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▶▶▶ February 2015 ◀◀◀

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[Veterans-For-Change](#)

If Veterans don't help Veterans, who will?

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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab	Current Traditional Aggregate Tab																																																																																																																																																																																																																																																																		
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th># Pending</th> <th># Pending Over 125</th> <th>Percentage Pending > 125 days</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">686,861</td> <td style="text-align: center;">403,761</td> <td style="text-align: center;">58.8%</td> </tr> </tbody> </table> <p>As of January 11, 2014</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p>Compensation</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Entitlement (Original and Supplemental)</td> <td>636,371</td> <td>384,213</td> <td>60.4%</td> </tr> <tr> <td>Original Entitlement - Veterans¹</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">095</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> </tr> <tr> <td>Initial entitlement for service-connected disability (>=8)</td> <td style="text-align: center;">010</td> <td style="text-align: center;">47,996</td> <td style="text-align: center;">26,438</td> </tr> <tr> <td>Initial entitlement for service-connected disability (<=7)</td> <td style="text-align: center;">110</td> <td style="text-align: center;">156,580</td> <td style="text-align: center;">96,638</td> </tr> <tr> <td>Original Entitlement - Survivors²</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial claims from surviving spouses, children or parents</td> <td style="text-align: center;">140</td> <td style="text-align: center;">7,559</td> <td style="text-align: center;">1,854</td> </tr> <tr> <td>Initial claims from children Veterans with Spina bifida and/or birth defects</td> <td style="text-align: center;">410</td> <td style="text-align: center;">575</td> <td style="text-align: center;">464</td> </tr> <tr> <td>Supplemental Entitlement</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Increased evaluation and/or additional claimed conditions</td> <td style="text-align: center;">020</td> <td style="text-align: center;">415,300</td> <td style="text-align: center;">255,077</td> </tr> <tr> <td>Increased entitlement due to hospitalization or surgery</td> <td style="text-align: center;">320</td> <td style="text-align: center;">2,555</td> <td style="text-align: center;">1,120</td> </tr> <tr> <td>Spina bifida and/or birth defects reconsideration</td> <td style="text-align: center;">420</td> <td style="text-align: center;">179</td> <td style="text-align: center;">149</td> </tr> <tr> <td>Reopened or new Agent Orange claims prior to 8/30/10</td> <td style="text-align: center;">681</td> <td style="text-align: center;">4,505</td> <td style="text-align: center;">1,592</td> </tr> <tr> <td>Nehmer review cases based upon new Agent Orange presumptives</td> <td style="text-align: center;">687</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Reopened or new Agent Orange claims After 9/01/10</td> <td style="text-align: center;">405</td> <td style="text-align: center;">24</td> <td style="text-align: center;">8</td> </tr> <tr> <td>Agent Orange claims where an interim decision was provided</td> <td style="text-align: center;">409</td> <td style="text-align: center;">22</td> <td style="text-align: center;">18</td> </tr> <tr> <td>Agent Orange