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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Walkthrough

Previous Transformation Tab	Current Traditional Aggregate Tab

Previous Transformation Tab

Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets) As of January 11, 2014	# Pending	# Pending Over 125	Percentage Pending > 125 days
	686,861	403,761	58.8%

Compensation

	EP	# Pending	# Pending Over 125	% Over 125
Entitlement (Original and Supplemental)		636,371	384,213	60.4%
Original Entitlement - Veterans[1]				
Initial entitlement decisions for Voc Rehab	095	1,076	855	79.5%
Initial entitlement for service-connected disability (=>8)	010	47,996	26,438	55.1%
Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	61.7%
Original Entitlement - Survivors[2]				
Initial claims from surviving spouses, children or parents	140	7,559	1,854	24.5%
Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	80.7%
Supplemental Entitlement				
Increased evaluation and/or additional claimed conditions	020	415,300	255,077	61.4%
Increased entitlement due to hospitalization or surgery	320	2,555	1,120	43.6%
Spina bifida and/or birth defects reconsideration	420	179	149	83.2%
Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	35.3%
Nehmer review cases based upon new Agent Orange presumptives	687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	405	24	8	33.3%
Agent Orange claims where an interim decision was provided	409	22	18	81.8%
Agent Orange presumptives [3]				

[1] First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service.

[2] First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes.

[3] As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409

	EP	# Pending	# Pending Over 125	% Over 125
Award Adjustments		409,635	292,244	71.3%
Dependency	130	232,980	171,262	73.5%
Survivor restored entitlement	133	118	61	51.7%
Hospitalization adjustment (non-rating)	135	211	168	79.6%
Misc determinations	290	90,826	76,555	84.3%
Spina bifida and/or birth defects adjustments	450	26	22	84.6%
Future examination for disabilities	310	31,271	14,197	45.4%
Due process	600	54,203	29,979	55.3%

Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.

Current Traditional Aggregate Tab

Compensation and Pension National Inventory - Historical Reporting Bundles*

*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to VE 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.

As of January 11, 2014

Compensation Entitlement				Pension Entitlement			
Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days	Measurement	# Pending	# Pending over 125 days	Percent Pending > 125 days
Original Entitlement - Veterans[1]	205,652	123,931	60.26%	**Original Entitlement**	48,522	23,845	49.14%
EP 095 - Initial entitlement decisions for Voc Rehab	1,076	855	79%	EP 180 - Initial entitlement - Veteran	8,822	2,969	33.7%
EP 010 - Initial entitlement for service-connected disability (=>8)	47,996	26,438	55.1%	EP 120 - Increased entitlement and/or reconsideration	12,227	3,850	31.5%
EP 110 - Initial entitlement for service-connected disability (<=7)	156,580	96,638	61.7%	EP 190 - Initial entitlement - Survivor	27,473	17,026	62.0%
Original Entitlement - Survivors[2]	8,134	2,318	28.50%	**Pension Award Adjustments**	70,765	29,010	41.0%
EP 140 - Initial claims from surviving spouses, children or parents	7,559	1,854	24.5%	EP 135 - Hospitalization adjustment (non-rating)	211	168	79.6%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	575	464	80.7%	EP 137 - Dependency	7,182	3,023	42.1%
Supplemental Entitlement	422,585	257,964	61.04%	EP 150 - Income adjustments	31,489	17,552	55.7%
EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%
EP 320 - Increased entitlement due to hospitalization or surgery	2,555	1,120	43.8%	EP 297 - Misc determinations	12,493	3,424	27.4%
EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	**Program Reviews**	38,695	38,187	98.7%
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 696 - Cost of Living Adjustments	544	78	14.3%
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 697 - Non-entitlement reviews	10	4	40.0%
Award Adjustments	409,635	292,244	71.34%	**Pension Other**	5,533	2,753	49.8%

Compensation and Pension Rating Bundle Totals **(Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)** As of December 13, 2014		# Pending	# Pending Over 125	Percentage Pending > 125 days
		523,925	242,535	46.3%
Original Entitlement	**Total**	**184,375**	**83,981**	**45.5%**
Initial entitlement for service-connected disability (=>8)	EP 010	52,208	23,465	44.9%
Initial entitlement for service-connected disability (<=7)	EP 110	121,654	59,241	48.7%
Initial entitlement - Veteran's Pension	EP 180	4,706	358	7.6%
Initial claims from surviving spouses, children or parents	EP 140	5,807	917	15.8%
Supplemental Entitlement	**Total**	**339,550**	**158,554**	**46.7%**
Increased entitlement and/or reconsideration for Pension	EP 120	6,520	428	6.6%
Increased evaluation and/or additional claimed conditions	EP 020	314,538	151,311	48.1%
Future examination for disabilities	EP 310	16,895	6,173	36.5%
Increased entitlement due to hospitalization or surgery	EP 320	1,336	463	34.7%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	248	178	71.8%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	0	0	0.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	13	1	7.7%
Agent Orange claims where an interim decision was provided	EP 409	0	0	0.0%

To view Rating Bundle data at Regional Office level, click a jurisdiction filter below.
Hover over a title to learn the difference between each jurisdiction.

