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<b>Compensation and Pension Rating Bundle</b> <b>(Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)</b>	# Pending	# Pending Over 125	Percentage Pending > 125 days
	<b>686,016</b>	<b>388,719</b>	<b>56.7%</b>

As of December 21, 2013

## Compensation

Entitlement (Original and Supplemental)	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement (Original and Supplemental)</b>		<b>635,983</b>	<b>371,045</b>	<b>58.3%</b>
Original Entitlement - Veterans <sup>1</sup>				
Initial entitlement decisions for Voc Rehab	095	1,095	875	79.9%
Initial entitlement for service-connected disability (>=8)	010	46,924	24,759	52.8%
Initial entitlement for service-connected disability (<=7)	110	157,360	93,492	59.4%
Original Entitlement - Survivors <sup>2</sup>				
Initial claims from surviving spouses, children or parents	140	7,515	1,852	24.6%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	588	461	78.4%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,838	246,725	59.3%
Increased entitlement due to hospitalization or surgery	320	2,423	1,090	45.0%
Spina bifida and/or birth defects reconsideration	420	181	151	83.4%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,009	1,608	40.1%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	25	9	36.0%
Agent Orange claims where an interim decision was provided	409	25	23	92.0%
Agent Orange presumptives <sup>3</sup>				
<sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.				
<sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.				
<sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409				

Award Adjustments	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>403,835</b>	<b>281,795</b>	<b>69.8%</b>
Dependency	130	229,105	164,257	71.7%
Survivor restored entitlement	133	117	58	49.6%
Hospitalization adjustment (non-rating)	135	202	156	77.2%
Misc determinations	290	90,576	76,028	83.9%
Spina bifida and/or birth defects adjustments	450	28	21	75.0%
Future examination for disabilities	310	30,217	12,291	40.7%
Due process	600	53,590	28,984	54.1%
Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.				

Program Reviews	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>73,632</b>	<b>58,796</b>	<b>79.9%</b>
Income verification for unemployability	314	1,723	1,679	97.4%
Review of Hemodialysis related cases/conditions	680	56	40	71.4%
Review of Radiation related cases/conditions	682	753	706	93.8%
Review of Misc cases referred to central office	684	7,952	7,106	89.4%
Review of effective date related to herbicide exposure	685	98	98	100.0%
Cost of Living Adjustments (COLAs) and other reviews	690	13,026	9,225	70.8%
Social Security number verification	690 Group	50,024	39,942	79.8%
These actions are not initiated by Veterans or survivors. All program integrity actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.				

Other	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>172,917</b>	<b>83,071</b>	<b>48.0%</b>
Pre-decisional hearings	173	2,726	2,137	78.4%
Correspondence	400	112,216	42,476	37.9%
Congressional correspondence	500	2,340	1,413	60.4%
Freedom of Information Act (FOIA) requests	510	30,553	16,911	55.3%
Review, including quality assurance	930	24,496	19,636	80.2%
Correction of errors	960	586	498	85.0%
Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.				

## Pension

	EP	# Pending	# Pending Over 125	% Over 125
<b>Entitlement</b>		<b>49,808</b>	<b>24,402</b>	<b>49.0%</b>
Increased entitlement and/or reconsideration	120	12,709	3,849	30.3%
Initial entitlement - Veteran	180	8,971	3,021	33.7%
Initial entitlement - Survivor	190	28,128	17,532	62.3%

Claims for benefits from Veterans and survivors that have never before applied for pension, as well as claims for aid and attendance, and housebound benefits. Some pension entitlement claims require a rating decision.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Award Adjustments</b>		<b>69,230</b>	<b>29,318</b>	<b>42.3%</b>
Hospitalization adjustment (non-rating)	135	763	109	14.3%
Dependency	137	6,588	3,090	46.9%
Income adjustments	150	30,042	18,167	60.5%
Annual eligibility verification reporting (EVRs)	155	7	6	85.7%
Misc determinations	297	11,606	3,202	27.6%
Due process	607	20,224	4,744	23.5%

Involve the modification of benefits based upon income changes.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Program Reviews</b>		<b>39,373</b>	<b>38,716</b>	<b>98.3%</b>
Income Verification Match	154	38,767	38,644	99.7%
Cost of Living Adjustments	696	594	68	11.4%
Non-entitlement reviews	697	12	4	33.3%

These actions are not initiated by Veterans or survivors. All program review actions are initiated by internal VBA controls and mandates. These actions are classified as internal controls necessary to audit, review, and ensure that benefits and entitlements are proper and the intent of laws and regulations is being followed.