presumptives³</td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service. ² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes. ³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Award Adjustments</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Award Adjustments</td> <td>409,635</td> <td>292,244</td> <td>71.3%</td> </tr> <tr> <td>Dependency</td> <td style="text-align: center;">130</td> <td style="text-align: center;">232,980</td> <td style="text-align: center;">171,262</td> </tr> <tr> <td>Survivor restored entitlement</td> <td style="text-align: center;">133</td> <td style="text-align: center;">118</td> <td style="text-align: center;">61</td> </tr> <tr> <td>Hospitalization adjustment (non-rating)</td> <td style="text-align: center;">135</td> <td style="text-align: center;">211</td> <td style="text-align: center;">168</td> </tr> <tr> <td>Misc determinations</td> <td style="text-align: center;">290</td> <td style="text-align: center;">90,826</td> <td style="text-align: center;">76,555</td> </tr> <tr> <td>Spina bifida and/or birth defects adjustments</td> <td style="text-align: center;">450</td> <td style="text-align: center;">26</td> <td style="text-align: center;">22</td> </tr> <tr> <td>Future examination for disabilities</td> <td style="text-align: center;">310</td> <td style="text-align: center;">31,271</td> <td style="text-align: center;">14,197</td> </tr> <tr> <td>Due process</td> <td style="text-align: center;">600</td> <td style="text-align: center;">54,203</td> <td style="text-align: center;">29,973</td> </tr> </tbody> </table> <p>Involves the modification of benefits based upon additional ancillary factors. 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VBA actively measures and monitors these workloads, but the bundles are not specifically tied to 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.</p> <p style="text-align: center;">As of January 11, 2014</p> </div> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="4" style="text-align: center;">Compensation Entitlement</th> <th colspan="4" style="text-align: center;">Pension Entitlement</th> </tr> <tr> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> </tr> </thead> <tbody> <tr> <td>Original Entitlement - Veterans¹</td> <td>205,652</td> <td>123,931</td> <td>60.26%</td> <td>Original Entitlement</td> <td>48,522</td> <td>23,845</td> <td>49.14%</td> </tr> <tr> <td>EP 095 - Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> <td style="text-align: center;">79%</td> <td>EP 180 - 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Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.7%																																																																																																																																																																																																																																																												
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EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 237 - Misc determinations	12,493	3,424	27.4%																																																																																																																																																																																																																																																												
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%																																																																																																																																																																																																																																																												
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%																																																																																																																																																																																																																																																												