Station of Origination	Station of Jurisdiction

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	**8,312**	**7,730**	**582**	**7.50%**
Buffalo	958	930	28	3.0%
Atlanta	549	513	36	7.0%
St Louis	1,092	1,228	(136)	-11.1%
Muskogee	5,713	5,059	654	12.9%
Total Education Claims - All Education Programs	**50,793**	**44,434**	**6,359**	**14.30%**
Buffalo	4,978	4,934	44	0.9%
Atlanta	3,114	3,039	75	2.5%
St Louis	9,170	11,019	(1,849)	-16.8%
Muskogee	33,531	25,442	8,089	31.8%
Chapter 33 is the new Post-9/11GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

<table>
<tr><td colspan="2">Station of Origination
Compensation and Pension Rating Bundle Metrics</td><td>Reporting Period:
As of December 13, 2014</td></tr>
</table>

Notes about the data:
1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.
2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	523,925	145.5	46.3%	49,275	252,330	184.5	187.0	95.80%	90.71%	90.81%	92.35%
Compensation Claims Processing
USA Compensation Total	483,849	151.3	48.7%	41,329	212,496	204.3	206.8				
Eastern Area	93,658	152.5	48.7%	7,507	41,022	204.8	202.8	94.9%	89.3%	89.6%	90.4%
Baltimore	9,469	213.4	66.2%	563	2,937	297.5	286.5	90.7%	81.0%	81.0%	84.2%
Boston	6,421	162.4	51.6%	277	1,620	282.6	257.8	96.3%	90.3%	92.8%	89.8%
Buffalo	6,204	151.1	53.8%	375	2,067	272.0	257.1	93.8%	91.2%	89.8%	88.6%
Cleveland	10,650	133.0	37.4%	1,257	6,148	175.5	183.1	96.1%	92.2%	90.6%	93.9%
Detroit	10,199	130.6	41.6%	966	4,760	190.7	188.6	91.3%	88.2%	89.1%	90.5%
Hartford	2,188	109.0	31.7%	291	1,499	162.9	159.3	98.3%	96.7%	95.7%	94.6%
Indianapolis	9,196	178.3	58.1%	468	2,884	266.3	240.5	96.2%	90.6%	92.0%	91.3%
Manchester	1,779	128.1	40.7%	94	624	235.1	214.0	96.1%	91.4%	91.1%	91.2%
New York	8,168	145.6	49.8%	432	2,544	237.3	250.4	90.9%	86.7%	92.3%	91.9%
Newark	3,290	114.9	36.9%	260	1,291	166.7	169.6	93.6%	87.3%	83.3%	82.8%
Philadelphia (Non-PMC)	13,409	164.1	55.2%	1,020	5,374	269.1	267.5	96.0%	91.2%	87.8%	91.7%
Pittsburgh	6,247	162.2	51.6%	316	2,338	219.7	226.6	97.1%	91.9%	87.7%	92.2%
Providence	3,266	74.4	18.0%	879	5,139	61.3	64.2	96.9%	90.4%	93.8%	91.1%
Togus	1,217	92.8	21.9%	164	1,065	107.3	117.2	97.2%	88.7%	93.2%	97.6%
White River J.	658	138.8	47.7%	57	233	131.1	154.6	92.7%	83.3%	86.0%	84.9%
Wilmington	1,297	156.1	50.6%	88	499	248.2	246.9	93.6%	86.7%	87.7%	89.3%
Pension Claims Processing
USA Pension Total	18,871	61.3	10.5%	5,957	29,643	63.0	62.6		99.5%	99.5%	99.06%
Philadelphia PMC	6,795	66.2	12.8%	1,706	8,974	67.4	70.6		98.4%	99.2%	98.37%
Milwaukee PMC	4,366	54.8	8.9%	1,627	8,089	56.3	54.1		100.0%	99.6%	99.20%
St. Paul PMC	7,039	49.9	5.0%	2,397	11,404	65.1	62.6		100.0%	99.6%	99.60%
Other Pension	671	172.5	55.6%	227	1,176	55.3	60.6				
Quick Start Claims Processing
USA Quick Start Total	10,296	86.0	23.3%	1,107	5,016	127.4	122.0				
San Diego	3,230	90.5	27.1%	506	2,414	122.2	107.8				
Winston-Salem	4,843	89.1	24.1%	486	2,218	136.1	134.9				
Other Quick Start	2,223	72.7	15.9%	115	384	113.5	136.9				
Benefits Delivery at Discharge Processing
USA Benefits Delivery at Discharge Total	10,909	90.3	25.1%	882	5,175	150.7	148.4				
Winston-Salem	3,837	69.5	10.6%	305	2,042	103.4	90.7				
Salt Lake City	5,666	104.9	34.8%	503	2,741	176.8	188.8				
Other Benefits Delivery at Discharge	1,406	88.3	25.4%	74	392	168.4	166.9				

