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▶▶▶ February 2015 ◀◀◀

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[Veterans-For-Change](#)

If Veterans don't help Veterans, who will?

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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab	Current Traditional Aggregate Tab																																																																																																																																																																																																																																																																		
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td># Pending</td> <td># Pending Over 125</td> <td>Percentage Pending > 125 days</td> </tr> <tr> <td style="text-align: center;">686,861</td> <td style="text-align: center;">403,761</td> <td style="text-align: center;">58.8%</td> </tr> </table> <p>As of January 11, 2014</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p>Compensation</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Entitlement (Original and Supplemental)</td> <td>636,371</td> <td>384,213</td> <td>60.4%</td> </tr> <tr> <td>Original Entitlement - Veterans¹</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">095</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> </tr> <tr> <td>Initial entitlement for service-connected disability (>=8)</td> <td style="text-align: center;">010</td> <td style="text-align: center;">47,996</td> <td style="text-align: center;">26,438</td> </tr> <tr> <td>Initial entitlement for service-connected disability (<=7)</td> <td style="text-align: center;">110</td> <td style="text-align: center;">156,580</td> <td style="text-align: center;">96,638</td> </tr> <tr> <td>Original Entitlement - Survivors²</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial claims from surviving spouses, children or parents</td> <td style="text-align: center;">140</td> <td style="text-align: center;">7,559</td> <td style="text-align: center;">1,854</td> </tr> <tr> <td>Initial claims from children Veterans with Spina bifida and/or birth defects</td> <td style="text-align: center;">410</td> <td style="text-align: center;">575</td> <td style="text-align: center;">464</td> </tr> <tr> <td>Supplemental Entitlement</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Increased evaluation and/or additional claimed conditions</td> <td style="text-align: center;">020</td> <td style="text-align: center;">415,300</td> <td style="text-align: center;">255,077</td> </tr> <tr> <td>Increased entitlement due to hospitalization or surgery</td> <td style="text-align: center;">320</td> <td style="text-align: center;">2,555</td> <td style="text-align: center;">1,120</td> </tr> <tr> <td>Spina bifida and/or birth defects reconsideration</td> <td style="text-align: center;">420</td> <td style="text-align: center;">179</td> <td style="text-align: center;">149</td> </tr> <tr> <td>Reopened or new Agent Orange claims prior to 8/30/10</td> <td style="text-align: center;">681</td> <td style="text-align: center;">4,505</td> <td style="text-align: center;">1,592</td> </tr> <tr> <td>Nehmer review cases based upon new Agent Orange presumptives</td> <td style="text-align: center;">687</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Reopened or new Agent Orange claims After 9/01/10</td> <td style="text-align: center;">405</td> <td style="text-align: center;">24</td> <td style="text-align: center;">8</td> </tr> <tr> <td>Agent Orange claims where an interim decision was provided</td> <td style="text-align: center;">409</td> <td style="text-align: center;">22</td> <td style="text-align: center;">18</td> </tr> <tr> <td>Agent Orange presumptives³</td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service. ² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes. ³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Award Adjustments</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Award Adjustments</td> <td>409,635</td> <td>292,244</td> <td>71.3%</td> </tr> <tr> <td>Dependency</td> <td style="text-align: center;">130</td> <td style="text-align: center;">232,980</td> <td style="text-align: center;">171,262</td> </tr> <tr> <td>Survivor restored entitlement</td> <td style="text-align: center;">133</td> <td style="text-align: center;">118</td> <td style="text-align: center;">61</td> </tr> <tr> <td>Hospitalization adjustment (non-rating)</td> <td style="text-align: center;">135</td> <td style="text-align: center;">211</td> <td style="text-align: center;">168</td> </tr> <tr> <td>Misc determinations</td> <td style="text-align: center;">290</td> <td style="text-align: center;">90,826</td> <td style="text-align: center;">76,555</td> </tr> <tr> <td>Spina bifida and/or birth defects adjustments</td> <td style="text-align: center;">450</td> <td style="text-align: center;">26</td> <td style="text-align: center;">22</td> </tr> <tr> <td>Future examination for disabilities</td> <td style="text-align: center;">310</td> <td style="text-align: center;">31,271</td> <td style="text-align: center;">14,197</td> </tr> <tr> <td>Due process</td> <td style="text-align: center;">600</td> <td style="text-align: center;">54,203</td> <td style="text-align: center;">29,973</td> </tr> </tbody> </table> <p>Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.