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Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)	# Pending	# Pending Over 125	Percentage Pending > 125 days
	693,857	395,358	57.0%

As of December 7, 2013

Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
		642,861	378,349	58.9%
Original Entitlement - Veterans ¹				
Initial entitlement decisions for Voc Rehab	095	1,126	902	80.1%
Initial entitlement for service-connected disability (>=8)	010	48,054	25,808	53.7%
Initial entitlement for service-connected disability (<=7)	110	159,268	95,788	60.1%
Original Entitlement - Survivors ²				
Initial claims from surviving spouses, children or parents	140	7,915	1,986	25.1%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	614	495	80.6%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	419,483	250,482	59.7%
Increased entitlement due to hospitalization or surgery	320	2,468	1,127	45.7%
Spina bifida and/or birth defects reconsideration	420	198	173	87.4%
Reopened or new Agent Orange claims prior to 8/30/10	681	3,677	1,549	42.1%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	#DIV/0!
Reopened or new Agent Orange claims After 9/01/10	405	27	11	40.7%
Agent Orange claims where an interim decision was provided	409	31	28	90.3%
Agent Orange presumptives ³				

¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
		402,678	279,320	69.4%
Dependency	130	228,217	162,527	71.2%
Survivor restored entitlement	133	115	58	50.4%
Hospitalization adjustment (non-rating)	135	206	158	76.7%
Misc determinations	290	91,403	76,714	83.9%
Spina bifida and/or birth defects adjustments	450	28	21	75.0%
Future examination for disabilities	310	29,478	10,973	37.2%
Due process	600	53,231	28,869	54.2%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
		75,341	59,779	79.3%
Income verification for unemployment	314	1,711	1,681	98.2%
Review of Hemodialysis related cases/conditions	680	54	38	70.4%
Review of Radiation related cases/conditions	682	753	709	94.2%
Review of Misc cases referred to central office	684	7,469	7,113	95.2%
Review of effective date related to herbicide exposure	685	99	99	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	12,747	9,077	71.2%
Social Security number verification	690 Group	52,508	41,062	78.2%

These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

Other	EP	# Pending	# Pending Over 125	% Over 125
		173,504	74,512	42.9%
Pre-decisional hearings	173	2,772	2,177	78.5%
Correspondence	400	111,876	33,530	30.0%
Congressional correspondence	500	2,535	1,430	56.4%
Freedom of Information Act (FOIA) requests	510	30,597	16,723	54.7%
Review, including quality assurance	930	25,151	20,170	80.2%
Correction of errors	960	573	482	84.1%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Pension

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement		52,837	25,957	49.1%
Increased entitlement and/or reconsideration	120	13,727	4,201	30.6%
Initial entitlement - Veteran	180	9,729	3,405	35.0%
Initial entitlement - Survivor	190	29,381	18,351	62.5%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		71,156	31,141	43.8%
Hospitalization adjustment (non-rating)	135	1,223	265	21.7%
Dependency	137	7,289	3,347	45.9%
Income adjustments	150	30,394	19,640	64.6%
Annual eligibility verification reporting (EVRs)	155	7	6	85.7%
Misc determinations	297	12,063	3,435	28.5%
Due process	607	20,180	4,448	22.0%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
Program Reviews		39,983	39,220	98.1%
Income Verification Match	154	39,321	39,158	99.6%
Cost of Living Adjustments	696	655	58	8.9%
Non-entitlement reviews	697	7	4	57.1%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
Other		5,634	2,794	49.6%
Correspondence	407	3,545	2,250	63.5%
Congressional correspondence	507	1,022	13	1.3%
Internal quality reviews	937	1,067	531	49.8%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

Additional Compensation, Pension and Education Workload

Burial	EP	# Pending
	160	45,313

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

Accrued	EP	# Pending
	165	15,679

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

Appeals	EP	# Pending
As of December 7, 2013	NA	266,507

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

Education	Type	# Pending
	Ch 33	7,120
	All	46,973

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION RATING BUNDLE METRICS As of December 7, 2013							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