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%																																																																																																																																																																																																																																																												
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 636 - Cost of Living Adjustments	544	78	14.3%																																																																																																																																																																																																																																																												
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 637 - Non-entitlement reviews	10	4	40.0%																																																																																																																																																																																																																																																												
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%																																																																																																																																																																																																																																																												

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		526,551	240,495	45.7%
As of November 8, 2014				
Original Entitlement	Total	183,690	82,066	44.7%
Initial entitlement for service-connected disability (=>8)	EP 010	51,472	22,096	42.9%
Initial entitlement for service-connected disability (<=7)	EP 110	121,352	58,827	48.5%
Initial entitlement - Veteran's Pension	EP 180	5,172	259	5.0%
Initial claims from surviving spouses, children or parents	EP 140	5,694	884	15.5%
Supplemental Entitlement	Total	342,861	158,429	46.2%
Increased entitlement and/or reconsideration for Pension	EP 120	6,932	336	4.8%
Increased evaluation and/or additional claimed conditions	EP 020	316,157	149,534	47.3%
Future examination for disabilities	EP 310	17,757	7,725	43.5%
Increased entitlement due to hospitalization or surgery	EP 320	1,704	628	36.9%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	300	205	68.3%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	8	0	0.0%
Agent Orange claims where an interim decision was provided	EP 409	3	1	33.3%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	5,961	6,031	-70	-1.16%
Buffalo	720	681	39	5.7%
Atlanta	602	639	(37)	-5.8%
St Louis	1,103	1,468	(365)	-24.9%
Muskogee	3,536	3,243	293	9.0%
Total Education Claims - All Education Programs	30,707	32,553	-1,846	-5.67%
Buffalo	3,963	4,403	(440)	-10.0%
Atlanta	3,291	3,433	(142)	-4.1%
St Louis	8,061	10,461	(2,400)	-22.9%
Muskogee	15,392	14,256	1,136	8.0%
Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of November 8, 2014
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Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	526,551	145.9	45.7%	25,955	133,171	183.8	189.0	95.80%	90.38%	90.36%	92.56%
Compensation Claims Processing											
USA Compensation Total	484,689	152.4	48.3%	21,917	112,544	202.6	208.6				
Eastern Area	91,613	155.5	48.6%	4,217	22,250	201.3	201.5	95.3%	89.0%	89.1%	90.5%
Baltimore	9,703	214.6	64.8%	285	1,503	317.8	270.6	93.0%	81.2%	80.1%	86.1%
Boston	6,201	163.5	51.9%	134	876	230.3	236.6	98.7%	96.7%	92.1%	89.8%
Buffalo	5,941	152.4	50.6%	186	1,258	278.3	251.0	94.6%	89.1%	89.2%	90.2%
Cleveland	10,762	136.4	37.4%	583	3,373	182.4	188.8	93.9%	85.5%	88.2%	94.2%
Detroit	9,835	131.5	42.6%	479	2,645	192.6	187.8	96.5%	90.3%	89.9%	89.6%
Hartford	2,307	110.6	33.8%	174	808	151.6	159.0	98.0%	94.7%	93.2%	93.6%