</p> </div> </div>	# Pending	# Pending Over 125	Percentage Pending > 125 days	686,861	403,761	58.8%	EP	# Pending	# Pending Over 125	% Over 125	Entitlement (Original and Supplemental)	636,371	384,213	60.4%	Original Entitlement - Veterans ¹				Initial entitlement decisions for Voc Rehab	095	1,076	855	Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	Original Entitlement - Survivors ²				Initial claims from surviving spouses, children or parents	140	7,559	1,854	Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	Supplemental Entitlement				Increased evaluation and/or additional claimed conditions	020	415,300	255,077	Increased entitlement due to hospitalization or surgery	320	2,555	1,120	Spina bifida and/or birth defects reconsideration	420	179	149	Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	Nehmer review cases based upon new Agent Orange presumptives	687	0	0	Reopened or new Agent Orange claims After 9/01/10	405	24	8	Agent Orange claims where an interim decision was provided	409	22	18	Agent Orange presumptives ³				EP	# Pending	# Pending Over 125	% Over 125	Award Adjustments	409,635	292,244	71.3%	Dependency	130	232,980	171,262	Survivor restored entitlement	133	118	61	Hospitalization adjustment (non-rating)	135	211	168	Misc determinations	290	90,826	76,555	Spina bifida and/or birth defects adjustments	450	26	22	Future examination for disabilities	310	31,271	14,197	Due process	600	54,203	29,973	<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension National Inventory - Historical Reporting Bundles*</p> <p>*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.</p> <p style="text-align: center;">As of January 11, 2014</p> </div> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="4" style="text-align: center;">Compensation Entitlement</th> <th colspan="4" style="text-align: center;">Pension Entitlement</th> </tr> <tr> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> </tr> </thead> <tbody> <tr> <td>Original Entitlement - Veterans¹</td> <td>205,652</td> <td>123,931</td> <td>60.26%</td> <td>Original Entitlement</td> <td>48,522</td> <td>23,845</td> <td>49.14%</td> </tr> <tr> <td>EP 095 - Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> <td style="text-align: center;">79%</td> <td>EP 180 - 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EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%																																																																																																																																																																																																																																																												
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%																																																																																																																																																																																																																																																												
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%																																																																																																																																																																																																																																																												
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 636 - Cost of Living Adjustments	544	78	14.3%																																																																																																																																																																																																																																																												
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 637 - Non-entitlement reviews	10	4	40.0%																																																																																																																																																																																																																																																												
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%																																																																																																																																																																																																																																																												

