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▶▶▶ February 2015 ◀◀◀

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[Veterans-For-Change](#)

If Veterans don't help Veterans, who will?

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Monday Morning Workload Report Introduction

Understanding the Report: To learn more about the Monday Morning Workload Report, including recent formatting changes, double-click the Microsoft Word icon to the right.



Walkthrough

Finding Data: The screenshots below provide a quick reference to historical reporting bundles that were previously on the Transformation tab, but now reside on the Traditional Aggregate tab.

Previous Transformation Tab	Current Traditional Aggregate Tab																																																																																																																																																																																																																																																																		
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension Rating Bundle (Highlighted in Orange Below. Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td># Pending</td> <td># Pending Over 125</td> <td>Percentage Pending > 125 days</td> </tr> <tr> <td style="text-align: center;">686,861</td> <td style="text-align: center;">403,761</td> <td style="text-align: center;">58.8%</td> </tr> </table> <p>As of January 11, 2014</p> </div> <div style="border: 1px solid black; padding: 5px;"> <p>Compensation</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Entitlement (Original and Supplemental)</td> <td>636,371</td> <td>384,213</td> <td>60.4%</td> </tr> <tr> <td>Original Entitlement - Veterans¹</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">095</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> </tr> <tr> <td>Initial entitlement for service-connected disability (>=8)</td> <td style="text-align: center;">010</td> <td style="text-align: center;">47,996</td> <td style="text-align: center;">26,438</td> </tr> <tr> <td>Initial entitlement for service-connected disability (<=7)</td> <td style="text-align: center;">110</td> <td style="text-align: center;">156,580</td> <td style="text-align: center;">96,638</td> </tr> <tr> <td>Original Entitlement - Survivors²</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Initial claims from surviving spouses, children or parents</td> <td style="text-align: center;">140</td> <td style="text-align: center;">7,559</td> <td style="text-align: center;">1,854</td> </tr> <tr> <td>Initial claims from children Veterans with Spina bifida and/or birth defects</td> <td style="text-align: center;">410</td> <td style="text-align: center;">575</td> <td style="text-align: center;">464</td> </tr> <tr> <td>Supplemental Entitlement</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Increased evaluation and/or additional claimed conditions</td> <td style="text-align: center;">020</td> <td style="text-align: center;">415,300</td> <td style="text-align: center;">255,077</td> </tr> <tr> <td>Increased entitlement due to hospitalization or surgery</td> <td style="text-align: center;">320</td> <td style="text-align: center;">2,555</td> <td style="text-align: center;">1,120</td> </tr> <tr> <td>Spina bifida and/or birth defects reconsideration</td> <td style="text-align: center;">420</td> <td style="text-align: center;">179</td> <td style="text-align: center;">149</td> </tr> <tr> <td>Reopened or new Agent Orange claims prior to 8/30/10</td> <td style="text-align: center;">681</td> <td style="text-align: center;">4,505</td> <td style="text-align: center;">1,592</td> </tr> <tr> <td>Nehmer review cases based upon new Agent Orange presumptives</td> <td style="text-align: center;">687</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> <tr> <td>Reopened or new Agent Orange claims After 9/01/10</td> <td style="text-align: center;">405</td> <td style="text-align: center;">24</td> <td style="text-align: center;">8</td> </tr> <tr> <td>Agent Orange claims where an interim decision was provided</td> <td style="text-align: center;">409</td> <td style="text-align: center;">22</td> <td style="text-align: center;">18</td> </tr> <tr> <td>Agent Orange presumptives³</td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>¹ First claim filed by a Veteran for benefits (including Voc Rehab memo ratings) based upon the effects of disabilities, diseases, or injuries incurred or aggravated during active military service. ² First claim received from surviving spouses, dependent children and dependent parents based upon the Veteran's death due to service-related causes. ³ As of 11/1/10 Agent Orange presumptives include EP 681, EP 687 and EP 405. As of 12/13/2010 the Agent Orange presumptives claim category include EP 409</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>Award Adjustments</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>EP</th> <th># Pending</th> <th># Pending Over 125</th> <th>% Over 125</th> </tr> </thead> <tbody> <tr> <td>Award Adjustments</td> <td>409,635</td> <td>292,244</td> <td>71.3%</td> </tr> <tr> <td>Dependency</td> <td style="text-align: center;">130</td> <td style="text-align: center;">232,980</td> <td style="text-align: center;">171,262</td> </tr> <tr> <td>Survivor restored entitlement</td> <td style="text-align: center;">133</td> <td style="text-align: center;">118</td> <td style="text-align: center;">61</td> </tr> <tr> <td>Hospitalization adjustment (non-rating)</td> <td style="text-align: center;">135</td> <td style="text-align: center;">211</td> <td style="text-align: center;">168</td> </tr> <tr> <td>Misc determinations</td> <td style="text-align: center;">290</td> <td style="text-align: center;">90,826</td> <td style="text-align: center;">76,555</td> </tr> <tr> <td>Spina bifida and/or birth defects adjustments</td> <td style="text-align: center;">450</td> <td style="text-align: center;">26</td> <td style="text-align: center;">22</td> </tr> <tr> <td>Future examination for disabilities</td> <td style="text-align: center;">310</td> <td style="text-align: center;">31,271</td> <td style="text-align: center;">14,197</td> </tr> <tr> <td>Due process</td> <td style="text-align: center;">600</td> <td style="text-align: center;">54,203</td> <td style="text-align: center;">29,973</td> </tr> </tbody> </table> <p>Involves the modification of benefits based upon additional ancillary factors. Such activity usually occurs when a Veteran or survivor is currently entitled and receiving benefits, such as adjudication of dependency issues.