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▶▶▶ February 2015 ◀◀◀

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*If Veterans don't help Veterans, who will?*

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## Monday Morning Workload Report Introduction

**Understanding the Report:** To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

**Finding Data:** The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab	Current Traditional Aggregate Tab																																																																																																																																																																																																																																																																		
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;"><b>Compensation and Pension Rating Bundle</b> (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td># Pending</td> <td># Pending Over 125</td> <td>Percentage Pending &gt; 125 days</td> </tr> <tr> <td style="text-align: center;">686,861</td> <td style="text-align: center;">403,761</td> <td style="text-align: center;">58.8%</td> </tr> </table> <p>As of January 11, 2014</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p><b>Compensation</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td><b>Entitlement (Original and Supplemental)</b></td> <td><b>636,371</b></td> <td><b>384,213</b></td> <td><b>60.4%</b></td> </tr> <tr> <td>Original Entitlement - Veterans<sup>1</sup></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">095</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> </tr> <tr> <td>Initial entitlement for service-connected disability (&gt;=8)</td> <td style="text-align: center;">010</td> <td style="text-align: center;">47,996</td> <td style="text-align: center;">26,438</td> </tr> <tr> <td>Initial entitlement for service-connected disability (&lt;=7)</td> <td style="text-align: center;">110</td> <td style="text-align: center;">156,580</td> <td style="text-align: center;">96,638</td> </tr> <tr> <td>Original Entitlement - Survivors<sup>2</sup></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial claims from surviving spouses, children or parents</td> <td style="text-align: center;">140</td> <td style="text-align: center;">7,559</td> <td style="text-align: center;">1,854</td> </tr> <tr> <td>Initial claims from children Veterans with Spina bifida and/or birth defects</td> <td style="text-align: center;">410</td> <td style="text-align: center;">575</td> <td style="text-align: center;">464</td> </tr> <tr> <td>Supplemental Entitlement</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Increased evaluation and/or additional claimed conditions</td> <td style="text-align: center;">020</td> <td style="text-align: center;">415,300</td> <td style="text-align: center;">255,077</td> </tr> <tr> <td>Increased entitlement due to hospitalization or surgery</td> <td style="text-align: center;">320</td> <td style="text-align: center;">2,555</td> <td style="text-align: center;">1,120</td> </tr> <tr> <td>Spina bifida and/or birth defects reconsideration</td> <td style="text-align: center;">420</td> <td style="text-align: center;">179</td> <td style="text-align: center;">149</td> </tr> <tr> <td>Reopened or new Agent Orange claims prior to 8/30/10</td> <td style="text-align: center;">681</td> <td style="text-align: center;">4,505</td> <td style="text-align: center;">1,592</td> </tr> <tr> <td>Nehmer review cases based upon new Agent Orange presumptives</td> <td style="text-align: center;">687</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Reopened or new Agent Orange claims After 9/01/10</td> <td style="text-align: center;">405</td> <td style="text-align: center;">24</td> <td style="text-align: center;">8</td> </tr> <tr> <td>Agent Orange claims where an interim decision was provided</td> <td style="text-align: center;">409</td> <td style="text-align: center;">22</td> <td style="text-align: center;">18</td> </tr> <tr> <td>Agent Orange presumptives<sup>3</sup></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p><sup>1</sup> First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.  <sup>2</sup> First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.  <sup>3</sup> As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p><b>Award Adjustments</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td><b>Award Adjustments</b></td> <td><b>409,635</b></td> <td><b>292,244</b></td> <td><b>71.3%</b></td> </tr> <tr> <td>Dependency</td> <td style="text-align: center;">130</td> <td style="text-align: center;">232,980</td> <td style="text-align: center;">171,262</td> </tr> <tr> <td>Survivor restored entitlement</td> <td style="text-align: center;">133</td> <td style="text-align: center;">118</td> <td style="text-align: center;">61</td> </tr> <tr> <td>Hospitalization adjustment (non-rating)</td> <td style="text-align: center;">135</td> <td style="text-align: center;">211</td> <td style="text-align: center;">168</td> </tr> <tr> <td>Misc determinations</td> <td style="text-align: center;">290</td> <td style="text-align: center;">90,826</td> <td style="text-align: center;">76,555</td> </tr> <tr> <td>Spina bifida and/or birth defects adjustments</td> <td style="text-align: center;">450</td> <td style="text-align: center;">26</td> <td style="text-align: center;">22</td> </tr> <tr> <td>Future examination for disabilities</td> <td style="text-align: center;">310</td> <td style="text-align: center;">31,271</td> <td style="text-align: center;">14,197</td> </tr> <tr> <td>Due process</td> <td style="text-align: center;">600</td> <td style="text-align: center;">54,203</td> <td style="text-align: center;">29,973</td> </tr> </tbody> </table> <p>Involves the modification of benefits based upon additional ancillary factors. 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<b>Original Entitlement - Veterans<sup>1</sup></b>	<b>205,652</b>	<b>123,931</b>	<b>60.26%</b>	<b>Original Entitlement</b>	<b>48,522</b>	<b>23,845</b>	<b>49.14%</b>																																																																																																																																																																																																																																																												
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%																																																																																																																																																																																																																																																												
EP 010 - Initial entitlement for service-connected disability (>=8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%																																																																																																																																																																																																																																																												
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%																																																																																																																																																																																																																																																												
<b>Original Entitlement - Survivors<sup>2</sup></b>	<b>8,134</b>	<b>2,318</b>	<b>28.50%</b>	<b>Pension Award Adjustments</b>	<b>70,765</b>	<b>29,010</b>	<b>41.0%</b>																																																																																																																																																																																																																																																												
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%																																																																																																																																																																																																																																																												
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%																																																																																																																																																																																																																																																												
<b>Supplemental Entitlement</b>	<b>422,585</b>	<b>257,964</b>	<b>61.04%</b>	EP 150 - Income adjustments	31,489	17,552	55.7%																																																																																																																																																																																																																																																												
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%																																																																																																																																																																																																																																																												
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 237 - Misc determinations	12,493	3,424	27.4%																																																																																																																																																																																																																																																												
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%																																																																																																																																																																																																																																																												
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	<b>Program Reviews</b>	<b>38,695</b>	<b>38,187</b>	<b>98.7%</b>																																																																																																																																																																																																																																																												
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%																																																																																																																																																																																																																																																												
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 636 - Cost of Living Adjustments	544	78	14.3%																																																																																																																																																																																																																																																												
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 637 - Non-entitlement reviews	10	4	40.0%																																																																																																																																																																																																																																																												
<b>Award Adjustments</b>	<b>409,635</b>	<b>292,244</b>	<b>71.34%</b>	<b>Pension Other</b>	<b>5,533</b>	<b>2,753</b>	<b>49.8%</b>																																																																																																																																																																																																																																																												