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		527,465	244,727	46.4%
As of October 18, 2014				
Original Entitlement	Total	183,566	83,323	45.4%
Initial entitlement for service-connected disability (=>8)	EP 010	50,924	21,837	42.9%
Initial entitlement for service-connected disability (<=7)	EP 110	121,792	60,353	49.6%
Initial entitlement - Veteran's Pension	EP 180	5,151	256	5.0%
Initial claims from surviving spouses, children or parents	EP 140	5,699	877	15.4%
Supplemental Entitlement	Total	343,899	161,404	46.9%
Increased entitlement and/or reconsideration for Pension	EP 120	6,458	345	5.3%
Increased evaluation and/or additional claimed conditions	EP 020	316,709	151,833	47.9%
Future examination for disabilities	EP 310	18,751	8,463	45.1%
Increased entitlement due to hospitalization or surgery	EP 320	1,690	579	34.3%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	282	181	64.2%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	6	2	33.3%
Agent Orange claims where an interim decision was provided	EP 409	3	1	33.3%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	8,064	7,629	435	5.70%
Buffalo	961	889	72	8.1%
Atlanta	590	613	(23)	-3.8%
St Louis	2,165	1,639	526	32.1%
Muskogee	4,348	4,488	(140)	-3.1%
Total Education Claims - All Education Programs	73,741	79,404	-5,663	-7.13%
Buffalo	5,711	7,361	(1,650)	-22.4%
Atlanta	4,012	4,157	(145)	-3.5%
St Louis	20,236	19,396	840	4.3%
Muskogee	43,782	48,490	(4,708)	-9.7%
Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of October 18, 2014
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Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	527,465	149.0	46.4%	53,227	53,227	191.8	191.8	95.84%	90.36%	90.33%	92.57%
Compensation Claims Processing											
USA Compensation Total	485,893	155.7	49.1%	44,994	44,994	211.9	211.9				
Eastern Area	91,575	159.7	49.7%	8,678	8,678	203.3	203.3	95.6%	89.6%	89.2%	90.6%
Baltimore	9,592	217.3	64.6%	544	544	279.4	279.4	94.9%	82.9%	80.2%	85.3%
Boston	6,121	166.2	52.9%	333	333	220.9	220.9	96.6%	92.1%	91.7%	90.4%
Buffalo	6,105	155.5	51.2%	524	524	251.0	251.0	94.7%	87.1%	88.8%	91.2%
Cleveland	11,130	141.8	39.5%	1,315	1,315	191.7	191.7	94.4%	88.9%	89.7%	93.5%
Detroit	9,108	144.7	47.9%	1,027	1,027	181.1	181.1	95.4%	88.3%	90.3%	89.4%
Hartford	2,400	115.0	36.2%	330	330	155.2	155.2	97.5%	92.2%	92.5%	93.8%
Indianapolis	8,557	184.2	57.9%	516	516	236.8	236.8	96.7%	93.6%	90.8%	90.6%
Manchester	1,566	138.9	42.2%	110	110	179.1	179.1	95.3%	93.4%	90.5%	93.7%
New York	7,637	154.0	49.2%	635	635	248.2	248.2	98.3%	98.4%	92.8%	91.6%
Newark	2,760	126.2	38.3%	268	268	164.2	164.2	89.7%	79.0%	82.6%	84.9%
Philadelphia (Non-PMC)	13,811	173.1	57.2%	1,174	1,174	279.1	279.1	95.1%	88.9%	85.7%	92.6%
Pittsburgh	6,258	161.4	49.1%	497	497	242.6	242.6	95.5%	85.0%	87.5%	91.1%
Providence	3,411	77.7	19.2%	1,055	1,055	65.1	65.1	99.1%	95.7%	94.1%	88.2%
Togus	1,290	98.6	23.0%	204	204	124.4	124.4	98.3%	93.7%	94.6%	97.6%
White River J.	607	126.0	38.9%	54	54	158.1	158.1	91.2%	85.0%	86.9%	86.5%
Wilmington	1,232	171.7	56.8%	92	92	253.4	253.4	95.5%	89.1%	88.1%	88.1%
Pension Claims Processing											
USA Pension Total	19,283	58.5	9.2%	5,977	5,977	62.2	62.2		100.0%	99.2%	98.9%
Philadelphia PMC	6,662	62.2	11.4%	1,493	1,493	75.2	75.2		100.0%	99.6%	98.0%
Milwaukee PMC	4,690	51.5	6.6%	1,585	1,585	52.9	52.9		100.0%	99.6%	99.2%