</p> </div> </div>	# Pending	# Pending Over 125	Percentage Pending > 125 days	686,861	403,761	58.8%	EP	# Pending	# Pending Over 125	% Over 125	Entitlement (Original and Supplemental)	636,371	384,213	60.4%	Original Entitlement - Veterans ¹				Initial entitlement decisions for Voc Rehab	095	1,076	855	Initial entitlement for service-connected disability (>=8)	010	47,996	26,438	Initial entitlement for service-connected disability (<=7)	110	156,580	96,638	Original Entitlement - Survivors ²				Initial claims from surviving spouses, children or parents	140	7,559	1,854	Initial claims from children Veterans with Spina bifida and/or birth defects	410	575	464	Supplemental Entitlement				Increased evaluation and/or additional claimed conditions	020	415,300	255,077	Increased entitlement due to hospitalization or surgery	320	2,555	1,120	Spina bifida and/or birth defects reconsideration	420	179	149	Reopened or new Agent Orange claims prior to 8/30/10	681	4,505	1,592	Nehmer review cases based upon new Agent Orange presumptives	687	0	0	Reopened or new Agent Orange claims After 9/01/10	405	24	8	Agent Orange claims where an interim decision was provided	409	22	18	Agent Orange presumptives ³				EP	# Pending	# Pending Over 125	% Over 125	Award Adjustments	409,635	292,244	71.3%	Dependency	130	232,980	171,262	Survivor restored entitlement	133	118	61	Hospitalization adjustment (non-rating)	135	211	168	Misc determinations	290	90,826	76,555	Spina bifida and/or birth defects adjustments	450	26	22	Future examination for disabilities	310	31,271	14,197	Due process	600	54,203	29,973	<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p style="text-align: center;">Compensation and Pension National Inventory - Historical Reporting Bundles*</p> <p>*The data on this page represents historical, alternative reporting on VBA claims processing. VBA actively measures and monitors these workloads, but the bundles are not specifically tied to 98% Accuracy. The Rating Bundle measures are the only claims processing bundle that is directly related to the strategic 2015 goals.</p> <p style="text-align: center;">As of January 11, 2014</p> </div> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="4" style="text-align: center;">Compensation Entitlement</th> <th colspan="4" style="text-align: center;">Pension Entitlement</th> </tr> <tr> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> <th>Measurement</th> <th># Pending</th> <th># Pending over 125 days</th> <th>Percent Pending > 125 days</th> </tr> </thead> <tbody> <tr> <td>Original Entitlement - Veterans¹</td> <td>205,652</td> <td>123,931</td> <td>60.26%</td> <td>Original Entitlement</td> <td>48,522</td> <td>23,845</td> <td>49.14%</td> </tr> <tr> <td>EP 095 - Initial entitlement decisions for Voc Rehab</td> <td style="text-align: center;">1,076</td> <td style="text-align: center;">855</td> <td style="text-align: center;">79%</td> <td>EP 180 - 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EP 020 - Increased evaluation and/or additional claimed conditions	415,300	255,077	61.4%	EP 155 - Annual eligibility verification reporting (EVRs)	7	6	85.7%																																																																																																																																																																																																																																																												
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EP 420 - Spina bifida and/or birth defects reconsideration	179	149	83.2%	EP 607 - Due process	19,383	4,837	25.0%																																																																																																																																																																																																																																																												
EP 681 - Reopened or new Agent Orange claims prior to 8/30/10	4,505	1,592	35.3%	Program Reviews	38,695	38,187	98.7%																																																																																																																																																																																																																																																												
EP 687 - Nehmer review cases based upon new Agent Orange presumptives	0	0	0.0%	EP 154 - Income Verification Match	38,141	38,105	99.9%																																																																																																																																																																																																																																																												
EP 405 - Reopened or new Agent Orange claims After 9/01/10	24	8	33.3%	EP 636 - Cost of Living Adjustments	544	78	14.3%																																																																																																																																																																																																																																																												
EP 409 - Agent Orange claims where an interim decision was provided	22	18	81.8%	EP 637 - Non-entitlement reviews	10	4	40.0%																																																																																																																																																																																																																																																												
Award Adjustments	409,635	292,244	71.34%	Pension Other	5,533	2,753	49.8%																																																																																																																																																																																																																																																												