Station of Jurisdiction Compensation and Pension Rating Bundle Metrics		Reporting Period: As of December 13, 2014

Notes about the data:
1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
2) The Pension, Quick Start and Benefits Delivery at Discharge totals are __not__ included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing											
	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	523,925	145.5	46.3%	49,275	252,330	184.5	187.0				
Compensation Claims Processing											
USA Compensation Total	483,849	151.3	48.7%	41,329	212,496	204.3	206.8				
Eastern Area	97,683	150.0	47.5%	7,777	42,193	203.9	201.8				
Baltimore	5,921	216.9	64.2%	220	918	370.7	374.6				
Boston	5,806	156.1	47.8%	223	1,372	288.3	255.4				
Buffalo	6,198	149.7	53.4%	371	2,016	272.7	255.6				
Cleveland	11,660	135.0	37.6%	1,360	6,560	181.4	187.8				
Detroit	10,626	129.8	41.3%	1,045	5,101	190.5	186.9				
Hartford	2,710	113.5	35.3%	345	1,800	163.6	168.7				
Indianapolis	8,583	179.1	58.9%	404	2,555	275.6	240.2				
Manchester	2,065	142.9	46.5%	125	752	248.5	232.4				
New York	8,150	145.4	49.8%	428	2,515	235.1	248.8				
Newark	3,597	117.8	39.5%	283	1,440	170.4	172.1				
Philadelphia (Non-PMC)	13,018	163.9	55.6%	1,012	5,320	273.5	268.8				
Pittsburgh	6,109	162.9	51.9%	290	2,166	222.9	228.8				
Providence	4,020	77.5	19.0%	940	5,490	64.7	68.5				
Togus	7,002	149.3	41.6%	569	3,387	193.4	201.1				
White River J.	1,004	167.6	63.7%	82	352	168.4	194.6				
Wilmington	1,214	147.1	47.2%	80	449	237.2	230.9				
Pension Claims Processing											
USA Pension Total	18,871	61.3	10.5%	5,957	29,643	63.0	62.6				
Philadelphia PMC	6,807	66.4	12.9%	1,710	8,986	68.1	70.9				
Milwaukee PMC	4,368	54.9	9.0%	1,631	8,097	57.2	54.4				
St. Paul PMC	7,038	49.9	5.0%	2,398	11,409	65.1	62.6				
Other Pension	658	171.7	55.3%	218	1,151	43.0	55.5				
Quick Start Claims Processing											
USA Quick Start Total	10,296	86.0	23.3%	1,107	5,016	127.4	122.0				
San Diego	4,402	82.0	21.5%	586	2,601	116.3	105.2				
Winston-Salem	4,992	87.6	23.5%	488	2,222	135.6	134.6				
Other Quick Start	902	96.4	30.5%	33	193	202.1	202.5				
Benefits Delivery at Discharge Processing											
USA Benefits Deliery at Discharge Total	10,909	90.3	25.1%	882	5,175	150.7	148.4				
Winston-Salem	3,902	68.5	10.4%	305	2,038	103.4	90.8				
Salt Lake City	5,690	104.6	34.7%	503	2,722	176.8	188.9				
Other Benefits Delivery at Discharge	1,317	93.1	27.0%	74	415	168.4	166.2				