COMPENSATION AND PENSION RATING CLAIMS COMBINED											
# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level	
USA	693,857	167.4	57.0%	21,664	224,756	261.1	284.2	96.1%	89.2%	89.9%	94.5%

COMPENSATION RATING CLAIM METRICS											
	Inventory # Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	639,446	172.9	59.1%	17,494	183,113	291.9	319.0	96.1%	89.2%	89.9%	94.5%
Eastern Area	124,715	178.9	59.9%	3,756	37,754	283.6	304.6	95.1%	87.5%	88.6%	93.5%
Baltimore	9,799	219.2	69.0%	78	1,064	318.6	395.7	79.9%	73.3%	77.8%	89.2%
Boston	7,109	170.0	56.6%	152	1,708	314.5	339.9	92.6%	81.0%	88.9%	93.9%
Buffalo	7,955	170.8	58.3%	210	2,063	274.8	289.4	94.2%	87.3%	90.4%	92.2%
Cleveland	20,440	208.4	64.7%	468	4,946	357.3	383.9	96.6%	83.6%	89.8%	95.4%
Detroit	15,510	157.7	57.9%	532	4,470	269.1	282.5	98.3%	94.8%	86.9%	93.7%
Hartford	3,704	160.9	58.8%	174	1,618	294.2	254.9	95.1%	85.7%	91.1%	97.2%
Indianapolis	11,325	164.6	55.4%	255	2,630	306.8	328.3	95.8%	87.3%	90.4%	89.3%
Manchester	1,546	135.0	47.9%	106	755	203.6	227.6	97.4%	93.6%	90.4%	97.9%
New York	10,273	179.8	58.6%	263	2,632	299.6	326.7	95.9%	90.9%	89.4%	95.2%
Newark	4,599	155.6	57.1%	179	1,292	275.3	261.6	95.6%	90.6%	83.5%	89.5%
Philadelphia (Non-PMC)	15,589	193.2	65.7%	460	5,285	302.2	302.1	95.9%	81.7%	90.4%	94.6%
Pittsburgh	7,510	184.3	60.3%	159	1,832	337.6	372.7	95.2%	88.3%	90.0%	94.7%
Providence	3,942	118.6	42.3%	458	3,989	106.6	96.0	96.1%	87.7%	93.2%	90.2%
Togus	2,886	132.6	44.5%	206	2,651	192.3	212.9	96.5%	95.7%	95.7%	96.4%
White River J.	907	167.6	59.3%	32	446	221.7	230.3	96.3%	87.3%	83.7%	89.9%
Wilmington	1,621	164.8	56.4%	24	373	319.8	320.4	94.3%	83.6%	84.3%	95.0%

PENSION RATING CLAIM METRICS											
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	34,595	97.8	30.5%	3,350	32,625	122.9	118.7	N/A	97.9%	98.7%	98.5%
Philadelphia PMC	21,387	119.7	42.8%	1,258	12,113	188.3	191.4	N/A	100.0%	98.8%	98.4%
Milwaukee PMC	5,953	64.2	12.5%	790	8,817	77.9	77.5	N/A	100.0%	100.0%	98.4%
St. Paul PMC	6,652	49.2	4.9%	1,256	11,324	82.6	71.1	N/A	93.9%	97.2%	98.8%
Other (in transit)	603	189.8	56.1%	46	371	206.0	179.8	N/A	N/A	N/A	N/A

Quick Start Claims Processing*							
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete MTD	Avg. Days to Complete MTD
USA	8,054	100.3	31.1%	449	4,553	143.7	149.1
San Diego	4,014	110.6	35.4%	237	2,866	135.7	148.4
Winston-Salem	4,040	90.0	26.8%	212	1,687	152.8	150.3