VBA Monday Morning Workload Report

Compensation and Pension Rating Bundle Totals (Represents the 8 End Product Claim Codes + Agent Orange Claims VA Uses to Define the 125 Day and 98% Accuracy Targets)		# Pending	# Pending Over 125	Percentage Pending > 125 days
		510,023	242,331	47.5%
As of January 24, 2015				
Original Entitlement	Total	181,301	85,383	47.1%
Initial entitlement for service-connected disability (=>8)	EP 010	51,721	24,564	47.5%
Initial entitlement for service-connected disability (<=7)	EP 110	118,748	59,461	50.1%
Initial entitlement - Veteran's Pension	EP 180	4,670	375	8.0%
Initial claims from surviving spouses, children or parents	EP 140	6,162	983	16.0%
Supplemental Entitlement	Total	328,722	156,948	47.7%
Increased entitlement and/or reconsideration for Pension	EP 120	6,163	347	5.6%
Increased evaluation and/or additional claimed conditions	EP 020	305,603	150,986	49.4%
Future examination for disabilities	EP 310	15,311	5,206	34.0%
Increased entitlement due to hospitalization or surgery	EP 320	1,429	258	18.1%
Reopened or new Agent Orange claims prior to 8/30/10	EP 681	203	149	73.4%
Nehmer review cases based upon new Agent Orange presumptives	EP 687	1	1	100.0%
Reopened or new Agent Orange claims After 9/01/10	EP 405	11	1	9.1%
Agent Orange claims where an interim decision was provided	EP 409	1	0	0.0%
To view Rating Bundle data at Regional Office level, click a jurisdiction filter below. Hover over a title to learn the difference between each jurisdiction.				
Station of Origination		Station of Jurisdiction		

Education	Current Work Items Pending	Work Items Pending Last Week	Weekly Change	Percent Change
Total Chapter 33 Claims	10,786	9,896	890	9.00%
Buffalo	1,580	1,407	173	12.3%
Atlanta	664	669	(5)	-0.7%
St Louis	1,522	1,648	(126)	-7.6%
Muskogee	7,020	6,172	848	13.7%
Total Education Claims - All Education Programs	83,332	76,944	6,388	8.30%
Buffalo	16,458	15,363	1,095	7.1%
Atlanta	5,676	4,816	860	17.9%
St Louis	16,690	15,441	1,249	8.1%
Muskogee	44,508	41,324	3,184	7.7%
Chapter 33 is the new Post-9/11 GI Bill. "All" represents all Education Benefit Programs Including Chapter 33 claims.				

VBA Monday Morning Workload Report

Station of Origination Compensation and Pension Rating Bundle Metrics	Reporting Period: As of January 24, 2015
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Notes about the data:

1) The Station of Origination (SOO) primarily represents pending claims based on geographic boundaries; typically defined by a claimant's state of residence. Only when a claim is permanently transferred from one station to another, will the SOO change.