	EP	# Pending	# Pending Over 125	% Over 125
<b>Other</b>		<b>5,431</b>	<b>2,683</b>	<b>49.4%</b>
Correspondence	407	3,338	2,172	65.1%
Congressional correspondence	507	1,042	11	1.1%
Internal quality reviews	937	1,051	500	47.6%

Combination of workload received from Veterans, survivors and internal sources that do not have any effect on entitlement, nor do they require any adjustment to monetary benefits.

### Additional Compensation, Pension and Education Workload

	EP	# Pending
<b>Burial</b>	<b>160</b>	<b>45,301</b>

Provides honor and assistance with the burial of Veterans through an enhanced burial benefit for those whose post-service death was due to or hastened by a service-connected disability. The burial program also provides assistance with the burial of Veterans entitled to pension; Veterans who die while under VA care; and Veterans entitled to compensation but who die from other causes.

	EP	# Pending
<b>Accrued</b>	<b>165</b>	<b>15,303</b>

Benefits not paid prior to the death of a Veteran or survivor based upon a pending claim at the time of death which is later granted.

	EP	# Pending
<b>Appeals</b>	<b>NA</b>	<b>266,333</b>

As of December 21, 2013

Appealed cases include compensation, pension, burial, and accrued benefits and decisions.

	Type	# Pending
<b>Education</b>	<b>Ch 33</b>	<b>7,604</b>
	<b>All</b>	<b>67,149</b>

Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.

COMPENSATION AND PENSION RATING BUNDLE METRICS As of December 21, 2013							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

COMPENSATION AND PENSION RATING CLAIMS COMBINED											
# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level	
USA	686,016	166.1	56.7%	70,178	273,270	256.4	278.9	96.1%	89.2%	89.9%	94.5%

COMPENSATION RATING CLAIM METRICS											
	Inventory # Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	635,069	171.2	58.7%	56,579	222,198	288.0	313.3	96.1%	89.2%	89.9%	94.5%
Eastern Area	124,812	177.3	59.6%	11,493	45,491	281.4	300.3	95.1%	87.5%	88.6%	93.5%
Baltimore	9,739	220.7	70.3%	237	1,223	348.3	391.3	79.9%	73.3%	77.8%	89.2%
Boston	7,036	167.8	55.8%	471	2,027	297.4	331.7	92.6%	81.0%	88.9%	93.9%
Buffalo	8,037	168.7	57.6%	707	2,560	259.8	282.1	94.2%	87.3%	90.4%	92.2%
Cleveland	19,969	203.7	63.6%	1,527	6,005	348.9	376.3	96.6%	83.6%	89.8%	95.4%
Detroit	15,426	159.0	58.3%	1,530	5,468	275.2	281.7	98.3%	94.8%	86.9%	93.7%
Hartford	3,849	153.6	55.9%	536	1,980	283.1	259.9	95.1%	85.7%	91.1%	97.2%
Indianapolis	11,188	164.7	56.5%	907	3,282	284.6	318.5	95.8%	87.3%	90.4%	89.3%
Manchester	1,531	132.5	46.2%	272	921	219.0	228.0	97.4%	93.6%	90.4%	97.9%
New York	10,448	180.0	58.4%	714	3,083	289.6	319.8	95.6%	90.9%	89.4%	95.2%
Newark	4,516	155.9	57.0%	618	1,731	260.6	259.8	95.6%	90.6%	83.5%	89.5%
Philadelphia (Non-PMC)	16,220	190.0	64.8%	1,302	6,127	299.6	301.6	95.9%	81.7%	90.4%	94.6%
Pittsburgh	7,448	181.0	59.6%	496	2,169	339.8	368.0	95.2%	88.3%	90.0%	94.7%
Providence	4,078	118.2	42.3%	1,194	4,725	101.3	96.4	96.1%	87.7%	93.2%	90.2%
Togus	2,792	131.8	46.2%	751	3,196	206.9	212.6	96.5%	95.7%	95.7%	96.4%
White River J.	890	170.1	59.6%	126	540	227.9	230.3	96.3%	87.3%	83.7%	89.9%
Wilmington	1,645	160.8	57.1%	105	454	321.4	320.7	94.3%	83.6%	84.3%	95.0%

