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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
	693,377	392,473	56.6%

As of November 30, 2013

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		641,894	375,004	58.4%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,165	923	79.2%
Initial entitlement for service-connected disability (=>8)	010	47,187	24,804	52.6%
Initial entitlement for service-connected disability (<=7)	110	159,351	94,956	59.6%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,886	1,996	25.3%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	617	505	81.8%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	419,520	249,011	59.4%
Increased entitlement due to hospitalization or surgery	320	2,425	1,124	46.4%
Spina bifida and/or birth defects reconsideration	420	203	182	89.7%
Reopened or new Agent Orange claims prior to 8/30/10	681	3,472	1,451	41.8%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	27	13	48.1%
Agent Orange claims where an interim decision was provided	409	41	39	95.1%
Agent Orange presumptives ³				
¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		401,906	278,362	69.3%
Dependency	130	227,158	161,043	70.9%
Survivor restored entitlement	133	109	55	50.5%
Hospitalization adjustment (non-rating)	135	215	161	74.9%
Misc determinations	290	91,800	77,075	84.0%
Spina bifida and/or birth defects adjustments	450	28	21	75.0%
Future examination for disabilities	310	29,508	11,298	38.3%
Due process	600	53,088	28,709	54.1%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		75,624	59,940	79.3%
Income verification for unemployment	314	1,719	1,684	98.0%
Review of Hemodialysis related cases/conditions	680	56	39	69.6%
Review of Radiation related cases/conditions	682	763	723	94.8%
Review of Misc cases referred to central office	684	7,556	7,185	95.1%
Review of effective date related to herbicide exposure	685	99	99	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	12,801	9,072	70.9%
Social Security number verification	690 Group	52,630	41,138	78.2%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
Other		173,182	71,961	41.6%
Pre-decisional hearings	173	2,773	2,170	78.3%
Correspondence	400	111,494	31,074	27.9%
Congressional correspondence	500	2,535	1,361	53.7%
Freedom of Information Act (FOIA) requests	510	30,393	16,540	54.4%
Review, including quality assurance	930	25,389	20,311	80.0%
Correction of errors	960	598	505	84.4%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		53,822	26,558	49.3%
Increased entitlement and/or reconsideration	120	14,054	4,310	30.7%
Initial entitlement - Veteran	180	9,906	3,471	35.0%
Initial entitlement - Survivor	190	29,862	18,777	62.9%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		71,782	31,512	43.9%
Hospitalization adjustment (non-rating)	135	1,244	286	23.0%
Dependency	137	7,516	3,440	45.8%
Income adjustments	150	30,664	20,143	65.7%
Annual eligibility verification reporting (EVRs)	155	7	6	85.7%
Misc determinations	297	12,053	3,451	28.6%
Due process	607	20,298	4,186	20.6%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		39,876	39,637	99.4%
Income Verification Match	154	39,743	39,574	99.6%
Cost of Living Adjustments	696	128	59	46.1%
Non-entitlement reviews	697	5	4	80.0%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		5,559	2,801	50.4%
Correspondence	407	3,602	2,261	62.8%
Congressional correspondence	507	925	14	1.5%
Internal quality reviews	937	1,032	526	51.0%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	45,312

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	15,750

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of November 30, 2013	NA	266,407

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	7,462
	All	49,002

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION RATING BUNDLE METRICS As of November 30, 2013							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

COMPENSATION AND PENSION RATING CLAIMS COMBINED											
# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level	
USA	693,377	168.2	56.6%	93,756	203,092	258.7	286.6	96.8%	90.2%	89.1%	94.6%