VBA Monday Morning Workload Report

<b>Compensation and Pension Rating Bundle Totals</b> (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		<b>522,421</b>	<b>244,602</b>	<b>46.8%</b>
As of October 4, 2014				
<b>Original Entitlement</b>	<b>Total</b>	<b>182,222</b>	<b>83,495</b>	<b>45.8%</b>
Initial entitlement for service-connected disability (=>8)	EP 010	50,736	21,883	43.1%
Initial entitlement for service-connected disability (<=7)	EP 110	121,319	60,575	49.9%
Initial entitlement - Veteran's Pension	EP 180	4,866	228	4.7%
Initial claims from surviving spouses, children or parents	EP 140	5,301	809	15.3%
<b>Supplemental Entitlement</b>	<b>Total</b>	<b>340,199</b>	<b>161,107</b>	<b>47.4%</b>
Increased entitlement and/or reconsideration for Pension	EP 120	5,720	308	5.4%
Increased evaluation and/or additional claimed conditions	EP 020	313,630	150,242	47.9%
Future examination for disabilities	EP 310	19,098	9,824	51.4%
Increased entitlement due to hospitalization or surgery	EP 320	1,428	544	38.1%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	311	185	59.5%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	8	2	25.0%
Agent Orange claims where an interim decision was provided	EP 409	4	2	50.0%
<b>To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.</b>				
Station of Origination		Station of Jurisdiction		

<b>Education</b>	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
<b>Total Chapter 33 Claims</b>	<b>8,243</b>	<b>8,537</b>	<b>-294</b>	<b>-3.44%</b>
Buffalo	998	945	53	5.6%
Atlanta	602	617	(15)	-2.4%
St Louis	1,898	1,856	42	2.3%
Muskogee	4,745	5,119	(374)	-7.3%
<b>Total Education Claims - All Education Programs</b>	<b>79,584</b>	<b>92,156</b>	<b>-12,572</b>	<b>-13.64%</b>
Buffalo	7,909	9,722	(1,813)	-18.6%
Atlanta	4,166	4,853	(687)	-14.2%
St Louis	19,241	21,845	(2,604)	-11.9%
Muskogee	48,268	55,736	(7,468)	-13.4%
Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