COMPENSATION AND PENSION INVENTORY

As of December 7, 2013

*All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

COMPENSATION INVENTORY

	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals	
	Avg. Days Pending	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days				Percent Pending > 125 days
USA	312.2	642,861	378,349	58.9%	402,678	279,320	69.4%	75,341	59,779	79.3%	173,504	74,512	42.9%	30,166	1,883	263,406
Eastern Area	322.4	126,229	75,192	59.6%	67,104	46,613	69.5%	17,457	13,616	78.0%	72,532	16,073	22.2%	24,260	342	46,081
Baltimore	485.2	9,611	6,683	69.5%	6,364	5,470	86.0%	1,145	1,033	90.2%	51,082	2,047	4.0%	1	2	3,386
Boston	333.0	6,647	3,842	57.8%	6,041	4,372	72.4%	1,858	1,452	78.1%	1,029	725	70.5%	-	2	4,301
Buffalo	235.5	7,734	4,599	59.5%	4,385	2,927	66.8%	350	309	88.3%	535	305	57.0%	2	4	1,547
Cleveland	330.1	20,077	13,061	65.1%	11,044	8,513	77.1%	2,145	2,092	97.5%	3,925	2,040	52.0%	7	149	9,944
Detroit	135.2	14,767	8,658	58.6%	4,818	2,009	41.7%	1,085	903	83.2%	2,831	1,966	69.4%	3	56	5,882
Hartford	159.8	3,363	2,014	59.9%	1,952	1,050	53.8%	301	203	67.4%	1,225	1,050	85.7%	1	-	852
Indianapolis	380.6	11,254	6,239	55.4%	7,331	5,652	77.1%	1,183	902	76.2%	1,513	934	61.7%	2	120	5,393
Manchester	257.5	1,508	725	48.1%	1,261	932	73.9%	137	130	94.9%	144	70	48.6%	3	2	683
New York	188.4	9,882	5,878	59.5%	4,421	2,381	53.9%	835	661	79.2%	900	452	50.2%	5	5	3,939
Newark	147.1	4,227	2,466	58.3%	1,584	777	49.1%	501	487	97.2%	1,344	878	65.3%	-	-	2,094
Philadelphia	369.0	21,198	12,418	58.6%	8,153	6,202	76.1%	5,690	3,701	65.0%	4,447	3,154	70.9%	24,232	-	2,887
Pittsburgh	371.8	7,453	4,492	60.3%	5,116	3,850	75.3%	786	740	94.1%	1,778	1,149	64.6%	1	2	3,166
Providence	125.9	3,494	1,505	43.1%	1,425	487	34.2%	230	210	91.3%	204	91	44.6%	1	-	834
Togus	254.1	2,577	1,205	46.8%	1,907	1,118	58.6%	1,140	731	64.1%	1,077	905	84.0%	1	-	393
White River Junction	295.6	847	506	59.7%	627	399	63.6%	56	51	91.1%	144	106	73.6%	1	-	225
Wilmington	291.9	1,590	901	56.7%	675	474	70.2%	15	11	73.3%	354	201	56.8%	-	-	555
SOUTHERN AREA	304.2	217,470	133,048	61.2%	139,997	101,632	72.6%	22,453	17,948	79.9%	43,051	20,543	47.7%	140	611	98,403
Atlanta	306.2	32,347	20,435	63.2%	17,282	12,462	72.1%	1,303	1,156	88.7%	5,462	3,126	57.2%	1	6	14,507
Columbia	200.3	18,753	11,292	60.2%	9,717	6,250	64.3%	895	688	76.9%	2,093	1,063	50.8%	3	20	7,480
Huntington	220.5	5,779	3,693	63.9%	2,452	1,535	62.6%	225	141	62.7%	1,007	686	68.1%	5	4	3,283
Jackson	281.1	9,942	6,634	66.7%	4,669	3,577	76.6%	1,304	1,177	90.3%	2,150	1,103	51.3%	40	66	3,892
Louisville	379.3	10,025	6,350	63.3%	8,888	7,043	79.2%	1,660	1,390	83.7%	2,332	2,142	91.9%	49	102	4,341
Montgomery	304.7	15,588	9,816	63.0%	9,681	6,868	70.9%	4,959	3,734	75.3%	2,599	1,658	63.8%	8	153	11,000
Nashville	181.2	15,916	8,473	53.2%	7,808	4,514	57.8%	1,024	602	58.8%	3,154	1,960	62.1%	1	107	5,933
Roanoke	341.1	21,124	12,148	57.5%	12,359	9,105	73.7%	1,336	1,126	84.3%	13,036	3,297	25.3%	9	19	8,527
San Juan	277.5	5,867	3,827	65.2%	3,534	2,652	75.0%	516	398	77.1%	1,536	1,355	88.2%	5	1	5,312
St. Petersburg	304.6	41,356	26,200	63.4%	22,524	15,552	69.0%	2,956	1,727	58.4%	4,222	1,666	39.5%	16	120	23,008
Washington	350.5	62	48	77.4%	197	170	86.3%	109	107	98.2%	565	563	99.6%	-	-	-
Winston-Salem	325.7	40,711	24,132	59.3%	40,886	31,904	78.0%	6,166	5,702	92.5%	4,895	1,924	39.3%	3	13	11,120

