	60.1%	632	402	63.6%	60	53	88.3%	135	98	72.6%	1	-	240
Wilmington	291.4	1,585	883	55.7%	650	451	69.4%	15	12	80.0%	333	197	59.2%	-	-	590
SOUTHERN AREA	300.2	218,108	131,200	60.2%	138,943	100,692	72.5%	22,418	17,849	79.6%	42,546	18,342	43.1%	140	613	98,519
Atlanta	302.1	32,899	20,545	62.4%	17,187	12,346	71.8%	1,274	1,160	91.1%	5,385	2,761	51.3%	1	5	14,431
Columbia	196.1	18,675	10,921	58.5%	9,605	6,103	63.5%	879	675	76.8%	2,081	982	47.2%	1	25	7,501
Huntington	224.3	9,916	3,690	62.3%	2,482	1,572	63.3%	223	133	59.6%	1,067	719	67.4%	5	4	3,291
Jackson	278.3	9,916	6,486	65.4%	4,614	3,562	77.2%	1,321	1,198	90.7%	2,156	1,015	47.1%	37	58	3,860
Louisville	382.0	9,968	6,145	61.6%	8,537	6,920	81.1%	1,582	1,416	89.5%	2,377	2,167	91.2%	47	100	4,325
Montgomery	301.5	15,572	9,607	61.7%	9,575	6,738	70.4%	4,948	3,605	72.9%	2,653	1,665	62.8%	8	158	11,044
Nashville	175.1	15,712	8,064	51.3%	7,900	4,500	57.0%	1,025	594	58.0%	3,078	1,868	60.7%	2	107	5,991
Roanoke	337.8	20,987	11,690	55.7%	12,058	8,816	73.1%	1,291	1,096	84.9%	13,105	1,905	14.5%	13	17	8,444
San Juan	269.8	5,939	3,744	63.0%	3,521	2,624	74.5%	503	394	78.3%	1,497	1,307	87.3%	5	1	5,365
St. Petersburg	301.4	41,595	26,171	62.9%	22,052	15,277	69.3%	2,956	1,614	54.6%	4,148	1,560	37.6%	18	125	22,943
Washington	365.3	69	53	76.8%	193	172	89.1%	109	107	98.2%	565	563	99.6%	-	-	25
Winston-Salem	320.6	40,855	24,084	58.9%	41,219	32,062	77.8%	6,307	5,857	92.9%	4,434	1,830	41.3%	3	13	11,299