PENSION RATING CLAIM METRICS											
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	32,301	97.1	29.9%	10,859	40,134	111.6	116.5	N/A	97.9%	98.7%	98.5%
Philadelphia PMC	20,425	118.3	41.7%	3,605	14,460	182.7	189.5	N/A	100.0%	98.8%	98.4%
Milwaukee PMC	5,345	61.3	10.9%	3,174	11,201	70.2	75.4	N/A	100.0%	100.0%	98.4%
St. Paul PMC	5,976	47.9	4.1%	3,943	14,011	77.8	72.0	N/A	93.9%	97.2%	98.8%
Other (in transit)	555	189.8	55.1%	137	462	177.1	176.4	N/A	N/A	N/A	N/A

Quick Start Claims Processing*							
	# Pending	Avg. Days Pending	Backlog Percentage > 125 days	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete MTD	Avg. Days to Complete MTD
USA	7,720	101.9	29.3%	1,375	5,479	148.0	149.3
San Diego	3,745	111.7	34.3%	820	3,449	139.0	147.0
Winston-Salem	3,975	92.6	24.6%	555	2,030	161.4	153.1

# COMPENSATION AND PENSION INVENTORY

As of December 21, 2013

\*All compensation and pension claims nationwide that require a rating decision (majority) which is the legal decision that obligates the Department of Veteran Affairs to the Veteran and/or beneficiary that claimed benefits. These are the *initial* claims that establish entitlement.