COMPENSATION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
CENTRAL AREA	247.5	152,069	84,643	55.7%	76,062	45,958	60.4%	12,380	8,585	69.3%	26,381	16,695	63.3%	5,429	729	65,613
Chicago	418.2	12,392	7,251	58.5%	6,121	4,901	80.1%	1,071	667	62.3%	4,150	3,408	82.1%	13	167	6,288
Des Moines	204.7	4,666	2,474	53.0%	2,692	1,759	65.3%	124	97	78.2%	325	174	53.5%	-	1	1,163
Fargo	135.8	1,931	1,123	58.2%	431	173	40.1%	86	48	55.8%	88	55	62.5%	-	-	327
Houston	242.5	28,114	18,695	66.5%	14,728	9,535	64.7%	1,278	976	76.4%	4,607	2,951	64.1%	5	9	16,694
Lincoln	107.1	3,372	1,571	46.6%	1,458	402	27.6%	446	144	32.3%	630	183	29.0%	1	2	1,516
Little Rock	299.1	7,309	3,970	54.3%	6,607	4,778	72.3%	1,650	1,357	82.2%	1,518	1,016	66.9%	6	100	5,187
Milwaukee	187.6	10,970	5,681	51.8%	4,181	2,347	56.1%	210	117	55.7%	421	206	48.9%	5,295	-	2,963
Muskogee	180.6	12,953	7,119	55.0%	7,355	3,824	52.0%	1,476	874	59.2%	2,872	1,654	57.6%	5	8	3,332
New Orleans	322.1	10,429	6,133	58.8%	7,439	5,248	70.5%	283	251	88.7%	2,233	1,753	78.5%	20	209	4,863
Sioux Falls	65.5	1,418	644	45.4%	897	61	6.8%	814	516	63.4%	166	139	83.7%	3	-	207
St. Louis	190.7	14,584	8,972	61.5%	5,624	3,289	58.5%	1,546	1,307	84.5%	2,838	1,693	59.7%	7	207	5,974
St. Paul	108.2	13,946	5,462	39.2%	2,347	694	29.6%	1,338	867	64.8%	1,202	549	45.7%	57	-	1,485
Waco	227.9	25,285	12,879	50.9%	13,835	7,857	56.8%	1,987	1,327	66.8%	4,916	2,572	52.3%	15	24	14,389
Wichita	163.8	4,700	2,669	56.8%	2,347	1,090	46.4%	71	37	52.1%	415	342	82.4%	2	2	1,225
WESTERN AREA	356.7	147,093	85,466	58.1%	119,486	85,111	71.2%	23,051	19,630	85.2%	31,355	21,122	67.4%	332	195	45,821
Albuquerque	281.2	5,134	3,093	60.2%	3,266	2,303	70.5%	200	145	72.5%	969	763	78.7%	-	2	1,923
Anchorage	400.3	1,656	874	52.8%	2,893	2,262	78.2%	1,161	1,027	88.5%	428	339	79.2%	-	2	168
Boise	251.9	2,964	1,829	61.7%	1,702	1,269	74.6%	304	226	74.3%	590	356	60.3%	1	-	1,055
Cheyenne	279.5	1,398	848	60.7%	615	386	62.8%	58	49	84.5%	245	177	72.2%	35	3	291
Denver	338.4	10,239	5,782	56.5%	9,270	7,148	77.1%	2,839	2,126	74.9%	2,581	1,666	64.5%	1	6	4,000
Ft. Harrison	229.7	1,765	1,068	60.5%	2,042	1,283	62.8%	443	235	53.0%	167	77	46.1%	-	3	235
Honolulu	147.2	4,480	2,482	55.4%	1,982	1,017	51.3%	315	239	75.9%	883	684	77.5%	2	1	918
Los Angeles	293.4	15,691	9,561	60.9%	9,317	6,675	71.6%	1,572	1,512	96.2%	2,589	1,550	59.9%	3	11	5,625
Manila	89.9	1,444	393	27.2%	978	172	17.6%	274	98	35.8%	470	209	44.5%	235	77	1,200
Oakland	480.2	19,541	11,161	57.1%	13,916	10,482	75.3%	1,631	1,320	80.9%	6,372	5,210	81.8%	6	7	8,208
Phoenix	273.1	13,962	8,853	63.4%	8,673	5,680	65.5%	882	703	79.7%	3,029	1,738	57.4%	2	14	5,842
Portland	333.3	10,776	6,533	60.6%	8,987	6,405	71.3%	2,915	2,450	84.0%	2,047	1,231	60.1%	2	30	5,500
Reno	337.4	6,470	4,130	63.8%	3,731	2,813	75.4%	294	215	73.1%	781	538	68.9%	1	9	1,140
Salt Lake City	412.6	14,725	7,878	53.5%	19,210	16,543	86.1%	3,783	3,600	95.2%	1,843	1,387	75.3%	-	-	978
San Diego	281.5	19,917	10,795	54.2%	8,326	5,520	66.3%	2,026	1,631	80.5%	2,066	1,376	66.6%	1	5	4,041
Seattle	385.9	16,931	10,186	60.2%	24,578	15,153	61.7%	4,354	4,054	93.1%	6,295	3,821	60.7%	43	25	4,697
Other	437.4	-	-	N/A	29	6	20.7%	-	-	N/A	185	79	42.7%	5	6	7,488