COMPENSATION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	243.6	151,905	84,127	55.4%	76,425	45,546	59.6%	12,489	8,747	70.0%	26,309	16,111	61.2%	5,764	717	65,619
Chicago	410.7	12,207	7,126	58.4%	6,178	4,827	78.1%	1,007	670	66.5%	4,117	3,285	79.8%	17	164	6,213
Des Moines	202.0	4,686	2,462	52.5%	2,807	1,828	65.1%	129	103	79.8%	323	175	54.2%	-	1	1,156
Fargo	111.7	1,890	1,043	55.2%	448	165	36.8%	100	43	43.0%	97	57	58.8%	-	-	323
Houston	241.8	28,440	18,814	66.2%	14,654	9,436	64.4%	1,353	983	72.7%	4,564	2,899	63.5%	5	10	16,709
Lincoln	108.4	3,385	1,540	45.5%	1,530	435	28.4%	427	137	32.1%	625	193	30.9%	3	2	1,529
Little Rock	292.2	7,243	3,817	52.7%	6,634	4,726	71.2%	1,591	1,303	81.9%	1,531	1,013	66.2%	6	96	5,198
Milwaukee	183.7	10,675	5,723	53.6%	4,207	2,268	53.9%	228	154	67.5%	440	200	45.5%	5,619	-	3,016
Muskogee	174.0	13,000	6,936	53.4%	7,562	3,913	51.7%	1,575	963	61.1%	2,898	1,380	47.6%	4	9	3,329
New Orleans	322.2	10,485	6,121	58.4%	7,339	5,154	70.2%	287	253	88.2%	2,230	1,754	78.7%	19	202	4,837
Sioux Falls	71.6	1,394	599	43.0%	975	88	9.0%	847	563	66.5%	158	131	82.9%	2	-	223
St. Louis	189.2	14,672	9,065	61.8%	5,681	3,299	58.1%	1,525	1,317	86.4%	2,779	1,650	59.4%	8	206	5,949
St. Paul	102.5	13,565	5,171	38.1%	2,424	684	28.2%	1,405	986	70.2%	1,308	615	47.0%	67	-	1,484
Waco	223.2	25,512	13,010	51.0%	13,611	7,589	55.8%	1,943	1,236	63.6%	4,797	2,396	49.9%	12	25	14,433
Wichita	165.3	4,751	2,700	56.8%	2,375	1,134	47.7%	72	36	50.0%	442	363	82.1%	2	2	1,220
WESTERN AREA	345.0	147,038	83,482	56.8%	119,008	83,861	70.5%	22,790	19,695	86.4%	31,330	20,478	65.4%	310	193	45,712
Albuquerque	275.3	5,178	3,051	58.9%	3,291	2,276	69.2%	187	148	79.1%	965	742	76.9%	-	3	1,917
Anchorage	392.3	1,667	861	51.6%	2,913	2,272	78.0%	1,119	1,027	91.8%	445	344	77.3%	-	2	158
Boise	246.6	2,975	1,787	60.1%	1,695	1,254	74.0%	322	228	70.8%	593	357	60.2%	1	-	1,088
Cheyenne	277.5	1,409	840	59.6%	598	380	63.5%	66	54	81.8%	236	166	70.3%	35	3	287
Denver	332.1	10,230	5,632	55.1%	9,103	6,958	76.4%	2,771	2,065	74.5%	2,644	1,601	60.6%	1	6	4,054
Ft. Harrison	227.0	1,772	1,072	60.5%	2,012	1,210	60.2%	369	240	65.0%	181	73	40.3%	-	3	237
Honolulu	153.2	4,473	2,344	52.4%	1,992	1,044	52.4%	274	210	76.6%	901	675	74.9%	2	1	931
Los Angeles	291.3	15,718	9,352	59.5%	9,262	6,626	71.5%	1,568	1,529	97.5%	2,516	1,495	59.4%	3	10	5,582
Manila	84.9	1,477	379	25.7%	989	134	13.5%	279	120	43.0%	444	221	49.8%	215	73	1,246
Oakland	419.7	19,195	10,717	55.8%	13,940	10,278	73.7%	1,575	1,294	82.2%	6,332	4,987	78.8%	6	8	8,081
Phoenix	269.9	14,138	8,956	63.3%	8,488	5,514	65.0%	839	697	83.1%	3,038	1,652	54.4%	1	14	5,820
Portland	330.9	10,731	6,333	59.0%	8,843	6,367	72.0%	2,849	2,449	86.0%	1,977	1,150	58.2%	2	31	5,500
Reno	330.1	6,470	4,026	62.2%	3,688	2,713	73.6%	287	204	71.1%	764	518	67.8%	1	10	1,125
Salt Lake City	402.2	14,726	7,494	50.9%	19,317	16,528	85.6%	3,912	3,728	95.3%	1,922	1,440	74.9%	-	-	1,029
San Diego	277.5	20,219	10,756	53.2%	8,311	5,395	64.9%	1,995	1,614	80.9%	2,084	1,320	63.3%	1	5	4,045
Seattle	383.8	16,660	9,882	59.3%	24,566	14,912	60.7%	4,378	4,088	93.4%	6,288	3,737	59.4%	42	24	4,612
Other	348.8	-	-	N/A	25	7	28.0%	-	-	N/A	126	81	64.3%	5	4	7,190

PENSION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	170.8	54,923	26,911	49.0%	72,928	31,951	43.8%	40,207	39,977	99.4%	5,600	2,776	49.6%	15,627	13,913	3,151
Philadelphia	150.1	38,867	23,744	61.1%	27,578	13,175	47.8%	20,629	20,581	99.8%	3,014	878	29.1%	7,327	6,362	1,631
Milwaukee	52.2	6,413	689	10.7%	11,601	545	4.7%	4,054	4,051	99.9%	596	162	27.2%	822	733	783
St. Paul	219.8	9,350	2,324	24.9%	32,900	17,651	53.6%	15,081	15,079	100.0%	1,655	1,467	88.6%	7,317	6,818	737
Other (in transit)	N/A	293	154	52.6%	789	580	73.5%	443	266	60.0%	335	269	80.3%	161	-	-

APPEALS INVENTORY

	Number of Notice of Disagreements Pending	Avg. Days Pending for Notice of Disagreements	Number of Statement of Cases Pending	Number of Form 9s Pending	Avg. Days Pending for Form 9s	Number of Remands Returned to the Regional Office	Number of Claims Certified to the Board of Veterans Appeals	Avg. Days Pending for Remands at a Regional Office	Number of Remands sent to the Appeals Management Center	Avg. Days Pending for Remands at the Appeals Management Center
USA	180,459	411.0	17,559	61,398	619.0	16,847	318	553.0	7,190	169.0

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	7,339	6,951	388	5.6%	54,175	75,837	(21,662)	-28.6%
Buffalo	1,552	1,277	275	21.5%	8,145	9,965	(1,820)	-18.3%
Atlanta	777	799	(22)	-2.8%	6,835	6,919	(84)	-1.2%
St Louis	1,909	2,011	(102)	-5.1%	15,291	21,856	(6,565)	-30.0%
Muskogee	3,101	2,864	237	8.3%	23,904	37,097	(13,193)	-35.6%