<b>Station of Origination Compensation and Pension Rating Bundle Metrics</b>	<b>Reporting Period: As of October 4, 2014</b>
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Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

**VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.**

<b>EP 010</b>	Initial entitlement for service-connected disability (=>8)	<b>EP 180</b>	Initial entitlement for Pension - Veteran	<b>EP 310</b>	Future examination for disabilities	<b>EP 687</b>	Nehmer review cases based upon new Agent Orange presumptives
<b>EP 110</b>	Initial entitlement for service-connected disability (<=7)	<b>EP 120</b>	Increased entitlement and/or reconsideration for Pension	<b>EP 320</b>	Increased entitlement due to hospitalization or surgery	<b>EP 405</b>	Reopened or new Agent Orange claims After 9/01/10
<b>EP 020</b>	Increased evaluation and/or additional claimed conditions	<b>EP 140</b>	Initial claims from surviving spouses, children or parents	<b>EP 681</b>	Reopened or new Agent Orange claims prior to 8/30/10	<b>EP 409</b>	Agent Orange claims where an interim decision was provided

**Compensation and Pension Claims Processing**

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
<b>USA</b>	522,421	148.8	46.8%	12,536	12,536	189.5	189.5	95.84%	90.36%	90.33%	92.57%
<b>Compensation Claims Processing</b>											
<b>USA Compensation Total</b>	481,647	155.6	49.5%	10,720	10,720	207.4	207.4				
<b>Eastern Area</b>	90,052	159.6	50.0%	2,017	2,017	210.6	210.6	95.6%	89.6%	89.2%	90.6%
Baltimore	9,376	214.3	64.6%	130	130	324.5	324.5	94.9%	82.9%	80.2%	85.3%
Boston	5,886	167.2	53.6%	89	89	194.7	194.7	96.6%	92.1%	91.7%	90.4%
Buffalo	6,234	153.8	49.8%	128	128	241.0	241.0	94.7%	87.1%	88.8%	91.2%
Cleveland	10,821	144.0	40.8%	325	325	214.3	214.3	94.4%	88.9%	89.7%	93.5%
Detroit	8,820	145.7	50.7%	186	186	189.2	189.2	95.4%	88.3%	90.3%	89.4%
Hartford	2,394	114.6	35.8%	79	79	165.1	165.1	97.5%	92.2%	92.5%	93.8%
Indianapolis	8,515	178.9	56.1%	99	99	256.3	256.3	96.7%	93.6%	90.8%	90.6%
Manchester	1,437	128.2	40.1%	30	30	172.7	172.7	95.3%	93.4%	90.5%	93.7%
New York	7,551	154.5	49.4%	193	193	219.2	219.2	98.3%	98.4%	92.8%	91.6%
Newark	2,699	121.5	35.6%	77	77	173.2	173.2	89.7%	79.0%	82.6%	84.9%
Philadelphia (Non-PMC)	14,029	173.2	56.8%	269	269	283.1	283.1	95.1%	88.9%	85.7%	92.6%
Pittsburgh	6,146	162.8	50.2%	124	124	235.7	235.7	95.5%	85.0%	87.5%	91.1%
Providence	3,067	82.4	21.1%	239	239	74.0	74.0	99.1%	95.7%	94.1%	88.2%
Togus	1,182	107.1	28.3%	30	30	108.9	108.9	98.3%	93.7%	94.6%	97.6%
White River J.	604	122.1	36.9%	8	8	139.1	139.1	91.2%	85.0%	86.9%	86.5%
Wilmington	1,291	164.7	54.3%	11	11	264.0	264.0	95.5%	89.1%	88.1%	88.1%
<b>Pension Claims Processing</b>											
<b>USA Pension Total</b>	17,772	58.3	9.0%	1,305	1,305	61.1	61.1		100.0%	99.2%	98.9%
Philadelphia PMC	5,702	62.6	11.2%	345	345	71.0	71.0		100.0%	99.6%	98.0%
Milwaukee PMC	4,384	51.0	6.5%	260	260	44.0	44.0		100.0%	99.6%	99.2%
St. Paul PMC	6,962	47.8	3.7%	651	651	60.8	60.8		100.0%	98.4%	99.6%
Other Pension	724	169.0	56.5%	49	49	87.4	87.4				
<b>Quick Start Claims Processing</b>											
<b>USA Quick Start Total</b>	11,006	68.1	14.2%	239	239	118.3	118.3				
San Diego	4,025	68.9	12.8%	161	161	106.2	106.2				
Winston-Salem	4,595	74.6	15.8%	65	65	135.6	135.6				
Other Quick Start	2,386	54.3	13.5%	13	13	180.1	180.1				
<b>Benefits Delivery at Discharge Processing</b>											
<b>USA Benefits Delivery at Discharge Total</b>	11,996	81.8	23.3%	272	272	160.9	160.9				
Winston-Salem	3,962	46.3	6.2%	94	94	92.3	92.3				
Salt Lake City	6,390	100.4	32.8%	155	155	198.3	198.3				
Other Benefits Delivery at Discharge	1,644	95.3	27.3%	23	23	189.2	189.2				