2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	510,023	148.8	47.5%	83,677	390,480	187.6	186.1	96.00%	91.50%	90.99%	92.33%
Compensation Claims Processing											
USA Compensation Total	470,655	154.5	49.9%	70,506	329,185	205.8	205.2				
Eastern Area	91,273	155.2	50.0%	14,654	65,011	198.0	200.5	95.1%	90.9%	90.0%	90.2%
Baltimore	9,949	203.6	62.6%	836	4,571	289.2	287.2	91.9%	85.5%	82.3%	86.2%
Boston	5,859	165.1	53.5%	1,003	2,995	238.7	254.6	95.7%	88.9%	94.1%	90.0%
Buffalo	6,350	148.8	52.5%	786	3,420	223.1	242.3	95.1%	91.0%	90.2%	87.6%
Cleveland	10,082	134.7	38.9%	1,867	9,460	169.0	177.6	96.2%	93.8%	90.9%	92.3%
Detroit	9,765	133.5	43.1%	1,800	7,462	186.2	187.5	90.7%	88.4%	88.7%	90.0%
Hartford	2,175	110.8	33.6%	333	2,122	160.2	159.5	98.4%	97.1%	96.1%	94.9%
Indianapolis	9,268	177.1	57.8%	1,186	4,938	237.9	239.5	94.7%	88.9%	92.0%	90.7%
Manchester	1,635	135.9	44.0%	301	1,102	175.5	194.6	95.9%	93.0%	90.7%	91.3%
New York	7,837	154.9	54.9%	1,011	4,063	214.6	240.7	93.9%	93.4%	92.8%	90.4%
Newark	3,287	123.0	40.4%	376	1,965	171.8	170.9	92.7%	89.8%	82.3%	83.0%
Philadelphia (Non-PMC)	12,902	166.2	55.8%	2,224	8,715	238.4	257.0	97.7%	94.2%	88.9%	91.7%
Pittsburgh	6,090	171.6	54.0%	921	3,667	237.2	229.6	96.2%	91.7%	88.4%	91.3%
Providence	2,970	82.8	20.1%	1,558	7,875	61.7	63.0	96.4%	93.9%	94.5%	90.5%
Togus	1,157	101.4	24.1%	191	1,489	135.9	119.5	97.1%	87.5%	93.0%	98.0%
White River J.	619	147.6	52.0%	121	416	169.5	157.9	93.5%	89.1%	86.8%	85.3%
Wilmington	1,328	152.5	51.5%	140	751	236.8	244.0	93.2%	86.7%	87.8%	90.1%
Pension Claims Processing											
USA Pension Total	18,845	64.2	10.6%	10,015	45,856	70.9	64.7		100.0%	99.6%	99.07%
Philadelphia PMC	6,702	67.2	10.5%	3,257	13,834	82.5	73.8		100.0%	99.2%	98.39%
Milwaukee PMC	4,903	56.5	10.0%	2,753	12,624	61.9	56.9		100.0%	99.6%	99.20%
St. Paul PMC	6,573	55.5	6.8%	3,624	17,568	68.8	63.9		100.0%	100.0%	99.60%
Other Pension	667	175.3	53.8%	381	1,830	56.8	57.1				
Quick Start Claims Processing											
USA Quick Start Total	9,843	94.0	26.6%	1,653	7,735	145.4	127.9				
San Diego	2,848	96.0	29.6%	731	3,561	138.6	115.2				
Winston-Salem	4,233	105.3	31.8%	692	3,439	157.6	139.9				
Other Quick Start	2,762	74.6	15.5%	230	735	130.5	132.7				
Benefits Delivery at Discharge Processing											
USA Benefits Delivery at Discharge Total	10,680	99.4	27.7%	1,503	7,704	159.3	149.5				
Winston-Salem	3,757	87.0	18.5%	490	2,916	117.2	96.8				
Salt Lake City	5,059	113.8	37.2%	856	4,164	179.1	183.9				
Other Benefits Delivery at Discharge	1,864	85.1	20.4%	157	624	182.9	166.7				

VBA Monday Morning Workload Report

Station of Jurisdiction	Reporting Period:
Compensation and Pension Rating Bundle Metrics	As of January 24, 2015

Notes about the data:
 1) The Station of Jurisdiction represents pending claims at the regional office currently assigned to work the claim.
 2) The Pension, Quick Start and Benefits Delivery at Discharge totals are not included in the Compensation totals.

VBA uses the following 8 End Product Claim Codes + Agent Orange Claims to Define the 125 Day and 98% Accuracy Targets.