Indianapolis	8,748	180.0	57.7%	271	1,472	227.6	239.8	98.3%	96.8%	91.6%	91.4%
Manchester	1,676	134.1	42.7%	58	327	221.1	201.9	94.3%	90.8%	90.9%	92.8%
New York	7,910	145.7	47.7%	313	1,443	234.3	253.7	95.5%	90.5%	91.6%	90.8%
Newark	2,991	118.9	36.4%	149	648	162.9	171.9	87.0%	73.0%	82.8%	84.8%
Philadelphia (Non-PMC)	13,412	171.2	56.6%	596	2,852	256.7	265.1	92.2%	87.9%	85.3%	91.6%
Pittsburgh	6,065	162.8	49.8%	245	1,289	245.1	234.7	96.3%	89.2%	87.6%	91.0%
Providence	3,039	79.1	20.0%	572	2,788	67.3	65.4	98.1%	91.4%	93.2%	89.9%
Togus	1,177	96.5	24.0%	97	594	101.2	119.8	98.3%	93.7%	95.1%	97.6%
White River J.	611	132.1	43.4%	14	107	228.4	176.9	95.4%	85.0%	86.5%	86.7%
Wilmington	1,235	164.1	52.6%	61	267	233.6	238.4	95.3%	88.7%	87.6%	87.4%
Pension Claims Processing											
USA Pension Total	19,669	56.8	8.9%	2,912	15,266	63.6	63.6		99.0%	98.9%	99.06%
Philadelphia PMC	6,907	59.5	10.0%	848	4,468	73.3	74.8		98.5%	99.2%	98.38%
Milwaukee PMC	4,671	49.6	6.9%	880	4,201	49.8	53.8		100.0%	99.6%	99.20%
St. Paul PMC	7,428	47.9	5.0%	1,065	5,995	65.5	62.4		98.5%	98.0%	99.60%
Other Pension	663	178.6	54.9%	119	602	79.2	60.6				
Quick Start Claims Processing											
USA Quick Start Total	10,810	78.9	18.6%	590	2,478	115.8	117.3				
San Diego	3,538	82.5	20.5%	320	1,331	103.9	100.4				
Winston-Salem	4,440	86.2	21.8%	232	990	131.2	134.3				
Other Quick Start	2,832	62.9	11.3%	38	157	122.0	152.9				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	11,383	84.7	21.9%	536	2,883	143.7	150.1				
Winston-Salem	3,666	59.3	8.6%	212	1,175	82.5	85.9				
Salt Lake City	5,925	100.5	29.9%	277	1,504	190.9	196.9				
Other Benefits Delivery at Discharge	1,792	84.8	22.6%	47	204	141.0	175.2				

VBA Monday Morning Workload Report

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics	Reporting Period: As of November 8, 2014
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Notes about the data:
 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are **not** included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	526,551	145.9	45.7%	25,955	133,171	183.8	189.0				
Compensation Claims Processing											
USA Compensation Total	484,689	152.4	48.3%	21,917	112,544	202.6	208.6				
Eastern Area	93,083	154.6	48.1%	4,326	22,827	199.3	200.5				
Baltimore	6,467	222.7	65.4%	119	368	423.8	362.8				
Boston	5,396	158.0	47.4%	117	763	218.8	229.6				
Buffalo	5,833	149.8	49.6%	182	1,225	277.3	249.0				
Cleveland	11,409	141.7	38.6%	615	3,582	184.5	192.3				
Detroit	10,248	130.5	42.3%	518	2,810	188.1	186.2				
Hartford	2,730	114.6	34.2%	204	975	160.5	173.7				
Indianapolis	8,304	177.5	56.8%	237	1,300	228.7	237.4				
Manchester	2,058	148.3	47.6%	65	373	245.9	221.8				
New York	7,825	144.1	47.3%	306	1,425	231.1	252.6				
Newark	3,357	119.3	39.0%	173	722	163.9	173.5				
Philadelphia (Non-PMC)	12,957	172.8	57.3%	581	2,813	257.7	264.4				
Pittsburgh	5,819	164.1	50.4%	223	1,202	244.4	236.1				
Providence	3,375	83.4	22.0%	602	2,971	71.3	69.3				
Togus	5,142	161.4	47.2%	306	1,889	188.2	202.5				
White River J.	1,037	159.0	63.2%	20	160	263.8	210.2				
Wilmington	1,126	155.4	48.9%	58	249	221.2	224.4				
Pension Claims Processing											
USA Pension Total	19,669	56.8	8.9%	2,912	15,266	63.6	63.6				
Philadelphia PMC	6,918	59.8	10.1%	848	4,474	73.3	75.0				
Milwaukee PMC	4,675	49.8	7.0%	881	4,205	49.8	54.0				
St. Paul PMC	7,426	48.0	5.0%	1,065	5,999	65.5	62.5				
Other Pension	650	176.4	54.6%	118	588	79.1	56.1				
Quick Start Claims Processing											
USA Quick Start Total	10,810	78.9	18.6%	590	2,478	115.8	117.3				
San Diego	4,499	74.2	16.4%	338	1,379	100.5	98.8				
Winston-Salem	5,225	80.0	18.4%	234	989	131.0	134.1				
Other Quick Start	1,086	93.1	28.7%	18	110	203.4	197.2				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	11,383	84.7	21.9%	536	2,883	143.7	150.1				