St. Paul PMC	7,248	48.8	4.6%	2,636	2,636	61.1	61.1		100.0%	98.4%	99.6%
Other Pension	683	174.0	54.2%	263	263	55.0	55.0				
Quick Start Claims Processing											
USA Quick Start Total	10,876	74.2	15.3%	1,017	1,017	116.7	116.7				
San Diego	3,830	75.8	15.0%	585	585	97.9	97.9				
Winston-Salem	4,578	80.3	17.1%	375	375	137.2	137.2				
Other Quick Start	2,468	60.1	12.5%	57	57	175.2	175.2				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	11,413	86.6	21.9%	1,239	1,239	148.8	148.8				
Winston-Salem	3,648	54.3	5.9%	547	547	84.4	84.4				
Salt Lake City	6,205	103.3	29.8%	598	598	202.1	202.1				
Other Benefits Delivery at Discharge	1,560	95.9	27.6%	94	94	184.9	184.9				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics	Reporting Period: As of October 18, 2014
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Notes about the data:
 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are **not** included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	527,465	149.0	46.4%	53,227	53,227	191.8	191.8				
Compensation Claims Processing											
USA Compensation Total	485,893	155.7	49.1%	44,994	44,994	211.9	211.9				
Eastern Area	93,003	158.2	48.7%	8,870	8,870	202.3	202.3				
Baltimore	6,580	220.5	62.6%	142	142	368.3	368.3				
Boston	5,214	162.3	49.4%	286	286	210.4	210.4				
Buffalo	5,961	152.8	49.9%	508	508	249.2	249.2				
Cleveland	11,840	146.0	39.9%	1,397	1,397	194.1	194.1				
Detroit	9,622	142.2	47.0%	1,067	1,067	180.6	180.6				
Hartford	2,927	118.5	34.3%	399	399	174.6	174.6				
Indianapolis	7,973	182.3	57.1%	456	456	229.4	229.4				
Manchester	1,971	152.6	46.2%	129	129	200.6	200.6				
New York	7,499	151.7	48.6%	629	629	247.4	247.4				
Newark	3,011	123.0	37.9%	293	293	168.6	168.6				
Philadelphia (Non-PMC)	13,266	174.9	57.9%	1,164	1,164	277.6	277.6				
Pittsburgh	5,896	164.4	50.3%	471	471	244.6	244.6				
Providence	3,876	81.2	18.8%	1,120	1,120	68.3	68.3				
Togus	5,194	164.6	49.7%	652	652	212.2	212.2				
White River J.	1,068	150.9	55.0%	73	73	190.9	190.9				
Wilmington	1,105	164.2	55.3%	84	84	229.0	229.0				
Pension Claims Processing											
USA Pension Total	19,283	58.5	9.2%	5,977	5,977	62.2	62.2				
Philadelphia PMC	6,671	62.5	11.5%	1,497	1,497	75.5	75.5				
Milwaukee PMC	4,693	51.7	6.6%	1,586	1,586	53.3	53.3				
St. Paul PMC	7,247	48.9	4.6%	2,637	2,637	61.2	61.2				
Other Pension	672	170.5	53.4%	257	257	50.7	50.7				
Quick Start Claims Processing											
USA Quick Start Total	10,876	74.2	15.3%	1,017	1,017	116.7	116.7				
San Diego	4,450	69.8	12.9%	596	596	97.2	97.2				
Winston-Salem	5,143	75.2	15.2%	372	372	136.9	136.9				
Other Quick Start	1,283	85.0	24.3%	49	49	200.3	200.3				
Benefits Delivery at Discharge Processing											
USA Benefits Delery at Discharge Total	11,413	86.6	21.9%	1,239	1,239	148.8	148.8				
Winston-Salem	3,731	53.5	5.7%	546	546	85.0	85.0				
Salt Lake City	6,218	103.1	29.5%	587	587	202.9	202.9				
Other Benefits Delivery at Discharge	1,464	101.2	30.3%	106	106	178.7	178.7				

Table with columns: Compensation Entitlement, Pension Entitlement, Agency Burden Accrued. Rows include various program reviews and entitlement measurements with counts and percentages.

Arrow indicates an EP included in the Rating Bundle group

Regional Office Compensation Inventory and Pension Inventory tables. Includes columns for office, program review, and various entitlement metrics.