COMPENSATION RATING CLAIM METRICS											
	Inventory # Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	639,676	173.4	58.7%	75,564	165,619	289.7	321.9	96.8%	90.2%	89.1%	94.6%
Eastern Area	124,608	179.5	59.3%	15,920	33,998	290.1	307.0	96.4%	89.7%	87.8%	93.5%
Baltimore	9,782	219.3	68.2%	524	986	362.7	403.5	91.3%	82.9%	77.0%	90.4%
Boston	7,151	170.3	56.2%	672	1,556	310.8	342.3	95.4%	86.5%	88.6%	93.8%
Buffalo	7,916	170.9	57.7%	847	1,853	270.1	291.2	97.1%	88.2%	89.2%	91.9%
Cleveland	20,623	210.8	64.5%	1,910	4,478	365.4	387.3	97.2%	91.2%	91.0%	95.0%
Detroit	15,500	157.2	56.3%	1,887	3,938	286.4	284.3	96.5%	88.9%	84.9%	93.8%
Hartford	3,699	165.6	60.8%	710	1,444	272.5	244.0	97.4%	95.3%	90.9%	98.4%
Indianapolis	11,367	163.4	54.2%	1,261	2,375	313.1	330.4	98.1%	94.0%	90.8%	88.7%
Manchester	1,576	136.1	48.8%	329	649	238.9	231.2	95.3%	87.1%	87.0%	96.5%
New York	10,328	179.7	57.9%	1,051	2,369	304.1	330.0	96.5%	88.0%	89.1%	95.3%
Newark	4,575	155.4	57.4%	594	1,113	267.6	259.3	98.2%	85.5%	83.7%	87.6%
Philadelphia (Non-PMC)	15,359	193.8	65.4%	2,244	4,825	276.4	302.1	93.3%	96.3%	92.6%	93.0%
Pittsburgh	7,571	186.5	59.9%	718	1,673	353.0	376.4	98.6%	90.8%	88.5%	93.3%
Providence	3,761	116.6	42.6%	1,644	3,531	87.9	94.7	98.6%	95.7%	93.6%	94.5%
Togus	2,870	131.8	43.1%	1,143	2,445	212.3	215.5	98.5%	95.7%	94.5%	97.7%
White River J.	909	165.2	59.4%	212	414	204.2	231.0	94.7%	80.9%	81.2%	88.4%
Wilmington	1,601	164.7	55.6%	174	349	306.9	320.4	96.6%	86.9%	80.8%	97.6%

PENSION RATING CLAIM METRICS											
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	34,900	99.9	30.9%	14,197	29,275	120.5	118.2	N/A	98.4%	98.4%	98.3%
Philadelphia PMC	21,912	120.9	42.6%	5,569	10,855	187.8	191.7	N/A	100.0%	98.0%	98.4%
Milwaukee PMC	5,656	67.7	13.2%	3,808	8,027	71.5	77.4	N/A	100.0%	99.6%	98.4%
St. Paul PMC	6,742	50.7	5.4%	4,856	10,068	78.1	69.7	N/A	95.5%	97.6%	98.0%
Other (in transit)	590	190.9	56.3%	164	325	172.6	176.1	N/A	N/A	N/A	N/A

Quick Start Claims Processing*							
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete MTD	Avg. Days to Complete MTD
USA	7,805	104.4	29.7%	2,147	4,104	142.1	149.7
San Diego	3,911	115.0	34.8%	1,289	2,629	137.8	149.5
Winston-Salem	3,894	93.8	24.6%	858	1,475	148.7	149.9