## COMPENSATION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending over 125 days	Percent Pending > 125 days	# Pending	# Pending	# Pending
<b>USA</b>	<b>316.8</b>	<b>635,983</b>	<b>371,045</b>	<b>58.3%</b>	<b>403,835</b>	<b>281,795</b>	<b>69.8%</b>	<b>73,632</b>	<b>58,796</b>	<b>79.9%</b>	<b>172,917</b>	<b>83,071</b>	<b>48.0%</b>	<b>30,254</b>	<b>1,938</b>	<b>263,314</b>
<b>Eastern Area</b>	<b>324.1</b>	<b>126,094</b>	<b>74,660</b>	<b>59.2%</b>	<b>67,795</b>	<b>47,136</b>	<b>69.5%</b>	<b>14,990</b>	<b>12,542</b>	<b>83.7%</b>	<b>72,041</b>	<b>16,922</b>	<b>23.5%</b>	<b>24,573</b>	<b>364</b>	<b>46,177</b>
Baltimore	489.6	9,564	6,768	70.8%	6,465	5,585	86.4%	1,161	1,041	89.7%	51,047	2,794	5.5%	1	3	3,418
Boston	335.5	6,579	3,763	57.2%	6,141	4,451	72.5%	1,884	1,479	78.5%	1,026	732	71.3%	1	2	4,324
Buffalo	228.7	7,800	4,588	58.8%	4,393	2,894	65.9%	353	308	87.3%	539	301	55.8%	2	4	1,545
Cleveland	332.0	19,625	12,537	63.9%	11,269	8,613	76.4%	2,154	2,080	96.6%	3,719	2,100	56.5%	5	158	10,031
Detroit	132.2	14,603	8,584	58.8%	5,116	2,201	43.0%	1,126	933	82.9%	2,782	1,937	69.6%	3	66	5,901
Hartford	154.7	3,494	1,983	56.8%	2,003	1,056	52.7%	315	198	62.9%	1,251	1,115	89.1%	1	-	853
Indianapolis	385.1	11,117	6,282	56.5%	7,236	5,635	77.9%	1,209	920	76.1%	1,511	936	61.9%	2	120	5,451
Manchester	265.2	1,497	689	46.0%	1,264	944	74.7%	141	132	93.6%	148	78	52.7%	3	1	687
New York	192.3	9,861	5,871	59.5%	4,649	2,480	53.3%	999	645	64.6%	925	486	52.5%	5	6	3,936
Newark	141.5	4,190	2,403	57.4%	1,504	771	51.3%	504	486	96.4%	1,243	836	67.3%	-	-	2,087
Philadelphia	370.5	21,734	12,608	58.0%	8,203	6,282	76.6%	2,864	2,587	90.3%	4,281	3,164	73.9%	24,546	-	2,835
Pittsburgh	380.3	7,391	4,408	59.6%	5,077	3,824	75.3%	760	726	95.5%	1,679	1,121	66.8%	1	3	3,142
Providence	116.0	3,731	1,570	42.1%	1,301	470	36.1%	280	192	68.6%	226	92	40.7%	1	1	817
Togus	254.8	2,448	1,171	47.8%	1,880	1,063	56.5%	1,167	754	64.6%	1,147	910	79.3%	1	-	393
White River Junction	306.0	847	507	59.9%	611	398	65.1%	58	50	86.2%	149	108	72.5%	1	-	216
Wilmington	292.4	1,613	928	57.5%	683	469	68.7%	15	11	73.3%	368	212	57.6%	-	-	541
<b>SOUTHERN AREA</b>	<b>306.3</b>	<b>215,291</b>	<b>130,976</b>	<b>60.8%</b>	<b>140,211</b>	<b>102,258</b>	<b>72.9%</b>	<b>22,614</b>	<b>18,058</b>	<b>79.9%</b>	<b>43,299</b>	<b>27,951</b>	<b>64.6%</b>	<b>223</b>	<b>626</b>	<b>98,230</b>
Atlanta	309.5	31,910	19,987	62.6%	17,094	12,384	72.4%	1,321	1,159	87.7%	5,446	3,324	61.0%	90	7	14,482
Columbia	203.3	18,930	11,427	60.4%	9,881	6,425	65.0%	914	690	75.5%	2,056	1,162	56.5%	3	23	7,474
Huntington	207.2	5,633	3,592	63.8%	2,504	1,514	60.5%	336	202	60.1%	964	672	69.7%	4	4	3,269
Jackson	277.7	10,053	6,752	67.2%	4,508	3,426	76.0%	1,308	1,185	90.6%	2,105	1,220	58.0%	37	62	3,898
Louisville	383.6	10,009	6,392	63.9%	8,973	7,159	79.8%	1,646	1,360	82.6%	2,314	2,130	92.0%	50	110	4,363
Montgomery	307.7	15,363	9,635	62.7%	9,769	7,013	71.8%	5,043	3,739	74.1%	2,550	1,654	64.9%	9	154	11,059
Nashville	177.6	15,865	8,522	53.7%	7,995	4,546	56.9%	1,089	629	57.8%	3,172	2,164	68.2%	2	113	5,805
Roanoke	343.6	21,049	12,080	57.4%	12,587	9,373	74.5%	1,386	1,145	82.6%	12,978	10,050	77.4%	9	19	8,447
San Juan	278.5	5,897	3,819	64.8%	3,545	2,634	74.3%	527	400	75.9%	1,518	1,348	88.8%	5	1	5,258
St. Petersburg	306.6	41,155	25,388	61.7%	22,403	15,521	69.3%	2,897	1,906	65.8%	4,323	1,708	39.5%	11	120	23,234
Washington	367.1	56	45	80.4%	196	176	89.8%	107	106	99.1%	561	559	99.6%	-	-	28
Winston-Salem	329.0	39,371	23,337	59.3%	40,756	32,087	78.7%	6,040	5,537	91.7%	5,312	1,960	36.9%	3	13	10,913