Winston-Salem	3,870	57.2	8.1%	213	1,173	82.9	86.0				
Salt Lake City	6,031	99.0	29.3%	276	1,484	190.6	197.4				
Other Benefits Delivery at Discharge	1,482	98.6	27.7%	47	226	143.4	172.3				

Compensation Estimation				Pension Estimation				Agency Burden, Accrued	
Measurement	Cases Pending	Pending over 120 Day	Percent Pending over 120 Day	Measurement	Cases Pending	Pending over 120 Day	Percent Pending over 120 Day	Measurement	Cases Pending
Original Estimation - Veterans*	173,543	81,485	46.95%	Original Estimation	22,072	1,599	7.24%	Total Applicable Pending	283,423
EP 005 - Initial entitlement - Veterans for VA Rate	719	362	78%	EP 100 - Initial entitlement - Veterans	5,172	209	5.0%	Pending Notice of Discharge	189,887
EP 010 - Initial entitlement for service-connected disability (a-e)	51,472	22,084	42.9%	EP 120 - Increased entitlement and/or reinstatement	6,830	336	4.9%	App. Days Pending for Notice of Discharge	359
EP 110 - Initial entitlement for service-connected disability (a-f)	121,352	58,037	48.5%	EP 190 - Initial entitlement - Survivor	9,966	1,004	10.1%	Pending Statement of Cases	20,867
Original Estimation - Survivors*	6,212	1,930	31.23%	Pension Award Adjustments	33,639	6,328	17.7%	Pending Form 56	55,623
EP 140 - Initial claims from surviving spouses, children or parents	5,634	884	15.5%	EP 125 - Hospitalization adjustment (001-0010)	591	21	3.6%	App. Days Pending for Form 56	825
EP 410 - Initial claims from children Veterans with Spouse (b)(6) and/or (b)(8)(c))	578	405	70.0%	EP 137 - Dependency	3,286	480	14.6%	Pending Remarks Returned from Regional Office	20,389
Supplemental Estimation	318,267	150,463	47.28%	EP 105 - Income adjustments	12,263	2,308	18.8%	App. Days Pending for Remarks at a Regional Office	146
EP 020 - Increased evaluation and/or additional claim conditions	216,127	148,234	67.2%	EP 122 - Annual eligibility verification (001010)	1	1	100.0%	Pending Remarks sent to the Apprais Management Center	12,261
EP 030 - Increased entitlement due to hospitalization or surgery	1,734	628	36.3%	EP 207 - Misc. determinations	7,388	1,720	23.1%	App. Days Pending for Remarks at the Apprais Management Center	154
EP 040 - Status holds and/or both defects reconstruction	90	35	38.9%	EP 027 - Due process	12,115	1,788	14.8%	Cases Pending for Travel	292
EP 050 - Reopened or new Agent Change claims prior to 30/01/10	300	200	66.7%	Program Reviews	18,741	18,074	96.4%	Total Burden Pending	17,628
EP 060 - Non-mer review cases based upon new Agent Change prescriptions	0	0	0.0%	EP 104 - Income Verification Match	60,600	10,077	16.6%	Total Accrued Pending	7,181
EP 070 - Reopened or new Agent Change claims after 30/01/10	8	0	0.0%	EP 058 - Cost of Living Adjustments	134	84	70.1%		
EP 080 - Agent Change claims where an interim decision was provided	3	1	33.3%	EP 027 - Non-entitlement reviews	7	3	42.9%		
Award Adjustments	480,096	321,512	66.98%	Pension Other	3,137	506	16.1%		
EP 130 - Dependency	261,154	169,268	75.8%	EP 027 - Correspondence	2,536	352	13.4%		
EP 133 - Survivor restored entitlement	307	147	47.9%	EP 027 - Correspondence	301	11	3.7%		
EP 135 - Hospitalization adjustment (non-rating)	237	162	68.4%	EP 027 - Internal quality review	57	165	26.1%		
EP 140 - Misc. determinations	112,273	62,862	55.9%	EP 027 - Complete of error	30	20	66.7%		
EP 160 - Status holds and/or both defects adjustments	87	27	31.0%						
EP 210 - Policy estimation for disabilities	17,257	7,725	45.0%						
EP 230 - Due process	88,031	35,158	40.0%						
Program Reviews	67,874	58,997	86.9%						
EP 214 - Income verification for unemployment	75	75	96.2%						
EP 680 - Review of Hemodialysis related cases/conditions	51	30	75.5%						