COMPENSATION AND PENSION INVENTORY

As of November 30, 2013

*All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending	# Pending
USA	308.6	641,894	375,004	58.4%	401,906	278,362	69.3%	75,624	59,940	79.3%	173,182	71,961	41.6%	29,924	1,875	263,278
Eastern Area	320.7	126,280	74,436	58.9%	66,741	46,340	69.4%	17,653	13,515	76.6%	72,525	15,740	21.7%	23,965	330	46,079
Baltimore	483.2	9,589	6,588	68.7%	6,308	5,418	85.9%	1,149	1,038	90.3%	51,114	1,992	3.9%	1	2	3,379
Boston	329.0	6,666	3,825	57.4%	6,047	4,356	72.0%	1,857	1,454	78.3%	1,028	712	69.3%	-	1	4,307
Buffalo	241.9	7,676	4,523	58.9%	4,279	2,907	67.9%	349	310	88.8%	549	300	54.6%	2	4	1,527
Cleveland	328.1	20,255	13,123	64.8%	10,971	8,452	77.0%	2,147	2,090	97.3%	3,947	1,983	50.2%	8	142	9,901
Detroit	133.5	14,771	8,398	56.9%	4,814	1,941	40.3%	1,091	889	81.5%	2,861	1,885	65.9%	3	54	5,945
Hartford	157.1	3,340	2,079	62.2%	1,991	1,046	52.5%	296	208	70.3%	1,216	1,011	83.1%	1	-	852
Indianapolis	377.2	11,314	6,137	54.2%	7,321	5,617	76.7%	1,179	884	75.0%	1,478	919	62.2%	2	118	5,349
Manchester	262.0	1,537	751	48.9%	1,226	922	75.2%	136	130	95.6%	142	70	49.3%	3	2	685
New York	189.2	9,942	5,845	58.8%	4,372	2,367	54.1%	842	650	77.2%	908	454	50.0%	5	5	3,922
Newark	148.1	4,224	2,465	58.4%	1,591	804	50.5%	510	492	96.5%	1,271	879	69.2%	-	-	2,092
Philadelphia	366.6	21,036	12,238	58.2%	8,088	6,100	75.4%	5,852	3,596	61.4%	4,448	3,106	69.8%	23,936	-	2,925
Pittsburgh	370.1	7,512	4,499	59.9%	5,168	3,864	74.8%	805	762	94.7%	1,799	1,130	62.8%	1	2	3,165
Providence	125.5	3,450	1,435	41.6%	1,311	497	37.9%	232	209	90.1%	208	95	45.7%	1	-	836
Togus	248.9	2,557	1,149	44.9%	1,973	1,180	59.8%	1,136	739	65.1%	1,077	901	83.7%	1	-	393
White River Junction	294.5	840	503	59.9%	629	404	64.2%	58	53	91.4%	138	100	72.5%	1	-	234
Wilmington	296.0	1,571	878	55.9%	652	465	71.3%	14	11	78.6%	341	203	59.5%	-	-	567
SOUTHERN AREA	303.0	217,453	132,333	60.9%	139,445	101,359	72.7%	22,522	18,041	80.1%	42,820	18,907	44.2%	141	614	98,542
Atlanta	305.3	32,796	20,596	62.8%	17,196	12,427	72.3%	1,297	1,170	90.2%	5,470	2,944	53.8%	1	6	14,479
Columbia	199.2	18,710	11,150	59.6%	9,588	6,127	63.9%	882	675	76.5%	2,073	1,038	50.1%	2	23	7,506
Huntington	223.7	9,846	3,700	63.3%	2,477	1,555	62.8%	219	136	62.1%	1,049	726	69.2%	5	4	3,309
Jackson	276.6	9,932	6,609	66.5%	4,732	3,592	75.9%	1,322	1,190	90.0%	2,169	1,063	49.0%	35	62	3,884
Louisville	380.7	9,973	6,220	62.4%	8,663	7,003	80.8%	1,666	1,405	84.3%	2,343	2,146	91.6%	48	102	4,313
Montgomery	305.1	15,525	9,733	62.7%	9,561	6,792	71.0%	4,946	3,699	74.8%	2,616	1,654	63.2%	8	153	11,036
Nashville	178.4	15,817	8,387	53.0%	7,912	4,565	57.7%	1,009	607	60.2%	3,071	1,917	62.4%	2	107	5,988
Roanoke	340.3	21,009	11,826	56.3%	12,168	8,930	73.4%	1,319	1,114	84.5%	13,073	1,970	15.1%	12	17	8,544
San Juan	276.5	5,934	3,807	64.2%	3,501	2,633	75.2%	506	395	78.1%	1,536	1,349	87.8%	5	1	5,377
St. Petersburg	303.2	41,492	26,223	63.2%	22,329	15,447	69.2%	2,971	1,717	57.8%	4,197	1,620	38.6%	20	125	22,867
Washington	358.4	65	50	76.9%	195	172	88.2%	109	107	98.2%	565	563	99.6%	-	-	25
Winston-Salem	324.4	40,354	24,032	59.6%	41,123	32,116	78.1%	6,276	5,826	92.8%	4,658	1,917	41.2%	3	14	11,214