PENSION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
USA	167.8	52,837	25,957	49.1%	71,156	31,141	43.8%	39,983	39,220	98.1%	5,673	2,818	49.7%	15,147	13,796	3,101
Philadelphia	153.1	37,224	22,844	61.4%	26,912	13,064	48.5%	20,557	20,498	99.7%	3,009	918	30.5%	7,110	6,429	1,595
Milwaukee	51.5	6,123	655	10.7%	11,610	503	4.3%	4,371	3,847	88.0%	623	156	25.0%	807	688	799
St. Paul	214.9	9,199	2,300	25.0%	31,870	17,010	53.4%	14,607	14,604	100.0%	1,682	1,460	86.8%	7,074	6,679	707
Other (in transit)	N/A	291	158	54.3%	764	564	73.8%	448	271	60.5%	359	284	79.1%	156	-	-

APPEALS INVENTORY

	Number of Notice of Disagreements Pending	Avg. Days Pending for Notice of Disagreements	Number of Statement of Cases Pending	Number of Form 9s Pending	Avg. Days Pending for Form 9s	Number of Remands Returned to the Regional Office	Number of Claims Certified to the Board of Veterans Appeals	Avg. Days Pending for Remands at a Regional Office	Number of Remands sent to the Appeals Management Center	Avg. Days Pending for Remands at the Appeals Management Center
USA	180,366	415.0	15,514	61,401	624.0	16,986	327	556.0	7,491	168.0

EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
USA (Education)	7,120	7,462	(342)	-4.6%	46,973	49,002	(2,029)	-4.1%
Buffalo	1,130	1,400	(270)	-19.3%	7,785	7,793	(8)	-0.1%
Atlanta	780	713	67	9.4%	4,678	5,977	(1,299)	-21.7%
St Louis	1,843	1,945	(102)	-5.2%	11,334	13,508	(2,174)	-16.1%
Muskogee	3,367	3,404	(37)	-1.1%	23,176	21,724	1,452	6.7%

*Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.