EP 010	Initial entitlement for service-connected disability (=>8)	EP 180	Initial entitlement for Pension - Veteran	EP 310	Future examination for disabilities	EP 687	Nehmer review cases based upon new Agent Orange presumptives
EP 110	Initial entitlement for service-connected disability (<=7)	EP 120	Increased entitlement and/or reconsideration for Pension	EP 320	Increased entitlement due to hospitalization or surgery	EP 405	Reopened or new Agent Orange claims After 9/01/10
EP 020	Increased evaluation and/or additional claimed conditions	EP 140	Initial claims from surviving spouses, children or parents	EP 681	Reopened or new Agent Orange claims prior to 8/30/10	EP 409	Agent Orange claims where an interim decision was provided

Compensation and Pension Claims Processing

	# Pending	Avg. Days Pending	Percentage Pending > 125 days (Backlog)	Completed Claims - Month to Date	Completed Claims - Fiscal Year to Date	Avg. Days to Complete - Month to Date	Avg. Days to Complete - Fiscal Year to Date	3 Month Entitlement Accuracy - Issue Based	3 month Entitlement Accuracy - Claim Level	12 Month Entitlement Accuracy - Claim Level	12 Month Authorization Accuracy - Claim Level
USA	510,023	148.8	47.5%	83,677	390,480	187.6	186.1				
Compensation Claims Processing											
USA Compensation Total	470,655	154.5	49.9%	70,506	329,185	205.8	205.2				
Eastern Area	96,273	153.8	49.2%	15,271	67,211	196.6	199.4				
Baltimore	6,682	184.7	54.3%	282	1,397	348.5	369.8				
Boston	5,141	151.9	48.1%	865	2,547	236.9	253.3				
Buffalo	6,255	146.7	51.5%	726	3,302	222.8	241.3				
Cleveland	11,368	139.0	39.7%	2,079	10,208	173.4	182.1				
Detroit	10,075	133.8	43.7%	1,883	7,942	186.3	186.6				
Hartford	3,908	132.4	44.0%	532	2,714	182.7	170.1				
Indianapolis	7,153	182.3	60.4%	927	4,260	248.0	243.3				
Manchester	1,740	146.2	47.9%	357	1,311	192.0	212.0				
New York	7,592	152.3	53.3%	928	3,944	210.4	239.1				
Newark	3,478	126.6	43.7%	418	2,190	175.2	173.1				
Philadelphia (Non-PMC)	12,630	166.4	55.9%	2,199	8,617	238.4	258.2				
Pittsburgh	5,746	167.2	52.0%	840	3,387	234.5	230.3				
Providence	4,563	109.8	30.2%	1,879	8,658	85.9	71.9				
Togus	7,805	174.9	52.3%	1,054	5,434	203.2	202.0				
White River J.	855	178.1	64.7%	177	628	201.3	195.1				
Wilmington	1,282	148.1	49.7%	125	672	234.0	230.3				
Pension Claims Processing											
USA Pension Total	18,845	64.2	10.6%	10,015	45,856	70.9	64.7				
Philadelphia PMC	6,710	67.3	10.5%	3,262	13,855	82.8	74.0				
Milwaukee PMC	4,912	56.8	10.1%	2,758	12,637	62.1	57.1				
St. Paul PMC	6,575	55.5	6.8%	3,627	17,578	68.9	64.0				
Other Pension	648	175.6	53.9%	368	1,786	51.4	52.2				
Quick Start Claims Processing											
USA Quick Start Total	9,843	94.0	26.6%	1,653	7,735	145.4	127.9				
San Diego	4,225	88.4	23.4%	910	4,014	132.6	112.4				
Winston-Salem	4,738	98.8	28.9%	696	3,450	157.5	139.6				
Other Quick Start	880	94.5	29.2%	47	271	215.0	207.4				
Benefits Delivery at Discharge Processing											
USA Benefits Delieri at Discharge Total	10,680	99.4	27.7%	1,503	7,704	159.3	149.5				
Winston-Salem	4,163	81.7	16.7%	492	2,914	117.0	96.8				
Salt Lake City	5,136	113.1	36.8%	860	4,149	178.8	183.9				
Other Benefits Delivery at Discharge	1,381	101.7	27.1%	151	641	185.7	166.8				