COMPENSATION INVENTORY

	Non-Rating	Entitlement				Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending	
CENTRAL AREA	246.1	151,710	84,267	55.5%	76,367	45,911	60.1%	12,436	8,683	69.8%	26,326	16,402	62.3%	5,496	729	65,668	
Chicago	414.3	12,232	7,172	58.6%	6,186	4,888	79.0%	1,028	667	64.9%	4,215	3,408	80.9%	26	165	6,263	
Des Moines	205.0	4,657	2,469	53.0%	2,723	1,788	65.7%	126	101	80.2%	321	175	54.5%	-	1	1,167	
Fargo	133.7	1,917	1,089	56.8%	437	169	38.7%	90	48	53.3%	85	51	60.0%	-	-	326	
Houston	242.4	28,281	18,777	66.4%	14,797	9,536	64.4%	1,328	989	74.5%	4,583	2,952	64.4%	5	10	16,690	
Lincoln	111.3	3,383	1,570	46.4%	1,477	421	28.5%	422	138	32.7%	611	189	30.9%	1	2	1,524	
Little Rock	296.4	7,275	3,867	53.2%	6,589	4,745	72.0%	1,602	1,327	82.8%	1,522	1,009	66.3%	6	98	5,208	
Milwaukee	185.1	10,625	5,655	53.2%	4,198	2,314	55.1%	214	134	62.6%	415	196	47.2%	5,345	-	2,990	
Muskogee	177.0	13,052	6,977	53.5%	7,483	3,870	51.7%	1,551	940	60.6%	2,898	1,490	51.4%	5	10	3,332	
New Orleans	325.5	10,418	6,087	58.4%	7,372	5,228	70.9%	288	254	88.2%	2,232	1,758	78.8%	19	206	4,838	
Sioux Falls	68.7	1,412	617	43.7%	923	67	7.3%	830	525	63.3%	159	132	83.0%	2	-	208	
St. Louis	190.3	14,682	9,093	61.9%	5,671	3,340	58.9%	1,540	1,315	85.4%	2,812	1,694	60.2%	8	210	6,005	
St. Paul	104.1	13,658	5,282	38.7%	2,419	691	28.6%	1,406	935	66.5%	1,220	526	43.1%	64	-	1,476	
Waco	225.8	25,367	12,927	51.0%	13,694	7,719	56.4%	1,938	1,274	65.7%	4,826	2,470	51.2%	13	25	14,421	
Wichita	167.6	4,751	2,685	56.5%	2,398	1,135	47.3%	73	36	49.3%	427	352	82.4%	2	2	1,220	
WESTERN AREA	347.7	146,450	83,967	57.3%	119,327	84,745	71.0%	23,013	19,701	85.6%	31,358	20,832	66.4%	317	197	45,764	
Albuquerque	280.0	5,129	3,065	59.8%	3,244	2,286	70.5%	206	145	70.4%	965	753	78.0%	-	2	1,913	
Anchorage	394.5	1,660	863	52.0%	2,923	2,272	77.7%	1,119	1,026	91.7%	440	345	78.4%	-	2	161	
Boise	249.7	2,965	1,795	60.5%	1,696	1,264	74.5%	316	229	72.5%	594	358	60.3%	1	-	1,074	
Cheyenne	281.7	1,416	843	59.5%	613	388	63.3%	68	57	83.8%	238	170	71.4%	35	3	289	
Denver	335.6	10,283	5,716	55.6%	9,184	7,056	76.8%	2,853	2,117	74.2%	2,621	1,640	62.6%	1	6	4,044	
Ft. Harrison	230.8	1,834	1,091	59.5%	1,255	440	35.1%	440	237	53.9%	163	75	46.0%	-	3	244	
Honolulu	154.7	4,453	2,423	54.4%	2,002	1,058	52.8%	339	236	69.6%	893	673	75.4%	2	1	923	
Los Angeles	291.1	15,749	9,481	60.2%	9,350	6,669	71.3%	1,559	1,520	97.5%	2,553	1,521	59.6%	3	11	5,598	
Manila	87.8	1,447	388	26.8%	1,016	162	15.9%	297	115	38.7%	455	219	48.1%	221	75	1,223	
Oakland	422.0	19,298	10,836	56.2%	13,969	10,411	74.5%	1,587	1,311	82.6%	6,319	5,103	80.8%	6	8	8,102	
Phoenix	273.6	14,054	8,998	64.0%	8,515	5,608	65.9%	903	703	77.9%	3,033	1,711	56.4%	2	14	5,841	
Portland	333.8	10,727	6,466	60.3%	8,908	6,410	72.0%	2,847	2,448	86.0%	2,006	1,195	59.6%	2	31	5,497	
Reno	333.2	6,433	4,049	62.9%	3,721	2,772	74.5%	296	208	70.3%	772	527	68.3%	1	10	1,139	
Salt Lake City	407.5	14,386	7,278	50.6%	19,269	16,570	86.0%	3,842	3,658	95.2%	1,859	1,385	74.5%	-	-	997	
San Diego	278.8	19,815	10,650	53.7%	8,414	5,501	65.4%	1,973	1,619	82.1%	2,094	1,347	64.3%	1	5	4,022	
Seattle	385.4	16,801	10,025	59.7%	24,488	15,063	61.5%	4,368	4,072	93.2%	6,353	3,810	60.0%	42	26	4,697	
Other	305.6	1	1	100.0%	26	7	26.9%	-	-	N/A	153	80	52.3%	5	5	7,225	