Compensation Entitlement

Measurement	Claims Pending	Pending over 125 days	Percent Pending over 125 days
Original Entitlement - Veterans¹	174,514	83,229	47.69%
EP 095 - Initial entitlement decisions for Voc Rehab	652	523	80%
EP 010 - Initial entitlement for service-connected disability (c>8)	52,208	23,465	44.9%
EP 110 - Initial entitlement for service-connected disability (c<7)	121,654	59,241	48.7%
Original Entitlement - Survivors²	6,325	1,423	22.50%
EP 140 - Initial claims from surviving spouses, children or parents	5,807	917	15.8%
EP 410 - Initial claims from children Veterans with Spina bifida and/or birth defects	518	506	97.7%
Supplemental Entitlement	316,235	152,051	48.08%
EP 020 - Increased evaluation and/or additional claimed conditions	314,538	151,311	48.1%
EP 320 - Increased entitlement due to hospitalization or surgery	1,336	463	34.7%
EP 420 - Spina bifida and/or birth defects reconsideration	100	98	98.0%
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	248	178	71.8%
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%
EP 405 - Reopened or new Agent Orange claims After 8/31/10	13	1	7.7%
EP 409 - Agent Orange claims where an interim decision was provided	0	0	0.0%
Award Adjustments	484,856	329,787	68.02%
EP 130 - Dependency	259,953	191,439	73.6%
EP 133 - Survivor restored entitlement	321	191	59.5%
EP 135 - Hospitalization adjustment (non-rating)	256	173	67.6%
EP 290 - Misc determinations	114,626	93,222	81.3%
EP 450 - Spina bifida and/or birth defects adjustments	30	30	100.0%
EP 310 - Future examination for disabilities	16,895	6,173	36.5%
EP 600 - Due process	92,775	38,559	41.6%
Program Reviews	70,683	60,121	85.1%
EP 314 - Income verification for unemployability	78	73	93.6%
EP 680 - Review of Hemodialysis related cases/conditions	49	42	85.7%
EP 682 - Review of Radiation related cases/conditions	535	500	93.5%
EP 684 - Review of Misc cases referred to central office	1,701	824	48.4%
EP 685 - Review of effective date related to herbicide exposure	218	175	80.3%
EP 690 - Cost of Living Adjustments (COLAs) and other reviews	15,050	11,879	78.9%
EP 693 - Social Security number verification	53,052	46,628	87.9%
Compensation Other	220,479	106,732	48.4%
EP 173 - Pre-decisional hearings	5,235	3,874	74.0%
EP 400 - Correspondence	145,137	49,182	33.9%
EP 500 - Congressional correspondence	2,502	1,314	52.5%
EP 510 - Freedom of Information Act (FOIA) requests	31,854	21,625	67.9%
EP 930 - Review, including quality assurance	34,955	30,073	86.0%
EP 960 - Correction of errors	796	664	83.4%

Pension Entitlement

Measurement	Claims Pending	Pending over 125 days	Percent Pending over 125 days
Original Entitlement	21,290	1,793	8.42%
EP 180 - Initial entitlement - Veteran	4,706	358	7.6%
EP 120 - Increased entitlement and/or reconsideration	6,520	428	6.6%
EP 190 - Initial entitlement - Survivor	10,064	1,007	10.0%
Pension Award Adjustments	35,216	6,073	17.2%
EP 135 - Hospitalization adjustment (non-rating)	557	19	3.4%
EP 137 - Dependency	3,892	970	24.9%
EP 150 - Income adjustments	12,702	1,541	12.1%
EP 155 - Annual eligibility verification reporting (EVRs)	0	0	0.0%
EP 297 - Misc determinations	5,027	1,641	32.6%
EP 607 - Due process	13,038	1,902	14.6%
Program Reviews	9,868	9,657	97.9%
EP 154 - Income Verification Match	9,605	9,586	99.8%
EP 696 - Cost of Living Adjustments	255	65	25.5%
EP 697 - Non-entitlement reviews	8	6	75.0%
Pension Other	3,153	404	12.8%
EP 407 - Correspondence	2,362	202	8.6%
EP 507 - Congressional correspondence	298	13	4.4%
EP 937 - Internal quality reviews	493	189	38.3%
EP 967 - Correction of errors	32	18	56.3%

Appeals, Burials, Accrued

Measurement	Claims Pending
Total Appeals Pending	285,526
Pending Notice of Disagreements	192,264
Avg. Days Pending for Notice of Disagreements	402
Pending Statement of Cases	19,897
Pending Form 9s	60,039
Avg. Days Pending for Form 9s	626
Pending Remands Returned to the Regional Office	20,819
Avg. Days Pending for Remands at a Regional Office	542
Pending Remands sent to the Appeals Management Center	12,398
Avg. Days Pending for Remands at the Appeals Management Center	162
Claims Ready for Travel Board	386
Total Burials Pending	16,275
Total Accrued Pending	7,511

Arrow indicates an EP included in the Rating Bundle group

REGIONAL OFFICE COMPENSATION INVENTORY

REGIONAL OFFICE COMPENSATION INVENTORY

REGIONAL OFFICE PENSION INVENTORY