Compensation Entitlement				Pension Entitlement				Agency Burden Accrued	
Measurement	Dates Pending	Pending over 100 Days	Percent Pending over 100 Days	Measurement	Dates Pending	Pending over 100 Days	Percent Pending over 100 Days	Measurement	Dates Pending
Original Entitlement - Veterans'	171,071	84,493	49.39%	Original Entitlement	19,666	4,637	8.32%	Total Appeals Pending	230,473
EP 005 - Initial entitlement: Veterans'	602	468	78%	EP 100 - Initial entitlement: Veterans'	4,020	375	8.0%	Pending Notice of Discharge	156,792
EP 010 - Initial entitlement for service-connected disability (a-e)	51,721	24,564	47.5%	EP 105 - Increased entitlement and/or reconsideration	4,163	247	5.8%	Agg. Days Pending for Notice of Discharge	409
EP 110 - Initial entitlement for service-connected disability (a-f)	118,748	59,461	50.1%	EP 100 - Initial entitlement: Survivor	8,833	915	10.4%	Pending Notice of Claims	16,364
Original Entitlement - Survivors'	6,711	1,814	27.03%	Pension Award Adjustments	43,960	5,161	11.7%	Pending Form 5a	80,390
EP 140 - Initial claims from surviving spouses, children or parents	6,162	983	16.0%	EP 125 - Hospitalization adjustment (100/100%)	499	30	6.0%	Agg. Days Pending for Form 5a	630
EP 410 - Initial claims from children Veterans with Spina (b)(a) and/or (b)(b)	549	531	96.7%	EP 137 - Dependency	4,758	1,127	23.7%	Pending Remarks Returned from Regional Office	21,288
Supplemental Entitlement	307,355	151,407	49.25%	EP 105 - Income adjustments	16,116	959	6.0%	Agg. Days Pending for Remarks at a Regional Office	547
EP 020 - Increased evaluation and/or additional claimed conditions	305,603	150,366	49.4%	EP 125 - Annual eligibility verification (100/100%)	1	0	0.0%	Pending Remarks sent to the Appeals Management Center	12,617
EP 220 - Increased entitlement due to hospitalization or surgery	1,429	258	18.1%	EP 207 - Misc. determinations	4,772	1,700	35.6%	Agg. Days Pending for Remarks at the Appeals Management Center	170
EP 420 - Status bundle and/or both defects reconsideration	167	162	96.2%	EP 207 - Due process	12,614	1,203	7.2%	Days Pending for Travel	418
EP 601 - Reopened or new Agent Change claims prior to 10/01/00	203	148	73.4%	Program Reviews	6,709	8,364	96.0%	Total Burden Pending	14,721
EP 607 - Non-mer review cases based upon new Agent Change prerequisites	1	1	100.0%	EP 104 - Income Verification Match	6,204	2,398	38.9%	Total Accrued Pending	7,731
EP 608 - Reopened or new Agent Change claims After 10/01/00	11	1	9.1%	EP 608 - Cost of Living Adjustments	400	73	18.3%		
EP 609 - Agent Change claims where an interim decision was provided	1	0	0.0%	EP 607 - Non-entitlement reviews	5	3	60.0%		
Award Adjustments	488,920	378,688	77.46%	Pension Other	3,063	456	14.9%		
EP 130 - Dependency	260,460	197,561	75.9%	EP 607 - Correspondence	2,250	233	9.9%		
EP 133 - Survivor related entitlement	316	199	63.0%	EP 607 - Correspondence	255	12	4.7%		
EP 135 - Hospitalization adjustment (non-rating)	247	174	70.4%	EP 607 - Internal quality reviews	456	211	46.3%		
EP 140 - Misc. determinations	112,410	85,581	76.2%	EP 607 - Complete of errors	36	19	52.8%		
EP 200 - Status bundle and/or both defects adjustments	36	36	100.0%						
EP 210 - Future estimation for disabilities	15,311	5,206	34.0%						
EP 220 - Due process	100,137	48,545	48.5%						
Program Reviews	70,342	59,538	84.6%						
EP 214 - Income verification for unemployment	75	62	81.6%						
EP 602 - Review of Hemodialysis related cases/conditions	51	44	86.3%						
EP 602 - Review of Radiation related cases/conditions	567	523	92.3%						
EP 604 - Review of Misc. cases referred to central office	1,285	525	40.9%						
EP 605 - Review of other misc. cases referred to central office	293	274	93.5%						
EP 606 - Cost of Living Adjustments (COLA) and other reviews	15,663	12,295	78.5%						
EP 607 - Social Security number verification	52,495	45,320	86.3%						
Compensation Other	239,876	113,130	47.1%						
EP 173 - Pre-decisional hearings	5,287	3,657	74.8%						
EP 200 - Correspondence	166,291	97,023	58.4%						
EP 200 - Congressional correspondence	1,327	157	11.8%						
EP 210 - Freedom of Information Act (FOIA) requests	31,547	20,052	63.6%						
EP 220 - Reviews, including quality assurance	35,058	30,332	86.5%						
EP 220 - Correction of errors	756	646	85.5%						