PENSION INVENTORY

	Non-Rating	Entitlement				Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending	
USA	170.7	53,822	26,558	49.3%	71,782	31,512	43.9%	39,876	39,637	99.4%	5,593	2,824	50.5%	15,388	13,875	3,129	
Philadelphia	152.7	38,081	23,424	61.5%	26,838	12,942	48.2%	20,588	20,538	99.8%	3,021	936	31.0%	7,214	6,390	1,605	
Milwaukee	55.3	6,136	663	10.8%	11,519	558	4.8%	3,980	3,975	99.9%	567	147	25.9%	782	705	782	
St. Paul	216.7	9,324	2,317	24.8%	32,650	17,435	53.4%	14,859	14,856	100.0%	1,659	1,466	88.4%	7,229	6,780	742	
Other (in transit)	N/A	281	154	54.8%	775	577	74.5%	449	268	59.7%	346	275	79.5%	163	-	-	

APPEALS INVENTORY

	Number of Notice of Disagreements Pending	Avg. Days Pending for Notice of Disagreements	Number of Statement of Cases Pending	Number of Form 9s Pending	Avg. Days Pending for Form 9s	Number of Remands Returned to the Regional Office	Number of Claims Certified to the Board of Veterans Appeals	Avg. Days Pending for Remands at a Regional Office	Number of Remands sent to the Appeals Management Center	Avg. Days Pending for Remands at the Appeals Management Center
USA	180,523	413.0	18,326	61,471	621.0	16,899	323	556.0	7,225	170.0

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	7,462	7,339	123	1.7%	49,002	54,175	(5,173)	-9.5%
Buffalo	1,400	1,552	(152)	-9.8%	7,793	8,145	(352)	-4.3%
Atlanta	713	777	(64)	-8.2%	5,977	6,835	(858)	-12.6%
St Louis	1,945	1,909	36	1.9%	13,508	15,291	(1,783)	-11.7%
Muskogee	3,404	3,101	303	9.8%	21,724	23,904	(2,180)	-9.1%

*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.