EP 692 - Review of Radiation related cases/conditions	514	477	92.8%						
EP 694 - Review of Misc. claims referred to central office	1,936	838	43.3%						
EP 696 - Review of other Misc. claims referred to central office	270	169	79.7%						
EP 698 - Cost of Living Adjustments (COLA) and other reviews	14,482	11,388	78.7%						
EP 699 - Social Security number verification	50,655	45,824	90.7%						
Compensation Other	183,472	89,143	48.6%						
EP 173 - Pre-decisional hearings	4,962	3,614	72.8%						
EP 200 - Correspondence	108,198	49,779	45.9%						
EP 201 - Congressional correspondence	3,203	1,390	43.3%						
EP 510 - Freedom of Information Act (FOIA) requests	32,703	21,122	64.6%						
EP 520 - Reviews, including quality assurance	34,225	28,908	84.5%						
EP 900 - Collection of errors	871	657	75.5%						

Arrow indicates an EP included in the Rating Bundle group

REGIONAL OFFICE COMPENSATION INVENTORY																					
Region		EPCOM						PENSION						BURDEN							
Agency	Sub-Region	Cases Pending	App. Days Pending	Pending over 120 Day	Percent Pending over 120 Day	Percent Pending over 120 Day	Cases Pending	App. Days Pending	Pending over 120 Day	Percent Pending over 120 Day	Percent Pending over 120 Day	Cases Pending	App. Days Pending	Pending over 120 Day	Percent Pending over 120 Day	Cases Pending	App. Days Pending	Pending over 120 Day	Percent Pending over 120 Day	Percent Pending over 120 Day	
ALL		66,249	38,277	20,248	47.8%	58.1%	19,898	10,574	5,289	26.7%	26.5%	21,206	11,388	5,821	27.4%	10,574	5,821	55.1%	55.1%	55.1%	
WESTERN AREA		18,485	10,165	5,430	53.4%	58.1%	5,430	2,964	1,484	27.3%	26.5%	5,430	2,964	1,484	27.3%	1,484	1,484	100%	100%	100%	
CENTRAL AREA		27,564	15,147	8,131	52.8%	58.1%	10,248	5,310	2,645	25.3%	26.5%	10,248	5,310	2,645	25.3%	5,310	5,310	100%	100%	100%	
EASTERN AREA		20,199	12,965	6,687	51.5%	58.1%	4,220	2,300	1,160	27.4%	26.5%	4,220	2,300	1,160	27.4%	1,160	1,160	100%	100%	100%	
WESTERN AREA		18,485	10,165	5,430	53.4%	58.1%	5,430	2,964	1,484	27.3%	26.5%	5,430	2,964	1,484	27.3%	1,484	1,484	100%	100%	100%	
CENTRAL AREA		27,564	15,147	8,131	52.8%	58.1%	10,248	5,310	2,645	25.3%	26.5%	10,248	5,310	2,645	25.3%	5,310	5,310	100%	100%	100%	
EASTERN AREA		20,199	12,965	6,687	51.5%	58.1%	4,220	2,300	1,160	27.4%	26.5%	4,220	2,300	1,160	27.4%	1,160	1,160	100%	100%	100%	

REGIONAL OFFICE PENSION INVENTORY																					
Region		EPCOM						PENSION						BURDEN							
Agency	Sub-Region	Cases Pending	App. Days Pending	Pending over 120 Day	Percent Pending over 120 Day	Percent Pending over 120 Day	Cases Pending	App. Days Pending	Pending over 120 Day	Percent Pending over 120 Day	Percent Pending over 120 Day	Cases Pending	App. Days Pending	Pending over 120 Day	Percent Pending over 120 Day	Cases Pending	App. Days Pending	Pending over 120 Day	Percent Pending over 120 Day	Percent Pending over 120 Day	
ALL		19,898	10,574	5,289	26.7%	26.5%	19,898	10,574	5,289	26.7%	26.5%	19,898	10,574	5,289	26.7%	19,898	10,574	5,289	26.7%	26.5%	
WESTERN AREA		5,430	2,964	1,484	27.3%	26.5%	5,430	2,964	1,484	27.3%	26.5%	5,430	2,964	1,484	27.3%	5,430	2,964	1,484	27.3%	26.5%	
CENTRAL AREA		10,248	5,310	2,645	25.3%	26.5%	10,248	5,310	2,645	25.3%	26.5%	10,248	5,310	2,645	25.3%	10,248	5,310	2,645	25.3%	26.5%	
EASTERN AREA		4,220	2,300	1,160	27.4%	26.5%	4,220	2,300	1,160	27.4%	26.5%	4,220	2,300	1,160	27.4%	4,220	2,300	1,160	27.4%	26.5%	
WESTERN AREA		5,430	2,964	1,484	27.3%	26.5%	5,430	2,964	1,484	27.3%	26.5%	5,430	2,964	1,484	27.3%	5,430	2,964	1,484	27.3%	26.5%	
CENTRAL AREA		10,248	5,310	2,645	25.3%	26.5%	10,248	5,310	2,645	25.3%	26.5%	10,248	5,310	2,645	25.3%	10,248	5,310	2,645	25.3%	26.5%	
EASTERN AREA		4,220	2,300	1,160	27.4%	26.5%	4,220	2,300	1,160	27.4%	26.5%	4,220	2,300	1,160	27.4%	4,220	2,300	1,160	27.4%	26.5%	