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Station of Jurisdiction Compensation and Pension Rating Bundle Metrics				Reporting Period: As of October 4, 2014			
Notes about the data: 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim. 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are <b>not</b> included in the Compensation totals.							
VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.							
EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
<b>USA</b>	522,421	148.8	46.8%	12,536	12,536	189.5	189.5				
<b>Compensation Claims Processing</b>											
<b>USA Compensation Total</b>	481,647	155.6	49.5%	10,720	10,720	207.4	207.4				
<b>Eastern Area</b>	90,516	159.3	49.6%	2,043	2,043	209.8	209.8				
Baltimore	6,082	220.1	63.6%	59	59	445.6	445.6				
Boston	5,413	161.1	50.1%	79	79	182.5	182.5				
Buffalo	6,081	151.1	48.4%	127	127	239.8	239.8				
Cleveland	11,301	149.8	41.9%	342	342	216.3	216.3				
Detroit	8,962	143.4	49.9%	189	189	185.0	185.0				
Hartford	2,732	120.7	38.1%	93	93	182.0	182.0				
Indianapolis	8,207	176.2	55.1%	83	83	243.7	243.7				
Manchester	1,614	149.6	46.2%	36	36	199.0	199.0				
New York	7,452	152.6	48.9%	190	190	218.4	218.4				
Newark	2,961	118.5	32.3%	75	75	167.8	167.8				
Philadelphia (Non-PMC)	13,708	172.8	56.8%	266	266	280.8	280.8				
Pittsburgh	5,922	163.5	50.4%	119	119	235.0	235.0				
Providence	3,352	84.7	20.3%	249	249	77.0	77.0				
Togus	4,718	186.0	58.7%	114	114	206.6	206.6				
White River J.	804	149.0	51.4%	12	12	195.6	195.6				
Wilmington	1,207	154.0	51.5%	10	10	249.7	249.7				
<b>Pension Claims Processing</b>											
<b>USA Pension Total</b>	17,772	58.3	9.0%	1,305	1,305	61.1	61.1				
Philadelphia PMC	5,735	63.4	11.6%	345	345	71.0	71.0				
Milwaukee PMC	4,388	51.2	6.6%	259	259	43.7	43.7				
St. Paul PMC	6,962	47.8	3.7%	652	652	61.0	61.0				
Other Pension	687	167.2	55.3%	49	49	85.7	85.7				
<b>Quick Start Claims Processing</b>											
<b>USA Quick Start Total</b>	11,006	68.1	14.2%	239	239	118.3	118.3				
San Diego	4,558	63.5	11.4%	162	162	106.4	106.4				
Winston-Salem	5,069	69.8	14.3%	65	65	135.6	135.6				
Other Quick Start	1,379	77.4	23.4%	12	12	184.7	184.7				
<b>Benefits Delivery at Discharge Processing</b>											
<b>USA Benefits Delivery at Discharge Total</b>	11,996	81.8	23.3%	272	272	160.9	160.9				
Winston-Salem	4,033	45.7	6.1%	94	94	92.3	92.3				
Salt Lake City	6,431	99.4	32.3%	152	152	199.4	199.4				
Other Benefits Delivery at Discharge	1,532	103.1	30.7%	26	26	183.4	183.4				