Arrow indicates an EP included in the Rating Bundle group

REGIONAL OFFICE COMPENSATION INVENTORY													
Region	Office	EP 005				EP 010				EP 110			
		Original	Pending	Over 100 Days	% Pending	Original	Pending	Over 100 Days	% Pending	Original	Pending	Over 100 Days	% Pending
WEST	Alaska Area	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Alaska	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Arizona	10	10	10	100%	10	10	10	100%	10	10	10	100%
	California	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Colorado	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Connecticut	10	10	10	100%	10	10	10	100%	10	10	10	100%
	DC	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Florida	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Georgia	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Idaho	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Illinois	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Indiana	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Iowa	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Kansas	10	10	10	100%	10	10	10	100%	10	10	10	100%
SOUTHWEST	Arizona	10	10	10	100%	10	10	10	100%	10	10	10	100%
	California	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Colorado	10	10	10	100%	10	10	10	100%	10	10	10	100%
	DC	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Florida	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Georgia	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Idaho	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Illinois	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Indiana	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Iowa	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Kansas	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Kentucky	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Louisiana	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Mississippi	10	10	10	100%	10	10	10	100%	10	10	10	100%
North Carolina	10	10	10	100%	10	10	10	100%	10	10	10	100%	
North Dakota	10	10	10	100%	10	10	10	100%	10	10	10	100%	
Ohio	10	10	10	100%	10	10	10	100%	10	10	10	100%	
OK	10	10	10	100%	10	10	10	100%	10	10	10	100%	
Oregon	10	10	10	100%	10	10	10	100%	10	10	10	100%	
South Carolina	10	10	10	100%	10	10	10	100%	10	10	10	100%	
South Dakota	10	10	10	100%	10	10	10	100%	10	10	10	100%	
Tennessee	10	10	10	100%	10	10	10	100%	10	10	10	100%	
Texas	10	10	10	100%	10	10	10	100%	10	10	10	100%	
Utah	10	10	10	100%	10	10	10	100%	10	10	10	100%	
Virginia	10	10	10	100%	10	10	10	100%	10	10	10	100%	
Washington	10	10	10	100%	10	10	10	100%	10	10	10	100%	
West Virginia	10	10	10	100%	10	10	10	100%	10	10	10	100%	
Wisconsin	10	10	10	100%	10	10	10	100%	10	10	10	100%	
Wyoming	10	10	10	100%	10	10	10	100%	10	10	10	100%	
NORTHWEST	Alaska	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Arizona	10	10	10	100%	10	10	10	100%	10	10	10	100%
	California	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Colorado	10	10	10	100%	10	10	10	100%	10	10	10	100%
	DC	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Florida	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Georgia	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Idaho	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Illinois	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Indiana	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Iowa	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Kansas	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Kentucky	10	10	10	100%	10	10	10	100%	10	10	10	100%
	Louisiana	10	10	10	100%	10	10	10	100%	10	10	10	100%
Mississippi	10	10	10	100%	10	10	10	100%	10	10	10	100%	
North Carolina	10	10	10	100%	10	10	10	100%	10	10	10	100%	
North Dakota	10	10	10	100%	10	10	10	100%	10	10	10	100%	
Ohio	10	10	10	100%	10	10	10	100%	10	10	10	100%	
OK	10	10	10	100%	10	10	10	100%	10	10	10	100%	
Oregon	10	10	10	100%	10	10	10	100%	10	10	10	100%	
South Carolina	10	10	10	100%	10	10	10	100%	10	10	10	100%	
South Dakota	10	10	10	100%	10	10	10	100%	10	10	10	100%	
Tennessee	10	10	10	100%	10	10	10	100%	10	10	10	100%	
Texas	10	10	10	100%	10	10	10	100%	10	10	10	100%	
Utah	10	10	10	100%	10	10	10	100%	10	10	10	100%	
Virginia	10	10	10	100%	10	10	10	1					