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TRICARE Enrollment Updates Are a Click Away

June 25, 2010

As many as 400,000 permanent change of station (PCS) moves could occur in 2010. Dr. Charles Rice, who is performing the duties of the assistant secretary of defense for health affairs, is encouraging active duty service members and their families to head to the web when transferring to a new duty station.

In a memorandum sent to all armed service assistant secretaries of manpower and reserve affairs, dated May 3, 2010, Rice asked that PCS orders include information about transferring TRICARE enrollment online to ease the PCS process for families and ensure continuity of health care.

Depending on beneficiary status and circumstances, the Beneficiary Web Enrollment (BWE) website may allow enrollment changes, contact information updates and more through one of three log on methods: Common Access Card (CAC), "myPay" pin, or Department of Defense self service logon.

TRICARE beneficiaries can learn more about the features of BWE and gain access to BWE through the links at www.tricare.mil/bwe.

BWE is only available in the U.S. and active duty service members should contact their new military treatment facility to determine whether they can make changes through the web, or should wait until they reach their new duty station.