### COMPENSATION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>CENTRAL AREA</b>	<b>247.5</b>	<b>148,796</b>	<b>81,253</b>	<b>54.6%</b>	<b>76,004</b>	<b>46,079</b>	<b>60.6%</b>	<b>12,730</b>	<b>8,509</b>	<b>66.8%</b>	<b>26,347</b>	<b>16,981</b>	<b>64.5%</b>	<b>5,137</b>	<b>752</b>	<b>65,368</b>
Chicago	426.7	12,318	7,044	57.2%	5,970	4,867	81.5%	1,154	669	58.0%	4,283	3,502	81.8%	11	167	6,316
Des Moines	201.8	4,531	2,347	51.8%	2,687	1,702	63.3%	125	93	74.4%	322	185	57.5%	-	1	1,146
Fargo	140.7	1,830	1,046	57.2%	432	175	40.5%	91	47	51.6%	83	51	61.4%	-	-	313
Houston	242.8	27,854	17,898	65.7%	14,660	9,557	65.2%	1,338	971	72.6%	4,732	3,047	64.4%	5	10	16,665
Lincoln	105.2	3,413	1,650	48.3%	1,437	434	30.2%	454	135	29.7%	721	194	26.9%	1	3	1,462
Little Rock	299.0	7,268	3,958	54.5%	6,554	4,696	71.7%	1,718	1,348	78.5%	1,538	1,040	67.6%	6	117	5,183
Milwaukee	189.3	10,316	5,188	50.3%	4,283	2,368	55.3%	206	99	48.1%	406	187	46.1%	5,006	-	2,874
Muskogee	181.5	12,486	6,734	53.9%	7,491	3,883	51.8%	1,548	872	56.3%	2,727	1,825	66.9%	6	7	3,368
New Orleans	321.0	10,196	5,947	58.3%	7,553	5,362	71.0%	292	247	84.6%	2,258	1,776	78.7%	19	206	4,915
Sioux Falls	62.8	1,373	651	47.4%	894	59	6.6%	829	517	62.4%	169	137	81.1%	3	1	221
St. Louis	182.2	14,125	8,452	59.8%	5,721	3,175	55.5%	1,570	1,306	83.2%	2,983	1,677	56.2%	7	213	5,930
St. Paul	106.8	13,837	5,435	39.3%	2,134	688	32.2%	1,242	766	61.7%	672	313	46.6%	54	-	1,477
Waco	230.8	25,180	12,377	49.2%	13,859	8,071	58.2%	2,073	1,405	67.8%	5,065	2,728	53.9%	17	23	14,275
Wichita	154.5	4,669	2,526	54.1%	2,329	1,042	44.7%	90	34	37.8%	388	319	82.2%	2	4	1,223
<b>WESTERN AREA</b>	<b>368.8</b>	<b>145,802</b>	<b>84,156</b>	<b>57.7%</b>	<b>119,799</b>	<b>86,317</b>	<b>72.1%</b>	<b>23,298</b>	<b>19,687</b>	<b>84.5%</b>	<b>30,992</b>	<b>21,140</b>	<b>68.2%</b>	<b>319</b>	<b>192</b>	<b>45,798</b>
Albuquerque	282.8	5,104	3,073	60.2%	3,313	2,347	70.8%	224	142	63.4%	966	770	79.7%	-	3	1,903
Anchorage	407.8	1,685	905	53.7%	2,909	2,293	78.8%	1,161	1,037	89.3%	391	320	81.8%	-	2	161
Boise	253.9	2,900	1,756	60.6%	1,624	1,192	73.4%	334	218	65.3%	545	326	59.8%	1	-	1,021
Cheyenne	278.3	1,391	828	59.5%	603	378	62.7%	57	49	86.0%	229	166	72.5%	48	3	279
Denver	345.7	10,168	5,736	56.4%	9,275	7,212	77.8%	2,917	2,159	74.0%	2,276	1,474	64.8%	1	6	4,043
Ft. Harrison	238.1	1,721	1,028	59.7%	2,040	1,361	66.7%	451	247	54.8%	176	88	50.0%	-	4	211
Honolulu	144.8	4,543	2,545	56.0%	1,865	888	47.6%	352	294	83.5%	850	693	81.5%	2	1	907
Los Angeles	297.1	15,930	9,667	60.7%	9,330	6,780	72.7%	1,660	1,488	89.6%	2,564	1,582	61.7%	4	10	5,639
Manila	90.4	1,426	409	28.7%	1,001	175	17.5%	308	86	27.9%	581	214	36.8%	210	73	1,173
Oakland	483.3	19,882	11,280	56.7%	13,950	10,748	77.0%	1,641	1,337	81.5%	6,515	5,336	81.9%	6	9	8,317
Phoenix	276.3	13,454	8,340	62.0%	8,761	5,831	66.6%	861	702	81.5%	3,083	1,833	59.5%	2	16	5,976
Portland	334.0	10,749	6,386	59.4%	9,075	6,545	72.1%	2,973	2,471	83.1%	2,121	1,288	60.7%	2	31	5,552
Reno	537.4	5,745	3,479	60.6%	3,759	2,830	75.3%	301	216	71.8%	804	559	69.5%	2	9	1,109
Salt Lake City	422.0	14,582	7,976	54.7%	19,241	16,589	86.2%	3,667	3,558	97.0%	1,736	1,320	76.0%	-	-	899
San Diego	289.6	19,328	10,435	54.0%	8,195	5,548	67.7%	2,037	1,671	82.0%	1,982	1,417	71.5%	1	3	3,917
Seattle	388.8	17,194	10,313	60.0%	24,858	15,600	62.8%	4,354	4,012	92.1%	6,173	3,754	60.8%	40	22	4,691
Other	376.8	-	-	N/A	26	5	19.2%	-	-	N/A	238	77	32.4%	2	4	7,741

### PENSION INVENTORY

	Non-Rating	Entitlement			Award Adjustment			Program Review			Other			Burial	Accrued	Appeals
	Avg. Days Pending	Claims Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Pending	Pending over 125 days	Percent Pending over 125 days	Claims Pending	Claims Pending	Pending
<b>USA</b>	<b>159.8</b>	<b>49,808</b>	<b>24,402</b>	<b>49.0%</b>	<b>69,230</b>	<b>29,318</b>	<b>42.3%</b>	<b>39,373</b>	<b>38,716</b>	<b>98.3%</b>	<b>5,469</b>	<b>2,707</b>	<b>49.5%</b>	<b>15,047</b>	<b>13,365</b>	<b>3,019</b>
Philadelphia	152.7	35,619	21,626	60.7%	26,466	12,797	48.4%	20,429	20,370	99.7%	2,876	866	30.1%	6,748	6,378	1,491
Milwaukee	49.7	5,224	496	9.5%	12,157	483	4.0%	4,108	3,658	89.0%	579	131	22.6%	725	586	827
St. Paul	202.7	8,695	2,137	24.6%	29,828	15,474	51.9%	14,371	14,371	100.0%	1,612	1,411	87.5%	7,422	6,401	701
Other (in transit)	N/A	270	143	53.0%	779	564	72.4%	465	317	68.2%	402	299	74.4%	152	-	-

### APPEALS INVENTORY

	Number of Notice of Disagreements Pending	Avg. Days Pending for Notice of Disagreements	Number of Statement of Cases Pending	Number of Form 9s Pending	Avg. Days Pending for Form 9s	Number of Remands Returned to the Regional Office	Avg. Days Pending for Remands at a Regional Office	Number of Remands sent to the Appeals Management Center	Avg. Days Pending for Remands at the Appeals Management Center
<b>USA</b>	<b>180,437</b>	<b>415</b>	<b>18,117</b>	<b>61,141</b>	<b>628</b>	<b>16,704</b>	<b>562</b>	<b>7,741</b>	<b>167</b>

### EDUCATION INVENTORY

	Chapter 33 Claims Pending				*All Claims Pending			
	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>USA (Education)</b>	<b>7,604</b>	<b>7,004</b>	<b>484</b>	<b>6.8%</b>	<b>67,149</b>	<b>48,608</b>	<b>20,176</b>	<b>43.0%</b>
Buffalo	727	1,437	(403)	-35.7%	11,793	8,872	4,008	51.5%
Atlanta	1,560	675	780	100.0%	6,071	4,593	1,393	29.8%
St Louis	3,639	1,607	1,796	97.4%	11,416	11,993	82	0.7%
Muskogee	1,678	3,285	(1,689)	-50.2%	37,869	23,150	14,693	63.4%

\*Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs including Chapter 33 claims.